□ corrected

# FINANCIAL SUPERVISION AUTHORITY

# **CONSOLIDATED ANNUAL REPORT RS 2016**

year
(pursuant to &82 sec.2 of the Regulation issued by the Minister of Finance on 19<sup>th</sup> of January, 2009 – c.t. Journal of Laws from 2014, pos. 133 and subsequent changes)
for issuers of securities managing production, construction.

for issuers of securities managing production, construction, trade and services activities

for financial year 2016 from

2016-01-01 to 2016-12-31

including consolidated annual financial statement according to

International Financial Reporting Standards (IFRS)

in currency

date of publication 2017-04-28

COMARCH SA	
	(full name of an issuer)
COMARCH	Information Technology (IT)
(abbreviated name of issuer)	(sector according to WSE classification)
31-864	Kraków
(postal code)	(city)
Al. Jana Pawła II	39A
(street)	(number)
012 646 10 00	012 646 11 00
(telephone number)	(fax)
IR@comarch.pl	www.comarch.pl
(e-mail)	(www)
677-00-65-406	350527377
(NIP)	(REGON)

Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k. (An auditor entitled to audit financial statements)

SELECTED FINANCIAL DATA	thousar	nds of PLN	thousands of EURO		
SELECTED FINANCIAL DATA	2016	2015	2016	2015	
I. Net revenues from sales of products, goods and materials	1,112,813	1,131,580	254,317	270,402	
II. Profit (loss) on operating activities	116,893	113,028	26,714	27,009	
III. Gross profit (loss)	104,777	108,129	23,945	25,839	
IV. Net profit (loss)	73,034	79,651	16,691	19,033	
V. Cash flows from operating activities	93,974	117,015	21,476	27,962	
VI. Cash flows from investing activities	-112,341	-121,154	-25,674	-28,951	
VII. Cash flows from financing activities	27,567	-6,053	6,300	-1,446	
VIII. Total net cash flows	9,200	-10,192	2,103	-2,435	
IX. Total assets	1,444,875	1,304,828	326,599	306,190	
X. Liabilities and provisions for liabilities	582,811	524,247	131,738	123,019	
XI. Non-current liabilities	196,921	152,686	34,513	35,829	
XII. Current liabilities	385,890	371,561	87,226	87,190	
XIII. Equity	862,064	780,581	194,861	183,170	
XIV. Share capital	8,133	8,133	1,838	1,908	
XV. Number of shares	8,133,349	8,133,349	8,133,349	8,133,349	
XVI. Earnings (losses) per single share (PLN/EURO)	8.98	9.80	2.05	2.34	
XVII. Diluted earnings (losses) per single share (PLN/EURO)	8.98	9.80	2.05	2.34	
XVIII. Book value per single share (PLN/EURO)	105.99	96.01	23.96	22.52	
XIX. Diluted book value per single share (PLN/EURO)	105.99	96.01	23.96	22.52	

Euro exchange rates used for calculation of the selected financial data:

- arithmetical average of NBP average exchange rates as of the end of each month for the period 01.01.2016 to 31.12.2016: 4.3757;
- arithmetical average of NBP average exchange rates as of the end of each month for the period 01.01.2015 to 31.12.2015: 4.1848;

The balance sheet items were presented based on NBP average exchange rates as of the end of the period:

- 31.12.2016: 4.4240;
- 31.12.2015: 4.2615.

# **ANNUAL REPORT INCLUDES:**

File	Description
RS_Opinion.pdf	Opinion of an Auditor entitled to Audit Financial Statements – attachment no. 1
RS_Report.pdf	Report of an Auditor entitled to Audit Financial Statements- attachment no. 2
Letter of the President of The Management Board.pdf	Letter of the President of The Management Board- attachment no. 3
Consolidated Financial Statement.pdf	Consolidated Financial Statement- attachment no. 4
Report of the Management Board.pdf	Report of the Management Board- attachment no. 5
The Management Board's statement regarding the independent auditor.pdf	The Management Board's statement regarding the independent auditor- attachment no. 6
The Management Board's statement regarding the reliability of the financial statement.pdf	The Management Board's statement regarding the reliability of the financial statement-attachment no. 7
Report regarding Corporate Governance Principles.pdf	Report regarding Corporate Governance Principles- attachment no. 8

SIGNATURE	SIGNATURES OF ALL MEMBERS OF THE BOARD				
Date	Name and surname	Position	Signature		
2017-04-28	Janusz Filipiak	President of the Management Board			
2017-04-28	Marcin Dąbrowski	Vice-President of the Management Board			
2017-04-28	Paweł Prokop	Vice-President of the Management Board			
2017-04-28	Andrzej Przewięźlikowski	Vice-President of the Management Board			
2017-04-28	Zbigniew Rymarczyk	Vice-President of the Management Board			
2017-04-28	Konrad Tarański	Vice-President of the Management Board			
2017-04-28	Marcin Warwas	Vice-president of the Management Board			

SIGNATURE OF PERSON CHARGED WITH CARRYING ON ACCOUNT BOOKS			
Date	Name and surname	Position	Signature
2017-04-28	Maria Smolińska	Head Accountant	

# OPINION OF AN INDEPENDENT AUDITOR

# To the Shareholders and the Board of Supervisors of Comarch S.A.

# Report from audit of consolidated financial statement

We have conducted an audit of the attached consolidated financial statement of Comarch Capital Group (hereinafter referred to as the "Capital Group"), where Comarch S.A. with its registered office in Krakow at Al. Jana Pawła II 39 A (hereinafter referred to as the "Parent Company") is the parent company, that included introduction to the consolidated financial statement, consolidated balance sheet as at 31<sup>st</sup> of December, 2016, consolidated income statement, consolidated changes in equity and consolidated cash flow statement for the period from 1<sup>st</sup> of January, 2016 to 31<sup>st</sup> of December, 2016, and additional information and annotations.

Responsibility of the manager of the Parent Company

The Management Board of the Parent Company is responsible for the preparation, on the basis of accounting books carried on correctly, of the consolidated financial statement and its reliable presentation compliant with the International Accounting Standards, International Financial Reporting Standards, related interpretations issued in the form of regulations of the European Union and other applicable laws. The Management Board of the Parent Company is also responsible for such internal control, as management determines is necessary to enable the preparation of the consolidated financial statement that is free from material misstatement, whether due to fraud or error.

According to the Act on Accounting of 29<sup>th</sup> of September, 1994 (Journal of Laws from 2016, pos. 1,047 with subsequent changes) hereinafter referred to as the "Act on Accounting", the Management Board of the Parent Company and members of its Supervisory Board are obliged to ensure that the financial statement is compliant with the regulations of the Act on Accounting.

Responsibility of the auditor

We are responsible for expressing an opinion on this consolidated financial statement based on our audit.

We conducted our audit in accordance with chapter 7 of the Act on Accounting and National Auditing Standards in the version of International Standards on Auditing as adopted by Resolution no 2783/52/2015 of the National Council of Statutory Auditors of the 10<sup>th</sup> February, 2015 with subsequent changes. Those standards require that we comply with ethical requirements and plan and perform the

audit to obtain reasonable assurance about whether the consolidated financial statement is free from material misstatement.

An audit involved performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statement. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statement, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Parent Company's preparation and fair presentation of the consolidated financial statement in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Parent Company's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management of the Parent Company's, as well as evaluating the overall presentation of the consolidated financial statement.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion on the consolidated financial statement

In our opinion, the attached consolidated financial statement:

- presents a true and fair view on the Capital Group's equity and financial situation as at 31<sup>st</sup> of December, 2016 and on the financial result and cash flow for financial year from 1<sup>st</sup> of January to 31<sup>st</sup> of December, 2016, compliant with the International Accounting Standards, International Financial Reporting Standards, related interpretations issued in the form of regulations of the European Union and other applicable laws, and adopted accounting principles,
- is, in respect of the form and content, compliant with the binding law and the Parent Company's articles of association.

# Report on Other Legal and Regulatory Requirements

Opinion on the report from activities

Our opinion on the consolidated financial statement does not include the report from activities of the Capital Group.

The Parent Company's Management Board is responsible for preparation of the report from activities compliant with the Act on Accounting and other applicable laws. In addition, the Parent Company's Management Board and members of its Supervisory Board are obliged to ensure that the report from activities meet the requirements of the Act on Accounting.

In relation to the audit of the consolidated financial statement, our responsibility was to read the content of the report from activities of the Capital Group and consider whether the information contained in it take into account the provisions of art. 49 of the Act on Accounting and the Regulation issued by the Minister of Finance on 19<sup>th</sup> of February, 2009 concerning current and periodical information pertaining to companies traded on the stock exchange, as well as conditions for recognizing the equivalence of information required by legal regulations binding in a country which is not a member state (Journal of Laws from 2014, pos. 133 with subsequent changes) and whether they are consistent with the information contained in the accompanying consolidated financial statement. Our responsibility was also to report, based on our knowledge of the Comarch Group and its environment obtained during the audit of the consolidated financial statement, whether report from activities of the Capital Group does not include material misstatements.

In our opinion, the information included in the report from activities of the Capital Group correspond with the regulations of art. 49 of the Act on Accounting and the Regulation issued by the Minister of Finance of 19<sup>th</sup> of February, 2009 concerning current and periodical information pertaining to companies

traded on the stock exchange, as well as conditions for recognizing the equivalence of information required by legal regulations binding in a country which is not a member state (Journal of Laws from 2014, pos. 133 with subsequent changes) and they are consistent with the information contained in the accompanying consolidated financial statement. Based on our knowledge of the Capital Group and its environment obtained during the audit of the financial statements, we have not identified material misstatements in the report from activities of the Capital Group.

Declaration of the Parent Company regarding corporate governance

In relation to the audit of the consolidated financial statement, our responsibility was to read the content of the report regarding corporate governance which constitutes a separate part of the report from the Capital Group's activities. In our opinion, in the report the Parent Company included information required compliant with those specified in regulations issued on the basis of article 60 section 2 of the Act of 29<sup>th</sup> July, 2005 on Public Offering, Conditions Governing the Introduction of Financial Instruments to Organised Trading, and Public Companies (Journal of Laws from 2016, pos. 1639 with subsequent changes) or regulations issued on the basis of article 61 of this act. These information are consistent with the applicable laws and the information contained in the accompanying financial statement.

Adrian Karaś
Key Expert Auditor
Registration no. 12194

On behalf of Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k. – the entity entitled to audit financial statements registered in the list of entities entitled under item no. 73:

Adrian Karaś-Vice-President of the Management Board of Deloitte Polska Sp. z o.o., a general partner of Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k.

Warsaw, 28th of April, 2017

# THE REPORT FROM THE AUDIT OF THE CONSOLIDATED FINANCIAL STATEMENT OF THE COMARCH CAPITAL GROUP FOR THE FINANCIAL YEAR 2016

### I. GENERAL INFORMATION

# 1. General Characteristics of the Parent Company

The parent company operates under the company name of Comarch S.A (hereinafter referred to as the "Parent Company"). The city of Krakow, Al. Jana Pawła II 39A is the office of the company.

The Parent Company operates in the form of a joint stock company. The Parent Company is registered at no. KRS 0000057567 in the register of business entities of the District Court for Kraków-Śródmieście, the Eleventh Economic Division of the National Court Register in Krakow.

The Parent Company operates compliant with the provisions of the Commercial Companies and Partnerships Code.

As at the 31<sup>st</sup> of December, 2016, the Parent Company's share capital accounted for PLN 8,133,349.00 and was divided into 6,384,949 ordinary shares of nominal value of PLN 1 each and 1,748,400 registered shares of nominal value of PLN 1.00 each. Registered shares are preferential for voting, so that 5 votes in the General Meeting correspond with each share.

At the date of this report, the members of the Management Board are:

Janusz Filipiak
 Paweł Prokop
 Zbigniew Rymarczyk
 Marcin Warwas
 Konrad Tarański
 Marcin Dąbrowski
 Andrzej Przewięźlikowski
 President of the Management Board, Vice-President of the Management Board.

During the audited period, there were no changes in the membership of the Company's Management Board.

After the balance sheet date, there were no changes in the membership of the Parent Company's Management Board.

As at the 31<sup>st</sup> of December, 2016, the equity of the Parent Company amounted to PLN 771,742 thousand.

# 2. Structure of the Capital Group

The consolidated financial statement as at the 31<sup>st</sup> of December, 2016 comprises the following companies:

• the Parent Company – Comarch S.A., and direct subsidiaries:

 Comarch AG a subsidiary in 100%, a subsidiary in 100%, Comarch S.A.S. Comarch R&D S.à r.l. a subsidiary in 100%, Comarch Luxembourg S.à r.l. a subsidiary in 100%, a subsidiary in 100%, Comarch Inc. Comarch Canada, Corp. a subsidiary in 100%, Comarch Espace Connecté Inc. a subsidiary in 100%. Comarch Middle East FZ-LLC a subsidiary in 100%, a subsidiary in 100%, Comarch LLC Comarch Software (Shanghai) Co. Ltd. a subsidiary in 100%, OOO Comarch a subsidiary in 100%, a subsidiary in 100%, Comarch Technologies Oy a subsidiary in 100%, Comarch UK Ltd. Comarch Chile SpA a subsidiary in 100%, Comarch Software Spain S.L.U. a subsidiary in 100%, Comarch Yazilim A.S. a subsidiary in 100%, Comarch SRL a subsidiary in 100%, Comarch Malaysia SDN. BHD. a subsidiary in 100%, a subsidiary in 100%, Comarch s.r.o. a subsidiary in 100%, Comarch Pointshub Inc. Comarch AB a subsidiary in 100%, Comarch Argentina S.A. a subsidiary in 100%, Comarch Technologies Sp. z o.o. a subsidiary in 100%, CA Consulting S.A. a subsidiary in 100%, a subsidiary in 100%, Opso Sp. z o.o. Comarch Management Sp. z o.o. a subsidiary in 100%, Comarch Corporate Finance FIZ a subsidiary in 100%, MKS Cracovia SSA a subsidiary in 66.11%.

- the subsidiaries through Comarch AG:
- Comarch Software und Beratung AG a subsidiary in 100% through Comarch AG,
- Comarch Sistemas LTDA a subsidiary in 80% through Comarch AG,
   in 20% through Comarch Software und

Beratung AG,

- Comarch Peru S.A.C.
   a subsidiary in 95% through Comarch AG, in 5% Comarch S.A.
- the subsidiaries through Comarch Software und Beratung AG:
- Comarch Solutions GmbH
   a subsidiary in 100% through Comarch Software und Beratung AG,
- the subsidiaries through Comarch Inc.:
- Comarch Panama, Inc.
   a subsidiary in 100% through Comarch Inc.
- the subsidiaries through Comarch Corporate Finance FIZ:
- Comarch Healthcare S.A.
   a subsidiary in 57.13% through Comarch

sp. z o.o. SKA, in 25.88% Comarch S.A. Comarch Polska S.A. - a subsidiary in 100% through Comarch Corporate Finance FIZ, - a subsidiary in 100% through Comarch Comarch Pointshub S.A. Corporate Finance FIZ, Comarch Infrastruktura S.A. - a subsidiary in 100% through Comarch Corporate Finance FIZ, CASA Management - a subsidiary in 100% through Comarch and Consulting Sp. z o.o. SKA Corporate Finance FIZ, - a subsidiary in 100% through Comarch iComarch24 S.A. Corporate Finance FIZ, - a subsidiary in 100% through Comarch Bonus Development Sp. z o.o. SKA Corporate Finance FIZ, Bonus Management Sp. z o.o. SKA - a subsidiary in 100% through Comarch Corporate Finance FIZ, Bonus Management Sp. z o.o. II Activia SKA - a subsidiary in 100% through Comarch Corporate Finance FIZ, Bonus Development Sp. z o.o. II Koncept SKA - a subsidiary in 100% through Comarch Corporate Finance FIZ, Comarch Management Sp. z o.o. SKA - a subsidiary in 25% through Comarch Corporate Finance FIZ, 75% Comarch S.A. subsidiaries through CASA Management and Consulting Sp. z o.o. SKA: CAMS AG - a subsidiary in 51% through CASA Management and Consulting Sp. z o.o. SKA, Comarch Swiss AG - a subsidiary in 100% through CASA Management and Consulting Sp. z o.o. SKA, subsidiaries through Comarch Software Spain S.L.U.: Comarch Colombia S.A.S. - a subsidiary in 100% through Comarch Software Spain S.L.U., subsidiaries through Bonus Management Sp. z o.o. SKA: Bonus Management sp. z o.o. Cracovia Park SKA a subsidiary in 66.67% through Bonus Management Sp. z o.o. SKA, in 33.33% through MKS Cracovia SSA associates:

SoInteractive S.A. (16.10% votes held by Comarch Corporate Finance Fundusz Inwestycyjny Zamkniety, 11.27% votes held by Bonus Management Sp. z o.o. II

Metrum Capital S.A. (15.79% votes held by Comarch S.A., 31.58% votes held by

Thanks Again LLC (42.5% votes held by Comarch Pointshub Inc.).

Corporate Finance FIZ and in 16.99% through CASA Management and Consulting

Activia SKA),

CAMS AG).

The audit of the financial statement of the Parent Company was carried out for the financial period from the 1<sup>st</sup> of January, 2016 to the 31<sup>st</sup> of December, 2016. Our opinion dated the 28<sup>th</sup> of April, 2017, included no objections.

# a) companies consolidated with the full method:

Name and office of the company	% in the share capital	An auditing entity and type of the opinion	Balance sheet date of a company
Comarch, Inc. Rosemont (USA)	100%	Porte Brown LLC –Certified Public Accountants, as at the date of this report there were no opinion	31 December 2016
Comarch AG, Dresden (Germany)	100%	Akanthus GmbH Wirtschaftsprüfergesellschaft; opinion without objections	31 December 2016
Comarch Middle East FZ-LLC, Dubai (United Arab Emirates)	100%	was not subject to audit	31 December 2016
Comarch s.r.o, Bratislava (Slovakia)	100%	was not subject to audit	31 December 2016
Comarch LLC, Kiev (Ukraine)	100%	was not subject to audit	31 December 2016
Comarch Panama, Inc. Panama	100%	was not subject to audit	31 December 2016
OOO Comarch, Moscow (Russia)	100%	was not subject to audit	31 December 2016
CA Consulting S.A., Warsaw	100%	BDO, opinion without objections, drawing one's attention	31 December 2016
MKS Cracovia SSA, Krakow	66.11%	BDO, opinion without objections	31 December 2016
Comarch R&D S.à r.l. Montbonnot-Saint- Martin (France)	100%	was not subject to audit	31 December 2016
Comarch Management Sp. z o.o., Krakow	100%	was not subject to audit	31 December 2016
Comarch Management Sp. z o.o. SKA, Krakow	100%	BDO, opinion without objections	31 December 2016
Comarch Corporate Finance FIZ, Krakow	100%	BTFG Audit Seredyński i Partnerzy Sp. z o.o., opinion without objections, drawing one's attention	31 December 2016
Bonus Development Sp. z o.o. SKA, Krakow	100%	EXPANCE AUDIT&FINANCE Sp. z o.o., as at the date of this report there were no opinion	31 December 2016
Comarch Healthcare S.A.	100%	Deloitte Polska Sp. z o.o. Sp. k., opinion without objections, drawing one's attention	31 December 2016
Comarch Polska S.A.	100%	Deloitte Polska Sp. z o.o. Sp. k., opinion without objections	31 December 2016
Comarch Pointshub S.A., Krakow	100%	BDO, opinion without objections	31 December 2016
Comarch Infrastruktura S.A., Krakow	100%	BDO, opinion without objections	31 December 2016
iComarch24 S.A., Krakow	100%	BDO, opinion without objections	31 December 2016
Bonus Management	100%	EXPANCE AUDIT&FINANCE	31 December 2016

	T		
Sp. z o.o. SKA, Krakow		Sp. z o. o., as at the date of this report there were no opinion	
Comarch Technologies Sp. z o.o., Krakow	100%	was not subject to audit	31 December 2016
CASA Management & Consulting Sp. z o.o. SKA, Krakow	100%	EXPANCE AUDIT&FINANCE Sp. z o. o., as at the date of this report there were no opinion	31 December 2016
Bonus Management Sp. z o.o. II Activia SKA, Krakow	100%	Sp. z o. o., as at the date of this report there were no opinion	31 December 2016
Bonus Development Sp. z o.o. II Koncept SKA, Krakow	100%	Sp. z o. o., as at the date of this report there were no opinion	31 December 2016
Comarch Software (Shanghai) Co. Ltd., Shanghai (China)	100%	was not subject to audit	31 December 2016
Comarch S.A.S., Lezennes (France)	100%	Deloitte&Assiosace, opinion without objections	31 December 2016
Comarch Luxembourg S.à r.l., Luxembourg	100%	was not subject to audit	31 December 2016
Comarch Canada, Corp., New Brunswick (Canada)	100%	was not subject to audit	31 December 2016
Comarch Technologies Oy, Espoo (Finland)	100%	was not subject to audit	31 December 2016
CAMS AG (Switzerland)	51%	was not subject to audit	31 December 2016
Comarch Swiss AG, Buchs (Luzern - Switzerland)	100%	was not subject to audit	31 December 2016
Opso Sp. z o.o., Krakow (Poland)	100%	was not subject to audit	31 December 2016
Comarch UK Ltd, London (Great Britain)	100%	was not subject to audit	31 December 2016
Comarch Software und Beratung AG, Munich (Germany)	100%*	Akanthus GmbH Wirtschaftsprüfergesellschaft, opinion without objections	31 December 2016
Comarch Solutions GmbH, Innsbruck (Austria)	100%	B&O Wirtschaftsprüfungs-und Steuerberatungs- GmbH, opinion without objections	31 December 2016
Comarch Chile SpA	100%	was not subject to audit	31 December 2016
Comarch Sistemas LTDA (Brazil)	100%	was not subject to audit	31 December 2016
Comarch Yazilim A.S. (Turkey)	100%	was not subject to audit	31 December 2016
Comarch Software Spain S.L.U. (Spain)	100%	was not subject to audit	31 December 2016
Comarch Espace Connecté Inc., Montreal (Canada)	100%	was not subject to audit	31 December 2016
Comarch SRL, Milan (Italy)	100%	was not subject to audit	31 December 2016
Comarch Malaysia SDN, BHD, Kuala Lumpur (Malaysia)	100%	SJ Grant Thorton, opinion without objections	31 December 2016

Comarch Pointshub Inc., Rosemont (USA)	100%	was not subject to audit	31 December 2016
Comarch AB, Stockholm (Sweden)	100%	was not subject to audit	31 December 2016
Comarch Argentina S.A., Buenos Aires (Argentina)	100%	was not subject to audit	31 December 2016
Comarch Peru S.A.C., Lima (Peru)	100%	was not subject to audit	31 December 2016
Comarch Colombia S.A.S., Bogota (Colombia)	100%	was not subject to audit	31 December 2016

# b) companies consolidated with the equity method:

Name and seat of the company	% in the share capital	An auditing entity and type of the opinion	Balance sheet date of a company
SoInteractive S.A., Krakow	27.37%	was not subject to audit	31 December 2016
Metrum Capital S.A., Krakow	47.37%	was not subject to audit	31 December 2016
Thanks Again LLC, Tyrone, USA	42.5%	was not subject to audit	31 December 2016

In a given financial year, the Parent Company has joined the consolidation of the following entities:

- Comarch Peru S.A.C. established over the financial year,
- Comarch Colombia S.A.S. established over the financial year.

# 3. Information regarding the Consolidated Financial Statement from the Previous Financial Year

In 2015, the Capital Group achieved net profit in the amount of PLN 80,270 thousand. The Capital Group's consolidated financial statement for the financial year of 2015 was audited by an expert auditor. An audit was carried out by Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k., the entitled auditor. There were no objections in the opinion of an expert auditor dated the 28<sup>th</sup> of April, 2016.

The Annual General Meeting that approved the financial statement for the financial year of 2015 was held on the 15<sup>th</sup> of June, 2016.

On the 28<sup>th</sup> of July, 2016, the consolidated financial statement for the financial year of 2015 was delivered to the National Court Register.

# 4. Data that Identifies an Entitled Entity and an Expert Auditor Carrying Out an Audit on behalf of the Entity

The Board of Supervisors selected the entitled auditor. The audit of the consolidated financial statement was carried out according to a contract dated the 20<sup>th</sup> of July, 2016, concluded between the Parent Company and Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k. with its registered office in Warsaw at al. Jana Pawła II 19. Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k. is registered under item no. 73 in the list of entities entitled to audit financial statements (the list of National Council of Auditors). On behalf of the entity entitled to audit financial statements, the audit was carried out under the supervision of the auditor Adrian Karaś (register no. 12194) at the Parent Company's office from the 28<sup>th</sup> of November to the 2<sup>nd</sup> of December, 2016, from the 13<sup>th</sup> of March to the 14<sup>th</sup> of April, 2017, as well as outside the Parent Company's office till the date of this opinion.

Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k. and key auditor confirm that they are entitled to audit financial statements and perform the conditions specified in art. 56 of the Act on Expert Auditors, and their Management, Entities Entitled to Audit Financial Statements and Public Supervision (Journal of Laws from 2016, pos. 1000 with subsequent changes), to provide a fair and independent opinion regarding the consolidated financial statement of the Capital Group.

# 5. Data Availability and Statements of the Entity's Management

There were no limitations within the audit.

During the audit, all demanded documents and data were made available to the entitled entity and expert auditor, as well, comprehensive information and explanations were also granted. That was, among other things, confirmed by a written statement from the Parent Company's Management Board dated the 28<sup>th</sup> of April, 2017.

# II. Equity and Financial Situation of the Capital Group

Below is the basic data from the consolidated income statement and consolidated balance sheet, as well as financial ratios describing the Capital Group's financial result, its equity and financial situation compared to parallel data for the previous year.

Basic data from the consolidated income statement (in thousands of PLN)	<u>2016</u>	<u>2015</u>
Revenues from sales Costs from operating activities Operating profit (loss) Net profit (loss)	1,112,813 997,996 116,893 75,723	1,131,580 1,014,208 113,028 80,270
Basic data from the consolidated balance sheet (in thousands of PLN)		
Inventories Receivables due to deliveries and services Current assets Total assets Equity Current liabilities (including: Provisions for liabilities and accruals) Current liabilities due to deliveries and services Liabilities and provisions for liabilities	76,555 367,768 765,430 1,444,875 862,064 385,890 59,048 582,890	51,413 345,820 698,829 1,304,828 780,581 371,561 66,738 524,247
Profitability and efficiency ratios	<u>2016</u>	<u>2015</u>
<ul> <li>Return on sales</li> <li>return on equity</li> <li>assets turnover ratio</li> <li>receivables turnover ratio (days)</li> <li>liabilities turnover ratio (days)</li> <li>inventories turnover ratio (days)</li> </ul>	11% 7% 0.77 117 23 23	10% 11% 0.87 121 23 18
Liquidity/net working capital		
<ul> <li>debt rate</li> <li>degree of covering assets with equity</li> <li>net working capital (in thousands of PLN)</li> <li>liquidity ratio</li> <li>cash to current liabilities ratio</li> </ul>	40% 60% 379,540 1.98 1.79	40% 60% 327,268 1.88 1.74

An analysis of the above amounts and ratios indicates the following tendencies in 2016:

- increases in return on sales,
- decrease in return on equity ratio,
- decrease in assets turnover ratio,
- increase in receivables turnover ratio,
- unchanged level of liabilities turnover ratio,
- decrease in inventories turnover ratio,
- unchanged level of debt rate,
- increase in net working capital,
- increases in liquidity ratios.

### III. DETAILED INFORMATION

# 1. Information on Audited Consolidated Financial Statement

The audited consolidated financial statement was prepared as at the 31<sup>st</sup> of December, 2016 and includes:

- consolidated balance sheet as at the 31<sup>st</sup> of December, 2016, with total assets, total equity and liabilities amounting to PLN 1,444,875 thousand;
- consolidated income statement for the period from the 1<sup>st</sup> of January, 2016 to the 31<sup>st</sup> of December, 2016, with the net profit for the year amounting to PLN 75,723 thousand;
- changes in consolidated equity for the period from the 1<sup>st</sup> of January, 2016 to the 31<sup>st</sup> of December, 2016 showing an increase in the value of equity in the amount of PLN 81,483 thousand;
- consolidated cash flow statement for the period from the 1<sup>st</sup> of January, 2016 to the 31<sup>st</sup> of December, 2016 showing an increase in cash and cash equivalents in the amount of PLN 9,200 thousand;
- additional information and annotations including information on applied accounting standards.

The audit covered the period from the 1<sup>st</sup> of January to the 31<sup>st</sup> of December, 2016 and consisted mostly of:

- auditing the correctness and reliability of the consolidated financial statement prepared by the Management Board of the Parent Company,
- auditing the consolidating documentation,
- assessing the correctness of the methods and procedures applied during consolidation,
- reviewing the opinions and reports from the audit of the consolidated subsidiaries and associates prepared by other expert auditors.

# 2. Consolidating Documentation

The Parent Company presented the following consolidating documentation:

- financial statements of the consolidated entities:
- financial statements of controlled entities, adjusted to the accounting principles (policy) applied during consolidation;
- financial statements of the subordinated entities after conversion to Polish currency;
- all corrections and eliminations made in order to consolidate, that are necessary to prepare the consolidated financial statement;
- calculation of the fair value of net assets in the subordinated entities:
- calculation of the goodwill and gain on a bargain purchase, as well as write-offs in goodwill due to loss in its value;
- calculation of the minority interests not entitled to control;
- calculation of the currency differences resulting from the conversion of financial statements of related parties expressed in foreign currencies.

Consolidation of the Capital Group's financial statements in relation to the subsidiaries was conducted using the full method by summing all the appropriate items from the Parent Company and the consolidated subsidiaries.

In relation to the associates the equity method was applied. The value of the share of the Parent Company in the associate was adjusted in the interest of the Parent Company by the increase or decrease in the associate's equity occurring within the consolidating period. It was also adjusted by decrease from due the associate's dividends.

When preparing the consolidated financial statement, the Parent Company did not apply any significant simplification or exclusions from the applied principles for consolidation in relations to the consolidated entities.

# 3. Completeness and Correctness in the Preparation of the Additional Information and Commentary and the Report Regarding the Activities of the Capital Group

The Parent Company confirmed a business continuation when preparing the consolidated financial statement. Significant methods of assets, liabilities and equity valuation, the establishment of financial result and the method of consolidated financial statement preparation were described in additional information and commentary in the consolidated financial statement.

The Parent Company prepared additional information and commentary in tabular notes related to the particular items of the consolidated balance sheet, consolidated income statement, consolidated total income statement and descriptions compliant with the IFRS regulations.

The Parent Company prepared the consolidated cash flow statement and consolidated changes in equity compliant with IFRS regulations.

The Management Board of the Parent Company prepared and attached the report regarding the activities of the Capital Group in 2017 to the consolidated financial statement. This report contains information that is required by art. 49 sec. 2 of the Act on Accounting and the regulation issued by the Minister of Finance on the 19<sup>th</sup> of February, 2009 concerning current and periodical information pertaining to companies traded on the stock exchange, as well as conditions for recognizing the equivalence of information required by legal regulations binding in a country which is not a member state (Journal of Laws from 2014, pos. 133 with subsequent changes). We've audited this report concerning the presented information that has a direct source in the audited consolidated financial statement.

