

COMARCH SA

INTEGRATED MANAGEMENT SYSTEM POLICY

The Comarch Management Board, having in mind the best interest of our Customers, building upon a long history of close cooperation with the academic community, having the newest technologies at our disposal as well as a highly experienced and skilled team of dedicated employees; hereby commits itself to the implementation of the Integrated Management System Policy for Quality, Information Security, Environmental, Energy and Occupational Safety.

The mission of Comarch SA is to deliver quality IT products and services to business clients on international market, while at the same time paying close attention to the security of information assets, aspects of the natural environment and the occupational safety of employees.

THIS POLICY IS IMPLEMENTED THROUGH THE FOLLOWING ACTIVITIES:

- 1. Ongoing efforts aimed at ensuring the quality and competitiveness of our products and services.
- 2. Improving our products and services in order to meet the requirements and expectations of our Customers.
- 3. Engaging in mutually beneficial cooperation with our suppliers to improve the quality of offered products and services.
- 4. Protecting the information assets of our clients and reinforcing the confidence of customers and other interested parties in the area of information security.
- 5. Improving the skills and qualifications of personnel through an effective education system and trainings aimed at areas related to quality, information security, environmental protection, energy management and occupational safety.
- 6. Raising employees awareness regarding quality, environment, energy, health and safety and information security.
- 7. Assuring occupational safety and health in purpose of workplace accidents, occupational diseases and high potential accidents prevention.
- 8. Improving occupational safety, health and management system in purpose of hazard elimination and risk reduction.
- 9. Engaging employee representatives to consult and participate in activities impacting occupational health and safety.
- 10. Actively engaging in activities aimed at limiting negative environmental impacts and improving energy efficiency.
- 11. Obeying applicable legal requirements and other which relate to the organization.
- 12. Continual improvement of the effectiveness of the Integrated Management System, including AQAP 2110 and AQAP 2210.
- 13. Providing resources and means to implement present Policy.

Present Policy provides a framework for establishing and reviewing IMS objectives, and the tasks described above are carried out through the implemented and continuously improved Integrated Management System based on the following standards:

- 1. PN-EN ISO 9001:2015-10 Quality Management System
- 2. PN-EN ISO 14001:2015-09 Environmental Management System
- 3. PN-EN ISO 50001:2018-09 Energy Management System
- 4. PN ISO 45001:2018-06 Occupational Safety and Health Management System
- 5. PN-EN ISO/IEC 27001:2017-06 Information Security Management Systems
- 6. AQAP 2110:2016 NATO Quality Assurance Requirements for Design, Development and Production
- 7. AQAP 2210:2015 NATO Supplementary Software Quality Assurance Requirements to AQAP 2110

Cracow, 17 May 2021

President of Comarch SA

The Information Security Policy of Comarch SA has been described in the document titled "Comarch SA Security Policy". The Export Control Policy of Comarch SA has been described in the document titled "Comarch SA Export Control Policy"