# IV. Final Information and Arrangements

Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k. and a key expert auditor received a written statement from the Parent Company's Management Board, which states that the Capital Group complies with the law.

Adrian Karaś
Key Expert Auditor
Registration no. 12194

On behalf of Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k. – the entity entitled to audit financial statements registered in the list of entities entitled under item no. 73:

Adrian Karaś - Vice-President of the Management Board of Deloitte Polska Sp. z o.o., a general partner of Deloitte Polska Spółka z ograniczoną odpowiedzialnością Sp. k.

Warsaw, the 28th of April, 2017



Prezes Zarządu: Prof. Janusz Filipiak

Wiceprezesi Zarządu: Marcin Dąbrowski, Paweł Prokop, Andrzej Przewięźlikowski,

Zbigniew Rymarczyk, Konrad Tarański, Marcin Warwas

Krakow, 28<sup>th</sup> of April, 2017

Dear Shareholders,

On behalf of the Management Board of Comarch I am pleased to present the report on the activities of Comarch Group. The Group has achieved development and financial goals established for the year 2016, despite of difficult market conditions in some sectors (public and medicine sectors) and despite of increased operating costs. In the past year, the revenues from sales were slightly lower than those achieved in 2015 (a decrease of PLN 18.8 million, i.e. 1.7%) and amounted to PLN 1,113 million, bearing in mind that revenue from sales of Comarch own solutions grew by PLN 47 million, i.e. 4.7%. Operating profit amounted to PLN 116.9 million and was higher by 3.4% compared to that achieved in 2015, while net profit in 2016 was PLN 75.7 million and was lower by 5.7%. The Group's profitability reached the satisfactory levels again: the Group's EBIT margin amounted to 10.5%, while the net margin to 6.6%.

In 2016, the Comarch Group's expansion on development of new and improvement of existing IT products increased. Expenditure on research and development has now exceeded 15% of sales revenue, which has been financed both from Comarch's own resources and by proactively seeking out European funds. The Comarch Group intensively developed a new generation of loyalty systems including personalized content based on user location, gamification, advanced big data analysis and solutions related to the Smart City and the Smart Airport, among others. The company also continued R&D works in the field of IT solutions for medical industry (Telemedicine, including the most important project "The City of Health" and Teleradiology) and related to the development of proprietary solutions in the fields of: hardware and services based thereon (*Internet of Things*). The Group focused on development of service-oriented IT solutions – Comarch is one of the market leaders in this field. Investment in human capital is an essential element for the further development of the Group. The past year was very successful in this regard – the Group created approximately 300 new work places. The annual student internship program was particularly successful – Comarch is one of the employers of first choice in the domestic labor market in the IT industry.

In the previous year, the Group successfully continued its strategy based on the diversification of operations between different branches and development and sales of proprietary products on the global market. With a wide and comprehensive range of modern solutions and high quality services, Comarch is now regarded as the second leading provider of IT products in Poland and one of the top software producers on the international markets. In the previous year, the Group established new subsidiaries: Comarch Colombia S.A.S. in Colombia and Comarch Peru S.A.C. in Peru. Further equity investments both in the domestic market and in foreign markets are planned in 2017. As part of the continuation of infrastructural investment, in 2016 the Comarch Group completed investment in a research laboratory and production facilities dedicated to the business of Internet of Things and construction of a modern office building in Łódź. In the past year, the Group commenced investment in a new office building in Krakow (SSE7) and construction of a Comarch Data Center in Lille in France, with a view to further intensive development of activities.

The Group's Management Board shall make every effort to successfully implement the mission of selling Polish engineers' innovative technological ideas around the world. In addition to its core business, Comarch Group runs many social activities, supports non-governmental organizations and charities and is a patron of culture, arts and sports. I believe that, in the near future, Comarch Group will further succeed in strengthening its market position as a global provider of IT solutions, thereby creating value for shareholders, employees and society as a whole.

Professor Janusz Filipiak

President of the Management Board Comarch S.A.

Al. Jana Pawła II 39 a 31-864 Kraków

Comarch SA

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# COMARCH CAPITAL GROUP CONSOLIDATED FINANCIAL STATEMENT FOR THE YEAR 2016

Financial Statement Prepared Compliant with International Financial Reporting Standards

Kraków, 28<sup>th</sup> of April, 2017

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# CONSOLIDATED FINANCIAL STATEMENT FOR THE YEAR 2016



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# COMARCH CAPITAL GROUP CONSOLIDATED FINANCIAL STATEMENT FOR 12 MONTHS ENDED 31 DECEMBER 2016

# I. Consolidated Balance Sheet

ASSETS	Note	31 December 2016	31 December 2015
NON-CURRENT ASSETS			
Property, plant and equipment	<u>3.3</u>	501,111	422,566
Investment real estates	<u>3.4</u>	15,626	17,063
Goodwill	<u>3.5</u>	40,735	40,735
Other intangible assets	<u>3.6</u>	61,343	66,474
Non-current prepayments	<u>3.7</u>	1,118	819
Investments in associates	<u>3.8</u>	14,395	23,177
Other assets at fair value	<u>3.9a</u>	492	79
Other investments		106	106
Deferred income tax assets	<u>3.10</u>	35,007	33,432
Other non-current receivables		3,914	1,548
		673,847	605,999
CURRENT ASSETS			
Inventories	<u>3.11</u>	76,555	51,413
Trade and other receivables	<u>3.12</u>	406,721	385,375
Current income tax receivables		5,210	7,143
Long-term contracts receivables	<u>3.13</u>	39,960	32,440
Available-for-sale financial assets	<i>3.14</i>	-	-
Other financial assets at fair value – derivative financial instruments	<u>3.9a</u>	1,149	664
Interest and shares		1	1
Cash and cash equivalents	<u>3.16</u>	235,834	221,793
	_	765,430	698,829
Assets qualified for sale	_	5,598	-
TOTAL ASSETS	_	1,444,875	1,304,828

EQUITY AND LIABILITIES	Note	31 December 2016	31 December 2015
EQUITY			
Capital and reserves attributable to the			
company's equity holders	2 17	0 122	0 122
Share capital Other capitals	<u>3.17</u> 3.18	8,133	8,133
Exchange differences	<u>3.10</u>	143,041 18,524	148,226 6,509
Net profit for the current period		73,034	79,651
Retained earnings		604,691	525,040
Netalilea carriings	_	847,423	767,559
Minority interest		14,641	13,022
Total equity		862,064	780,581
		,	
LIABILITIES			
Non-current liabilities			
Credits and loans	<u>3.19</u>	146,331	113,540
Other liabilities		5,278	83
Financial assets at fair value – derivative financial instruments	<u>3.9b</u>	2,537	1,412
Other financial liabilities	<i>3.20</i>	631	32
Provision for deferred income tax	<i>3.10</i>	42,144	37,619
Provisions for other liabilities and charges	<u>3.21</u>	-	-
		196,921	152,686
Current liabilities			
Trade and other payables	<i>3.22</i>	154,493	150,898
Current income tax liabilities		16,800	13,010
Long-term contracts liabilities	<i>3.13</i>	40,044	26,176
Credits and loans	<u>3.19</u>	28,469	24,152
Financial assets at fair value – derivative financial instruments	<u>3.9b</u>	2,350	1,639
Other financial liabilities	<i>3.20</i>	6,530	7,939
Provisions for other liabilities and charges	<i>3.21</i>	137,204	147,747
		385,890	371,561
Total liabilities		582,811	524,247
TOTAL EQUITY AND LIABILITIES		1,444,875	1,304,828

# **II. Consolidated Income Statement**

	Note	12 months ended 31 December 2016	12 months ended 31 December 2015
Revenue	<u>3.25</u>	1,112,813	1,131,580
Cost of sales	<u>3.26</u>	(764,600)	(791,442)
Gross profit		348,213	340,138
Other operating income	<i>3.27</i>	39,063	20,849
Sales and marketing costs		(131,330)	(129,520)
Administrative expenses		(102,066)	(93,246)
Other operating expenses	<i>3.28</i>	(36,987)	(25,193)
Operating profit		116,893	113,028
Finance revenue/(costs)-net Share of profit/(loss) of associates	<u>3.29</u>	(3,809) (8,307)	(1,650) (3,249)
Profit before income tax		104,777	108,129
Income tax expense	<u>3.30</u>	(29,054)	(27,859)
Net profit for the period		75,723	80,270
including:			
Net profit attributable to the Parent Company's shareholders (in PLN per share)		73,034	79,651
Net profit attributable to the interests not entitled to control		2,689	619
		75,723	80,270
Earnings per share for profit attributable to the equity holders of the company during the period (expressed in PLN per share)			
<ul><li>basic</li><li>diluted</li></ul>	<u>3.32</u> <u>3.32</u>	8.98 8.98	9.80 9.80



# **III. Total Income Consolidated Statement**

	12 months ended 31 December 2016	12 months ended 31 December 2015
Net profit for the period	75,723	80,270
Other total income	12,015	(390)
Currency translation differences from currency translation in related parties	12,015	(390)
Other total income	12,015	(390)
Sum of total income for the period	87,738	79,880
Attributable to the company's shareholders	85,049	79,243
Attributable to the minority	2,689	637

Other total income comprises items, which may be transferred to income statement in the following years.



# IV. Consolidated Statement of Changes in Shareholders' Equity

	Attributable to the shareholders of the Parent Company					Capitals	
	Share capital	Other capitals	Exchange differences	Net profit for the current period	Retained earnings	attributable to interests not entitled to control	Total equity Share capital
Balance at	8,125	148,226	6,917	67,894	457,146	12,385	700,693
<b>1 January 2015</b> Transferring result for							
2014	-	-	-	(67,894)	67,894	-	-
Increase in the company's share capital	8	-	-	-	-	-	8
Dividend paid	-	-	-	-	-	-	-
Result of subsidiaries for general partners outside the Group	-	-	-	-	-	-	-
Capital from valuation of the managerial option	-	-	-	-	-	-	-
Currency translation differences <sup>(1)</sup>	-	-	(408)	-	-	18	(390)
Profit for the period <sup>(2)</sup>	-	-	-	<i>79,651</i>	-	619	80,270
Total income recognised in equity (1+2)	-	-	(408)	79,651	-	637	79,880
Balance at at 2015	8,133	148,226	6,509	79,651	525,040	13,022	780,581
Balance at 1 January 2016	8,133	148,226	6,509	79,651	525,040	13,022	780,581
Transferring result for 2015	-	-	-	(79,651)	79,651	-	-
Increase in the company's share capital	-	(5,185)	-	-	-	(1,070)	(6,255)
Dividend paid	-	-	-	-	-	-	-
Result of subsidiaries for general partners outside the Group	-	-	-	-	-	-	-
Capital from valuation of the managerial option	-	-	-	-	-	-	-
Currency translation differences (1)	-	-	12,015	-	-	-	12,015
Profit for the period <sup>(2)</sup>				73,034		2,689	75,723
Total income recognised in equity <sup>(1+2)</sup>	-	-	12,015	73,034	-	2,689	87,738
Balance at 31 December 2016	8 133	143 041	18 524	73 034	604 691	14 641	862 064

In 2016, there were no dividend payments for 2015 to entities outside the Group.



# V. Consolidated Cash Flow Statement

	12 months ended 31 December 2016	12 months ended 31 December 2015
Cash flows from operating activities		
Net profit (loss)	75,723	80,270
Total adjustments	38,983	55,554
Share in net (gains) losses of related parties valued using the equity method of accounting	8,307	3,249
Depreciation	63,008	53,483
Exchange gains (losses)	822	1,510
Interest and profit-sharing (dividends)	(2,029)	1,838
(Profit) loss on investing activities	(6,950)	5,731
Change in inventories	(19,346)	3,997
Change in receivables	10,298	(51,423)
Change in liabilities and provisions excluding credits and loans	(15,127)	36,289
Other adjustments		880
Net profit less total adjustments	114,706	135,824
Income tax paid	(20,732)	(18,809)
Net cash from operating activities	93,974	117,015
Cash flows from investing activities		
Purchases of property, plant and equipment	(104,450)	(71,834)
Proceeds from sale of property, plant and equipment	4,147	854
Purchases of intangible assets	(19,322)	(20,926)
Proceeds from disposal of investment in real estates and intangible assets	11,157	17
Expenses for acquisition of financial assets	(7,856)	(23,359)
Expenses for investment in real estates	(6,097)	(1,294)
Granted loans	(60)	(15,640)
Paid loans	6,591	14,511
Interest	531	627
Other proceeds from financial assets	3,043	-
Other expenses on financial assets	-	(2,611)
Other investment proceeds	75	1
Other investment expenses	(100)	(1,500)
Net cash used in investing activities	(112,341)	(121,154)
Cash flows from financing activities		
Payment in relation to shares issue	-	8
Proceeds from credits and loans	63,235	16,395
Repayments of credits and loans	(31,417)	(19,859)
Interest on the loan	(2,505)	(2,391)
Proceeds from repaid loans	114	490
Proceeds from interest on loans	14	-
Other financial liabilities (loans granted)	(1,350)	(500)
Expenses due to profit sharing but other than those to owners	-	(362)
Payments of liabilities in relation to finance lease agreements	(210)	-
Other financial proceeds	16	274
Other financial expenses	(330)	(108)
Net cash used in financing activities	27,567	(6,053)
Net change in cash, cash equivalents and bank overdrafts	9,200	(10,192)
Cash, cash equivalents and bank overdrafts at beginning of the period	221,781	232,436
Positive (negative) exchange differences in cash and bank overdrafts	4,844	(463)
Cash, cash equivalents and bank overdrafts at end of the period	235,825	221,781
- including limited disposal	10 873	4 924

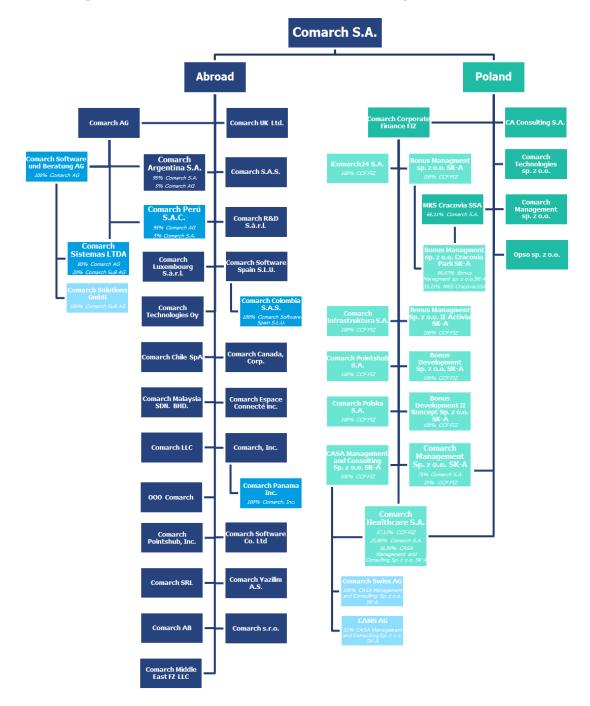
# **VI. Supplementary Information**

# **Information about Group Structure and Activities**

The basic activities of the Comarch Group (the "Group"), in which Comarch S.A. with its registered office in Krakow at Al. Jana Pawła II 39 A is a parent company, include activity related to software, PKD 62.01.Z. The registration court for Comarch S.A. is the District Court for Krakow Śródmieście in Krakow, The Eleventh Economic Division of the National Court Register. The company's KRS number is 0000057567. Comarch S.A. holds the dominant share in Group regarding realised revenues, value of assets and number and volume of executed contracts. Comarch S.A. shares are admitted to public trading on the Warsaw Stock Exchange. The duration of the Parent Company is not limited.



### **Organisational Structure of Comarch Group** 1.1.



100% Comarch S.A., chyba że wskazano inaczej.

On the 31<sup>st</sup> of December, 2016, associates of the Parent Company are:

- SoInteractive S.A. with its registered office in Krakow in Poland (16.10% votes held by CCF FIZ, 11.27% votes held by Bonus Management sp. z o.o. II Activia SKA).
- Metrum Capital S.A. (15.79% votes held by Comarch S.A., 31.58% votes held by CAMS
- Thanks Again LLC with its registered office in Tyrone, GA, USA (42.5% votes held by Comarch Pointshub, Inc.).

The associated companies are not consolidated. Shares are valuated with equity method.

### 1.1. **Activities Structure in the Comarch Group**

The structure of activities of the Comarch Group is as follows:

- The Parent Company Comarch S.A. acquires the majority of contracts and in large part executes them;
- Comarch AG, Comarch S.A.S., Comarch R&D S.à r.l., Comarch Luxembourg S.à r.l., Comarch Inc., Comarch Panama Inc., Comarch Canada, Corp., Comarch Middle East FZ-LLC, Comarch LLC, OOO Comarch, Comarch Technologies Oy, Comarch UK Ltd., Comarch Chile SpA, Comarch Sistemas LTDA, Comarch Software Spain S.L.U., Comarch Yazilim A.S., Comarch SRL, Comarch Espace Connecté Inc. (Comarch Smart City), Comarch Malaysia SDN. BHD., Comarch AB, Comarch Argentina S.A., Comarch Colombia S.A.S., Comarch Peru S.A.C. and Comarch Software (Shanghai) Co. Ltd acquire IT contracts in foreign markets and execute them in their entirety or in part;
- Comarch Software und Beratung AG is an important provider of ERP and an integrator of IT solutions in Germany. Activities of Comarch Solutions GmbH are identical as activities of Comarch Software und Beratung AG;
- Comarch Swiss AG sells and implements Comarch IT solutions, especially ERP and ECM on the Swiss market,
- Comarch Polska S.A. acquire IT contracts in domestic markets, mostly in Public sector, and execute them in their entirety or in part;
- Comarch Technologies sp. z o.o. is responsible for the development of technologies related to the design and production of electronic devices and software;
- CA Consulting S.A. specialises in data communications relating to the provision of connections for the own needs of the Comarch Group, as well as the provision of IT and consulting services for the own needs of the Comarch S.A. and for Comarch's contractors;
- Purpose of the Comarch Corporate Finance Fundusz Inwestycyjny Zamkniety is investment activity, through its subsidiaries, in the scope of new technologies and services, as well as investment activities on capital market;
- Comarch Management sp. z o.o., Comarch Management sp. z o.o. SK-A, CASA Management and Consulting sp. z o.o. SK-A, CAMS AG, Bonus Management sp. z o.o. SK-A and Bonus Management sp. z o.o. II Activia SK-A, Comarch Pointshub, Inc. conduct investment activities on capital market and activities related to IT;
- The subject matter of activities of Bonus Development sp. z o.o. SKA and Bonus Development sp. z o.o. II Koncept SKA are activities related to real estates;
- Comarch Healthcare S.A. (the company was established on the 1st of July, 2015, by merger of iMed24 S.A. and ESAProjekt sp. o.o.) produces and sells IT software related to medicine, provides medical and diagnostic devices and services as well as manufactures and delivers comprehensive solutions for the medical sector;
- Comarch Pointshub S.A. (formerly iReward24 S.A.) produces and implements loyalty software for the customers in small and medium sized enterprises;
- Comarch Infrastruktura S.A. (formerly Infrastruktura24 S.A.) offers services related to Data Centre and IT services outsourcing;
- iComarch24 S.A. conducts IT projects related to e-accounting and e-trading, as well as provides accounting services for domestic subsidiaries in the Comarch Group;

- MKS Cracovia SSA is a sport joint stock company;
- "Bonus MANAGEMENT spółka z ograniczoną odpowiedzialnością" Cracovia Park SK-A conducts investment activities related to sports;
- Opso sp. z o.o. provides catering services;
- Spółka Comarch s.r.o. is currently not operating.

# 1.2. Changes in Ownership and Organisational Structure in 2016

On the 15<sup>th</sup> of January, 2016, a share capital of Comarch SRL was increased from EUR 200 thousand to EUR 700 thousand, i.e. by EUR 500 thousand (PLN 2,203,750 at the exchange rate of the 15<sup>th</sup> of January, 2016).

On the 22<sup>nd</sup> of January, 2016, a share capital increase of Comarch Management sp. o.o. to the amount of PLN 300 thousand was registered in the National Court Register.

On the 9<sup>th</sup> of February, 2016, the Management Board of Comarch AG adopted an oral resolution on approval of the acquisition from Comarch S.A. of 5,000 shares of Comarch Argentina S.A., i.e. 5% of the share capital. On the 15<sup>th</sup> of February, 2016, the Management Board resolution has been confirmed in writing and then on the 25<sup>th</sup> of April, 2016, the notary confirmed authenticity of handwritten signatures of the members of the Management Board on this resolution. As a result of the above mentioned operations, shareholders of Comarch Argentina S.A. are Comarch S.A. (95% of the share capital) and Comarch AG (5% of the share capital).

On the  $4^{th}$  of April, 2016, a resolution was passed to increase the share capital of Comarch Sistemas LTDA from the amount of BRL 1 thousand to BRL 1,000 thousand. Comarch AG purchased 799,200 shares at a nominal price BRL 1 each and currently holds 80% of shares with a total value of BRL 800 thousand, while Comarch Software und Beratung AG acquired 199,800 shares at the nominal price of BRL 1 each and currently holds a 20% stake with a total value of BRL 200 thousand. The capital increase was registered on the  $14^{th}$  of April, 2016.

On the  $4^{th}$  of May, 2016, Comarch Colombia S.A.S. was registered in Bogota in Colombia. Comarch Software Spain S.L.U. holds 100% of Comarch Colombia S.A.S.'s shares. The authorized capital of company amounts to COP 3,600,000,000.00 (i.e. PLN 4,726,800.00 according to the rate of  $4^{th}$  of May, 2016) and consists of 3,600,000 shares with a value of COP 1000 each. At the date of publication of the report, the share capital amounts to COP 182,000,000.00 (i.e. PLN 256,802 according to the rate of  $31^{st}$  of December, 2016) and consists of 182,000 shares with a nominal value COP 1,000 each.

On the 23<sup>rd</sup> of August, 2016, the Extraordinary General Shareholders Meeting of Comarch Healthcare S.A. adopted a resolution on the increase of share capital from PLN 6,014,806 to PLN 8,114,806 through the issue of 2,100,000 Series N shares with a nominal value of PLN 1 each. Shares of N series were acquired and paid in full by Comarch S.A. at the issue price of PLN 10 per share, i.e. at a total issue price of PLN 21,000,000, of which PLN 18,900,000 was transferred for the supplementary capital of Comarch Healthcare S.A. as a share premium. As a result of the above mentioned operations, the shareholders of Comarch Healthcare S.A. at the date of this report are CCF FIZ (57.13% of the share capital), Comarch S.A. (25.88% of the share capital) and CASA Management and Consulting sp. o.o. SKA (16.99% of the share capital).

On the basis of the agreement concluded on the  $31^{\rm st}$  of August, 2016, Comarch AG returned shares of Comarch Software und Beratung AG borrowed from the entity outside the Group. On the  $12^{\rm th}$  of December, 2016, Comarch AG purchased 166,719 shares of Comarch Software und Beratung AG from the entity outside the Group, which constituted 2.68% of the company's share capital. As a result of the above transaction, Comarch AG owns 100% of Comarch Software und Beratung AG.

On the 18<sup>th</sup> of October, 2016, there was a breakdown of investment certificates of Comarch Corporate Finance Closed Investment Fund (CCF FIZ) in a ratio of 1:1,000 and thereby 1 investment certificate of the Fund before the split will correspond to 1,000 investment certificates after the split. After this operation, Comarch S.A. owned 4,000 investment certificates, instead of previous 4, which represented 100% of investment certificates in CCF FIZ. On the 22nd of December, 2016, within the



allocation of CCF FIZ investment certificates from the new issue of Series B, Comarch S.A. acquired 17 CCF FIZ investment certificates Series B at the issue price of PLN 29,607 per one certificate, i.e. at total issue price of PLN 503,319. As a result of the allocation and acquisition of certificates Series B, as of the 31st of December, 2016, Comarch S.A. holds in total 4,017 CCF FIZ investment certificates, representing 100% of the total number of certificates.

On the 14<sup>th</sup> of December, 2016, Comarch Peru S.A.C. with its registered office in Lima in Peru was registered. The company's share capital amounts to PEN 165,000 thousand (i.e. PLN 203,115 thousand, according to the course of the day of registration) and consists of 165,000 shares with a nominal value of 1 PEN each. Comarch AG holds 95% of shares and Comarch S.A holds 5% of shares of Comarch Perú S.A.C.

On the 21<sup>st</sup> of December, 2016, there was an increase in share capital of Comarch Argentina S.A. from the amount of ARS 100,000 to ARS 3,298,195, i.e. ARS 3,198,195 (i.e. PLN 856,157 at the exchange rate as of the 21st of December, 2016) through the issue of 3,198,195 common, nominative, nonendorsable shares with a nominal value of ARS 1 for one share. Issued shares were acquired by existing shareholders of Comarch Argentina S.A., i.e. Comarch S.A. acquired 3,038,285 shares, while Comarch AG acquired 159,910 shares. As a result of the capital increase the percentage shareholding structure of Comarch Argentina S.A. has not changed - Comarch S.A. holds 3,133,285 shares (95% of the share capital), while Comarch AG holds 164,910 shares (5% of the share capital). Until the date of publication of this report the capital increase has not been registered.

### **Changes in Ownership and Organisational Structure in Comarch** 1.1. **Group after the Balance Sheet Date**

On the 19<sup>th</sup> of March, 2017, Comarch Saudi Arabia Co. with its registered office in Riyadh in Saudi Arabia was registered with a share capital of 1 million SAR consisting of 1,000 shares with a value of 1,000 SAR each. Comarch S.A. holds 95% of shares and Comarch Infrastruktura S.A. holds other 5% of shares.

On 27<sup>th</sup> of March, 2017, the Extraordinary General Meeting of Comarch Healthcare S.A. has adopted a resolution about the increase of the share capital by PLN 2,000 thousand, i.e. from PLN 8 114,806.00 thousand to PLN 10,114,806.00 thousand. Comarch Software und Beratung AG acquired in its entirety a new share issue, i.e. 2 million shares with a nominal value of PLN 1.00 and an issue price of PLN 10.00 per share.

On 3<sup>rd</sup> of April, 2017 Comarch S.A. acquired 100% of shares of Geopolis sp. z o.o., acquired the whole copyrights to the ERGO software which belongs to the Geopolis sp. z o.o. and committed itself to recapitalization of Geopolis sp. z o.o. The total value of the transactions amounted to PLN 8.05 million. Geopolis sp. z o.o. supports informatisation in public administration units by creating and implementing integrated registers and records of a spatial nature, systems for managing of state surveying and cartographic resource database as well as geoportals. Acquiring of Geopolis sp. z o.o. will allow Comarch Group to expand the product portfolio dedicated to the public sector. The company announced details of the transaction in current reports RB-2-2017 dated of the 16<sup>th</sup> March, 2017, RB-4-2017 dated the 31<sup>st</sup> of March, 2017 and RB-5-2017 dated the 4<sup>th</sup> of April, 2017.

# 2. Description of the Applied Accounting Principles

This consolidated financial statement for the 12 months ended the 31st of December, 2015 was prepared pursuant to the International Accounting Standards (IAS), the International Financial Reporting Standards (IFRS) and interpretations published by the Committee for Interpretation of International Financial Reporting, as approved by the European Union.

This financial statement was prepared pursuant to the historical cost principle with the exception of those items that are appraised in another way pursuant to these principles.

COMARCH All amounts are expressed in thousands of PLN unless otherwise indicated

Preparation of the statement pursuant to IFRS requires a number of estimates to be done and the application of individual judgement. Note 2.5 presents those areas of the financial statement, which require significant estimates or for which significant judgement is required.

The financial statement was prepared with the assumption of the continuation of commercial activities by the Comarch Group in the foreseeable future. According to company management, there are no circumstances suggesting any threat to the continuation of activities.

The Comarch Group prepares its income statement in the calculation version, whereas the cash flow statement is prepared according to the indirect method.

The consolidated financial statement of the Comarch Group for the 12 months ended the 31st of December, 2016 comprises the financial statements of the following companies:

	Relationship	Consolidation	% held by Comarch S.A. in a
		method	subsidiary's share capital
Comarch S.A.	parent company	full	
Comarch AG	subsidiary	full	100%
Comarch Sistemas LTDA	subsidiary	full	80% votes held by Comarch AG, 20% votes held by Comarch Software und Beratung AG
Comarch Peru S.A.C.	subsidiary	full	95% held by Comarch AG,5% held by Comarch S.A.
Comarch Software und Beratung AG	subsidiary	full	100.00% held by Comarch AG *)
Comarch Solutions GmbH	subsidiary	full	100.00% held by Comarch Software und Beratung AG
Comarch S.A.S.	subsidiary	full	100%
Comarch R&D S.à r.l.	subsidiary	full	100%
Comarch Luxembourg S.à r.l.	subsidiary	full	100%
Comarch Inc.	subsidiary	full	100%
Comarch Panama Inc.	subsidiary	full	100.00% held by Comarch Inc.
Comarch Canada, Corp.	subsidiary	full	100%
Comarch Espace Connecté Inc.	subsidiary	full	100%
Comarch Middle East FZ-LLC	subsidiary	full	100%
Comarch LLC	subsidiary	full	100%
OOO Comarch	subsidiary	full	100%
Comarch Software (Shanghai) Co.			100%
Ltd.	subsidiary	full	
Comarch Technologies Oy	subsidiary	full	100%
Comarch UK Ltd.	subsidiary	full	100%
Comarch Chile SpA	subsidiary	full	100%
Comarch Software Spain S.L.U.	subsidiary	full	100%
Comarch Colombia S.A.S.	subsidiary	full	100% held by Comarch Software Spain S.L.U.
Comarch Yazilim A.S.	subsidiary	full	100%

Comarch SRL	subsidiary	full	100%
Comarch Malaysia SDN. BHD.	subsidiary	full	100%
Comarch s.r.o.	subsidiary	full	100%
Comarch Pointshub Inc.	subsidiary	full	100%
Comarch AB	subsidiary	full	100%
Comarch Argentina S.A.	subsidiary	full	95% held by Comarch S.A., 5% held by Comarch AG
Comarch Technologies sp. z o.o.	subsidiary	full	100%
CA Consulting S.A.	subsidiary	full	100%
Comarch Management sp. z o.o.	subsidiary	full	100%
Comarch Corporate Finance Fundusz	•		100% in total number of
Inwestycyjny Zamknięty	subsidiary	full	investment certificates
Comarch Management sp. z o.o. SKA	subsidiary	full	26.45% held by Comarch S.A., 8.82% held by CCF FIZ, 64.73% purchased by Comarch Management sp. z o.o. SKA to be redeemed
Bonus Management sp. z o.o. SKA	subsidiary	full	100.00% held by CCF FIZ
Bonus MANAGEMENT sp. z o.o. Cracovia Park SK-A	Bonus Management sp. z o.o. SKA	subsidiary	50% held by Bonus Management sp. z o.o. SK-A, 50% held by MKS Cracovia SSA
Bonus Development sp. z o.o. SKA	subsidiary	full	100% held by CCF FIZ
Bonus Management sp. z o.o. II	•		·
Activia SKA	subsidiary	full	100% held by CCF FIZ
Bonus Development sp. z o.o. II Koncept SKA	subsidiary	full	100% held by CCF FIZ
Comarch Healthcare S.A.	subsidiary	full	57.13% held by CCF FIZ 25.88% held by Comarch S.A. 16.99% held by CASA Management and Consulting sp. z o.o. SKA
Comarch Polska S.A.	subsidiary	full	100% held by CCF FIZ
Comarch Pointshub S.A.	subsidiary	full	100% held by CCF FIZ
Comarch Infrastruktura S.A.	subsidiary	full	100% held by CCF FIZ
iComarch24 S.A.	subsidiary	full	100% held by CCF FIZ
CASA Management and Consulting sp.		£II	1000/ h ald har CCE ETZ
z o.o. SK-A	subsidiary	full	100% held by CCF FIZ
Comarch Swiss AG	subsidiary	full	100% held by CASA Management and Consulting sp. z o.o. SK-A
CAMS AG	subsidiary	full	51% held by CASA
			,

Management and Consulting

sp. z o.o. SK-A

Opso sp. z o.o. subsidiary full 100.00% MKS Cracovia SSA subsidiary full 66.11%

# 2.1. Methods of Valuation of Assets and Liabilities and the Determination of Financial Results

# 2.1.1. Segment Information

In the Comarch Group, the business segments are basic type of operating segments, and geographical segments are the supplementary type of operating segments. The operations of Comarch's subsidiary units comprise the following types of activities:

- the sale of IT systems and services, as well as sales of IT hardware (hereinafter referred to as the "IT segment"),
- professional sports (hereinafter referred to as the "Sport segment"; MKS Cracovia SSA),
- investment activity on capital market and activity in relation with real estate investment, (hereinafter referred to as the "Investment segment"),
- activity in relation to medical services and software production, as well as medical equipment for medicine sector (hereinafter referred to as the "Medical segment").

IT segment has a dominant share in sales revenues, profits and assets. IT segment is divided into the DACH (Germany, Austria and Switzerland) market, Polish market and other markets according to the specific character of the activity in the segment.

On account of geographical distribution of activities, Comarch Group distinguishes the following market segments: Poland, DACH Region (Germany, Austria, and Switzerland), Other countries. Sport Segment, Investment Segment and Medical Segment carry out their activities exclusively in Poland. Due to the fact that only the IT Segment operates outside of the country and at the same time incurred in the IT segment costs are largely common to export and domestic sales, it is not intentionally to set the result separately for export and domestic activities.

Comarch Group's sales is highly diversified and is not dependent on a single customer. In 2016, the share of none of the contractor exceeded 10% of the sales of Comarch Group.

Over 2016, Comarch Group revenue structure was as follows: 22% of annual sales were achieved in the first quarter, 25% in the second quarter, 20% in the third quarter and 33% in the fourth quarter. Over 2017, the company expects sales revenue to be similar to those in 2016.

### 2.1.2. Consolidation

### a) Subsidiaries

Subsidiaries are all entities (including special purpose entities), over which Group has the power to govern the financial and operating policies generally accompanying a shareholding of more than one half of the voting rights. The existence and effect of potential voting rights that are currently exercisable or convertible are considered when assessing whether the Group controls another entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Group. They are de-consolidated from the date that control ceases.

Acquisitions of companies and the individual parts of the activity are accounted for with the purchase method. The cost of merging companies is evaluated in the aggregated fair value of the assets transferred, born or acquired and capital instruments issued by the Group in return for taking control over the acquired entity. Acquisition-related costs are recognised in profit or loss as incurred.

Where the consideration transferred by the Group in a business combination includes assets or liabilities resulting from a contingent consideration arrangement, the contingent consideration is measured at its acquisition-date fair value. Changes in the fair value of the contingent consideration that qualify as measurement period adjustments are adjusted retrospectively, with corresponding adjustments against goodwill. All other changes are recognised in accordance with the respective IFRS regulations. Changes in the fair value of the contingent consideration that qualify as equity transactions are not recognised.

Identifiable assets, liabilities and contingent liabilities of the acquiree meeting the requirements of recognition in accordance with the IFRS 3 "Merging economic entities" is recognized at fair value as at the day of acquisition, except exclusions in accordance with the IFRS 3.

Where a business combination is achieved in stages, the Group's previously held equity interest in the acquire is remeasured to fair value at the acquisition date and the resulting gain or loss, if any, is recognised in profit or loss. Amounts arising from interests in the acquiree prior to the acquisition date that have previously been recognised in other comprehensive income are reclassified to profit or loss.

Goodwill arising on an acquisition of a business is recognised in assets and initially carried at cost, assumed exceed the Group's interest in the net fair value of identifiable assets, liabilities and contingent liabilities. If, after reassessment, the share of the Group in net of the acquisition-date amounts of the identifiable assets, liabilities and contingent liabilities of the acquiree, assumed exceeds the sum of the consideration transferred, the excess is recognised immediately in profit or loss.

Transactions, settlements and unrealised gains on transactions between parties in the Group are eliminated. Unrealised gains are also eliminated, unless a transaction gives evidence for impairment of assets. Accounting principles applied by subsidiaries have been changed everywhere it has been necessary to ensure compliance with accounting principles applied by the Group.

# b) Associates

Associates are all entities over which the Group has significant influence but not control; this generally accompanies a shareholding of between 20% and 50% of the voting rights.

Investments in associates are accounted for by the equity method of accounting and are initially recognised as costs. The Group's investment in associates includes goodwill identified on acquisition

The Group's share of the post-acquisition profits or losses of its associates is recognised in the income statement and its share of post-acquisition movements in reserves is recognised in reserves. Cumulative post-acquisition movements are adjusted against the carrying amount of the investment. When the Group's share of losses in an associate equals or exceeds its interest in the associate, including any other unsecured receivables, the Group does not recognise further losses, unless it has incurred obligations or made payments on behalf of the associate.

Unrealised gains on transactions between the Group and its associates are eliminated to the extent of the Group's interest in the associates. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred. The accounting policies of associates have been changed where necessary to ensure consistency with the policies adopted by the Group.

# c) Principles for the Presentation of the Comarch SuB Group within the Financial **Statement**

Comarch Software und Beratung AG is the parent company for the companies of the Comarch SuB Group and from 2013 has not prepared independently the consolidated financial statement, including data from Comarch Software und Beratung AG and its subsidiaries. Comarch S.A. is the parent company of the Comarch Group and prepares directly the consolidated financial statement, including data from Comarch S.A. and all other subsidiaries (including Comarch SuB and its subsidiaries).

### **Foreign Currency Translation** 2.1.3.

All amounts are expressed in thousands of PLN unless otherwise indicated

# a) Functional and Presentation Currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the 'functional currency'). The consolidated financial statements are presented in Polish zlotys (PLN), which is the Parent Company's functional and presentation currency.

# b) Transactions and Balances in Foreign Currencies

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the income statement, except when deferred in equity as qualifying cash flow hedges and qualifying net investment hedges.

Translation differences on non-monetary items, such as equities held at fair value through profit and loss, are reported as part of their fair value gain or loss. Translation differences on non-monetary items, such as equities classified as available-for-sale assets, are included in the available-for-sale reserve in equity.

# c) Group Companies

The results and financial position of all group entities (none of which operates in a hyperinflationary economy) that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- assets and liabilities for each balance sheet presented are translated at the closing rate of the date of the balance sheet:
- income and expenses for each income statement are translated at average exchange rates (unless this average is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income and expense are translated at the dates of the transactions); and all resulting exchange differences are recognised as a separate component of equity.

On consolidation, exchange differences arising from the translation of the net investment in foreign operations, and of credits and loans and other currency instruments designated as hedges of such investments, are included in shareholder equity. When a foreign operation is partially disposed of or sold, exchange differences that were recorded in equity are recognised in the income statement as part of the gain or loss on sale.

Goodwill and fair value adjustments arising on the acquisition of a foreign entity are treated as assets and liabilities of the foreign entity and translated at the closing rate.

# **EURO** rates used to financial data

# **NBP** average exchange rates . . . . . . . . . .

at 31.12.2016	4.4240
at 31.12.2015	4.2615

# NBP arithmetic average exchange rates as at the end of every month

for the period 1.01 - 31.12.2016	4.3757
for the period 1.01 - 31.12.2015	4.1848

# 2.1.4. Investment

## a) Financial Assets and Liabilities at Fair Value through Profit or Loss

This category comprises two subcategories: financial assets held for trading, and those designated at fair value through profit and loss at inception. A financial asset is classified in this category if acquired principally for the purpose of sale in the short term or if so designated by management. Derivatives are also classified as held for trading unless they are designated as hedges. This type of derivative is classified separately in 'Derivative financial instruments' in the balance sheet. Assets in this category are classified as current if they are either held for trading or are expected to be realised within 12 months from the balance sheet.

### b) Loans and Receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and with no intention of trading. These arise when the Group gives cash, goods or services directly to the debtor, without the intention of introducing its receivables into trading. They are included in current assets, except for maturities greater than 12 months after the balance sheet date. These are classified as non-current assets. Loans and receivables are classified as trade and other receivables in the balance sheet.

## c) Held-to-Maturity Investments

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturities that the Group's management has the positive intention and ability to hold to maturity.

### d) Available-for-Sale Financial Assets

Available-for-sale financial assets are non-derivatives that are either designated in this category or not classified in any of the other categories. They are included in non-current assets unless management intends to dispose of the investment within 12 months from the balance sheet date.

Regular purchases and sales of financial assets are recognised on the trade-date - the date on which the Group commits to purchase or sell the asset. Investments are initially recognised at fair value plus transaction costs for all financial assets not carried at fair value through profit or loss. Financial assets are no longer recognised when the rights to receive cash flows from the investments have expired or have been transferred and the Group has transferred substantially all risks and rewards of ownership.

Financial assets available-for-sale and financial assets carried at fair value, through profit or loss are initially recognised at fair value. Loans, receivables and held-to-maturity investments are carried at amortised cost using the effective interest method. Realised and unrealised gains or losses arising from changes in the fair value of the 'financial assets at fair value through profit or loss' category are presented in the income statement within other (losses)/gains – net, in the period in which they arise. Unrealised gains or losses arising from changes in the fair value of the non-monetary securities classified as 'available-for-sale' are recognised in equity. When securities classified as available for sale are sold or impaired, the accumulated fair value adjustments recognised in equity are included in the income statement as gains and losses from investment securities.

The fair values of quoted investments are based on current bid prices. If the market for a financial asset is not active (or if a security is unlisted), the Group establishes fair value by using valuation techniques. These comprise the use of recent arm's length transactions, reference to other instruments that are substantially the same and discounted cash flow analysis and models (commonly regarded as correct) of the valuation of derivative instruments based on input data from the active market.

The Group assesses whether there is objective evidence that a financial asset or a group of financial assets is impaired at each balance sheet date. In the case of equity securities classified as available for sale, a significant or prolonged decline in the fair value of the security below its cost is considered as an indicator that the security is impaired. If any such evidence exists for available-for-sale financial assets, the cumulative loss – measured as the difference between the acquisition cost and current fair value, less any impairment loss on that financial asset previously recognised in profit or loss - is

## **CONSOLIDATED FINANCIAL STATEMENT FOR THE YEAR 2016**



removed from equity and recognised in the income statement. Impairment losses recognised in the income statement on equity instruments are not reversed through the income statement.



### 2.1.5. **Non-Current Assets**

### a) Intangible Assets

Intangible assets are recorded at their acquisition prices less the current redemption as well as possible write-offs due to permanent loss in value. The Group carries out depreciation write-offs using the straight-line method. The following depreciation rates have been adopted:

30% computer software 30% licences copyrights 30% 10-20% other rights

Adopted depreciation rates are related to the estimated useful life of intangible assets, excluding the players' cards (MKS Cracovia SSA), which are depreciated within the period of the agreement signed with a given player.

In the case of intangible assets that were acquired for a particular project, the depreciation period is established as the duration of the project.

The right of perpetual usufruct of land relating to MKS Cracovia SSA is classified as an intangible asset with an undefined useful life, therefore it is not depreciated. Lands that MKS Cracovia SSA holds in perpetual usufruct are not depreciated, because of an undefined useful life, since the company expects that the perpetual usufruct rights will be renewed without any major costs, as it is not obliged to meet any conditions, upon which the extension of these rights depends.

In Poland, perpetual usufruct is considered synonymous to ownership, as opposed to a lease after which a user releases land. The company does not expect to incur any major costs for the renewal of perpetual usufruct rights as the co-owner of MKS Cracovia SSA is the City of Krakow. The city supports sports activities, including those of MKS Cracovia SSA through initiatives that include:

- refinancing sports infrastructure;
- redeeming real estate taxes;
- providing fees for perpetual usufruct.

The right of perpetual usufruct of land relating to the Parent Company is depreciated for a defined useful life, which depends on the time of acquisition and amounts from 84 till 99 years. The average depreciation rate equals 1.2%.

Intangible assets purchased as a result of the acquisition of the A-MEA Informatik AG (currently Comarch Swiss AG) are comprised of the value of the company's relationships with customers. These assets were presented in fair value in the Comarch Group's balance sheet. The Group performs by way of the linear method depreciation write-offs of intangible assets purchased as a result of the acquisition of the A-MEA Informatik AG. It was assumed the depreciation period is equal to the predicted period of economic benefit from the company's relationships with customers, i.e. 60

Intangible assets purchased as a result of the acquisition of the ESAProjekt sp. z o.o. (currently Comarch Healthcare S.A.) are comprised of property rights for the software: Optimed, OptiNFZKom, BaKS, Carber, SDK, Repos. These assets were presented in fair value in the Comarch Group's balance sheet. The Group performs by way of the linear method depreciation write-offs of intangible assets purchased as a result of the acquisition of the ESAProjekt sp. o.o. It was assumed the depreciation period is equal to the predicted period of economic benefit from the software sales, i.e. 60 months.

## b) Goodwill

Goodwill represents the excess of the cost of an acquisition over the fair value of the Group's share of the net identifiable assets of the acquired subsidiary/associate at the date of acquisition. Goodwill on acquisitions of subsidiaries is included in intangible assets. Goodwill on acquisitions of associates is included in investments in associates. Goodwill recognised separately is tested annually for COMARCH All amounts are expressed in thousands of PLN unless otherwise indicated

impairment and carried at cost less accumulated impairment losses. Gains and losses on the disposal of an entity include the carriage of an amount of goodwill relating to the entity sold.

Goodwill is allocated to cash-generating units for the purpose of impairment testing.

### c) Property, Plant and Equipment

### **Property, Plant and Equipment in Use**

Property, plant and equipment in use were valuated according to acquisition prices or production costs less current redemption and possible write-offs due to losses in value. The adopted depreciation rates correspond to the economic utility of property, plant and equipment in use.

The following detailed principles of depreciation of property, plant and equipment in use have been adopted by the company: assets are depreciated with the straight-line method with application of depreciation rates corresponding with periods of their economic utility. In most cases, depreciation rates are: 2.5% (for buildings), 30% (for machines and devices) and 20% (for furniture, equipment and other assets). In case of property, plant and equipment in use acquired in order to be used in a specific project, the depreciation period is set as equal to the project duration.

### **Property, Plant and Equipment under Construction**

Property, plant and equipment under construction are valuated according to the acquisition price less any possible write-offs due to permanent loss in value. The company applies the rule that interests on investment credit, in the period when the investment is realised, are recognised as property, plant and equipment under construction. Interests on investment credit decrease the annual result within finance costs, after non-current asset, financed by credit, was brought to use.

### Improvements in Third Party Property, Plant and Equipment Assets

Improvements in third party property, plant and equipment are valuated according to the acquisition price less any current redemptions and possible write-offs due to loss in value.

### d) Leases

The Group uses leased vehicles and computer hardware. As, according to the agreements made, practically all risks and benefits resulting from the title of ownership of the subject matter leased have been transferred, these are classified as finance leases. They have been classified as assets and liabilities in the amounts equal to the minimum leasing fees set forth as at the date of lease initiation. Leasing fees are divided into finance costs and reductions of the unpaid balance of liabilities. The interest part of finance costs is charged to the income statement throughout the lease term so as to obtain a constant periodic interest rate on the remaining balance of the liability for each period. The means used on lease principles are subject to depreciation within a shorter period of time of either the asset's useful life or the lease term.

### e) Non-Current Prepayments

Non-current prepayments refer to the nun-current part of prepayments costs.

### f) Impairment of Assets

Assets that have an indefinite useful life are not subject to amortisation and are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the amount carried may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less sales costs and its value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash generating units).

#### 2.1.6. **Current Assets**

### a) Inventories, Products in Progress and Finished Goods

Production in progress given in the statement refers to software produced by the Group and allocated for multiple sales. Production in progress is valuated according to direct technical production costs.



Application software produced by the Group and allocated for multiple sales is valuated in the period when it benefits, no longer than 36 months from an initial sale, in the amount of surplus of software production costs over net revenues obtained from sales of these products within the following 36 months. Software production costs, not written off after this period of time, increase other operational

Expenditures incurred for software production, in the amount of 50% to 100% of the invoiced sale in the above time period of sales, are written off into its own costs, provided that the 50% rate is the basic rate. If the company is aware of limits to sales capacity at an earlier point, it immediately performs a write-off revaluating production in progress in the amount of expenses in reference to which there is a probability that they will not be recovered, or does a one-time write-off of the entirety of unsettled expenses (depending on the degree of risk valuation) into its own cost of sales.

The register of materials and finished goods is managed at current purchase prices. Expenses are appraised according to the FIFO principle. Finished goods are appraised according to actual purchase prices, no higher than net selling prices.

### b) Receivables

Receivables are recognised initially at fair value and subsequently according to adjusted acquisition prices (at amortised cost).

Receivables are recognised as current or non-current receivables depending on maturity (depending on whether this is less than or over 12 months from the balance sheet date).

In order to make their value real, receivables are decreased by write-offs revaluating bad debts. Write-offs due to loss in value correspond with the difference between balance sheet value and the current value of actual cash flows from the given item of assets. Due to the specific nature of activities (limited scope of receivables from mass contractors), appropriate updating of write-offs is carried out by way of a detailed identification of receivables and an assessment of risk of the inflow of funds resulting from contractual and business conditions.

### c) Cash and Cash Equivalents

Cash and cash equivalents comprise cash in hand, cash at banks, bank deposit payable on demand, liquid current securities and other current investment with high liquidity.

## d) Settlement of Long-Term Contracts

Costs related to long-term contracts are given when they occur. The result in contracts is determined according to the progress of work if a reliable determination of such is possible. If it is not possible to determine the results in contracts, revenues are recognised uniquely up to the amount of a contract's costs incurred, which are probable to recover. The progress of work is measured based on the value of costs incurred by the balance sheet date divided by the total estimated costs due to contracts, expressed as a percentage. If it is probable that the total costs due to an agreement exceed total revenues, the anticipated loss is recognised immediately.

In assets, the Group presents 'Long-term contracts receivables' for cases where there is a surplus in incurred costs and recognised profits due to long-term contracts over the value of invoiced sales for contractors. Otherwise, when there is a surplus of the invoiced sales to contractors over the value of incurred costs and recognised profits due to long-term contracts, the Group presents an item in the liabilities called 'Long-term contracts liabilities'. The above surpluses are determined for each contract separately and are presented separately without balancing particular items.

## e) Assets Designated for Sales

Assets and groups for disposal are classified as designated for sales if their balance sheet values will be recovered more as a result of sales transactions than in the result of their further usage. This condition is considered to be met only when a sale transaction is very probable to perform and an assets' item or a group for disposal are available for immediate sales in their present shape. An assets' item may be classified as designated for sales when the company's management is going to make a transaction within one year from change of classification.



Assets and groups for disposal classified as designated for sales are evaluated at lower of two values: initial balance sheet value or fair value less transaction costs.

### 2.1.7. Equity

Equity includes:

- a) the share capital of the Parent Company presented at nominal value,
- b) other capitals established:
  - from profit-sharing,
  - from surpluses of shares sold above their nominal value (premium share)
  - from the valuation of managerial options,
- retained profit resulting from adjustments resulting from changes to accounting principles and from the results achieved by the entities of the Group, which were not transferred to other capitals,
- d) currency exchange differences.

### 2.1.8. **Employee Benefits**

### a) Share-Based Plans

By 2014, the Parent Company had a share-based reward scheme. The fair value of employee services received in exchange for every grant of options increases costs. The total amount to be spent over the vesting period is determined by reference to the fair value of the options granted, excluding the impact of any non-market vesting conditions (for example, profitability and sales growth targets). Vesting conditions were included in assumptions about the number of options that are expected to vest. At each balance sheet date, the entity revised its estimates of the number of options that are expected to vest. It recognised the impact of the revision to original estimates, if any, in the income statement, with a corresponding adjustment to equity. The proceeds received when the option is exercised, i.e. proceeds from comprising shares (less transaction costs related directly to option exercising) were credited to share capital (nominal value) and the share premium is credited to supplementary capital.

### 2.1.9. **Liabilities and Provisions for Liabilities**

### a) Trade Liabilities and Other Liabilities

Initially trade and other liabilities are recognised at their fair value and at the balance sheet date they are recognised at adjusted acquisition prices (depreciated cost). Liabilities, depending on maturity (up to or over 12 months from the balance sheet date) are recorded as current or non-current items.

### b) Financial Liabilities

At the time of initial recognition, financial liabilities are valuated at fair value, increased (in case of an item of liabilities not qualified as valuated at fair value by the financial result) by transaction costs. After the initial recognition, the unit appraises financial liabilities according to depreciated costs using the effective interest method, with the exception of derivative instruments, which are valuated at fair value. Financial liabilities set as items being hedged are subject to appraisal pursuant to hedge accounting principles.

### c) Provisions for Liabilities

Provisions for restructuring costs, guarantee repairs, legal claims and for other events (especially for leaves and rewards), which result in the Group's current obligation from past events, are recognised if:

■ The Group has current legal or customary liabilities resulting from past events;

- There is a high probability that expending Group funds may be necessary to settle these liabilities, and
- Their value has been reliably assessed.

Restructuring provisions mostly comprise employee severance payments. These provisions are not recognised in reference to future operational losses.

If there are a number of similar liabilities, the probability of the necessity for expending funds for settlement is assessed for the whole group of similar liabilities. The provision is recognised even if the probability of expending funds in reference to one item within the group of liabilities is small.

The provisions are appraised at the current value of costs assessed according to the best knowledge of company management. Incurring such costs is necessary in order to settle the current liability at the balance sheet date. The discount rate applied for determining current value reflects the current market assessment of the time value of money and impairments relating to a given liability.

### **Deferred Income Tax** 2.1.10.

The general principle, pursuant to IAS12, is applied. It states that due to temporary differences between the presented value of assets and liabilities as well as their tax value and tax loss it will possible to deduct in the future, a provision is established and deferred income tax assets are defined.

Deferred income tax assets are defined in the amount that it is anticipated will have to be deducted from income tax in the future in reference to negative temporary differences and due to income tax relief in connection with activities in Special Economic Zone, which shall result in the future in reducing the amount of the basis of taxation and the deductible tax loss defined using the precautionary principle. In relation to the above-mentioned principle, assets are recognised only for one year with the assumption that the basis for their recognition is average income acquired from activities in the special economic zone over three years (including the year for which the financial statement is prepared).

Deferred income tax liabilities are established in the amount of income tax payable in the future in reference to positive temporary differences, which would result in increasing the basis of taxation in the future.

Deferred income tax is established using fiscal rates (and regulations) which are legally binding at the balance sheet date, which according to expectations shall be in force at the moment of realisation of relevant deferred income tax assets or settlement of deferred income tax liability.

The difference between deferred income tax liabilities and deferred income tax assets at the end and at the beginning of the reporting period affects the financial results. In addition, liabilities and assets due to deferred income tax related to operations settled with equity are referred into shareholders' equity.

### **Recognition of Revenues and Costs** 2.2.

The Comarch Group's operations mostly consist of producing software for multiple sales and implementing IT integration contracts. As part of its integration contracts, Comarch offers the implementation of IT turnkey systems consisting of (own and third party) software and/or computer hardware and/or services such as:

- implementation services,
- installation services,
- quarantee and post-quarantee services,
- technical assistance services,
- software customisation services,
- sharing IT service solutions in the Cloud model,
- other IT and non-IT services necessary for system implementation.

In determining the total revenues from contracts, the following items are taken into account:

- revenues from proprietary software (irrespective of form, i.e. licences, property rights,
- revenues from services specified in the previous point.

Unit managers may decide to include estimated revenues that are highly probable to be realised into the total revenues from a contract (e.g. during the implementation of the contract, project modifications are carried out for technical reasons and it is justified to assume with some probability that the ordering party will accept the modifications and that there will be revenues flowing from them).

When integration contracts under which software is allocated for multiple sales are Comarch property, the revenues and costs related to this software and the revenues and costs related to the other part of the integration contract are recognised separately.

Several integration contracts are combined and recognised as one contract, if:

- the agreements are executed at the same time or sequentially one after another and the precise separation of the costs of their execution is impossible, or
- the agreements are so closely inter-related that they are actually parts of a single project and share a single profit margin for the entire project.

Revenues from other services (e.g. technical services, technical assistance) are recognised equally during the term of an agreement/service provision. Revenues from hardware sales and the sale of other finished goods are recognised in accordance with agreed delivery terms.

Revenues from sales of other services, products, finished goods and property items comprise sums of fair values from due invoiced revenues taking into account discounts and rebates without commodity and services taxes.

Sales costs include marketing costs and the costs of order acquisition by sales centres (departments) in the Comarch Group.

General costs consist of the costs of the Comarch Group functioning as a whole and include administrative expenses and the costs of departments that operate for the general needs of the Group.

Exchange rate differences related to receivables are presented in 'Revenues from sales' and those related to liabilities are presented in 'Cost of sales.'

### **Subsidies**

The Group receives subsidies for the financing of R&D projects within the framework of European Union aid programmes. These subsidies are systematically recognised as revenue in particular periods so as to ensure that they are adequate to incurred costs, which should be compensated by subsidies respectively to the reason of their settlement. These subsidies diminish the respective direct costs, which are presented in the cost of sales just after they are compensated with subsidies.

### a) Other Operational Revenues and Costs

Other operational revenues and costs comprise revenues and costs not directly related to the regular activities of the units and mostly include: the result of the sale of property, plant and equipment and intangibles, subsidies, established provisions and the consequences of asset revaluation.

### b) Financial Revenues and Costs

Financial revenues and costs mostly include: revenues and costs due to interest, those from the result achieved due to exchange rate differences in financial activities, those from disposal of financial assets and those arising as the consequences of the investment revaluation.

Interest charges due to investment credit are recognised in finance costs beginning from the moment when asset finance with the credit was completed for use.



### 2.3. **Financial Risk Management**

#### 2.3.1. **Credit Risk**

The Group establishes the financial credibility of potential clients before signing contracts for the supply of IT systems and adjusts the conditions of each contract to the potential risk depending on its assessment of the financial standing of the client. Concentration of credit risk is limited due to diversification of the Group's sales to a significant number of customers in different branch of economy, in different world's regions.

### **Risk of Change in Interest Rest** 2.3.2.

The company is exposed to the risk of changes in interest rates related to cash and cash equivalents and long-term investment credits to finance the construction of new production buildings in the Special Economic Zone in Krakow. These are credits at variable interest rates based on the WIBOR and LIBOR index. The Parent Company has been hedging this interest rate risk using IRS contracts, but also still monitors market situation in this scope. The influence of interest rate changes on the amount of interest on credit paid is partly compensated for by a change in the amount of interest received on cash and cash equivalents.

An analysis of the sensitivity of the Group's financial results to interest rate risk carried out in accordance with IFRS 7 principles indicates that if, on the balance sheet date, the interest rates had been 50 base points higher/lower, net profit for 2016 would have been PLN 305 thousand higher/lower given that the other variables remained constant. This would largely have been the result of higher/lower revenue arising from interest received on cash and cash equivalents. Conducting an analogous analysis as at the 31st of December, 2015 indicates that if interest rates had been 50 base points higher/lower net profit for 2015 would have been PLN 421 thousand higher/lower, given that the other variables remained constant. An analysis of the sensitivity of the Group's financial results to interest rate risk was carried out using a simplified method that assumes that the rates' increases and decreases close at the same amount.

### 2.3.3. **Risk of Fluctuation in the Exchange Rates**

The company is exposed to foreign exchange risk in relation to export sales and sales denominated in foreign currencies, especially in relation to foreign exchange of EUR/PLN, USD/PLN, GBP/PLN, CAD/PLN, BRL/PLN, CHF/EUR and RUB/PLN. At the same time, part of the Parent Company's costs is also expressed in or related to exchange rates for foreign currencies. In individual cases, the company hedges future payments with forward contracts, and it tries to use natural hedging through adjusting structures of assets, liabilities and equity denominated in foreign currencies (for example through a change in currency investment loans).

The balance sheet value of assets and financial liabilities of the Group denominated in foreign currencies is related to receivables and liabilities due to deliveries and services as well as cash as at the balance sheet date. These values were presented in note 3.15.

An analysis of the Group's sensitivity to exchange rate fluctuation risk conducted in accordance with IFRS 7 indicated that if the actual exchange rate in relation to the balance sheet exchange rate valuation for the EUR, USD, GBP and BRL had risen/fallen by 5% with all other variables remaining constant, the Group's net result for the 12 months ended 31st of December, 2016 would have been PLN 10,058 thousand higher/lower. This is made up of an increase/decrease of PLN 4,499 thousand from financial assets and liabilities expressed in EUR, an increase/decrease of PLN 3,634 thousand from financial assets and liabilities expressed in USD, an increase/decrease of PLN 699 thousand from financial assets and liabilities expressed in GBP and an increase/decrease of PLN 1,225 thousand from financial assets and liabilities expressed in BRL. Assets and financial liabilities expressed in foreign currencies have only a slight share in currency structure of assets and liabilities.



If the exchange rate in relation to the balance sheet exchange date for currencies the (EUR, USD, GBP, CAD, CHF, UAH, CLP, BRL, SEK and AED) had risen/fallen by 10% with all other variables remaining constant, the Group's net result resulting from long-term contracts for the 12 months ended 31st of December, 2016, would have been PLN 6,837 thousand higher / PLN 6,903 thousand lower. The assessment above of the effect of exchange rate risk on the financial result was calculated using a symmetrical method that assumes that the rates' increases and decreases close at the same amount.

### **Financial Liquidity Risk** 2.3.4.

The Group has a liquidity risk management system to manage its short, medium and long-term funds. The fundamental financial liquidity risk arises because the majority of costs incurred by the Group are fixed, while revenue from sales, as is typical for a services company, fluctuates. The Group manages liquidity risk by holding the appropriate amount of working capital, by holding reserve credit lines in the current account, by constantly monitoring the forecasted and actual cash flows and by analysing the maturity profiles of financial assets and liabilities.

Information on dates of contractual maturity of financial liabilities is presented in note 3.15.

# Accounting of Derivative Financial Instruments and Hedging **Activities**

Derivative financial instruments designated as 'hedging instruments' according to IAS 39, qualified as fair value hedging, are recognised at fair value and changes in their valuation refer to the results of financial operations.

Derivative financial instruments designated as 'hedging instruments' according to IAS 39, gualified as cash flow hedging are recognised at fair value and change to their valuation refers to:

- capital from the revaluation of prices (in the part constituting effective hedging),
- the results of financial operations (in the part not constituting effective hedging).

Derivative financial instruments designated as 'non-hedging instruments' according to IAS 39 are valuated at fair value and changes in their valuation refers to the results of financial operations.

## **Critical Accounting Estimates and Judgments**

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including anticipations of future events that are believed to be reasonable under given circumstances.

The Group makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, rarely equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are outlined below.

### 2.5.1. Estimation of the Periods of Economic Utility of **Intangible Assets and Property, Plant and Equipment** in Use

### a) Intangible assets

The following depreciation rates have been adopted:

computer software	30%
licences	30%
copyrights	30%

other rights

10-20%

In the case of intangible assets that were acquired for a particular project, the depreciation period is established as the duration of the project.

For depreciation write-offs of intangible assets purchased as a result of the acquisitions, it was assumed the depreciation period is equal to the predicted period of economic benefit from the software sales, i.e. 60 months.

## b) Property, Plant and Equipment in Use

Assets are depreciated with the straight-line method with application of depreciation rates corresponding with periods of their economic utility. In most cases, depreciation rates are: 2.5% (for buildings), 30% (for machines and devices) and 20% (for furniture, equipment and other assets). In case of property, plant and equipment in use acquired in order to be used in a specific project, the depreciation period is set as equal to the project duration.

# 2.5.2. Estimation of the total costs of the execution of projects related to the appraisal of long-term contracts, pursuant to IAS 11

Pursuant to the accounting principles adopted by the company, the company determines the degree of progress for long-term contracts by way of determining the ratio of currently incurred costs for a given project to the total estimated project costs. Due to the long-term nature of projects under way and their complex structure, as well as the possibility of unexpected difficulties related to their execution it may happen that the actual total costs for project execution differ from the estimates made for specific balance sheet dates. Changes in estimates of total project execution costs could result in the definition of project progress at the balance sheet date and consequently recognised revenues, in different amounts.

# 2.5.3. Estimation related to the determination and recognition of deferred income tax assets, pursuant to IAS 12

As the company operates in the Special Economic Zone and enjoys investment allowances as a result, the Parent Company determines the value of deferred income tax assets on the basis of forecasts relating to the shape of the tax-exempt income and the period, in which such income may be noted. Due to high business fluctuations in the IT industry (in which the Parent Company is active) it is possible that the actual results and tax-exempt income may differ from the Parent Company's anticipations. In relation to the above-mentioned principle, assets are recognised only for one year with the assumption that the basis for their recognition is average income acquired from activities in the special economic zone over three years (including the year for which the financial statement is prepared).

# 2.5.4. Estimation of possible costs related to current court proceedings against the company, pursuant to IAS 37

At the balance sheet date, the Group is the plaintiff and the defendant in a number of court proceedings. Preparing the financial statement, the Group always assesses the opportunities and risks related to court proceedings and, in accordance with the results of such analyses, establishes provisions for potential losses. However, there is always a risk that the courts will pronounce verdicts different from the expectations of the companies and the established provisions will be insufficient or excessive in comparison with the actual results of the proceedings.



### 2.5.5. Estimation due to carrying out yearly test on loss in the goodwill according to IFRS3 and IAS 36

At the end of every fiscal year the Group carries out tests on losses in the goodwill according to accounting rules contained in note 3.5. The Group considers IT Segment as a cash generating unit thereby doesn't allocate the goodwill to particular companies of the Group. The recoverable amount of cash generating unit was determined on the basis of calculations of its fair value. These calculations require to the use of estimates related to cash flow in the IT segment in the following financial year and an anticipated development of the IT market in Poland and regions where the Group is active in the following years. Due to a high fluctuation in the economic situation of the IT branch, where the Group operates, it is possible that real cash flow will differ from the one estimated by the Group.

### 2.5.6. Fair value assessment of intangible assets purchased as a result of the acquisitions

As at the acquisition date Comarch SuB Group, ESAProjekt sp. z o.o. and Amea Informatik AG (currently Comarch Swiss AG, after the merger of both companies in 2013) the assessment of the fair value of assets held by these companies, was done based on the useful value valuation model with the discounted cash flow method (DCF). The discount rate applied in the assessment of the current value of the predicted cash flow is based on a weighted average capital cost (WACC). Particular items of WACC were estimated on a basis of market data on risk-free interest rate (profitability of treasury bills), beta factor, data on the structure of debt/capital and the expected value of premium for risk.

# **New Standards and IFRIC Interpretations**

This consolidated financial statement was prepared in accordance with the International Financial Reporting Standards (IFRS), as approved by the European Union.

Accounting principles (policy) applied when preparing the consolidated financial statement for 2016 are coherent with the principles applied when preparing the consolidated financial statement for 2015, providing changes described below. The same rules were adopted for the current and comparable periods, unless a standard or an interpretation assumed only prospective application.

## Standards and interpretations applied in 2016 for the first time

The following amended standards issued by the International Accounting Standards Board and approved by the European Union ("EU") were effective in 2016:

- Amendments to IFRS 10 "Consolidated Financial Statement", IFRS 12 "Disclosure of Interests in Other Entities" and IAS 28 "Investments in Associates and Joint **Ventures"**- Investment entities: application of the exemption of the consolidation - approved by EU on 22<sup>nd</sup> of September, 2016 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016),
- Amendments to IFRS 11 "Joint Agreements" Settlement of Acquisitions of Common Shares of Operations - approved by EU on 24<sup>th</sup> of November, 2015 (effective for annual periods beginning on or after 1st of January, 2016),
- Amendments to IAS 1 "Presentation of Financial Statements" An initiative with regard to disclosures (Initiative in reference to disclosures) - approved by EU on 18<sup>th</sup> of December, 2015 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016),
- Amendments to IAS 16 "Property, plant and equipment" and IAS 38 "Intangible assets" - Explanation of Acceptable Deprecation Methods - approved by EU on 2<sup>nd</sup> of December, 2015 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016),



- Amendments to IAS 16 "Property, plant and equipment" and IAS 41 "Agriculture" -Plant Cultivation - approved by EU on 23<sup>rd</sup> of November, 2015 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016),
- Amendments to IAS 19 "Employee Benefits" Defined Benefit Plans: Employee Contributions - approved by EU on 17<sup>th</sup> of December, 2015 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016),
- Amendments to IAS 27 "Separate Financial Statement" Equity Method in Separate Financial Statements approved by EU on 18<sup>th</sup> of December, 2015 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016),
- Amendments to various standards "Annual Improvements (period 2010-2012)" adopted within the frame of annual improvements process to IFRS (IFRS 2, IFRS 3, IFRS 8, IFRS 13, IAS 16, IAS 24 and IAS 38) the purpose of these annual improvements is to clarify guidance or wording approved by EU on 17<sup>th</sup> of December, 2014 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2015)
- Amendments to various standards "Annual Improvements (period 2012-2014)" adopted within the frame of annual improvements process to IFRS (IFRS 5, IFRS 7, IAS 19 and IAS 34) the purpose of these annual improvements is to clarify guidance or wording approved by EU on 15<sup>th</sup> of December, 2015 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016).

According to the Parent Company's calculations, the accounting standards mentioned above and the interpretations and changes to standards would not have any significant impact on the financial statement if applied on the balance sheet date.

# Standards and Interpretations published by IASB and approved by the EU, but not yet effective

At the date of authorisation of these financial statements the following standards, amendments to the existing standards and interpretations issued by IASB and adopted by the EU were in issue but not yet effective:

- **IFRS 11 "Financial Instruments"** approved by the UE on 24<sup>th</sup> of November, 2016 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016)
- IRFS 15 ", Revenue from Contracts with Customers" and subsequent changes to IRFS 15 ", Date of entry into force IRFS 15" approved by the UE on 22<sup>nd</sup> of September, 2016 (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016)

## Standards and Interpretations adopted by IASB but not yet approved by the EU

The scope of the IFRS approved by the European Union does not differ significantly from the regulations of the International Accounting Standards Board, excluding the below-mentioned standards, changes to standards and the interpretations which were not applied by the EU as at the 28<sup>th</sup> of April, 2017, (the effective dates mentioned below are related to full versions of standards):

- **IFRS 14 "Deferred Balances from Regulated Activity"** (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2016) European Commission has decided not to initiate the process of approving this provisional standard for use within the EU until the final version of IFRS 14,
- IFRS 16 "Leasing" (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2019),
- **Amendments to IFRS 2 "Share-based Payments"** Classification and Valuation of Share-based Payments (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2018)

- Amendments to IFRS 4 "Insurance Contracts" Application of IFRS 9 "Financial Instruments" and IFRS 4 "Insurance Instruments" (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2018 or for the period of first-time application of IFRS 9 " Financial Instruments"),
- Amendments to IFRS 10 "Consolidated Financial Statement" and IAS 28 "Investments in Associates and Joint Ventures" - Sale or transfer of assets between an investor and an associate or a joint venture and subsequent changes (The effective date of the change was postponed until the end of the research on the equity method),
- Amendments to IFRS 15 "Revenue from Customer Contracts" Clarification to IFRS 15 "Revenue from Customer Contracts" (effective for annual periods beginning on or after 1st of January, 2018),
- Amendments to IAS 7 "Cash Flow Statement" An initiative with regard to disclosures (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2017),
- Amendments to IAS 12 "Income Tax" Recognition of deferred tax assets from unrealised losses (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2017),
- Amendments to IAS 40 "Investment Estates" Transfer of investment properties (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2018),
- Amendments to various standards "Annual Improvements (period 2014-2016)" adopted within the frame of annual improvements process to IFRS (IFRS 1, IFRS 12, IAS 28) the purpose of these annual improvements is to clarify guidance or wording (Amendments to IFRS 12 are effective for annual periods beginning on or after 1st of January, 2017 and amendments to IFRS 1 and IAS 28 apply to annual periods beginning on or after 1st of January, 2018),
- Interpretation of IFRIC 22 "Transactions in foreign currencies and advanced payments" (effective for annual periods beginning on or after 1<sup>st</sup> of January, 2018).

The Management Board of the company anticipates that application of IFRS 15 and IFRS 16 may, in the future, impact the amounts and recognitions presented in the consolidated financial statement of the Capital Group. The Parent Company is on the analysis of influence of amendments to these IFRS on the financial statement. There is currently still no possibility of providing reliable estimates of the impact of IFRS 15 and IFRS 16.

At the same time, hedge accounting regarding the portfolio of financial assets and liabilities have not been adopted by the EU.

According to the Parent Company's estimates, application of hedge accounting for the portfolio of financial assets or liabilities pursuant to IAS 39: "Financial Instruments: Recognition and Measurement", would not significantly impact the financial statements, if applied as at the balance sheet date.



### 3. Notes to the Consolidated Financial Statement

## **Approving the Financial Statement for 2015**

The consolidated financial statement for the year 2015 was approved on the 15<sup>th</sup> of June, 2016 by the General Meeting of Shareholders of Comarch S.A. On the 28<sup>th</sup> of June, 2016, in accordance with the law, it was submitted to the National Court Register.

### **Segment Information** 3.2.

In the Comarch Group, the business segments are basic type of operating segments, and geographical segments are the supplementary type of operating segments. The operations of Comarch's subsidiary units comprise the following types of activities:

- the sale of IT systems and related services, including production of software for medicine sector and sales of IT hardware (hereinafter referred to as the "IT segment"),
- professional sports activity conducted by MKS Cracovia SSA (hereinafter referred to as the "Sport segment"),
- investment activity on capital market and real estate market (hereinafter referred to as the "Investment segment"),
- activities related to medical services (hereinafter referred to as the "Medical segment").

The IT segment has a dominant share in revenue from sales, results and assets. Due to the specific nature of the business, the IT segment is presented with the spin-off of the DACH market (Germany, Austria, Switzerland), the Polish market and other markets.

Due to the geographical breakdown of activities, Comarch Group has defined the following market segments: Poland, DACH Region (Germany, Austria and Switzerland) and Other countries. Segments: Sport, Investment and Medical operate exclusively on Polish territory. Due to the fact that only the IT segment operates abroad and at the same time costs incurred in the IT segment are largely common for export and domestic sales, defining separate results for export and domestic activities is not deliberate.

Comarch Group's sales is highly diversified and is not dependent on a single customer. In 2016, the share of none of the contractor exceeded 10% of the sales of Comarch Group.

Over 2016, Comarch Group's revenue structure was as follows: 22% of annual sales were achieved in the first quarter, 25% in the second quarter, 20% in the third quarter and 33% in the fourth quarter. In the company's opinion, over 2017, Group's revenue structure will be similar to that observed in 2016.

**COMARCH** All amounts are expressed in thousands of PLN unless otherwise indicated

	IT Segment		Investment	Sport	Medicine	militari da antida de la constitución de la constit	T-1-1
Poland	DACH	Other	Segment	Segment	Segment	Elimination	Total
668,507	275,472	176,974	2,065	21,136	6,625	-	1,150,779
662,840	264,943	<i>176,485</i>	344	19,648	7,320	-	1,131,580
124,883	117,987	70,414	-	-	-	-	313,284
123,283	13,836	14,003	-	-	-	-	151,122
64,244	9,991	84,797	-	-	-	-	159,032
89,149	18,109	5,547	-	-	-	-	112,805
110,062	2,473	1,705	-	-	-	-	114,240
106,600	102,547	-	-	-	-	-	209,147
42,620	-	-	-	-	7,320	-	49,940
1,999	-	19	344	19,648	-	-	22,010
6,165	12,597	629	214	1,016	228	-	20,849
(498)	(2,068)	(140)	1,507	472	(923)	-	(1,650)
273,195	31,137	34,249	3,061	8,814	1,509	(351,965)	-
941,702	306,609	211,223	5,126	29,950	8,134	(351,965)	1,150,779
590,141	222,563	191,339	2,980	21,105	11,273	-	1,039,401
273,195	31,137	34,249	3,061	8,814	1,509	(351,965)	-
863,336	253,700	225,588	6,041	29,919	12,782	(351,965)	1,039,401
(10,555)	(11,504)	(6,965)	(337)				(29,361)
2,706	(2,925)	1129	313	279	-	-	1,502
227	-	(3,476)	-	-	-	-	(3,249)
70,744	38,480	(23,677)	(939)	310	(4,648)	-	80,270
<i>70,744</i> -	37,952 528	<i>(23,677)</i> -	(925) (14)	205 105	<i>(4,648)</i> -	-	79,651 619
	668,507 662,840 124,883 123,283 64,244 89,149 110,062 106,600 42,620 1,999 6,165 (498) 273,195 941,702 590,141 273,195 863,336 (10,555) 2,706 227 70,744	668,507       275,472         662,840       264,943         124,883       117,987         123,283       13,836         64,244       9,991         89,149       18,109         110,062       2,473         42,620       -         1,999       -         (498)       (2,068)         273,195       31,137         941,702       306,609         590,141       222,563         273,195       31,137         863,336       253,700         (10,555)       (11,504)         2,706       (2,925)         227       -         70,744       38,480	668,507         275,472         176,974           662,840         264,943         176,485           124,883         117,987         70,414           123,283         13,836         14,003           64,244         9,991         84,797           89,149         18,109         5,547           110,062         2,473         1,705           106,600         102,547         -           42,620         -         -           1,999         -         19           6,165         12,597         629           (498)         (2,068)         (140)           273,195         31,137         34,249           941,702         306,609         211,223           590,141         222,563         191,339           273,195         31,137         34,249           863,336         253,700         225,588           (10,555)         (11,504)         (6,965)           2,706         (2,925)         1129           227         -         (3,476)           70,744         38,480         (23,677)	668,507         275,472         176,974         2,065           662,840         264,943         176,485         344           124,883         117,987         70,414         -           123,283         13,836         14,003         -           64,244         9,991         84,797         -           89,149         18,109         5,547         -           110,062         2,473         1,705         -           106,600         102,547         -         -           42,620         -         -         -         -           1,999         -         19         344           6,165         12,597         629         214           (498)         (2,068)         (140)         1,507           273,195         31,137         34,249         3,061           941,702         306,609         211,223         5,126           590,141         222,563         191,339         2,980           273,195         31,137         34,249         3,061           863,336         253,700         225,588         6,041           (10,555)         (11,504)         (6,965)         (337)	668,507         275,472         176,974         2,065         21,136           662,840         264,943         176,485         344         19,648           124,883         117,987         70,414         —         —           64,244         9,991         84,797         —         —           89,149         18,109         5,547         —         —           110,062         2,473         1,705         —         —           106,600         102,547         —         —         —           42,620         —         —         —         —           1,999         —         19         344         19,648           6,165         12,597         629         214         1,016           (498)         (2,068)         (140)         1,507         472           273,195         31,137         34,249         3,061         8,814           941,702         306,609         211,223         5,126         29,950           590,141         222,563         191,339         2,980         21,105           273,195         31,137         34,249         3,061         8,814           863,336         253,700 </td <td>668,507         275,472         176,974         2,065         21,136         6,625           662,840         264,943         176,485         344         19,648         7,320           124,883         117,987         70,414         —         —         —           64,244         9,991         84,797         —         —         —           89,149         18,109         5,547         —         —         —           110,062         2,473         1,705         —         —         —           106,600         102,547         —         —         —         7,320           1,999         —         19         344         19,648         —           6,165         12,597         629         214         1,016         228           (498)         (2,068)         (140)         1,507         472         (923)           273,195         31,137         34,249         3,061         8,814         1,509           941,702         306,609         211,223         5,126         29,950         8,134           590,141         222,563         191,339         2,980         21,105         11,273           273,195</td> <td>Poland         DACH         Other         Segment         Segment         Segment         Segment           668,507         275,472         176,974         2,065         21,136         6,625         -           662,840         264,943         176,485         344         19,648         7,320         -           123,283         13,836         14,003         -         -         -         -         -           64,244         9,991         84,797         -         -         -         -         -           89,149         18,109         5,547         -         -         -         -         -           110,062         2,473         1,705         -         -         -         -         -           42,620         -         -         19         344         19,648         -         -         -           (498)         (2,068)         (140)         1,507         472         (923)         -           273,195         31,137         34,249         3,061         8,814         1,509         (351,965)           941,702         306,609         211,223         5,126         29,950         8,134         (351,965)</td>	668,507         275,472         176,974         2,065         21,136         6,625           662,840         264,943         176,485         344         19,648         7,320           124,883         117,987         70,414         —         —         —           64,244         9,991         84,797         —         —         —           89,149         18,109         5,547         —         —         —           110,062         2,473         1,705         —         —         —           106,600         102,547         —         —         —         7,320           1,999         —         19         344         19,648         —           6,165         12,597         629         214         1,016         228           (498)         (2,068)         (140)         1,507         472         (923)           273,195         31,137         34,249         3,061         8,814         1,509           941,702         306,609         211,223         5,126         29,950         8,134           590,141         222,563         191,339         2,980         21,105         11,273           273,195	Poland         DACH         Other         Segment         Segment         Segment         Segment           668,507         275,472         176,974         2,065         21,136         6,625         -           662,840         264,943         176,485         344         19,648         7,320         -           123,283         13,836         14,003         -         -         -         -         -           64,244         9,991         84,797         -         -         -         -         -           89,149         18,109         5,547         -         -         -         -         -           110,062         2,473         1,705         -         -         -         -         -           42,620         -         -         19         344         19,648         -         -         -           (498)         (2,068)         (140)         1,507         472         (923)         -           273,195         31,137         34,249         3,061         8,814         1,509         (351,965)           941,702         306,609         211,223         5,126         29,950         8,134         (351,965)

<sup>\*)</sup> Items comprise revenues and costs of all types, which can be directly allocated to particular segments,

Sales between specific segments are calculated based on market conditions.

<sup>\*\*)</sup> Please note that starting from the fourth quarter of 2015 the "Medicine" segment has been reclassified. Currently the "Medicine" segment presents the business of providing medical services by Medical Centre iMed24. The activities related to software production and providing services for the customers in the Medical sector is presented in the IT segment. Similar adjustments have been also made in the presentation of comparative data for 2014

## **Share of business segments in Assets and Liabilities and Investment Expenditures**

The following table presents the assets and liabilities of particular segments as at the 31st of December, 2015, as well as investment expenditures and depreciation for 12 months ended the 31st of December, 2016:

	IT Segment		Investmen	Sport	Medicine	Total	
	Poland	DACH	Other	t Segment	Segment	Segment	lotai
Assets	701,639	243,805	184,009	121,750	44,072	9,553	1,304,828
Liabilities	383,953	79,446	39,327	7,112	14,345	64	524,247
Investment expenditures	57,857	10,459	32,118	34,825	1,905	-	137,164
Depreciation	35,353	11,656	1,490	713	1,051	3,220	53,483

12 months ended 31		IT Segment		Investment	Sport	Medicine		
December 2016	Poland	DACH	Other		Segment		Elimination	Total
Revenues per segment- sales to external clients including:	578,028	254,741	269,736	1,649	36,482	7,431	-	1,148,067
Revenues from sales:	<i>570,979</i>	248,514	<i>258,159</i>	<i>359</i>	26,244	8,558	-	1,112,813
To customers in Telecommunication, Media, IT sector	90,653	85,111	100,856	-	-	-	-	276,620
To customers in Finance and Banking sector	135,256	11,920	16,635	-	-	-	-	163,811
To customers in Trade and services sector	57,190	10,407	115,717	-	-	-	-	183,314
To customers in Industry & Utilities	104,238	22,082	19,780	-	-	-	-	146,100
To customers in Public sector	59,935	7,767	5,154	-	-	-	-	72,856
To customers in small and medium enterprises sector	116,566	111,223	-	-	-	-	-	227,789
To customers in Medicine sector	4,626	-	-	-	-	8,558	-	13,184
To other customers	2,515	4	17	359	26,244	-	-	29,139
other operating revenue	9,755	6,874	11,792	754	9,888	-	-	39,063
finance revenue	(2,706)	(647)	(215)	536	350	(1,127)	-	(3,809)
Revenues per segment - sales to other segments	250,041	42,460	33,232	2,821	8,781	1745	(339,080)	-
Revenues per segment - total	828,069	297,201	302,968	4,470	45,263	9,176	(339,080)	1,148,067
Costs per segment relating to sales to external clients	528,574	223,983	241,348	3,004	26,917	11157	-	1,034,983
Costs per segment relating to sales to other segments	252,365	43,626	29,742	2,820	8,781	1746	(339,080)	
Costs per segment - total	780,939	267,609	271,090	5,824	35,698	12,903	(339,080)	1,034,983
Current taxes	(10,623)	(2,700)	(12,698)	(84)	-	-	-	(26,105)
Assets for the tax due to investment allowances and other tax relief	(100)	(886)	(477)	55	(1,541)	-	-	(2,949)
Share of segment in the result of parties valuated using the equity method of accounting	(162)	-	(8,145)	-	-	-	-	(8,307)
Net result	36,245	26,006	10,558	(1,383)	8,024	(3,727)	-	75,723
including: result attributable to shareholders of the Parent Company result attributable to	<i>36,245</i> -	26,006	<i>10,558</i> -	(1,353) (30)	<i>5,305</i> <i>2,719</i>	(3,727)	-	73,034 2,689
minority interest				(55)	_/, _2			_,000

<sup>\*)</sup> Items comprise revenues and costs of all types, which can be directly allocated to particular segments

Sales between specific segments are calculated based on market conditions.



## Share of business segments in Assets and Liabilities and Investment Expenditures

The following table presents the assets and liabilities of particular segments as at the 31st of December, 2016, as well as investment expenditures and depreciation for 12 months ended the 31st of December, 2016:

	IT Segment		Investment	Sport	Medicine Segment	Total	
	Poland	DACH	Other	Segment	Segment	Poland	DACH
Assets	739,710	234,874	261,398	147,510	54,487	6,896	1,444,875
Liabilities	378,071	72,414	70,103	39,156	17,666	5,401	582,811
Investment expenditures	52,777	12,366	18,285	45,407	9,001	49	137,885
Depreciation	38,208	15,838	2,957	811	2,342	2,852	63,008

The following tables present a geographical structure of revenues from sales, assets and investment expenditures.

### **Revenues from basic sales - activities location**

	12 months ended 31 December 2016	%	12 months ended 31 December 2015	%
Poland	606,140	54.5	690,152	61.0
DACH	248,514	22.3	264,943	23.4
Other countries	258,159	23.2	176,485	15.6
Total	1,112,813	100.0	1,131,580	100.0

## **Assets – activities location**

	12 months ended 31 December 2016	%	12 months ended 31 December 2015	%
Poland	948,603	65.7	876,925	67.2
DACH	234,874	16.2	243,805	18.7
Other countries	261,398	18.1	184,098	14.1
Total	1,444,875	100.0	1,304,828	100.0



# **Investments expenditures - activities location**

	12 months ended 31 December 2016	%	12 months ended 31 December 2015	%
Poland	107,234	77.8	94,587	69.0
DACH	12,366	9.0	10,459	7.6
Other countries	18,285	13.2	32,118	23.4
TOTAL	137,885	100.0	137,164	100.0

# 3.3. Property, Plant and Equipment

	Lands and buildings	Means of transport and machinery	Furniture, fittings and equipment	Total
At 1 January 2015 Cost or valuation (gross)	348,960	259,087	47,217	655,264
Depreciation	(47,740)	(187,305)	(29,261)	(264,306)
Net book value	301,220	71,782	17,956	390,958
Year ended 31 December 2015 Opening net book value Additions Disposals Depreciation	301,220 24,450 (45) (7,091)	71,782 43,249 (1,668) (25,279)	17,956 2,730 (10) (4,728)	390,958 70,429 (1,723) (37,098)
Closing net book value	318,534	88,084	15,948	422,566
At 31 December 2015 Cost or valuation (gross) Depreciation	373,365 (54,831)	300,668 (212,584)	49,937 (33,989)	723,970 (301,404)
Net book value	318,534	88,084	15,948	422,566
Opening balance after the change in presentation				
Year ended 31 December 2016 Opening net book value Additions Disposals Depreciation	318,534 81,708 (5,108) (8,143)	88,084 47,159 (1,526) (32,373)	15,948 4,665 (414) (7,423)	422,566 133,532 (7,048) (47,939)
Closing net book value	386,991	101,344	12,776	501,111
At 31 December 2016 Cost or valuation (gross) Depreciation	449,965 (62,974)	346,301 (244,957)	54,188 (41,412)	850,454 (349,343
Net book value	386,991	101,344	12,776	501,111



Property, plant and equipment comprise mostly real estate and machinery owned by the Comarch Group. As at the 31st of December, 2016, propriety of Group are six office buildings in the Special Economic Zone in Krakow ("SEZ") at 56,760 m2 of the total space, two office buildings in Warsaw at 2,582 m2 of the total space, an office and storage buildings in Łódź, one office and storage building in Lille and office building and data centre in Dresden. The Group owns also lands in the Special Economic Zone in Krakow at 2.13 ha of the total space. As at the 31<sup>st</sup> of December, 2016, property, plant and equipment under construction comprise mostly expenditures related to the redevelopment of former factory building and the construction of an adjacent office building in Łódź and expenditures related to the modernisation works of buildings used by the Group.

Comarch Healthcare S.A. began to conduct the diagnostic and medical activity (Medical Centre iMed24) in the first guarter of 2012 and commenced use of the diagnostic and medical equipment purchased in 2011. As at the 31st of December, 2016, book value of this equipment amounts to PLN 5,871 thousand.

On the 16<sup>th</sup> of June, 2015 an agreement on the building investment in Łódź was made between Bonus Development spółka z ograniczoną odpowiedzialnością S.K.A., a subsidiary of Comarch S.A. and Skanska S.A. The subject of the agreement is the construction of office building together with the rebuilding and change of usage of the adjacent former factory building, located in Łódź, 76/78 Jaracza Street including traffic and technical infrastructure and the supply of building materials and machinery. The total space of the building will be 9,906.20 m<sup>2</sup>. The net value of the agreement amounts to PLN 38,800 thou. The investment was completed in the first quarter of 2017. Capital expenditures incurred in connection with the above mentioned agreement until the 31st of December, 2016, amounted to PLN 35,481 thousand.

The office building that was purchased by Comarch SAS in Lille is the new office of the company. On the 15<sup>th</sup> of March, 2016, Comarch S.A.S., a subsidiary of Comarch S.A. signed an agreement with SNC-LAVALIN S.A.S., for the realisation of the construction investment in Lille, France. The subject of the contract is the alteration of the warehouse building at 17 Rue Paul Langevin in Lezennes in the data centre. The value of this agreement amounts to EUR 7,500 thousand net, i.e. PLN 32,118 thousand (exchange rate as of the date of signing the agreement). Capital expenditures incurred in connection with the above mentioned agreement until the 31st of December, 2016, amounted to PLN 6,122 thousand. The planned completion date of this investment is the 3<sup>rd</sup> guarter of 2017. The investment will be financed by a long-term loan.

On the 18th of March, 2016, Comarch SA concluded two contracts with Budimex SA:

- On implementation of the sixth stage of the investment in the Special Economic Zone in Krakow (SSE7). The subject of the contract is construction of an office building with road and technical infrastructure and a delivery of necessary materials and equipment. The total area of the building will be 27,736.07 m2. The contract value is PLN 69,704 thousand net. Capital expenditures incurred in connection with the above mentioned agreement until the 31st of December, 2016, amounted to PLN 12,054 thousand. Anticipated completion date is the third guarter of 2017.
- On reconstruction of the SSE6 building (Studio 1) in the Special Economic Zone in Krakow. The subject of the contract is the reconstruction of the building from the warehouse to production purpose with road and technical infrastructure and the delivery of necessary materials and equipment. The contract value is PLN 4,350 thousand net. Capital expenditures incurred in connection with the above mentioned agreement until the 31st of December, 2016, amounted to PLN 4,348 thousand. The reconstruction of Studio 1 was completed in the 4<sup>th</sup> quarter of 2017.

The total value of contracts signed with the Budimex SA amounted to PLN 74,054 thousand net.

As at the 31st of December, 2016, bank loans are secured on land and buildings for the value of PLN 425,840 thousand (ordinary mortgages, real estate mortgages in BNP Paribas Bank Polska S.A., BZ WBK S.A., Pekao S.A. and PKO BP S.A.) and other property, plant and equipment in use in the amount of PLN 23,833 thousand. The balance sheet value of property, plant and equipment in use, on which financial liabilities are secured, amounts to PLN 247,280 thousand.

**COMARCH** All amounts are expressed in thousands of PLN unless otherwise indicated

	2016	2015
Amount of interest on credits capitalised on investments in non-current assets	192	608

Investment expenditures on property, plant and equipment under construction are recognised in the net balance sheet value of property, plant and equipment:

	31 December 2016	31 December 2015
Buildings	86,789	24,892
Equipment	12,486	2,796
Other	8	10
Total	99,283	27,698

Depreciation write-offs were presented in the income statement. They increase the costs of sold products, goods and materials in the amount of PLN 32,180 thousand (PLN 24,393 thousand in 2015), costs of sales in the amount of PLN 1,294 thousand (PLN 984 thousand in 2015), general and administrative expenses in the amount of PLN 3 031 thousand (PLN 2,642 thousand in 2015) and social activities expenses in the amount of PLN 11,434 thousand (PLN 9,079 thousand in 2015).

## **Assets in finance leasing**

As at the 31<sup>st</sup> of December, 2016, the Group had no liabilities due to a finance lease.

	31 December 2016	31 December 2015
Net equity	819	150
Interest	4	19

The Group has no due lease payments.

	31 December 2016	31 December 2015
Net equity	-	-
Interest	-	-

### 3.4. Investment Real Estates

	31 December 2016	31 December 2015
Lands	2 875	9 815
Buildings	12 751	7 248
Total	15 626	17 063



As at the 31st of December, 2016, investment real estate comprise developed properties located in Krakow used for lease to the entities outside Group, land plots located in Krakow purchased in order to construct buildings dedicated for lease to the entities outside Group, as well as a real estate located in Kostrzyń leased to the entities outside Group.

### 3.5. Goodwill

Goodwill comprises company's value established at purchases of shares in the following companies:

	31 December 2016	31 December 2015
Comarch Kraków	99	99
CDN Comarch	1,227	1,227
Comarch AG	1,900	1,900
Comarch, Inc.	58	58
Comarch Software und Beratung AG	29,038	29,038
Comarch Swiss AG (A-MEA Informatik AG till 31 <sup>st</sup> of December, 2012)	8,413	8,413
Total	40,735	40,735

### **Acquisition of Subsidiaries** 3.5.1.

	Core Activities	Acquisition Date	(%) of Purchased Shares	Acquisition Cost
<b>2008</b> Comarch Software und Beratung AG	IT	2008-11-18	50.15%	44,685
<b>2009</b> Comarch Software und Beratung AG	IT	2009-02-09	30.74%	31,901
<b>2012</b> Comarch Software und Beratung AG	IT	2012-10-19	5%	3,777
A-MEA Informatik AG A-MEA Informatik AG	IT	2012-01-30 2012-02-27	100%	5,717 2,578
ESAProjekt sp. z o.o.	IT	2012-04-27	100%	12,200
<b>2016</b> Comarch Software und Beratung AG	IT	2016-12-12	2.68%	6,375

COMARCH All amounts are expressed in thousands of PLN unless otherwise indicated

### 3.5.2. **Test for Goodwill Impairment**

On the 31st of December, 2016, the Comarch Group conducted a test for loss in value regarding goodwill in relation to acquisition of Comarch Software und Beratung AG and it did not show any loss in value. The assessment of the fair value of a cash generating unit was done based on the useful value valuation model with the discounted cash flow method (DCF). The predicted cash flow for particular Comarch SuB product lines are based on sales results in 2016, the Comarch SuB Group budget for 2017, and the forecast for 2017-2021, development estimates of the German market within the upcoming years and assuming a constant growth rate of 0.5% from 2021. The discount rate applied in the assessment of the current value of the predicted cash flow is based on a weighted average cost of capital (WACC). Particular items of WACC were estimated on a basis of market data on risk-free interest rate (profitability of treasury bills), beta factor, data on the structure of debt/capital and the expected value of premium for risk. The weighted average cost of capital applied in the model amounted to 8.28%.

On the 31st of December, 2016, the Comarch Group conducted also tests for loss in value regarding goodwill in relation to acquisitions of Comarch Swiss (d. A-MEA Informatik AG) and they did not show any loss in value,

The Group considers IT Segment, comprising companies in the Comarch Group before acquisition of the Comarch Software und Beratung Group, as one cash generating unit thereby doesn't allocate the goodwill, that was worth PLN 3,284 thousand and recognised in relation to purchases of shares in Comarch Kraków S.A., CDN Comarch S.A., Comarch Inc. and Comarch AG, to particular companies of the Group. A test for loss in value in reference to the goodwill that was run on the 31st of December, 2016, did not show any loss in value. The recoverable amount of cash generating unit was determined on the basis of calculations of its fair value. The Management Board of the Parent Company conducted also the analysis of the P/E index for companies in the IT sector registered with the Warsaw Stock Exchange and assessed on this basis the estimated market value of the IT Segment in the Comarch Group as at the 31st of December, 2016. P/E index for IT sector companies listed on the Warsaw Stock Exchange, conducting business activities similar to Comarch S.A., was taken for analysis and amounted to 20.63. It was not adjusted to the needs of the test. The above analyses did not show any loss in value in reference to the goodwill.



# 3.6. Other Intangible Assets

	Cost of completed development works	Right of perpetual usufruct	Trademarks, licences and software	Other	Total
At 31 December 2014					
Cost (gross)	3,229	39,940	155,073	27,888	226,130
Accumulated amortisation and impairment	(2,210)	(998)	(131,792)	(20,813)	(155,813)
Net book value	1,019	38,942	23,281	7,075	70,317
Year ended 31 December 2015 Opening net book value	1,019	38,942	23,281	7,075	70,317
Additions Disposals	1,307	· -	10,806	2,047 (1,619)	14,160 (1,619)
Amortisation charge	(191)	(92)	(12,499)	(3,602)	(16,384)
Closing net book value	2,135	38,850	21,588	3,901	66,474
At 31 December 2015					
Cost (gross)	4,536	39,940	165,879	28,316	238,671
Accumulated amortisation and impairment	(2,401)	(1,090)	(144,291)	(24,415)	(172,197)
Net book value	2,135	38,850	21,588	3,901	66,474
Year ended 31 December 2016					
Opening net book value Additions	2,135 140	38,850	21,588 3,340	3,901 8,150	66,474 11,630
Disposals	(1,418)	-	(36)	(238)	(1,692)
Amortisation charge	(215)	(93)	(10,740)	(4,021)	(15,069)
Closing net book value	642	38,757	14,152	7,792	61,343
At 31 December 2016					
Cost (gross)	3,258	39,940	169,183	36,228	248,609
Accumulated amortisation and impairment	(2,616)	(1,183)	(155,031)	(28,436)	(187,266)
Net book value	642	38,757	14,152	7,792	61,343

The Group presented costs for research and development works directly in costs, with no previous activation, in the amount of PLN 8,848 thousand.

I. Other intangibles include valuation of assets related to players' cards in MKS Cracovia in the amount of PLN 6,971 thousand. All other items of the intangible assets were acquired.

Amortization charges in the income statement have been reported in the positions: the amount of PLN 13,680 thousand is included in the cost of production, the rest is presented in general and administrative costs (PLN 943 thousand) and selling costs (PLN 446 thousand).

The perpetual usufruct right for land related to MKS Cracovia SSA that is worth PLN 31,650 thousand is considered as intangible asset with unspecified period of use and is not depreciated. The company expects renewal of perpetual usufruct right which will occur without incurring any major costs, as the company is not obliged to meet any conditions, which would decide about extension of this right. The company does not expect incurring major costs in renewal of perpetual usufruct right in the context of the previous activities of the co-owner of the Club that is the City of Krakow. The city supports sport activities, including MKS Cracovia SSA, by the way of, among others:

- additional financing of sport infrastructure
- redemption of real estate tax
- contributing fees for perpetual usufruct in non-cash contribution

The right of perpetual usufruct of land relating to the Parent Company is depreciated for a defined useful life, which depends on the time of acquisition and amounts from 84 till 99 years. The average depreciation rate equals 1.2%.

II. Impairment test for the right of perpetual usufruct as at 31<sup>st</sup> of December, 2016.

As at the 31<sup>st</sup> of December, 2016, an analysis was performed on changes in prices of real estate properties in Krakow in 2016. Based on articles and reports of industry portals (among others Bankier.pl) it was found that in 2016 the average price of land in Krakow had an upward trend. On this basis it was established that in 2016, there was no impairment of the right of perpetual usufruct of land owned by the Comarch Group.

# 3.7. Non-Current Prepayments

	12 months ended 31 December 2016	12 months ended 31 December 2015
Opening balance	819	537
Changes due to: - settlement and transfer to non-current prepayments	299	282
Closing balance	1,118	819

### 3.8. Investment in Associates

As at the 31<sup>st</sup> of December, 2016, the Group had investments in associates.

At 1 January 2015	567
Share in profit for 2015 of Sointeractive S.A.	(103)
Acquiring shares and share in profit of Metrum Capital S.A.	156
Grant a loan to SoInteractive S.A.	737
Acquiring shares and share in profit of Thanks Again LLC	21,820
At 31 December 2015	23,177

At 1 January 2016  Share in profit for 2015 o Acquiring shares and shares are shares and shares are shares are shares and shares are	23,177 46 (208) (527) (8,093) 14,395			
	Country of incorporation	Assets	Liabilities	% shares held
At 31 December 2015 SoInteractive S.A.	Poland	4,382	2,934	42.98
At 31 December 2016 SoInteractive S.A.	Poland	5,329	3,687	42.98
	Country of incorporation	Revenue	Profit /(Loss)	% shares held
12 months ended 31 December 2015 SoInteractive S.A.	Poland	8,738	(342)	42.98
<b>12 months ended 31 December 2016</b> SoInteractive S.A.	Poland	10,100	191	42.98
	Country of incorporation	Assets	Liabilities	% shares held
At 31 December 2015 Metrum Capital S.A.	Poland	269	46	64.29
At 31 December 2016 Metrum Capital S.A.	Poland	53	20	64.29
	Country of incorporation	Revenue	Profit /(Loss)	% shares held
12 months ended 31 December 2015 Metrum Capital S.A.	Poland	387	(253)	64.29
12 months ended 31 December 2016 Metrum Capital S.A.	Poland	207	(187)	64.29
	Country of	Assets	Liabilities	% shares held



	incorporation			
At 31 December 2015 Thanks Again LLC	USA	10,884	11,116	42.50
At 31 December 2016 Thanks Again LLC	USA	10,828	17,392	42.50

Country of incorporation	Revenue	Profit /(Loss)	% shares held	Country of incorporation
12 months ended 31 December 2015* Thanks Again LLC	USA	2,275	(4,072)	42.50
12 months ended 31 December 2016 Thanks Again LLC	USA	5,228	(13,880)	42.50

<sup>\*</sup> data covering the period from the moment of acquisition, i.e. from September, 2015

As at the 31<sup>st</sup> of December, 2016, investments in associates includes stocks and shares acquired by CCF FIZ and Bonus Management sp. z o.o. II Activia SKA in SoInteractive S.A. (42.98% of shares, 27.37% of votes at the AGM), shares in Metrum Capital S.A. (Comarch S.A. acquired 21.43% of shares, i.e. 15.79% of votes at the AGM, and CAMS AG acquired 42.86% of shares, i.e. 31.58% of votes at the AGM, with total value of PLN 620 thousand), shares in Thanks Again LLC (Comarch Pointshub, Inc. acquired 42.50% of shares, i.e. 42.50% of votes at the AGM, with total value of PLN 21,820 thousand - the nominal value of acquired shares PLN 30,831 thousand reduced by participation in current financial result and update of the value of shares) and loans granted to SoInteractive SA by Comarch Infrastruktura SA and Comarch SA in the amount of PLN 210 thousand.

### **3.9.** Derivative Financial Instruments

### a) Assets

	31 December 2016	31 December 2015
Forward foreign exchange contracts – held-for-trading	1,641	743
Transaction on change of IRS		-
	1,641	743
Current portion	1,149	664
Non-current portion	492	<i>79</i>



### b) Liabilities

	31 December 2016	31 December 2015
Forward foreign exchange contracts – held-for-trading	3,038	1,841
Transaction on change of IRS	1,849	1,210
	4,887	3,051
Current portion	2,350	1,639
Non-current portion	2,537	1,412

Group held forward contracts to reduce the effect of changes in cash flows on financial result, where cash flows are related to the planned transactions and changes are the result of foreign exchange risk, and to secure cash flows on account of an investment credit granted in euro. As at the 31st of December, 2016, the above-mentioned instruments were valuated at fair value according to market price and changes in valuation were referred into the results from financial operations. Total net value of forward contracts that were open as at 31st of December, 2016, amounted to EUR 43,840 thousand, USD 21,300 thousand, GBP 300 thousand. After the balance sheet date, the Comarch Group concluded forward contracts for sales RUB 76 thousand.

On the 24<sup>th</sup> of October, 2013, Comarch S.A. concluded a transaction on change of IRS for investment credit taken on the 30th of September, 2013 from Powszechna Kasa Oszczedności Bank Polski S.A. with its registered office in Warsaw. As a consequence of the concluded transaction, variable EURIBOR1M rate was changed into a fixed interest rate. The hedging transaction was concluded for the period of 5 years, i.e. till the 31st of October, 2018. As at the 31st of December, 2015, valuation of the IRS transaction amounted to minus PLN 200 thousand.

On the 27<sup>th</sup> of June, 2014, Comarch S.A. concluded a transaction on change of IRS for nonrevolving credit taken on the 4<sup>th</sup> of January, 2013 from Bank Zachodni WBK S.A. (formerly Kredyt Bank S.A.) with its registered office in Wrocław. As a consequence of the concluded transaction, variable EURIBOR1M rate was changed into a fixed interest rate. The hedging transaction was concluded for the period of 5 years, i.e. till the 28th of June, 2019. As at the 31st of December, 2016, valuation of IRS transaction amounted to minus PLN 206 thousand.

On the 9<sup>th</sup> of July, 2014, Comarch S.A. concluded a transaction on change of IRS for investment credit taken in June, 2006, from BNP Paribas Bank Polska S.A. (formerly Fortis Bank Polska S.A.) with its registered office in Warsaw, for financing of the third construction stage of production and office buildings in the Special Economic Zone in Krakow. As a consequence of the concluded transaction, variable EURIBOR1M rate was changed into a fixed interest rate. The hedging transaction was concluded for the period of 10 years, i.e. till the 29<sup>th</sup> of July, 2024. As at the 31<sup>st</sup> of December, 2016, valuation of the IRS transaction amounted to minus PLN 773 thousand.

On the 23<sup>rd</sup> of October, 2015, Comarch S.A. concluded a transaction on change of IRS for investment credit taken on the 4<sup>th</sup> of December, 2013, from Bank Pekao S.A. with its registered office in Warsaw. As a consequence of the concluded transaction, variable EURIBOR1M rate was changed into a fixed interest rate. The hedging transaction was concluded for the period of 8 years, i.e. till the 30<sup>th</sup> of November, 2023. As at the 31st of December, 2016, valuation of the IRS transaction amounted to minus PLN 670 thousand.

### **After the Balance Sheet Date**

On the 20<sup>th</sup> of February, 2017, Comarch S.A. concluded a transaction on change of IRS for investment credit taken on May, 2016, from Bank Handlowy in Warsaw. As a consequence of the concluded



transaction, variable EURIBOR1M rate was changed into a fixed interest rate. The hedging transaction was concluded till the 30<sup>th</sup> of September, 2019.

On the 20<sup>th</sup> of February, 2017, Comarch S.A. concluded a transaction on change of IRS for investment credit taken on May, 2016, from Bank Handlowy in Warsaw. As a consequence of the concluded transaction, variable EURIBOR1M rate was changed into a fixed interest rate. The hedging transaction was concluded till the 29<sup>th</sup> of February, 2028.

## 3.10. Deferred Income Tax

	31 December 2016	31 December 2015
Deferred income tax assets		
Beginning of year: charged to financial result	<b>33,432</b> <i>33,432</i>	<b>32,134</b> <i>32,134</i>
Movement on deferred income tax account charged to financial result		
recognition of an asset due to tax loss in Comarch SuB	3,990	1,170
dissolution of an asset due to tax loss for the previous years in CA Consulting S.A.	-	(230)
recognition of an asset due to tax loss in Comarch Technologies sp. z o.o.	49	60
dissolution of an asset due to tax loss in Comarch Technologies sp. z o.o.	(31)	-
recognition of an asset due to tax loss in other foreign companies	149	-
dissolution of an asset due to tax loss in Comarch Pointshub S.A.	-	(10)
recognition of an asset due to tax relief of the Parent Company due to activities in Special Economic Zone	9,936	10,441
dissolution of an asset due to tax relief of the Parent Company due to activities in Special Economic Zone	(10,441)	(9,916)
recognition of an asset due to temporary differences related to costs (depreciation, costs of research works)	6,782	4,990
dissolution of an asset due to temporary differences related to costs (depreciation, costs of research works)	(8,859)	(5,207)
End of year	35,007	33,432
charged to financial result	35,007	33,432



## **Deferred income tax assets**

	Tax loss asset	Provisions for costs, revaluating write-offs	Asset due to tax relief related to income tax (SEZ)	Total
At 1 January 2015	5,830	16,388	9,916	32,134
charged to financial result	6,820	16,171	10,441	<i>33,432</i>
(Charged)/ credited to the result for 2015	990	(217)	525	1,298
At 31 December 2015	6,820	16,171	10,441	33,432
(Charged)/ credited to the result for 2016	4,157	(2,077)	(505)	1,575
At 31 December 2016 charged to financial result	<b>10,977</b> <i>10,977</i>	<b>14,094</b> <i>14,094</i>	<b>9,936</b> <i>9,936</i>	<b>35,007</b> <i>35,007</i>

Deferred tax provision	31 December 2016	31 December 2015
Deferred tax provision		
Beginning of year:	37,619	38,298
charged to equity charged to financial result provisions due to acquisition of Comarch SuB provisions due to acquisition of A-MEA Informatik AG and ESAProjekt sp. z o.o.	5,430 31,839 - 350	5,430 31,709 - 1,159
Movement on deferred tax liabilities charged to financial result dissolution of a provision due to valuation of deposits of CCF FIZ	(1,349)	(674)
dissolution of a provision due to depreciation of ESAProjekt sp. z o.o. fair value valuation	(236)	(704)
dissolution of a provision due to depreciation of A-MEA Informatik AG fair value valuation	(114)	(105)
recognition of a provision due to temporary differences related to depreciation, currency differences and interest	10,792	5,484
dissolution of a provision due to temporary differences related to depreciation, currency differences and interest	(4,568)	(4,680)
End of the period	42,144	37,619
charged to equity charged to financial result provision due to acquisition of A-MEA Informatik AG and ESAProjekt sp. z o.o.	5,430 36,714 -	5,430 31,839 350



### **Deferred income tax provision**

	Provision due to valuation of CCF FIZ	Provision due to valuation of Comarch SuB through fair value	Depreciation	Provisions (exchange differences , interest)	Provisions due to fair value valuation of MKS Cracovia SSA's assets	Provisions due to fair value valuation of A-MEA Informatik AG and ESAProjekt Sp. z o.o.	Total
At 1 January 2015	24,848	-	1,129	5,732	5,430	1,159	38,298
(Charged)/ credited to the result for 2015	(674)	-	-	804	-	(809)	(679)
At 31 December 2015	24,174	-	1,129	6,536	5,430	350	37,619
charged to financial result	24,174	-	1,129	6,536	-	-	31,839
charged to equity	-	-	-	-	<i>5,430</i>	350	5,780
(Charged)/ credited to the result for 2016	(1,349)	-	1,077	5,147	-	(350)	4,525
At 31 December 2016	22,825	-	2,206	11,683	5,430	-	42,144
charged to financial result	22,825	-	2,206	11,683	-	-	36,714
charged to equity	-	-	-	-	<i>5,430</i>	-	5,430

Comarch S.A. has five permits to operate in the Special Economic Zone in Krakow:

- obtained in 1999, with a period of validity until the 31<sup>st</sup> of December, 2017;
- obtained in 2007, with a period of validity until the 31<sup>st</sup> of December 2017;
- obtained in 2013, its validity term has not been specified. The company also notes that on the 23<sup>rd</sup> of July, 2013, the Council of Ministers adopted a regulation extending the term of functioning special economic zones in Poland until 2026;
- obtained in February 2016, its validity term has not been specified;
- obtained in March 2016, its validity term has not been specified.

The company also notes that on the 23<sup>rd</sup> of July, 2013, The Council of Ministers adopted a regulation extending the term of functioning of special economic zones in Poland to 2026.

COMARCH All amounts are expressed in thousands of PLN unless otherwise indicated

Pursuant to IAS 12, unused tax relief as at the 31st of December, 2016, constitutes a deferred income tax asset. In the second quarter of 2016, company used in total investment relief under the permit obtained in 1999. Limit of the unused investment relief under the permit obtained in 2007 amounted approx. PLN 19,801 thousand at the 31<sup>st</sup> of December, 2016 (after discounting at the permit date). Limit of the unused investment relief under the permit obtained in 2013 amounted approx. PLN 29,000 thousand at the 31<sup>st</sup> of December, 2016 (after discounting at the permit date).

Assets from deferred income tax are established in the amount of expected future income tax deduction, in connection with negative temporary differences and net income tax relief in connection with activities in the SEZ, which will result in a future reduction of the income tax base and tax loss deduction, determined by taking into account the precautionary principle. Due to the above principle an asset due to activities in the SEZ is established only in the year time horizon, taking as a basis for its determination an average income received in the zone from the period of four years (including the year for which the report is prepared).

During 2016, an asset due to activities in SEZ created as at the 31st of December, 2016, has been resolved in the amount of PLN 10,441 thousand (caused a decrease in the financial result). At the same time, an asset in the amount of PLN 9,936 thousand was created, which will be realized successively (as write-offs diminishing net profit of the Group) in proportion to the generation of tax income by Comarch SA achieved on exempt activities over 2017. At the same time, in accordance with IAS 12, the company will regularly verify the valuation of the recognized asset considering the possibilities of its realization and recognition for further periods. It should be noted that the recognition of asset does not affect the cash flows neither of the Parent Company, nor in the Group (both the recognition of assets, as well as its implementation). This operation has only an accrual nature and results from applying the International Financial Reporting Standards for preparation of the consolidated financial statements of Comarch Group.

Over 2016, the Group made in part a settlement of deferred tax asset related to temporary differences created on the 31st of December, 2015, in the amount of PLN 8,859 thousand and a deferred tax asset related to temporary differences was created in the amount of PLN 6,782 thousand and also recognition and dissolution of an asset due to tax loss in the amount of PLN 4,157 thousand. The total effect of the above-mentioned operations on the net result of 2016 amounted to plus PLN 1,575 thousand.

Due to valuation of net assets of CCF FIZ, in 2016, the Group dissolved in part a deferred tax provision, which was recognised in the previous years and was worth PLN 1,349 thousand. At the same time, a deferred tax provision due to temporary differences was recognised in the amount of PLN 10,792 thousand and dissolved in the amount of PLN 4,568 thousand. In 2016, the Group dissolved a provision due to acquisition of A-MEA Informatik AG (currently Comarch Swiss AG) and ESAProjekt Sp. z o.o. (currently Comarch Healthcare S.A.) which was worth PLN 350 thousand. The total effect of the all above-mentioned operations on the net result of 2016 was minus PLN 4,525 thousand.

In total, changes in deferred tax resulted in a decrease in result of PLN 2,950 thousand.

In relation to MKS Cracovia SSA and Comarch Healthcare S.A., despite of the fact that the tax loss existed, a deferred tax asset was not created due to the lack of possibility to make the reliable estimates of the income tax possible to achieve in the coming years.

**COMARCH** All amounts are expressed in thousands of PLN unless otherwise indicated

### 3.11. Inventories

	31 December	31 December
	2016	2015
Raw materials	815	1,108
Work in progress	69,850	44,817
Goods	5,326	5,021
Finished goods	38	76
Advances due to finished goods	526	391
Total	76,555	51,413

The cost of inventories included in 'Costs of products, goods and materials sold' amounted to PLN 305,867 thousand (12 months ended the 31<sup>st</sup> of December, 2016), PLN 343,037 thousand (12 months ended the 31st of December, 2015).

In 2016, Comarch Group created write-downs of the value of goods and materials in the amount of PLN 26 thousand. Comarch Group resolved write-downs in the amount of PLN 39 thousand created in previous years.

## 3.12. Trade and Other Receivables

	31 December 2016	31 December 2015
Trade receivables – net	366,275	344,466
Trade receivables- gross	393,968	368,343
Write-off revaluating receivables	(27,693)	(23,877)
Other receivables	23,617	23,594
Short-term prepayments	11,946	10,453
Other prepayments	1,835	2,687
Loans	1,027	2,712
Receivables from related parties	2,021	1,463
Receivables from related parties- gross	5,092	<i>1,463</i>
Write-off revaluating receivables	(3,071)	-
Total	406,721	385,375
Current portion	406,721	385,375

The fair value of trade and other receivables is close to their balance sheet value presented above. There is no concentration of credit risk with respect to trade receivables as Group has a large number of customers. As at the 31st of December, 2016, the Group recognised a write-off due to loss in value of its trade receivables that was worth PLN 31,275 thousand and resolved previously created writeoffs in the amount of PLN 23,092 thousand due to the settlement of debts (mainly by one of the clients of the Russian market). These operations were included respectively in other operating income and expenses in the profit and loss account.

All amounts are expressed in thousands of PLN unless otherwise indicated

## **3.13. Long-term Contracts**

	12 months ended 31 December 2016	12 months ended 31 December 2015
revenues from completed contracts recognised in the reporting period	79,850	115,210
revenues from not completed contracts recognised in the reporting period	192,200	138,602
revenues from not completed contracts recognised in the reporting period - an effect of settlement pursuant to IAS 11	(6,348)	1,666
Revenues due to long-term contracts recognised in the reporting period	265,702	255,478

Due to the fact that the company applies the rule of determining the degree of work progress in proportion to the share of incurred costs in the entire costs of a contract, the sum of incurred costs and recognised results corresponds to revenues. At the end of the reporting period, long-term contracts were valuated in accordance with the degree of work progress. Changes in settlements due to long-term contracts recognised in assets and liabilities between the 31<sup>st</sup> of December, 2015 and the 31<sup>st</sup> of December, 2016 are presented below:

	31 December 2016	31 December 2015
Long-term contracts revenues included to the balance sheet date - determined according to the progress of work	635,811	564,120
Issued invoices	(635,895)	(557,856)
	(84)	6,264

	Long-term contracts receivables	Long-term contracts liabilities	Net
Revenues from long-term contract reporting period	s included in the		
Value at 1 January 2015 Change	53,105 (20,665)	(48,507) 22,331	4,598 1,666
Value at 31 December 2015 Change	<b>32,440</b> 7,520	<b>(26,176)</b> (13,868)	<b>6,264</b> (6,349)
Value at 31 December 2016	39,960	(40,044)	(84)

# 3.14. Available-for-Sale Financial Assets

In the period of 12 months ended  $31^{st}$  of December, 2016 and in the comparable period, the Comarch Group did not have any available-for-sale financial assets.



# 3.15. Categories and Classes of Financial Instruments

Assets and financial liabilities are presented by categories (according to IAS 39) as follows:

	31 December 2016	31 December 2015
Financial assets		
At fair value through the income statement (note $3.9$ )	1,149	664
Own receivables (including cash and cash equivalents)	651,679	615,858
Available-for sale financial assets (note 3.14)	-	-
Total	652,828	616,522
<b>Financial liabilities</b> At fair value through the income statement	11,213	10,854
Financial liabilities	835	169
Other financial liabilities	334,571	288,672
Financial guarantees contracts	-	-
Total	346,619	299,695

The following classes of financial instruments are presented within particular categories of instruments:

	31 December 2016	31 December 2015
Own receivables and cash and cash equivalents		
Receivables from related parties (note $3.12$ )	2,021	1,463
Receivables from related parties - non-current	-	-
Receivables from other entities - current (note $3.12$ )	409,910	391,055
Receivables from other entities - non-current	3,914	1,547
Cash and cash equivalents (note $3.16$ )	235,834	221,793
Total	651,679	615,858
Financial liabilities		
Liabilities due to credits (note 3.19)	174,800	137,692
Liabilities to related parties (note 3.22)	3,087	2,073
Liabilities to other entities - current (note 3.22)	151,406	148,825
Liabilities to other entities – non-current	5,278	83
At fair value through the income statement $(3.9)$	4,887	3,051
Liabilities due to acquisition of shares	6,326	7,802
Liabilities due to finance lease	823	169
Other financial liabilities	12	-

299,695 **Total** 346,619

Currency structure of financial liabilities and assets are presented as follows:

	Financial assets		Financial	liabilities
	31 December 2016	31 December 2015	31 December 2016	31 December 2015
Currency - PLN	203,039	211,524	129,213	92,345
Currency - EUR	271,707	276,423	181,720	176,388
Currency - USD	88,476	54,255	15,787	19,992
Currency - GBP	16,561	13,830	2,583	1,057
Currency - UAH	4,476	1,318	103	12
Currency - AED	8,846	4,321	27	-
Currency - RUB	9,177	788	1,968	806
Currency - CHF	7,373	6,036	1,182	2,263
Currency - CAD	4,287	11,194	538	2,468
Currency - BRL	30,814	25,723	6,310	901
Currencies - other	8,072	11,110	7,188	3,463
Total	652,828	616,522	346,619	299,695

As at the 31st of December, 2015, maturity periods of particular classes of own receivables (trade receivables and cash equivalents) are presented as follows:

	1 year or less	1-2 years	2-5 years	Over 5 years	Total
Receivables from related parties	1,463	-	-	-	1,463
Receivables from related parties – non-current	-	-	-	-	-
Receivables from other parties - current	383,308	7,746	1	-	391,055
Receivables from other parties – non-current	-	1,547	-	-	1,547
Cash and cash equivalent (note $3.16$ )	221,793	-	-	-	221,793
Total	606,564	9,293	1	-	615,858

As at the 31st of December, 2016, maturity periods of particular classes of own receivables (trade receivables and cash equivalents) are presented as follows:

	1 year or less	1-2 years	2-5 years	Over 5 years	Total
Receivables from related parties	2,021	-	-	-	2,021
Receivables from related parties – non-current	-	-	-	-	-
Receivables from other parties - current	409,858	52	-	-	409,910
Receivables from other parties – non-current	-	3,844	70	-	3,914
Cash and cash equivalent (note $3.16$ )	235,834	-	-	-	235,834
Total	647,713	3,896	70	-	651,679

As at the 31st of December, 2015, maturity periods of particular classes of financial liabilities are presented as follows:

	1 year or less	1-2 years	2-5 years	Over 5 years	Total
Liabilities due to credits (note $3.19$ )	24,152	23,755	53,920	35,865	137,692
Liabilities to related parties	2,073	-	-	-	2,073
Liabilities to other entities - current	148,246	579	-	-	148,825
Liabilities to other entities – non- current	-	-	-	83	83
Derivative financial instruments	3,051	-	-	-	3,051
Liabilities due to finance lease	137	32	-	-	169
Liabilities due to the purchase of shares	7,802	-	-	-	7,802
Other financial liabilities	-	-	-	-	-
Total	185,461	24,366	53,920	35,948	299,695



As at the 31st of December, 2016, maturity periods of particular classes of financial liabilities are presented as follows:

	1 year or less	1-2 years	2-5 years	Over 5 years	Total
Liabilities due to credits (note $3.19$ )	28,469	31,148	68,592	46,591	174,800
Liabilities to related parties	3,087	-	-	-	3,087
Liabilities to other entities - current	150,006	598	103	699	151,406
Liabilities to other entities – non- current	-	5,195	-	83	5,278
Derivative financial instruments	4,887	-	-	-	4,887
Liabilities due to finance lease	155	158	473	37	823
Liabilities due to the purchase of shares	6,326	-	-	-	6,326
Other financial liabilities	12	-	-	-	12
Total	192,942	37,099	69,168	47,410	346,619

The Group has adopted the following methods of valuation for particular classes of financial instruments:

**Valuation method** 

according to the adjusted acquisition price

Receivables from related parties (note 3.12)	according to the adjusted acquisition price
Receivables from other entities – current (note $3.12$ )	according to the adjusted acquisition price
Receivables from other entities – non-current	according to the adjusted acquisition price
Cash and cash equivalents (note $3.16$ )	at the fair value
Receivables from related parties (note $3.12$ )	according to the adjusted acquisition price
Receivables from other entities – current (note	according to the adjusted acquisition price
3.12)	according to the adjusted acquisition price
3.12) Financial liabilities	Valuation method
Financial liabilities	Valuation method
Financial liabilities Liabilities due to credits (note 3.19)	Valuation method according to the adjusted acquisition price
Financial liabilities  Liabilities due to credits (note 3.19)  Liabilities to related parties (note 3.22)	Valuation method according to the adjusted acquisition price according to the adjusted acquisition price

Liabilities due to credits (note 3.19)

**Own receivables** 



#### 3.16. Cash and Cash Equivalents

	31 December 2016	31 December 2015
Cash in hand, cash at bank accounts	228 311	191 880
Current bank deposit	7 514	29 901
Total cash	235 825	221 781
Due interest on bank deposit	9	12
Total cash and cash equivalents	235 834	221 793

In 2016, effective interest rates for short-term bank deposits were 1.432% for PLN, 0.05% for EUR, 0.421% for USD, 0.175% for GBP, 5.05% for CLP and 13.6% for BRL. The average maturity period for these deposits was 8.76 day for PLN, 16 days for EUR, 19.25 day for USD, 13.5 day for GBP, 25.4 day for CLP and 28 day for BRL. For the needs of the cash flow, cash and cash equivalents include cash in hand and deposits. Credit in the current account is included in financial operations

	31 December 2016	31 December 2015
Cash with limited disposal rights		
security deposits set by companies in the Comarch Group in relation to concluded rental contracts and bank guarantees	871	2,004
funds received for implementation of projects co-financed with a subsidy cash in a separate bank account of the consortium cash in a separate bank account of the Social Services and Residential Fund	1,087	2,113
	6,104	212
	825	595
cash to secure credit lines	1,645	-
other	341	-
Total	10,873	4,924

# 3.17. Share Capital

	Number of shares	Ordinary and preference shares	Own shares	TOTAL
At 1 January 2015	8,125,590	8,125,590	-	8,125,590
14 May 2015 - registration of an increase in the company's share capital	7,759	7,759	-	7,759
At 31 December 2015	8,133,349	8,133,349	-	8,133,349
At 31 December 2016	8,133,349	8,133,349	-	8,133,349

The nominal value of one share is PLN 1.



The share capital of Comarch S.A. consists of:

- 864,800 series A registered preference shares,
- 75,200 series A ordinary bearer shares,
- 883,600 series B registered preference shares,
- 56,400 series B ordinary bearer shares,
- 3,008,000 series C ordinary bearer shares,
- 1,200,000 series D ordinary bearer shares,
- 638,600 series E ordinary bearer shares,
- 125,787 series G ordinary bearer shares,
- 102,708 series G3 ordinary bearer shares,
- 563,675 series H ordinary bearer shares,
- 441,826 series I2 ordinary bearer shares,
- 91,041 series J2 ordinary bearer shares,
- 73,953 series K3 ordinary bearer shares,
- 7,759 series L1 ordinary bearer shares.

Registered shares in series A and B are preferential and each such share corresponds with 5 votes at the General Meeting. The conversion of registered shares into bearer shares is allowed. In case of that registered shares are converted into bearer shares, they lose all preferences. In case that registered preferential shares are disposed their specific voting rights at the General Meeting expire, however their specific voting rights at the General Meeting do not expire in case of:

- disposal for the benefit of persons who were shareholders of the company on 18 March
- disposal for the benefit of descendants of a disposer,
- conveying property of a registered share as a result of succession.

The written consent of the Management Board is required to dispose of registered shares. The sale of shares without the permission of the Management Board is possible on the condition that it is stated in Comarch S.A.'s articles of association.

Every ordinary bearer share entitles its holder to one vote at the AGM. The conversion of bearer shares into registered shares is not permitted.

> 3.17.1. **Information about Shareholders Holding Directly or** Indirectly by Subsidiary Entities at least 5% of the Total Number of Votes at the General Meeting of Comarch S.A., at the Date of Preparing the Financial Report

As at the date of the report's preparation:

- Janusz Filipiak held 1,997,027 shares (24.55% of the company's share capital), which gave him 5,569,027 votes at the AGM and constituted 36.82% of all votes at the AGM;
- Elżbieta Filipiak held 1,323,461 shares (16.27% of the company's share capital), which gave her 4,707,461 votes at the AGM and constituted 31.12% of all votes at the AGM;
- MetLife Open Pension Fund managed by MetLife PTE S.A. held 841,097 shares (10.34%) of the company's share capital), which gave it 841,097 votes at the AGM and constituted 5.56% of all votes at the AGM.

#### 3.17.2. **Changes in Share Capital in 2016**

On the 5<sup>th</sup> of July, 2016, the Management Board of Comarch S.A. received from a person discharging managerial responsibilities, Chairman of the Board of Supervisors of Comarch S.A., a notification of transaction dated the 30<sup>th</sup> of June, 2016, referred to in Article 19 par. 1 of the Regulation of the European Parliament and the EU Council No. 596/2014 dated the 16<sup>th</sup> of April, 2014, on market abuse. This transaction concerned the free of charge disposal of 677,461 ordinary bearer shares outside the trading system, as a result of the division of joint property at the price of PLN 141.00 (closing price of the 29<sup>th</sup> of June, 2016) per 1 share. The value of the transaction amounted to PLN 95,522,001.00. The Company announced details in current report no. RB-13-2016 dated the 5<sup>th</sup> of July, 2016.

On the 5<sup>th</sup> of July, 2016, the Management Board of Comarch S.A. received from a person discharging managerial responsibilities, President of the Management Board of Comarch S.A., a notification of transactions dated the 30<sup>th</sup> of June, 2016, referred to in Article 19 par. 1 of the Regulation of the European Parliament and the EU Council No. 596/2014 dated the 16<sup>th</sup> of April, 2014, on market abuse. This transaction concerned:

- Free of charge acquisition of 677,461 ordinary bearer shares outside the trading system, as a result of the division of joint property at the price of PLN 141.00 (closing price of the 29<sup>th</sup> of June, 2016) per 1 share. The value of the transaction amounted to PLN 95,522,001.00.
- Disposal by making a donation of 200,000 ordinary bearer shares outside the trading system at the price of PLN 141.00 (closing price of the 29<sup>th</sup> of June, 2016) per 1 share. The value of the transaction amounted to PLN 28,200,000.00.

The Company announced details in current report no. RB-15-2016 dated the 5<sup>th</sup> of July, 2016.

On the 5<sup>th</sup> of July, 2016, the Management Board of Comarch S.A. received from a person closely related to the persons discharging managerial responsibilities, a notification of transactions referred to in Article 19 par. 1 of the Regulation of the European Parliament and the EU Council No. 596/2014 dated the 16<sup>th</sup> of April, 2014, on market abuse. This transaction concerned:

- Free of charge acquisition of 200,000 ordinary bearer shares under the donation agreement outside the trading system at the price of PLN 141.00 (closing price of the 29<sup>th</sup> of June, 2016) per 1 share. The value of the transaction amounted to PLN 28,200,000.00.
- Disposal on the 30th of June, 2016, and the 4<sup>th</sup> of July, 2016, of 200,000 ordinary bearer shares on regulated market at the weighted average price of PLN 143.73 per 1 share. The value of the transaction amounted to PLN 28,745,000.00.

The Company announced details in current report no. RB-17-2016 dated the 5<sup>th</sup> of July, 2016.

3.17.3. Managerial Option Program for Members of the **Management Board** 

None present.

3.17.4. Changes in Share Capital after the Balance Sheet **Date** 

None present.



#### 3.18. Other Capitals

#### **Parent Company Shareholders' Capitals** 3.18.1.

	Capital from change in ownership structure	Capital from valuation of the managerial option	Investment capital and capital for covering the budget commitments	Supplementary capital from premium share	TOTAL
At 31 December 2015	-	25 140	745	122 341	148 226
At 1 January 2016	-	25 140	745	122 341	148 226
Change in Ownership Structure	(5 185)	-	-	-	(5 185)
At 31 December 2016	(5 185)	25 140	745	122 341	143 041

On the  $15^{\text{th}}$  of June, 2016, the General Meeting adopted resolution no. 9 on division of net profit for the fiscal year 1.01.2015 - 31.12.2015. The General Meeting of Shareholders decided, that the net profit for the fiscal year 1.01.2015 - 31.12.2015 in the amount of PLN 57,682,617.41 is entirely transferred to supplementary capital. In 2016, there were no dividend payments for 2015 to entities outside the Group.

#### Capitals Attributable to Interests not Entitled to 3.18.2. Control

At 31 December 2014	12,385
At 1 January 2015	12,385
Dividend paid Results of subsidiaries for general partners outside the Group	-
MKS Cracovia SSA share in profit	105
Comarch SuB and CAMS AG share in profit	514
Currency differences due to valuation	18
At 31 December 2015	13,022
At 1 January 2016	13,022
Dividend paid	-
Results of subsidiaries for general partners outside the Group	- 2.710
MKS Cracovia SSA share in profit	2,719
Comarch SuB and CAMS AG share in profit	(30)
Currency differences due to valuation	(1,070)

We present data of subsidiary MKS Cracovia SSA. In the other subsidiaries, interests not entitled to control are insignificant.

Name of company: MKS Cracovia SSA,

Main country of company's activities and country of registration: Poland, Proportion of shares held by interests not entitled to control: 33.89%,

Proportion of votes held by interests not entitled to control, if differs from the proportion of held

Shares: 33.89%,

Financial result attributable to subsidiary's minority interest, during the reporting period: PLN 2,719 thousand.

Total subsidiary's minority interest as at the end of the reporting period: PLN 14,641 thousand

#### **Condensed financial information about subsidiary Cracovia SSA**

The following tables present a summary of financial data of a significant subsidiary, which holds interests not entitling to control. The below mentioned amounts constitute amounts from financial statements prepared pursuant to the IFRS (adjusted by the Group):

MKS Cracovia SSA	31 December 2016	31 December 2015
Current assets	7,896	5,541
Non-current assets	52,752	43,952
Current liabilities	(9,622)	(8,724)
Non-current liabilities	(8,178)	(5,943)

MKS Cracovia SSA	12 months ended 31 December 2016	12 months ended 31 December 2015
Revenue	35,026	28,461
Profit (loss) from continued activities	8,024	310
Profit (loss) from discontinued activities (after tax)	-	-
Net profit for the period	8,024	310
Other total income for the period		-
Sum of total income for the period	8,024	310



#### 3.19. Credits and Loans

	31 December 2016	31 December 2015
Non-current		
Nonrevolving credits	137,814	113,540
Revolving credits	-	-
Loans	8,517	-
	146,331	113,540
Current		
Nonrevolving credits	25,863	24,152
Revolving credits	708,	-
Loans	1,898	-
	28,469	24,152
Total credit and loans	174,800	137,692

#### 3.19.1. **Investments credits**

#### Credits acquired by Comarch S.A.:

- a) an investment credit from BGZ BNP Paribas Bank Polska S.A. with its registered office in Warsaw, for the financing of the third construction stage of production and office buildings in the Special Economic Zone in Krakow. The credit amounts to PLN 44 million. The crediting period may last a maximum of 16 years, i.e. until 2024. It was taken out by 30<sup>th</sup> of September, 2008. A promissory note, the mortgage on land and the building insurance policy are security for this credit. On the 5th of October, 2011, the company revaluated the remaining credit to be paid into euro. This credit has a variable interest rate amounted to EURIBOR1M+margin. As at 31st of December, 2016, the value of the credit to be repaid amounted to EUR 4,802 thousand, i.e. PLN 21,244 thousand (EUR 5,422 thousand, i.e. PLN 23,104 thousand as of the 31st of December, 2015). In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 29<sup>th</sup> of July, 2024.
- b) an investment credit from Powszechna Kasa Oszczedności Bank Polski S.A. with its registered office in Warsaw, for the refinancing of the investment credit acquired in DnB NORD Bank Polska S.A. on the 28<sup>th</sup> of April, 2010, for financing of the fourth construction stage of production and office buildings in the Special Economic Zone in Krakow. The credit amounts to EUR 4,126 thousand. The crediting period may last 8 years, i.e. until 2016, at a variable interest rate amounted to EURIBOR1M+margin. The real estate mortgage in the amount of EUR 6,189 thousand and cession of rights in the building insurance policy are security for this credit. The loan was drawdown on the 1st of October, 2013. As at the 31st of December, 2016, the value of the credit to be repaid amounted to EUR 2,493 thousand, i.e. PLN 11,028 thousand (EUR 2,966 thousand, i.e. PLN 12,638 thousand as of the 31st of December, 2015). In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 31st of October, 2018.
- c) an investment credit from BGZ BNP Paribas Bank Polska S.A. with its registered office in Warsaw, for the financing of the purchase of hardware and software for a project related to data centre services. The credit amounts to EUR 2,400 thousand. The crediting period may last until 2016. The credit was drawdown on the 7<sup>th</sup> of August, 2012. This credit has a variable interest rate amounted to EURIBOR3M+margin. Transfer of debts from the contract and the registered pledge



- on the financed property, plant and equipment in use are security for this credit. In the second quarter of 2016 the credit was fully repaid.
- d) a nonrevolving operating credit from BZ WBK Bank S.A. with its registered office in Wroclaw acquired in the first quarter of 2013, for financing of company's operations. The credit amounts to EUR 7,400 thousand. The crediting period may last 8 years, and its maturity date is 31st of December, 2020. This credit has a variable interest rate amounted to EURIBOR1M+margin. The real estate mortgage and cession of rights in the insurance policy are security for this credit. As at 31st of December, 2016, the value of the credit to be repaid amounted to EUR 3,899 thousand, i.e. PLN 17,249 thousand (EUR 4,774 thousand, i.e. PLN 20,345 thousand as of 31st of December, 2015). In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 28<sup>th</sup> of June, 2019.
- e) an investment credit agreement with bank Polska Kasa Opieki Spółka Akcyjna with its registered office in Warsaw, for financing and refinancing of not more than 90% of net costs of an investment related to construction of office building SSE6 and data centre in the Special Economic Zone in Krakow. The credit amounts to PLN 56 million, i.e. EUR 13,323,182.34. The crediting period: 10 years, repayment will be made not later than on 4<sup>th</sup> of December, 2023. Loan was granted in EUR and it has a variable interest rate amounted to EURIBOR3M+margin. Power of attorney to manage Comarch S.A. bank accounts in the Bank, declaration of submission to enforcement, the real estate mortgage, cession of rights in the building insurance policy, cession of rights in the bank guarantee for contract good performance and for warranty obligations and warranty are security for this credit. As at the 31st of December, 2016, the value of outstanding capital amounted to EUR 11,519 thousand, i.e. PLN 50,960 thousand (EUR 13,184 thousand, i.e. PLN 56,185 thousand as of 31st of December, 2015). In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 30<sup>th</sup> of November, 2023.
- an investment credit from Banku Handlowym w Warszawie S.A. with its registered office in Warsaw, for the financing and the refinancing no more than 75% of the net investment cost of the construction of the SSE7 office building in the Special Economic Zone in Krakow. The credit amounts to PLN 44 million, i.e. EUR 55,144 thousand, according to the euro exchange rate of the contract date. The crediting period may last a maximum of 12 years, i.e. until 15<sup>th</sup> of May, 2028, the currency of the credit is EUR. This credit has a variable interest rate amounted to EURIBOR1M+margin. The credit should be commenced within 24 months from the date of signing the credit agreement, i.e. by 16<sup>th</sup> of May, 2018. The real estate mortgage (on which the investment is made), declaration of submission to enforcement, power of attorney to manage Comarch S.A. bank accounts in the Bank, cession of rights in the SSE7 building insurance policy, concluded after the completion of the investment are security for this credit. At 31st of December, 2016 the credit has not been activated. In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 29<sup>th</sup> of February, 2028.
- g) A non-revolving long-term credit in Bank Handlowy w Warszawie S.A. with its registered office in Warsaw for financing current operations. The credit amounts to EUR 2,508 thousand, i.e. PLN 10,938 thousand at the date of the agreement. The crediting period is 43 months and lasts until the 16th of December, 2019. The credit was granted in EUR, the interest rate of the credit is based on a variable rate EURIBOR1M + margin. The credit disbursement should take place within 24 months from the date of signing the agreement, i.e. until the 16th of May, 2018. Securities for this credit are: declaration of submission to enforcement and power of attorney to manage Comarch S.A. bank accounts in Bank Handlowy w Warszawie S.A. As at the 31st of December, 2016, the value of launched credit amounted to EUR 2,365 thousand, i.e. PLN 10,465 thousand. In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 30th of September, 2019.
- h) An investment credit agreement with DNB Bank Polska Spółka Akcyjna with its registered office in Warsaw, for financing and refinancing up to 100% of investment expenditures related to the purchase of technical devices, which are the equipment of IoT laboratory (Internet of Things) located in building SSE6 in Special Economic Zone in Krakow. The credit amounts to EUR 2,531 thousand, i.e. PLN 10,854 thousand as at the date of the agreement. The crediting period lasts



until the 30<sup>th</sup> of December, 2023. The credit was granted in EUR and has a variable interest rate EURIBOR1M + margin. The credit was used in the first quarter of 2017. Securities for this credit are: registered pledge on devices which are the subject of financing to the amount of 150% of the credit, cession of rights under the insurance contract of devices, a declaration of submission to enforcement by Comarch S.A. and a power of attorney to manage Comarch S.A. bank accounts in DNB Bank Poland SA. As at the 31st of December, 2016, the credit has not been run.

Other companies in the Comarch Group have the following long-term credits:

- In the third quarter of 2011, Comarch Healthcare S.A. acquired an investment loan from Bank Pekao S.A. with its registered office in Warsaw for financing of purchase of medical equipment and facilities in relation with implementation of project NZOZ Centrum Medyczne iMed24 (medical centre) in Krakow. The credit amounts to PLN 15,889 thousand and as at the 31st of December, 2011, and it was used in total. The crediting period lasts 7 years, i.e. until 2018. This credit has a variable interest rate WIBOR1M + margin. The registered pledge on the financed property, plant and equipment in use, cession of rights in the property, plant and equipment in use insurance policy and surety granted by Comarch S.A. are security for this credit. As at the 31st of December, 2016, the value of the credit to be repaid amounted to PLN 4,540 thousand (PLN 6,809 thousand as at the 31<sup>st</sup> of December, 2015).
- In the second quarter of 2013, Comarch AG acquired investment loan from BGZ BNP Paribas Bank Polska S.A. with its registered office in Warsaw for financing of construction of an office and production building, including data centre in Dresden. The credit amounts to EUR 6,000 thousand, and its crediting period is until 2018. The loan was drawdown on the 25<sup>th</sup> of July, 2013. This credit has a variable interest rate EURIBOR3M + margin. Surety granted by Comarch S.A., a mortgage and cession of rights in the insurance policy are security of this credit. As at the 31<sup>st</sup> of December, 2016, the value of the credit to be repaid amounted to EUR 1,862 thousand, i.e. PLN 8,238 thousand (EUR 3,103 thousand, i.e. PLN 13,225 thousand as at 31st of December, 2015).
- k) In second quarter of 2015, Bonus Development Sp. z o.o. SK-A took out a construction and investment credit in bank Polska Kasa Opieki Spółka Akcyjna ("PEKAO S.A.") with its registered office in Warsaw, for financing and refinancing of not more than 90% of net costs of an investment related to reconstruction of the former factory building and the construction of an adjacent office building in Łódź. The credit is granted in EUR and amounts up to PLN 38,800 thousand, which on the day of signing the agreement was equivalent to EUR 9,262 thousand. The crediting period is 15 years, until the 28<sup>th</sup> of June, 2030. The interest rate of the credit is based on a variable rate EURIBOR1M + margin. The loan is secured by the conventional mortgage on the property, on which construction works are being implemented, a statement of submission to enforcement, power of attorney to accounts maintained in bank PEKAO S.A., cession of rights in the bank guarantee for contract good performance and for warranty obligations, cession of rights in the insurance policies, cession of rights under the lease agreement concluded between the borrower and Comarch S.A., and a surety granted by Comarch S.A. together with a declaration of submission to execution and power of attorney to accounts of Comarch S.A. conducted by PEKAO S.A. The credit should be taken out by the 28<sup>th</sup> of June, 2017. As at the 31<sup>st</sup> of December, 2016, the value of drawn loan was EUR 8,172 thousand, i.e. PLN 36,155 thousand (EUR 1,161 thousand, i.e. PLN 4,946 thousand as at 31<sup>st</sup> of December, 2015).
- In the first quarter of 2016, Comarch S.A.S., a subsidiary of Comarch S.A. and Comarch S.A. (as a co-borrower), signed an investment credit agreement with bank BGZ BNP Paribas S.A. with its registered office in Warsaw, for financing and refinancing of 100% of net costs of an investment related to construction of data centre in Lille, France, but no more than 83.5% of the total net costs of the whole investment. The credit amounts to EUR 8,000 thousand, i.e. PLN 34,164 thousand (exchange rate as of the date of signing the agreement). The crediting period lasts until the 18<sup>th</sup> of September, 2023, the interest rate of the credit is based on a variable rate EURIBOR3M + margin. The credit should be taken out by the 18<sup>th</sup> of September, 2017. The credit is secured by: the conventional mortgage established on the second place on the property belonging to Comarch S.A. located at ul. prof. Michała Życzkowskiego 23, Cracow (the SSEIV building), a statement of Comarch S.A. of submission to enforcement, power of attorney to



accounts of Comarch S.A. maintained in bank BGZ BNP Paribas S.A., cession of rights in the insurance policy of SSEIV building. As at the 31st of December, 2016, the value of drawn loan was EUR 1,101 thousand, i.e. PLN 4,429 thousand.

The value of liabilities due to bank credits and loans was recognised in the amount of depreciated cost that was determined using the effective interest rate. The fair value of liabilities due to credits and loans does not differ significantly from the balance sheet value. Within reporting period, there were neither overdue payments nor interest payments on credits and loans. Comarch did not breach of any provisions of the credit or loan agreements that could entitle the creditor to claim earlier repayment of the credit or loan.

The exposure of Group's bank credits to interest rate risk arises from investment credits (at variable interest rates). Group optimises interest by continuously monitoring its interest rate structure and appropriately adjusting the basic interest rate of its credits.

#### The exposure of Group bank credits to interest rate changes

	6 months or less	6-12 months	1-5 years	Over 5 years	TOTAL
At 31 December 2015					
Credits and loans	12,712	11,782	77,825	35,865	138,184
Interest	(342)	-	(150)	-	(492)
Total	12,370	11,782	77,675	35,865	137,692
At 31 December 2016					
Credits and loans	13,585	15,515	99,740	46,591	175,431
Interest	(631)	-	-	-	(631)
Total	12,954	15,515	99,740	46,591	174,800

#### The maturity of non-current bank credits, loans and financial liabilities

	31 December 2016	31 December 2015
Between 1 and 2 years	31 148	23 755
Between 2 and 5 years	68 592	53 920
Over 5 years	46 591	35 865
	146 331	113 540

#### Currency structure of the balance sheet values of credits, loans and financial liabilities

	31 December 2016	31 December 2015
In Polish currency	14 935	6 785
In EUR (equivalence in PLN)	159 865	130 907
	174 800	137 692

#### The effective interest rates at the balance sheet date

	31 December 2016	31 December 2015
--	------------------	---------------------



Bank credits	1,62%	1,73%
Loans	3,61%	-

#### 3.19.2. Loans

Comarch S.A. signed a loan agreement with IBM Polska sp. z o.o., in the fourth quarter of 2015, for financing of delivery of IBM hardware in relation to an IT project performed by the Comarch Group. The loan amounted to PLN 6,266 thousand and drawdown was made in the first quarter of 2016. The loan reached its maturity date in September, 2016. The loan was not secured and was fully repaid in the third quarter of 2016.

Comarch S.A. signed a loan agreement with IBM Polska sp. z o.o., in the third guarter of 2016, for financing of delivery of IBM hardware in relation to an IT project performed by the Comarch Group. The loan amounts to PLN 12,980 thousand. Loan will reach its maturity date in October, 2021. The loan is not secured. As at the 31<sup>st</sup> of December, 2016, the value of the loan to be repaid amounted to PLN 10,415 thousand.

#### **Current Credit Lines (Variable Interest)** 3.19.3.

Comarch S.A., a parent company in the Comarch Group, has the following credit limits in current account:

- credit limit in current account in bank Alior Bank Spółka Akcyjna (previously BPH S.A) with its registered office in Krakow in the amount of PLN 10,000 thousand. It can be used by the 31st of October, 2016. A blank promissory note and an authorization to manage Comarch S.A.'s accounts in Alior Bank Spółka Akcyjna (previously BPH S.A). Credit has a variable interest rate amounted to WIBOR1M+margin. As at the 31st of December, 2016, the credit was not used, as well as at the 31<sup>st</sup> of December, 2015.
- credit limit in current account in bank Pekao S.A. with its registered office in Warsaw in the amount of PLN 30,000 thousand. It can be used by the 30th of June, 2018. An authorisation to manage Comarch S.A.'s accounts in bank Pekao S.A. and a declaration of submission to enforcement are security for this credit. As at the 31<sup>st</sup> of December, 2016, the credit was not used, as well as at the 31<sup>st</sup> of December, 2015.

Other companies of the Comarch Group use the following revolving bank credits:

■ In the first guarter of 2016, Comarch S.A.S., a subsidiary of Comarch S.A. and Comarch S.A. (as a co-borrower) acquired nonrevolving credit from bank BGZ BNP Paribas S.A with its registered office in Warsaw for financing of company's operations. The credit amounts to EUR 1,300 thousand, i.e. PLN 5,552 thousand, according to the euro exchange rate of the contract date. The crediting period may until 18<sup>th</sup> of November, 2017. Credit has a variable interest rate EURIBOR1M+margin. An authorisation to manage Comarch S.A.'s accounts in bank Pekao S.A. and a declaration of submission to enforcement are security for this credit. As at the 31st of December, 2016, the value of the credit was EUR 160 thousand, i.e. PLN 708 thousand.

	31 December 2016	31 December 2015
Current credit lines granted, expiring within one year, including:	45,751	44,033
- used at the balance sheet date	708	-
– available at the balance sheet date	45,043	44,033

# CONSOLIDATED FINANCIAL STATEMENT FOR THE YEAR 2016





#### 3.20. Other Financial Liabilities

	31 December 2016	31 December 2015
Liabilities due to finance lease	823	169
Current portion	192	137
Non-current portion	631	32
Liabilities due to dividend	-	-
Current portion	-	-
Non-current portion	-	-
Liabilities due to payment for shares	6,326	7,802
Current portion	6,326	7,802
Non-current portion	-	-
Total	7,149	7,971

Liabilities due to finance lease of the Comarch Group, except for lease agreements between companies in the Group, comprise liabilities of Comarch Healthcare S.A. and MKS Cracovia SSA, subsidiaries of Comarch S.A., due to finance lease of cars. As at the 31<sup>st</sup> of December, 2016, value of these liabilities amounts to PLN 823 thousand. Amount of PLN 6,326 thousand is related to liabilities of Comarch AG due to purchase of 2.68% of shares in the capital of Comarch Software und Beratung AG from an entity outside the Comarch Group. This liability was paid in January 2017.

# 3.21. Provisions for Other Liabilities and Charges

Non-current	Provisions for contractual penalties	Provisions for costs of court proceedings	Provisions for taxes	Provisions for other costs	Total
At 1 January 2016	-	-	-	-	-
Recognised in the consolidated income statement:	-	-	-	-	-
- Additional provisions	-	-	-	-	-
- Provisions used during year and transferred to current provisions		-	-	-	-
At 31 December 2016	_	_	_	_	_

**COMARCH** All amounts are expressed in thousands of PLN unless otherwise indicated

Current	Costs related to the current period, which will be incurred in future	Provisions for contracts costs	Provisions for contractual penalties	Provision s for leaves	Provisions for cash rewards	Total
At 1 January 2016	4,630	21,692	16,214	22,378	82,833	147,747
Recognised in the consolidated income statement:	(250)	(8,285)	4,562	4,373	(10,943)	(10,543)
- Additional provisions	17,284	19,435	9,690	21,238	88,895	156,542
- Provisions used during year	(17,534)	(27,720)	(5,128)	(16,865)	(99,838)	(167,085)
At 31 December 2016	4,380	13,407	20,776	26,751	71,890	137,204

All provisions were calculated based on credible estimate as of the balance sheet date. Costs of the current period refer to provisions established for costs on account of audits of financial statements, archive and other administrative costs, as well as VISA cards' settlements. Provisions for costs of contracts refer to recognition of the forecast losses in contracts.

#### **Analysis of total provisions:**

	31 December 2016	31 December 2015
Non-current	-	-
Current	137,204	147,747

#### 3.22. Trade and Other Payables

	31 December 2016	31 December 2015
Trade payables	56,218	64,665
Advances received due to services	264	6,467
Liabilities to related parties	3,087	2,073
Liabilities due to social insurance and other tax charges	41,909	46,771
Investments liabilities	23,148	3,832
Proceeds from future periods	25,496	20,527
Other payables	2,605	4,959
Special funds (Social Services Fund and Residential Fund)	1,766	1,604
Total	154,493	150,898

The fair value of trade and other payables is close to the balance sheet value presented above.

# 3.23. Contingent Liabilities

On the 31st of December, 2016, the value of bank guarantees and letters of credit issued by banks on order from Comarch S.A. in reference to executed agreements and participation in tender proceedings was PLN 37,671 thousand, whereas it was PLN 48,740 thousand on the 31st of December, 2015.

COMARCH All amounts are expressed in thousands of PLN unless otherwise indicated

On the 31<sup>st</sup> of December, 2016, the value of bank guarantees issued by banks on order from Comarch Polska S.A. in reference to executed agreements and participation in tender proceedings was PLN 19 thousand, whereas it was PLN 19 thousand on the 31st of December, 2015.

On the 31st of December, 2016, the value of bank guarantees issued by banks on order from Comarch Software und Beratung Group was EUR 392 thousand, i.e. PLN 1,734 thousand, whereas it was EUR 815 thousand, i.e. PLN 3,474 thousand on the 31st of December, 2015.

On the 31st of December, 2016, the value of bank quarantees issued by banks on order from Comarch AG was EUR 16 thousand, i.e. PLN 71 thousand, whereas it was EUR 16 thousand, i.e. PLN 68 thousand on the 31st of December, 2015.

Comarch S.A. granted letters of comfort for its subsidiaries: MKS Cracovia SSA (valid till the 31st of December, 2017), Comarch Healthcare S.A. (valid till the 31<sup>st</sup> of December, 2018), Comarch Malaysia SDN. BHD. (valid till the 31<sup>st</sup> of December, 2017 and for an indefinite period), Comarch SAS valid till the 4<sup>th</sup> of March, 2017), Comarch Argentina S.A. (valid for an indefinite period) and Comarch R&D S.à r.l. (valid for an indefinite period).

#### Granted credit lines for financing of current activities (guarantees, letters of credit)

	31 December 2016	31 December 2015
Credit lines*	173,902	159,876
	173,902	159,876

(\*) they comprise credit lines at current account that are described in 3.19.3

The Comarch Group is the defendant in legal proceedings in which the potential total amount of third party claims is PLN 67,916 thousand. Provisions for part of these claims were presented in the balance sheet as of the 31st of December, 2016 and are worth PLN 9,972 thousand. They include provisions for claims recognised in 2016 and worth PLN 1,347 thousand. The Comarch Group is the party to the matters in disputes but not legal proceedings, in which the potential total amount of third party claims is PLN 13,551 thousand. Third party claims in connection with the matters in disputes were not covered by provisions. In the opinion of the Management Boards in the entities of the Comarch Group and based on the opinions of legal advisors, there are no circumstances suggesting the necessity to create provisions for the rest of the claims.

Due to legal proceedings conducted in 2016, the Comarch Group created write-offs that revaluate receivables and were worth PLN 5,572 thousand. The Group has not recognized impairment losses on receivables in connection with matters in disputes in 2016.

#### 3.24. Liabilities due to Finance Lease

	1 year or less	5 years or less	Total
Liabilities due to lease agreements for usage places	22,814	52,070	74,884
Liabilities due to lease agreements for equipment and means of transport	1,539	1,797	3,336
Total	24,353	53,867	78,220

Liabilities due to lease agreements for usage places comprise Group's liabilities related to leases of office spaces and company flats. Agreements including the given expiration date were directly

recorded to the liabilities due within 1 year or less, or within 5 years or less, respectively. However, most of the agreements have been concluded for an indefinite period, therefore the amounts of the liabilities were established by multiplying the amount of monthly rent by 12 months (column: 1 year or less) or by 60 months (column: 5 years or less).

As at the 31st of December, 2016, Comarch Group had contractual liabilities due to operating lease (means of transport and electronic equipment) in the amount of PLN 3,336 thousand (PLN 1,606 thousand as at the 31st of December, 2015).

#### 3.25. Revenues from Sales

	12 months ended 31 December 2016	12 months ended 31 December 2015
Revenues from sales of products and services		_
Revenues from sales of IT services	809,444	755,851
Revenues from sales of proprietary software and licences	178,092	181,779
Revenues from sales of finished goods	3,674	14,204
Revenues from sales of medical services	8,544	1,160
Revenues from other sales	41,556	31,826
Total	1,041,310	984,820
Revenues from sales of goods and materials		
Revenues from sales of hardware	9,038	36,742
Revenues from third party software and licences	21,086	65,055
Revenues from other sales	41,379	44,963
Total	71,503	146,760
Total revenues from sales	1,112,813	1,131,580



# 3.26. Costs of Products, Services, Goods and Materials Sold

I/1 Costs by types	12 months ended 31 December 2016	12 months ended 31 December 2015
Depreciation of property, plant and equipment in use and intangible assets	63,008	53,483
Costs of social benefits	654,684	585,620
Change in products and work in progress	(47,202)	(9,231)
Consumption of raw materials and auxiliary materials	25,263	22,703
Third party services	129,125	160,276
Taxes and charges	9,795	8,967
Other costs	87,644	48,141
Costs of products sold, services, marketing and distribution as well as administrative costs, including:	922,317	869,959
- manufacturing costs	689,075	644,334
- costs of sales	131,330	129,520
- general costs	102,066	93,246
- exchange differences on liabilities	(154)	2,859
I/2 Costs of goods and materials sold	66,831	132,693
I/3 Costs of work execution within the framework of union projects	8,848	11,556
I/4 Total costs of products sold, services, marketing, administrative, goods, materials and work execution within the framework of union projects	997,996	1,014,208
II. Costs of social benefits	12 months ended 31 December 2016	12 months ended 31 December 2015
Remuneration	558,718	497,524
Social insurance	83,685	76,081
Social Services Fund	2,988	2,081
Training	2,965	2,173
Health and Safety at Work	1,008	906
Other	5,320	6,855
Total	654,684	585,620



# 3.27. Other Operating Revenues

Other operating revenues and profits	12 months ended 31 December 2016	12 months ended 31 December 2015
Recovered communication damages	179	148
Outdated liabilities	-	56
Dissolving write-offs revaluating receivables	23,092	13,367
Received contractual penalties	70	64
Earnings on disposal on non-financial non-current assets	10,444	499
Refund of VAT	-	-
Subsidies	494	594
Other	4,784	6,121
Total	39,063	20,849

# 3.28. Other Operating Costs

Other operating costs and looses	12 months ended 31 December 2016	12 months ended 31 December 2015
Write-off that revaluates assets (impairment)	(15)	7,168
Membership fees	661	422
Donations	68	72
Loss on non-current assets disposal and decommissioning	367	364
Write-off that revaluates receivables	31,275	13,855
Compensation	234	43
Other	4,397	3,269
Total	36,987	25,193

# 3.29. Finance Costs - Net

Other operating income and profits	12 months ended 31 December 2016	12 months ended 31 December 2015
Interest expense, including:	(2,470)	(1,639)
- Interest on borrowings	(2,072)	(1,567)
- Other	(398)	(72)
Gains on bank deposits	2,244	1,522
Gains on disposal of securities	-	-
Gains/(losses) on disposal of financial assets	1,445	(2,599)



Total	(3 809)	(1 650)
- other	(410)	236
- compensation and financial penalties	-	-
Other, including:	(410)	236
Fair value valuation of financial instruments and investment	(822)	412
Net gains/(losses) on exchange differences (note 3.29)	(3 796)	418

#### 3.30. Income Tax

	12 months ended 31 December 2015	12 months ended 31 December 2016
Current tax	26,105	29,361
Deferred tax	2,949	(1,502)
Total	29,054	27,859

The tax on the Group's profit before tax differs from the theoretical amount that would arise using the weighted average tax rate applicable to profits of the consolidated entities as follows:

	12 months ended 31 December 2016	12 months ended 31 December 2015
Consolidated gross profit before tax	104,777	108,129
Differences between gross profit and basis of taxation:		
- Consolidation adjustments	(2,500)	(25,201)
- Exclusions of losses in consolidated companies	40,710	60,600
Sum of gross profits in consolidated entities (nominal basis of taxation with the assumption of correspondence of balance sheet profit with the basis of taxation)	142,987	143,528
Tax calculated with the nominal rate on gross profit	32,144	35,949
Nominal tax rate	22.48%	25.05%
Permanent and temporary differences between gross profit and the actual basis of taxation, including:	(32,474)	(18,131)
- Utilisation of previously recognised tax losses	(28,284)	(11,628)
- Differences between basis of taxation and gross profit	38,097	63,483
- Income not subject to tax (due to activities in SEZ)	(40,458)	(68,976)
- Income not subject to tax (shareholders are tax payers)	-	-
- Other - income not subject to tax	(1,829)	(1,010)
Taxable base from income tax	110,513	125,397
Tax calculated at tax rate for the Group	26,105	29,361
Effective tax rate	18.26%	20.46%



Tax authorities of the Parent Company country of origin can run inspections for books of account and tax settlements within 5 years since the end of the year, in which tax returns were filed and can charge additional tax on the Group along with penalties and interest. In the opinion of the Management Board of the Parent Company, there are no circumstances indicating possibility of arising significant liabilities on this account.

## 3.31. Net Foreign Exchange (Looses) / Gains

The exchange differences (charged)/credited to the income statement are included as follows:

	12 months ended 31 December 2016	12 months ended 31 December 2015
Revenues from sales	6,640	4,449
Costs of products, goods and materials sold	155	(2,859)
Finance costs-net	(3,796)	418
Total	2,999	2,008

#### 3.32. Earnings per share

	12 months ended 31 December 2016	12 months ended 31 December 2015
Net profit for the period attributable to equity holders of the Company	73,034	79,651
Weighted average number of shares in issue (thousands)	8,133	8,131
Basic earnings per share (PLN)	8.98	9.80
Diluted number of shares (thousands)	8,133	8,131
Diluted earnings per share (PLN)	8.98	9.80

Basic earnings per share in the column "12 months ended 31 December 2016" is calculated by dividing the net profit attributable to shareholders of the company for the period from the 1<sup>st</sup> of January, 2016, to the 31<sup>st</sup> of December, 2016 by the weighted average number of shares in issue between the 1<sup>st</sup> of January, 2016, to the 31<sup>st</sup> of December, 2016, where the number of days is the weight. Basic earnings per share in the column "12 months ended 31 December 2015" is calculated by dividing the net profit attributable to shareholders of the company for the period from the 1<sup>st</sup> of January, 2015, to the 31<sup>st</sup> of December, 2015 by the weighted average number of shares in issue between the 1st of January, 2015, to the 31<sup>st</sup> of December, 2015, where the number of days is the weight.

Diluted earnings per share in the column "12 months ended 31 December 2016" is calculated by dividing the net consolidated profit attributable to shareholders of the company for the period from the 1<sup>st</sup> of January, 2016, to the 31<sup>st</sup> of December, 2016 by the sum of the weighted average number of shares in issue between the 1<sup>st</sup> of January, 2016, to the 31<sup>st</sup> of December, 2016, where the number of days is the weight and diluted number of shares. Diluted earnings per share in the column "12 months ended 31 December 2015" is calculated by dividing the net consolidated profit attributable to shareholders of the company for the period from the 1<sup>st</sup> of January, 2015, to the 31<sup>st</sup> of December, 2015 by the sum of the weighted average number of shares in issue between the 1<sup>st</sup> of January,



2015, to the 31st of December, 2015, where the number of days is the weight and diluted number of shares (according to IAS 33).

# 3.33. Related-Party Transactions

#### **Revenues from Sales of Goods and Services** 3.33.1.

	12 months ended 31 December 2016	12 months ended 31 December 2015
Revenues from sales of goods:		
SoInteractive S.A.	-	-
Thanks Again LLC	-	-
	-	-
Revenues from sales of services:		
SoInteractive S.A.	816	269
Thanks Again LLC	5,547	5,903
	6,363	6,172
	6,363	6,172

Price for services is determined depending on the type of transaction, according to one of three methods:

- comparable market price,
- cost plus basis (margin from 2 to 3% for goods, 5% for services),
- margin on sales of services (from 10% to 40%).

#### **Purchases of Goods and Services** 3.33.2.

	12 months ended 31 December 2016	12 months ended 31 December 2015
Purchases of goods:		
SoInteractive S.A.	1,681	1,050
Thanks Again LLC	-	-
	1,681	1,050
Purchases of services:		
SoInteractive S.A.		
Included in generation costs	5,401	4,398
Included in other costs	2,702	2,792
	8,103	7,190
Thanks Again LLC		
Included in generation costs	1,315	-
Included in other costs	-	-
	1,315	-

Total 11,099 8,240

Price for services and goods is usually negotiated with related entities using one of the above methods. In the reporting period, there were no significant transactions with related entities other than those listed above.

# 3.33.3. Balance of Settlements as of the Balance Sheet Date Resulting from the Sale/Purchase of Goods /Services

	12 months ended 31 December 2016	12 months ended 31 December 2015
Receivables from related parties		
SoInteractive S.A.	586	233
Thanks Again LLC	907	1 120
	1,493	1,353
Payables to related parties		
SoInteractive S.A.	2,829	2,073
Thanks Again LLC	<u> </u>	-
	2,829	2,073

# 3.33.4. Transactions with Associates and Personally Related Entities

	12 months ended 31 December 2016	12 months ended 31 December 2015
Purchases from personally related entities	2,848	2,133
Sales to personally related entities	126	114
Loans and interest on loans paid by personally related entities	6,864	14,594
Loans and interest on loans granted to personally related entities	1,350	15,130*
Purchases from associates	9,418	8,240
Sales to associates	6,363	6,172
Loans and interest on loans paid by associates	128	330
Loans and interest on loans granted to associates	9	737

<sup>\*</sup>Position includes loans in the amount of PLN 3,700 thousand granted to Chairman of the Supervisory Board of Comarch S.A. by Bonus Management sp. o.o. SK-A. At the balance sheet date loans have been fully repaid.



# 3.34. Value of Remuneration of the Managing and Supervising Persons in 2016 and 2015

Remuneration of members of the Management Board of Comarch S.A. in 2016 were PLN 20,628,467.46 in total. Remuneration of members of the Management Board of Comarch S.A. in 2016 paid by subsidiaries and associates were PLN 6,895,848.93 in total. Remuneration of members of the Management Board of Comarch S.A. in 2016 were PLN 27,184,270.31. Remuneration of members of the Management Board of Comarch S.A. in 2015 paid by subsidiaries and associates were PLN 7,219,487.88.

Remunerations presented in this note include remunerations actually paid in 2016 (including bonuses for the previous periods covered by provisions as at  $31^{st}$  of December, 2015). Remunerations do not include unpaid bonuses for the year 2015 (covered by provisions as at  $31^{st}$  of December, 2016) and do not include shares granted under the share option program.

#### 2015 (in PLN)

	Comarch S.A.'s Management Board	Paid by Comarch S.A.	Paid by subsidiaries and associates	Total
1	Janusz Filipiak	9,910,702.41	5,521,565.17	15,432,267.58
2	Piotr Piątosa*	973,798.07	411,161.16	1,384,959.23
3	Marcin Dąbrowski**	1,792,871.86	202,421.40	1,995,293.26
4	Paweł Prokop	917,040.04	158,902.41	1,075,942.45
5	Andrzej Przewięźlikowski**	1,115,051.45	101,081.45	1,216,132.90
6	Zbigniew Rymarczyk	1,622,015.60	204,363.41	1,826,379.01
7	Konrad Tarański	719,078.45	324,516.97	1,043,595.42
8	Marcin Warwas	2,438,829.31	163,650.56	2,602,479.87
9	Piotr Reichert*	475,395.24	131,825.35	607,220.59
	Total	19,964,782.43	7,219,487.88	27,184,270.31

<sup>\*)</sup> On the  $9^{th}$  of April, 2015, Mr. Piotr Piątosa and Mr. Piotr Reichert resigned from the positions of Vice-Presidents of the Management Board of Comarch S.A. with effect as of the  $30^{th}$  of April, 2015.

<sup>\*\*)</sup> On the 24<sup>th</sup> of June, 2015, the Annual General Meeting of Comarch S.A., appointed Mr. Marcin Dąbrowski and Mr. Andrzej Przewięźlikowski to the position of Vice-Presidents of the Management Board, Comarch S.A.

	Comarch S.A.'s Supervisory Board	Paid by Comarch S.A.	Paid by subsidiaries and associates	Total
1	Elżbieta Filipiak	240,000.00	1,366,001.17	1,606,001.17
2	Maciej Brzeziński	60,000.00	0.00	60,000.00
3	Robert Bednarski	60,000.00	0.00	60,000.00
4	Danuta Drobniak	60,000.00	0.00	60,000.00
5	Wojciech Kucharzyk	60,000.00	0.00	60,000.00
6	Anna Ławrynowicz	60,000.00	0.00	60,000.00
7	Anna Pruska	60,000.00	357,418.49	417,418.49
	Total	600,000.00	1,723,419.66	2,323,419.66



	Comarch S.A.'s Management Board	Paid from the Comarch S.A.'s net profit as a dividend
1	Janusz Filipiak	-
2	Piotr Piątosa	-
3	Paweł Prokop	-
4	Piotr Reichert	-
5	Zbigniew Rymarczyk	-
6	Konrad Tarański	-
7	Marcin Warwas	-
	Total	-

Point 3.17.3 of this financial statement describes the Managerial Option Program.

# 2016 (in PLN)

	Comarch S.A.'s Management Board	Paid by Comarch S.A.	Paid by subsidiaries and associates	Total
1	Janusz Filipiak	6 396 044,48	5 238 114,78	11 634 159,26
2	Marcin Dąbrowski	1 448 838,14	315 048,60	1 763 886,74
3	Paweł Prokop	659 476,77	158 988,48	818 465,25
4	Andrzej Przewięźlikowski	973 319,72	377 842,45	1 351 162,17
5	Zbigniew Rymarczyk	1 373 210,95	311 070,75	1 684 281,70
6	Konrad Tarański	732 174,13	329 471,09	1 061 645,22
7	Marcin Warwas	2 149 554,34	165 312,78	2 314 867,12
	Total	13 732 618,53	6 895 848,93	20 628 467,46

	Comarch S.A.'s Supervisory Board	Paid by Comarch S.A.	Paid by subsidiaries and associates	Total
1	Elżbieta Filipiak	261 661,96	1 051 894,78	1 313 556,74
2	Maciej Brzeziński	65 361,74	0,00	65 361,74
3	Robert Bednarski	65 000,00	0,00	65 000,00
4	Danuta Drobniak	65 000,00	0,00	65 000,00
5	Wojciech Kucharzyk	65 000,00	0,00	65 000,00
6	Anna Ławrynowicz	65 199,54	0,00	65 199,54
7	Anna Pruska	65 000,00	402 076,82	467 076,82
	Total	652 223.24	1 453 971.60	2 106 194.84



	Comarch S.A.'s Management Board	Paid from the Comarch S.A.'s net profit as a dividend
1	Janusz Filipiak	-
2	Piotr Piątosa	-
3	Paweł Prokop	-
4	Piotr Reichert	-
5	Zbigniew Rymarczyk	-
6	Konrad Tarański	-
7	Marcin Warwas	-
	Total	-

Point 3.17.3 of this financial statement describes the Managerial Option Program.

# 3.35. Information About Shareholders and Shares Held by Members of the Management Board and the Board of Supervisors

- 3.35.1. Information about Shareholders Holding Directly or **Indirectly by Subsidiary Entities at least 5% of the** Total Number of Votes at the General Meeting of Comarch S.A., at the Date of Preparing the Financial Report
- Janusz Filipiak held 1,997,027 shares (24.55% of the company's share capital), which gave him 5,569,027 votes at the AGM and constituted 36.82% of all votes at the AGM;
- Elżbieta Filipiak held 1,323,461 shares (16.27% of the company's share capital), which gave her 4,707,461 votes at the AGM and constituted 31.12% of all votes at the AGM.
- MetLife Open Pension Fund managed by MetLife PTE S.A. held 841,097 shares (10.34%) of the company's share capital), which gave it 841,097 votes at the AGM and constituted 5.56% of all votes at the AGM.



#### 3.35.2. Changes in Holdings of Comarch S.A. Shares by Managing and Supervising Persons between the 28th of February, 2017 and the 28th of April, 2017

The following table presents the ownership of Comarch S.A. shares by management and supervisors as at the date on which the quarterly consolidated report for the fourth quarter of 2016, i.e. the 28th of February, 2017 and on the 28th of April, 2017, pursuant to the information possessed by the company.

Members of the Management		At 28 April 2016		At 28 Feb	At 28 February 2016	
Board and the Board of Supervisors	Position -	Shares	(%) in votes	Shares	(%) in votes	
Janusz Filipiak	President of the Management Board	1,997,027	36.82	1,997,027	36,82	
Elżbieta Filipiak	Chairman of the Board of Supervisors	1,323,461	31.12	1,323,461	31,12	
Marcin Dąbrowski	Vice-President of the Management Board	0	0.00	0	0,00	
Paweł Prokop	Vice-President of the Management Board	37,539	0.50	37,539	0,50	
Andrzej Przewięźlikowski	Vice-President of the Management Board	0	0.00	0	0,00	
Zbigniew Rymarczyk	Vice-President of the Management Board	32,867	0.22	32,867	0,22	
Konrad Tarański	Vice-President of the Management Board	10,608	0.07	10,608	0,07	
Marcin Warwas	Vice-President of the Management Board	10,608	0.07	10,608	0,07	
Num	ber of issued shares	8,133,349	100.00	8,133,349	100.00	

#### 3.36. Factors and Events of Unusual Nature with Significant Effects on the Achieved Financial Results

#### **Deferred Income Tax Asset** 3.36.1.

Over 2016, dissolved in part an asset due to activities in the SEZ that was worth PLN 10,441 thousand and established as at the 31st of December, 2015. At the same time, the Parent Company recognised an asset in the amount of PLN 9,936 thousand. This asset will be gradually resolved over 2017 in proportion to achieved income, due to activities in SEZ in this period of time.

During 2016, the Group settled in part a deferred tax asset related to temporary differences, that was presented on the 31st of December, 2015, and worth PLN 8,859 thousand, as well as an asset due to temporary differences was recognised in the amount of PLN 6,782 thousand. An asset due to tax loss was recognised and dissolved in the amount of PLN 4,157 thousand. The total effect of the abovementioned operations on the net result of 2016 was + PLN 1,575 thousand.



#### 3.36.2. **Valuation of Currency Translation Differences**

The influence of currency exchange rates on revenue and results of the Comarch Group in 2016 was moderate. Realised exchange differences and balance sheet valuation of exchange differences on receivables and liabilities as of the 31st of December, 2016, increased revenue and operating result of the Comarch Group by PLN 6,795 thousand (while for 2015 increased by PLN 1,590 thousand). Other exchange differences decreased by PLN 3,796 thousand Comarch's result (while for 2015 increased by PLN 481 thousand). Total currency translation differences resulted in an increase of PLN 2,999 thousand in the Comarch Group's net result for 2016 (while for 2015 increased by PLN 2,008 thousand).

#### 3.36.3. **Write-off Revaluating Receivables**

As at the 31st of December, 2016, the Group recognized an impairment loss of trade receivables in the amount of PLN 31,275 thousand and reversed previously created write-offs in the amount of PLN 23,092 thousand due to the settlement of debts. These operations were included respectively in other operating income and expenses in the profit and loss account.

#### 3.36.4. The impact of Thanks Again LLC on the results of the **Comarch Group**

Taking into account Thanks Again, LLC - an associate of Comarch S.A. - in the financial results of 2016 under the equity method resulted in a decrease in the net result of the Comarch Group by PLN 8.145 thousand (while for 2015 decreased by PLN 9,060 thousand), of which PLN 8,415 thousand is related with the current activity of Thanks Again LLC. There was no revaluation of the value of the acquired shares (PLN 5,584 thousand for 2015).

#### 3.37. Events after the Balance Sheet Date

#### 3.37.1. **Dates of Periodical Financial Reports in 2016**

In the current report no. RB-1-2017 dated the 5<sup>th</sup> of January, 2017, Comarch S.A.'s Management Board set the following dates of periodical financial reports in 2017:

- Q4 2016 on the 1<sup>st</sup> of March, 2017
- Q1 2017 on the 22<sup>nd</sup> of May, 2017
- Q3 2017 on the 17<sup>th</sup> of November, 2017
- Consolidated half-year report which include condensed consolidated financial statement and condensed financial statement for the first half of 2017 - on the 31st of August, 2017.
- Annual report for 2016 on the 28<sup>th</sup> of April, 2017
- Consolidated annual report for 2016 on the 28<sup>th</sup> of April, 2017

#### 3.37.2. Request of Bank Pekao S.A. for PLN 100 million from CA Consulting S.A. Due to Improper Performance of an Agreement

The Management Board of Comarch S.A. announced on 23rd of March, 2017 that, CA Consulting S.A., a subsidiary of Comarch S.A., received the request for payment from Bank Pekao S.A. In the issued letter, the Bank called on CA Consulting S.A. to pay the amount of PLN 100 million resulting from improper performance of the Comprehensive Comarch Internet Banking Agreement (CIB) of 23<sup>rd</sup> of December, 2005. According to the Bank's letter the improper performance of the Agreement consists in the failure to meet by CA Consulting S.A. the parameters defined in SLA.

In the opinion of the Issuer the request directed to CA Consulting S.A. has neither justification nor grounds in the provisions of the Agreement of 2005. According to the Issuer, exceeding the

parameters of the SLA results from the reasons attributable to the Bank which are beyond the control of CA Consulting S.A., including in particular the fact that the volume of transactions processed by the System repeatedly exceeded the project assumptions set out in the Agreement, as well as the lack of sufficient Bank investment in the modernization of the infrastructure, necessary for the functioning of the CIB System over the last nine years. The large part of currently existing infrastructure comes from 2008 and it has the same computing power as at that time, which is currently not enough for proper operation of the System. CA Consulting S.A. has repeatedly informed the Bank about this fact, including in writing, informing about necessity of revitalization and modernization work aimed at increasing initial performance benchmarks, as well as performing works adjusting the System to the number of processed transactions, among others in the letter of January 2017 from the Management Board of Comarch S.A. to the Management Board of Pekao S.A., as well as from the Management Board of CA Consulting S.A. to the managers of Pekao S.A.

In accordance with the provisions of the Agreement, total liability limit of CA Consulting S.A. in any given calendar year will not exceed 100% of the remuneration due to services specified in the Agreement and received by CA Consulting S.A. in the given calendar year. The amount of request exceeds several dozen times the above mention limit and is not justified in any way in the letter.

Comarch S.A. announces that CA Consulting S.A. is going to take the necessary legal steps to confirm the unreasonableness of the claim submitted by the Bank, and also is going to pursue the claim for breach of good name of the Company. CA Consulting S.A. also informs that still provides services under the Agreement concluded with the Bank.

According to the Management Board of Comarch S.A. this situation will not have significant impact on the operations and financial standing of the Comarch Group.

The Company announced details in the current report no. RB-3-2017 dated the 23<sup>rd</sup> of March, 2017.

#### 3.37.3. Acquisition of Shares in Geopolis Sp. z o.o.

The Management Board of Comarch S.A. announced that on the 17<sup>th</sup> of March, 2017 Comarch S.A., has signed the letters of intent with Geopolis sp. z o.o. and its shareholders aimed at setting conditions to carry out the following transactions:

- the disposal of 100% of shares in Geopolis sp. z o.o. for Comarch S.A.,
- the acquisition by Comarch S.A. of the whole copyrights to the ERGO software which belongs to the Geopolis sp. z o.o.,
- the recapitalization of Geopolis sp. z o.o. by Comarch S.A.

The above-mentioned transactions were to be carried out once the relevant conditions set out in the letters of intent had been fulfilled and the agreement on others terms had been reached until 31st of March, 2017. On 31st of March, 2017, it was announced that the deadline for fulfilment of the conditions set out in the letters of intent was postponed. On the 3<sup>rd</sup> of April, 2017, the conditions set out in letters of intent have been fulfilled.

The total value of the transactions amounted to PLN 8.05 million.

Geopolis sp. z o.o. supports informatisation in public administration units by creating and implementing integrated registers and records of a spatial nature, systems for managing of state surveying and cartographic resource database as well as geoportals. Acquiring of Geopolis sp. z o.o. will allow Comarch Group to expand the product portfolio dedicated to the public sector.

Comarch S.A. announced details in current reports no. RB-2-2017 dated the 17<sup>th</sup> of March, 2017, no. RB-4-2017 dated the 31<sup>st</sup> of March, 2017 and no. RB-5-2017 dated the 4<sup>th</sup> of April, 2017.



#### 3.37.4. **Forward Contracts Concluded after the Balance Sheet**

Between the 1st of January, 2017 and the 28th of April, 2017, Comarch S.A. concluded forward contracts for the sales of RUB 76,000 thousand. The total net value of open forward contracts as of the 28<sup>th</sup> of April, 2017, amounted to EUR 33,560 thousand, USD 17,300 thousand, GBP 100 thousand and RUB 64,000 thousand. The open forward contracts as of the 28th of April, 2017, were valuated at plus PLN 14,706 thousand. The contracts will be settled within 33 months from the balance sheet date. All forward contracts have been concluded in order to limit the influence of currency exchange rates on the financial results related to the contracts carried out by Comarch S.A., in which the remuneration is set in a foreign currency, as well as to secure cash flows from an investment loan granted in euro, but run in PLN.

# 3.38. Significant Legal, Arbitration or Administrative Proceedings

The Comarch Group is the defendant in legal proceedings, in which the potential total amount of third party claims is PLN 67,916 thousand. Provisions for part of these claims were presented in the balance sheet as of the 31st of December, 2016 and are worth PLN 9,972 thousand. They include provisions for claims recognised in 2016 and worth PLN 1,347 thousand. The Comarch Group is the party to the matters in disputes, but not legal proceedings in which the potential total amount of third party claims is PLN 13,551 thousand. Claims by third parties in relation to matters of dispute were not covered by provisions. In the opinion of the Management Boards in the entities of the Comarch Group and based on the opinions of legal advisors, there are no circumstances suggesting the necessity to create provisions for the rest of the claims in legal proceedings or matters in disputes but not legal proceedings.

#### 3.39. Equity Management

The main goal in the Group's equity management is maintenance of a secure debt structure and keeping debt ratios compliant with credit agreements concluded by the Group. The Group is able to manage its equity structure depending on changes of economic conditions through taking or repayment of loans, new shares issue or payment of dividend. In 2016, the Group did not change its goals or equity management politics.

The Group monitors its equity balance quarterly, mostly by analysis of solvency ratio, which is calculated by dividing equity by total assets.

	31 December 2016	31 December 2015
Equity	862,064	780,581
Total assets	1,444,875	1,304,828
Solvency ratio	59.66%	59.82%

Over 2016, solvency ratio increased slightly mostly as a result of increase in equity. It remained at a very secure level which ensures the potential possibility of increasing debt significantly (by acquiring external financing) if needed.

Over 2016, all companies in the Group adhered to the credit agreements' conditions. The Management Board of Parent Company finds no risk of their violation.

28<sup>th</sup> of April, 2017

#### **SIGNATURES OF MANAGEMENT BOARD MEMBERS**

NAME AND SURNAME	POSITION	SIGNATURE
Janusz Filipiak	President of the Management Board	
Marcin Dąbrowski	Vice-president of the Management Board	
Paweł Prokop	Vice-president of the Management Board	
Andrzej Przewięźlikowski	Vice-president of the Management Board	
Zbigniew Rymarczyk	Vice-president of the Management Board	
Konrad Tarański	Vice-president of the Management Board	
Marcin Warwas	Vice-president of the Management Board	

# SIGNATURE OF PERSON CHARGED WITH CARRYING ON ACCOUNT BOOKS

NAME AND SURNAME	POSITION	SIGNATURE
Maria Smolińska	Head Accountant	

# **Comarch S.A.**

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# REPORT OF COMARCH S.A.'s MANAGEMENT BOARD REGARDING THE ACTIVITIES OF THE CAPITAL GROUP IN 2016

Krakow, 28<sup>th</sup> of April, 2017

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**PLN 117** million of operating profit

**Business** activities in over 60 countries on 5 continents

**PLN 1,113** million of sales revenue

**Over** 5 300 professionals employed

**51** subsidiaries worldwide

**PLN 1,415** million of Comarch S.A. capitalisation on **WSE** 

(31.12.2016)

60% share of foreign sales in revenue from sales

# 1. Information about Company

# 1.1. Shareholding Structure, Managing and Supervising Entities

# 1.1.1. Shareholders Holding at Least 5% of the Total Number of Votes at the General Meeting of Comarch S.A.

Comarch S.A.'s share capital consists of 8,133,349 shares at total nominal value of PLN 8,133,349. According to the information possessed by Comarch S.A., as at  $31^{st}$  of December, 2016, shareholders holding at least 5% of votes at the Company's AGM are Janusz Filipiak, Elżbieta Filipiak and MetLife OFE.

Shareholders	Number of shares	% of share capital	Number of votes at the Company's AGM	% of votes at the Company's AGM
Janusz Filipiak	1,997,027	24.55	5,569,027	36.82
Elżbieta Filipiak	1,323,461	16.27	4,707,461	31.12
Other members of the Company's Management Board	91,622	1.13	129,222	0.85
MetLife OFE	841,097	10.34	841,097	5.56
Other shareholders	3,880,142	47.71	3,880,142	25.65
Total	8,133,349	100.00	15,126,949	100.00

## **AFTER THE BALANCE SHEET DATE**

Without changes.

# 1.1.2. Comarch S.A.'s Board of Supervisors and Management Board

# a) Members of Comarch S.A.'s Board of Supervisors as at 31st of December, 2016:

		Comarch S.A.	Metrum Capital S.A.
Name and surname	Position	Number of shares / nominal value in PLN	Number of shares / nominal value in PLN
Elżbieta Filipiak	Chairman of the Supervisory Board	1,323,461/ PLN 1,323,461	-
Maciej Brzeziński	Vice-Chairman of the Supervisory Board	-	-
Danuta Drobniak	Member of the Supervisory Board	-	-
Wojciech Kucharzyk	Member of the Supervisory Board	-	-
Anna Ławrynowicz	Member of the	-	-

	Supervisory Board		
Robert Bednarski	Member of the Supervisory Board	-	-
Anna Pruska	Member of the Supervisory Board	-	50,000 / PLN 50,000

#### AFTER THE BALANCE SHEET DATE

Without changes.

# b) Members of Comarch S.A.'s Management Board as at 31st of December, 2016:

Name and surname	Position	Number of Comarch S.A. shares	Nominal value in PLN
Janusz Filipiak	President of the Management Board	1,997,027	PLN 1,997,027
Marcin Dąbrowski	Vice-President of the Management Board	-	-
Paweł Prokop	Vice-President of the Management Board	37,539	PLN 37,539
Andrzej Przewięźlikowski	Vice-President of the Management Board	-	-
Zbigniew Rymarczyk	Vice-President of the Management Board	32,867	PLN 32,867
Konrad Tarański	Vice-President of the Management Board	10,608	PLN 10,608
Marcin Warwas	Vice-President of the Management Board	10,608	PLN 10,608

#### **AFTER THE BALANCE SHEET DATE**

Without changes.

Michał Bajcar, Dariusz Durałek, Anna Kleszcz, Maria Smolińska, Iwona Kasprzyk and Dorota Klentak-Łyżwa are the Company's proxies.

c) Contracts that May Result in Future Changes in Holdings of Shareholders or Bondholders

None present.

d) Agreements between the Issuer and the Managing Persons, which Plan for Compensation in Case of Resignation or Discharge from the Occupied Post without a Substantial Reason, or when Their Dismissing or Discharge are Caused by Merger through Takeover

None present.

e) Value of Paid, Due or Potentially Due Remuneration, Awards or Benefits, including those Resulting from Managerial or Bonus Programmes based on Issuer's Equity, Separately for Each of the Managing and Supervising Persons in the Parent Company

Information is included in notes 2.1.8 and 3.34 of the consolidated financial statement.

f) The Liability under the Pensions or similar Benefits for Former Managers, Supervisors or Former Members of Administrative Bodies and the Labilities that are incurred in relations to such Pensions

None present.

# 2. Basic Economics and Financial Values

# 2.1. Selected Financial Data

	2016	2015	2014	2013	2012
Revenues from sales	1,112,813	1,131,580	1,038,351	938,976	883,876
Revenues from sales of proprietary IT solutions	1,041,133	994,152	910,216	763,928	687,124
Operating profit	116,893	113,028	98,529	34,446	30,767
EBITDA*	179,901	166,511	152,909	98,941	84,093
Profit before income tax	104,777	108,129	92,577	36,724	39,737
Net profit attributable to the Parent Company's shareholders	73,034	79,651	67,894	25,077	40,660
Profit per share	8.98	9.80	8.37	3.11	5.05
Assets	1,444,875	1,304,828	1,216,555	1,142,301	1,146,743
Equity	862,064	780,581	700,693	637,711	624,942

<sup>\*</sup> Operating profit + Depreciation

In 2016, Comarch Group's sales revenue was lower by 18.8%, i.e. 1.7% compared to the previous year. Operating profit amounted to PLN 116.9 million and increased by 3.4% compared to that achieved in 2015, while net profit attributable to the Parent Company's shareholders in 2016 was lower by 8.3% and reached the value of PLN 73.0 million.



EBIT margin reached 10.5% (in previous year amounted to 10.0%), net margin reached 6.6% (7.0% in 2015). On the 31<sup>st</sup> of December, 2016, Comarch Group employed 5,304 people, excluding employees of MKS Cracovia SSA, i.e. 267 more compared to the end of 2015.

As at the end of 2016, the value of Comarch Group's assets increased by PLN 140.0 million, i.e. 10.7% compared to the previous year. Equity grew by 10.4% over 2016 and in large measure due to the net profit gained in 2016.

# 2.2. Employment and Production Capacity of the Group

As at 31<sup>st</sup> of December, 2016, in Comarch S.A. there were 4,276 employees compared to 3,943 persons as at 31<sup>st</sup> of December, 2015, and in the Comarch Group number of employees reached 5,304 persons compared to 5,037 persons as at the 31<sup>st</sup> of December, 2015 (excluding employees of MKS Cracovia SSA due to different type of activity).

Average employment in the Comarch Group, excluding employees of MKS Cracovia SSA, from 2012 to 2016 is presented in tables below:

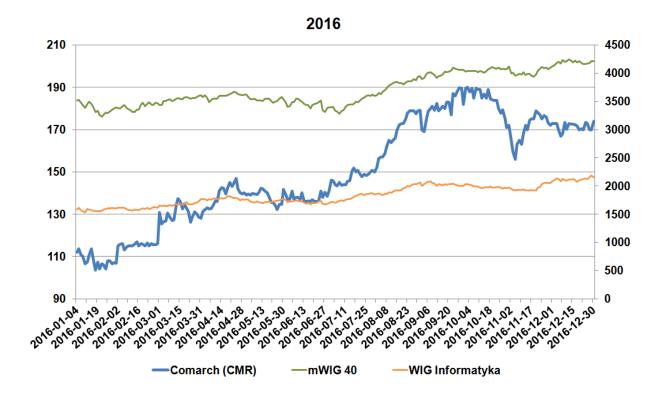
Number of employees:	2016	2015	2014	2013	2012
full-time	4,283	4,029	3,401	3,376	3,048
co-workers	857	867	728	738	612
Total	5,140	4,896	4,129	4,114	3,660
Employees:	2016	2015	2014	2013	2012
production employees and technical consultants	4,043	3,810	3,218	3,213	2,785
marketing and sales	639	642	528	516	500
management and administrative employees	458	444	383	385	375
Total	5,140	4,896	4,129	4,114	3,660

An average employment in MKS Cracovia SSA within 2012-2016 was as follows:

Number of employees:	2016	2015	2014	2013	2012
full-time	49	41	39	38	42
co-workers	212	193	114	181	146
Total	261	234	153	219	188

Most of production by Comarch consists in production of company's own, versatile software products and in production of computer software on the basis of customer orders. The basic factor limiting the production capacity is human resources. As the company makes active investments in new products and technologies, it strives to provide appropriately wide range of competencies for all its employees. The company flexibly manages teams of employees through continuous optimisation of placements for current commercial projects and internal R&D projects (developing new products and updating the existing ones, which are not directly connected to contractual requirements), using proprietary IT solutions for this target. In effect, there are almost no unused resources. The Group diversifies the risk of limitations in availability of human resources by conducting business in 14 branches located in urban centers in Poland. As at 31<sup>st</sup> of December, 2016, 2,948 employees were employed in Krakow, 1,790 in other cities in Poland and 566 abroad.

# 2.3. Comarch S.A. Stock Price Performance



Period	The highest	The lowest
I quarter of 2016	137.35	103.70
II quarter of 2016	147.00	131.00
III quarter of 2016	189.90	143.50
IV quarter of 2016	190.00	155.90

In 2016, the closing rate of Comarch S.A. shares between the 4<sup>th</sup> of January, 2016, and 30<sup>th</sup> of December, 2016, increased by 55.2% from PLN 112.1 to PLN 174.00. During the year, the maximum closing rate amounted to PLN 190.00.

Data in PLN	12 months ended 31 December 2016 / 31 December 2016	12 months ended 31 December 2015 / 31 December 2015
Average price during the reporting period	149.82	123.47
MIN price during the reporting period	103.70	103.20
MAX price during the reporting period	190.00	142.00
Average volume during the reporting period	6,314	4,796
Capitalization at the balance sheet date	1,415,202,726	927,608,453
Ratios for consc	olidated data	
P/E at the balance sheet date	19.38	11.64
P/BV at the balance sheet date	1.67	1.21
P/S at the balance sheet date	1.27	0.82

# 3. Products and Services Offered by Comarch in 2016

Comarch is a producer of innovative IT systems for key sectors of economy: telecommunications, finance and banking, public administration, medical, as well as large, small and medium-sized companies. A wide range of the Comarch offer includes ERP-class and financial and accounting systems, CRM systems and loyalty software, sales support, electronic document exchange, electronic banking, teleinformatic network management and billing systems, Business Intelligence, security and protection of data, electronic devices and many other solutions. Apart from providing innovative IT solutions to its customers, Comarch is focused on professional customer service and on providing consulting, advisory and integration services as a uniform package, with which our customers can take full advantage of the possibilities offered by modern IT systems.

## 3.1. TELECOMMUNICATIONS DIVISION

Comarch is a provider of comprehensive IT solutions for telecommunications. Since 1993 Comarch has helped telecommunication service providers from 4 continents optimize costs, increase business efficiency and transform BSS/OSS systems. Comarch solutions combine rich out-of-the-box functionalities with high configurability and are complemented with a wide range of services. The company's flexible approach to projects and a variety of deployment models help telecoms to make networks smarter, improve customer experience and quickly launch digital services, such as cloud and M2M. This strategy has earned Comarch the trust and loyalty of its clients, including the world's leading CSPs: Vodafone, T-Mobile, Telefónica, Orange, KPN and MTS.

## **PRODUCTS**

#### **IOT ECOSYSTEM**

**Comarch M2M Platform** enables mobile operators to provide Managed Connectivity in multinational, multi-level and multi-operator environments. The system helps launch M2M offers for vertical industries such as automotive, consumer electronics, FMCG, energy & utilities, finance & banking, healthcare, manufacturing, public services, security, and transport & logistics. Comarch M2M Platform is a solid foundation IT system that has been implemented by major European mobile operators including Telekom Austria Group. Comarch M2M is recommended in numerous reports by companies such as Berg Insight and Gartner, and received the Pipeline Innovation Award for Innovation in Connectivity in 2013.

**Comarch M2M Actionable Analytics** focuses on delivering measurable business value, using intelligent big data processing and real-time actionable analytics. It provides thorough information about the way in which customers are using your M2M products. Additionally, it handles some issues related to quality of service (QoS) within M2M operations, by helping discover which device (or type of device) generates issues, revealing data patterns and trends, and providing reports and analyses of anomalies. Device / IMSI (International Mobile Subscriber Identity) or customer profile dash-boards enable deep data drill down.

**Comarch Digital Services Platform** is designed to help CSP's execute digital strategies, especially expanding their presence in the Internet of Things. The solution allows switching from traditional, expensive and multi-layered systems which are often so complex they block innovative solutions, to smooth integration of efficient cloud-based services. Comarch Digital Services Platform follows the collaboration lifecycle from establishing partnerships through managing available capabilities to service integration and assurance processes, enabling CSPs to enact efficient cooperation with their partners. Comarch DSP allows effortless asset monetization of existing BSS/OSS system functionalities in addition to basic connectivity services.

**Comarch IoT Monetization Suite** meets all the sophisticated needs of the modern IoT world. The suite is based on four main pillars: M2M Actionable Analytics, Billing of Applications (enables you to bill not only for connectivity, but also for devices, applications and services), SLA Management (helps you

ensure the highest quality of service for all the elements in the value chain, including device quality, application SLA, connectivity SLA and more), and Digital Services Platform.

## **SALES & CUSTOMER MANAGEMENT**

**Comarch Customer Management** helps communication service providers sell more services, get closer to their customers and significantly reduce customer churn. This flexible solution enables telecoms companies to benefit from a single customer view and gain a deeper understanding of their customer base, which translates into increased revenues and optimized customer service costs. By offering a seamless customer experience and providing a reliable 360-degree customer view, the solution also helps strengthen customer loyalty.

**Comarch Self Care** is a web self-service tool enabling communications service providers to provide their end customers with a convenient online self-management portal, where they can access and edit their profile data and service subscription information, without any help from a call center agent. Comarch Self Care, integrated with major social media platforms, provides customers with telecom specific services around the clock and plays a crucial role in the Comarch Omni-Experience.

**Comarch Sales Channel Management** optimizes sales force efforts and helps service providers increase sales. The highly efficient Comarch Commission & Incentive module enables the implementation of innovative strategies and optimization of sales force compensation plans. Preintegrated with the Comarch BSS suite, the tablet-based Comarch External Sales Mobile App lets your sales representatives check the most up to date customer data from any location at any time, verify service availability, and register new contracts. Comarch Logistics Management allows the verification, control and automation of replenishment of stock levels for selling points.

## **BILLING & CHARGING**

**Comarch Convergent Billing System** is a key module within the Comarch BSS suite, pre-integrated with other modules (e.g. Comarch Product Catalog, Comarch BSS Mediation). Comarch CBS allows real-time charging for any service type and facilitates the development of new business models in cooperation with partners – a key element in elevating business in the digital world. This high capacity, flexible and scalable service-agnostic management system can be used by service providers to monetize services ranging from traditional telecommunications, through MVNO and M2M, to modern digital services. Comarch BSS tools are also featured in Gartner Magic Quadrant for Integrated Revenue and Customer Management.

**Comarch InterPartner Billing** allows service and content providers to exchange billing data and invoices and share revenue or cost information with partners. The system also facilitates the management of relations with domestic and international business partners, and supports various business models which include revenue sharing, wholesale and roaming services. The Comarch plat-form is easily scalable, ready to support today's newest services, and open to business evolution. The system can process high volumes of any kind of services (voice, data, messaging, content and others) within any kind of agreement, including bilateral, hubbing, revenue sharing, roaming, MVNO and content-based. The Partner Management functionality supports the management of relationships with partners and suppliers, and can automate most tasks required for cooperating with them.

#### **BSS TAILORED TO YOUR NEEDS**

**Comarch Smart BSS** is an all in one, compact BSS solution perfectly tailored to the needs of tier-2 and tier-3 telecoms companies, including Internet, cable and satellite TV providers, and MVNOs, thanks to fast deployment and low costs. The highly customizable system allows the management of all payment types, both pre-paid and post-paid, and the smooth creation of new product offers and specifications through the product catalog engine, which directly reduces time to market. The system speeds up generating PIN codes and scratch cards, and makes managing them more efficient. The integrated CRM module helps collect info on clients and enhances the customer experience, with the additional benefit of preventing churn. Comarch Smart BSS comes with a user-friendly, personalized self-care portal and a built-in messaging functionality to simplify communication between companies and customers.

**Comarch B2B Solution** focuses on critical problems related to B2B relationships, such as providing distinct selling strategies to companies of varied size (small, medium-size and multi-national corporations – MNC's), delivering and supporting large numbers of customized products and services, managing service level agreements (SLA's) and handling of complex fulfilment processes. This solution also supports multiple billing scenarios such as split billing or billing on behalf.

**Comarch MVNO & MVNE Solutions** are tailored to MVNO (Mobile Virtual Network Operators) and MVNE (Mobile Virtual Service Enablers) business models. Offering cost-effective services that are often aimed at niche customer segments can become an additional source of revenue for your company, and Comarch solutions can help you easily manage relations with customers and business partners, the portfolio of offered services, and revenues. An end to end Comarch Solution for MVNEs is aimed at companies delivering services to MVNO operators. The solution performs tasks related strictly to telecommunications (e.g. integration with an MNO (Mobile Network Operator) network, product catalog, CRM, SelfCare, managing a network of partners, and convergent billing), as well as those related to ERP.

## **FUTURE-PROOF OPERATIONS**

**Comarch NFV/SDN Solution** leads to network virtualization, reduces OPEX / CAPEX, and unleashes innovation in the service and application domain, resulting in better network monetization.

**Comarch Self-Organizing Network (SON)** solution enables the automation of network failure man-agement and optimization of network processes, thus operators may not only reduce OPEX, but also shorten the time to market for new technologies and network services.

**Comarch SON Integration Box** - is a solution responsible mainly for integrating centralized SON (self-organizing network) tools with the existing OSS environment. As a central hub for the ex-change of various types of data, it aggregates SON plans and dispatches them to different tools. It also provides physical network information to SON. Data is gathered from multiple external sources and pre-processed for SON usage.

**Comarch Customer-Centric OSS** enables the transformation of an OSS environment so that it reflects true customer needs. It thus enables switching the telecom operator's perspective from network resources to customer experience.

## **INTAGRATED ASSURANCE**

**Comarch Customer Experience Management** provides information on service quality by providing an insight into customer perception of services. This also brings the additional benefit of proactive-ness, deriving from the ability to monitor the network and predict the impact of network faults on customer services.

**Comarch Service Quality Management (SQM)** transforms traditional network-centric performance management into customer-centric telco service quality management. The insight into customers' perceptions of service quality enables the prioritization of network performance management based on the forecast influence on customer experience. Comarch SQM enables you to become proactive in managing service quality by preventing customers from experiencing service problems, thanks to trend analyses and prediction capabilities.

**Comarch Service Assurance** transforms traditional network-centric fault management into an assurance solution focused on customer service. The main purpose of the system is to enhance customer service proactiveness capabilities. This is possible because the system allows the early detection of network problems and the ability to predict and calculate customer service impact based on the service models from service catalog and inventory systems. The solution is capable of monitoring digital services based on complex value chains, and of aggregating information from partners' systems and converged networks, including IT infrastructure, and fixed, mobile and cable access domains.

**Comarch OSS/BSS Data Analytics** processes data gathered from the telecommunications network (which is the key customer touchpoint for CSPs) in real time, combines it with information from

external systems (Performance Management, Fault Management, Network Inventory, CRM, etc.) and aggregates it. By correlating data from all these sources, Comarch OSS/BSS Data Analytics can produce a comprehensive real-time analysis, providing an invaluable insight into the customers' perception of the services. Based on the aggregated data, the tool suggests specific actions that can be also carried out automatically. Comarch OSS/BSS Data Analytics effectively helps telecoms companies improve their overall Net Promoter Score (NPS) or Customer Satisfaction (CSAT), as it takes into account the real customer experience when using a given service provided by the network.

#### **RESOURCE PLANNING & INVENTORY**

**Comarch Network Inventory Management** stores complete information about network resources management and presents live, historical and planning states of telecommunications/IT networks.

**Telecom Network Inventory** facilitates network resource management for multi-vendor, multi-domain networks. It manages RAN, transmission, core, fixed network domains and IT infrastructure.

**Comarch Network Planning** enables the Operator to manage telecom network planning, design and optimization processes comprehensively and efficiently. Process orchestrated planning is a future-proof way of making network investments, where the business value of the investment becomes more and more important in response to developing telecom opportunities. The solution simplifies the full use of your resources and adapts to changing demand in near real time.

**Comarch Auto-discovery & Reconciliation** - provides a complete, comprehensive and up to date insight into the multi-vendor, multi-domain network, enabling effective network management. The system supports reconciliation of RAN, transport, core, access and IT domains, and thanks to integration with Network Inventory provides one, comprehensive and integrated view of the live state of the network.

**Comarch Configuration Management** enables service providers to automate network provisioning for all network domains, such as RAN, transmission, core and access. It is fully integrated with Inventory Planning & Design, which allows the planning and configuration loop to be closed and automates the whole end to end fulfilment process. Thanks to the reconciliation capability, configuration of the network is performed on the most up to date and accurate data from the live network.

**Comarch Network Consolidation for M&A** helps telecoms efficiently organize and streamline network planning and consolidation processes in merger and acquisition (M&A) projects. The solution is built of various components from Comarch's next generation OSS portfolio. The core modules of the solution include Resource & Network Inventory, Planning Framework (with Radio, Transport and Core technology packs), Geographical Information System (GIS), Mediation, Reporting, and Business Process Management. The Pairing and Rating engine, used for automatic benchmarking and site selection, has been developed specifically for this solution and extends the capabilities of network inventory planning.

## **SERVICE DESIGN & FULFILLMENT**

**Comarch Product Catalog** is a single platform for managing telecom product catalogs and life cycles, thus simplifying the IT architecture and accelerating the launch of new products. As a central source of product and offer information, it ensures rapid new product and offer deployment, additionally accelerating the publication of content in sales channels without extra configuration of IT systems. Based on increased service reusability and automation, Comarch Product Catalog enables marketing and product managers to build new services quickly and speed up their market launch. The system also allows partners' products and services to be incorporated smoothly into the product catalog. The system allows product offers and specifications to be processed digitally, and product relationships for stand-alone and bundle offers to be defined. You can also create target customer pro-files with location data and other parameters. The Comarch Product Catalog is pre-integrated with other Comarch products, such as Customer Management, SelfCare and the Convergent Billing System.

**Comarch Omnichannel Order Management** is a fully automated, end to end fulfilment solution operating from customer order capture through service, network provisioning and activation to customer billing. This fully catalog-driven and highly configurable tool allows the introduction of new

offers or bundles in a matter of days instead of months, as is currently often the case for many telecom operators. This is achieved by system architecture built around a pre-integrated central product catalog and service catalog, which serve as a single product definition database.

**Comarch Service Fulfilment** supports the complete telecom service fulfilment process, by creating the customer's service, modelling it and then orchestrating network operations. It helps CSPs automate telecom service fulfilment and delivery, and reduce time to market thanks to the catalog-driven fulfilment concept.

The solution assumes building services from pre-defined components managed in the service catalog, thus enabling CSPs to reduce time to market for new offers and maintain a high level of innovation of their product portfolio. Thanks to catalog-driven orchestration, NGSF enables the quick introduction of traditional and digital services delivered in sophisticated value chains. The fulfilment process is realized on top of existing technological silos, which allows for step by step transformation programs without the need for huge up-front investments.

**Comarch Field Service Management (FSM)** is a comprehensive Workforce Management solution for scheduling, staffing, managing, and supporting the workforce in the field, which results in significantly increased efficiency of operations. Thanks to this tool, customer and network operations can utilize the available resources more efficiently and improve the team's coordination. The system selects the most suitable resources for each task, considering all aspects and bearing in mind KPIs according to the company's business model. Comarch FSM addresses the needs of field workforce managers, allowing them to manage resources, tasks, time and knowledge effortlessly. Full mobility support for all on-site activities allows the time needed for task execution to be shortened, work quality to be improved, and changes to be performed in real time.

**Comarch Service Inventory** enables management of the network from the service perspective. The system can be pre-integrated with Comarch Service Catalog to describe the services according to the TMF SID model (Customer Facing Services (CFS) and Resource Facing Services (RFS)). When integrated with Product Inventory (through the north-bound interface) and with Network Inventory (through the south-bound interface), telecom Service Inventory provides an end to end view of the network, services and products.

## **PROFESSIONAL SERVICES**

**Business Consulting** is a service that helps telecoms optimize and automate their business processes and increase their efficiency in OSS and BSS areas, by eliminating multi-vendor and crossorganization redundancy and by rethinking IT architectures and configurations.

**Managed Services** offer telecom operators the opportunity to outsource system and/or process management, enabling them to optimize the delivery of services to customers and increase their availability, while decreasing the workload and business costs without compromising process quality or business/technology independence.

**BSS/OSS Transformations** – as a software vendor and a business partner for global telecoms companies we understand the nature and complexity of telecom transformation projects. Based on our experience we have developed a complete offer of products and services to support local and multicountry transformation projects in OSS and BSS domains.

**End to End Project Delivery** adds extra value on top of delivering a system to a customer, and encompasses the following services: requirement analysis and solution design, training, implementation and integration, as well as maintenance and support.

## 3.2. FINANCE, BANKING AND INSURANCE DIVISION

For over 20 years Comarch delivers IT systems for the largest financial institutions, in particular for banks, brokerage houses, insurers and entities managing assets and funds. As one of the biggest producers of software in Poland and Central and Eastern Europe, Comarch may be proud of many lines of products, reach scope of competences, and most of all, large group of satisfied customers,

among others: UniCredit, ING, Raiffeisen, BGŻ BNP Paribas, BPH, Alior Bank, Swiss Life, Ergo, Oney, Allianz. Our offer comprises both own finished solutions, dedicated solutions, and advisory and integration works.

## **PRODUCTS**

**Comarch Asset Management** is a multi-module platform designed for investment and pension funds, asset managers and insurance companies. The tool supports the processes of asset management, fund valuation and bookkeeping, measurement of portfolio risk and performance, and regulatory reporting. It is comprised of the following modules: Comarch Portfolio Management, Comarch Fund Valuation, Comarch Performance Attribution & Risk, Comarch Regulatory & Portfolio Reporting and Comarch Fund Portal.

**Comarch Commission & Incentive** is an online system consisting of multiple functional modules. It provides end-to-end support for sales network management, commission calculation and settlement, sales network training register, document generation and reporting. It is designed for insurance companies, banks and other organizations whose operation includes the management of an extensive sales network and complex commission policies.

**Comarch Corporate Banking** is a multi-channel and multi-product platform used to support corporate clients and medium-sized enterprises. Thanks to applied solutions, modularity and wide customization options, the platform meets the expectations of even the most demanding banks. Owing to its integration capability with the existing bank systems, the solution is a universal, comprehensive, efficient and safe tool which streamlines the management of transactions, automates business processes and reduces business costs. It can be easily integrated with ERP systems. As a result, companies which process tens of thousands of transactions per day gain an efficient tool which automates their processes and streamlines their daily activities.

**Comarch CRM & Loyalty for Banking** is a set of tools to comprehensively support all the processes associated with building and maintaining customer relationships. The platform enables the measurement of advisors' performance and the effective management. The tools designed for banks and other financial institutions put great emphasis on customer relationship reinforcement based on the strategy of professional communication. The solution includes modules: Comarch Virtual Marketplace (possibility to integrate with Comarch Beacon), Comarch Campaign Management and Comarch Customer Relationship Management – Branch Office.

**Comarch Custody 2** is a state-of-the-art reference system for end-to-end servicing of bank operations related to securities trading. The solution is targeted at financial institutions of all sizes. It provides support for basic and advanced processes, including the basic bookkeeping of client portfolio statuses and own positions, full automation of communication, as well as cross-border settlements and security management. It focuses on various types of operations conducted in an active financial institution, including settlement of market transactions, management of corporate actions, a wide range of bank reporting as well as communication with clearing houses, clients and partners in line with the latest standards for data exchange (SWIFT, ISO 20022).

**Comarch Insurance Agent Essentials** is a platform that aims at integrating multiple business systems and providing an intuitive and ergonomic work interface, consistent for agents, branch and call centre employees, and partners, agencies, multi-agencies and brokers. The platform is designed to satisfy the needs of business users, and they work both online and offline. It is the platform's significant advantage taking into account the mobility of insurance agents and claim adjusters.

**Comarch Loan Origination** is a platform that provides comprehensive support for credit processes. It works for products targeted both at individual customers and business clients, including microenterprises, small and medium enterprises and corporations. The system is designed based on the proprietary Comarch Business Process Management solution, thanks to which all the parameters of a loan product, the process itself and the associated screens and printouts can be tailored according to the bank's needs.

**Comarch Smart Finance** is a platform for retail banking that consolidates internet and mobile banking, personal finance management and enhanced communication channels. Moreover, it is a

smart advisory tool that performs a detailed financial analysis and helps bank retail customers, individuals and small businesses, make right investment or savings decision. The solution contributes to increased bank customer loyalty as it provides the possibility to tailor the bank's product offering to customer's needs. After the analysis of customer's behaviour, it recommends products that should be of their interest.

**Comarch Wealth Management** is a multi-module platform for private banking and wealth management. It supports client wealth management processes as part of personal services and a self-service channel, including the analysis of a client's financial situation, risk profile assessment, financial planning, strategic asset allocation, recommendations for financial products and investment performance reporting. It consists of the following modules: Comarch Investment Advisor, Comarch Client Front-End, Comarch Client Reporting, Comarch Portfolio Management, and Comarch Performance Attribution & Risk.

**Comarch Global IT Services** provide comprehensive solutions for demanding clients who look for effective, safe and stable IT systems. They offer four categories of services: Outsourcing IT/Data Centre, Community Cloud, Security & Monitoring and Comarch Big Data.

## 3.3. COMARCH TECHNOLOGIES DIVISION

It provides comprehensive end-to-end hardware and software solutions for B2B clients. Basis for development of the company constitutes experience gained within prototyping, production and control over quality of the offered solutions of the area of consumer electronics and automotive, medical, and finance and banking industry.

Own R&D center and launching the production line (IoT Lab) guarantees the highest quality of the produced electronics and conformity with the current trends and the industry standards.

## **PRODUCTS**

#### **INTERNET OF THINGS**

**Comarch IoT Platform** is a flexible cloud-based platform to manage smart and mobile devices. The platform enables configuration, management and monitoring of the communication between devices in network. It results in an increase in efficiency of process management and a decrease in both operating and of used resources.

**Comarch Smart Lighting** provides the ecosystem that facilitates fast implementation of fully flexible and scalable smart lighting solution for cities as well as municipal and enterprise buildings. It can be easily integrated with existing infrastructure or extended by 3rd party systems and it always remains a platform for further extensions.

**Comarch beacon** is a small transmitter that broadcasts a continuous signal via Bluetooth Low Energy. The device, through a dedicated mobile application, allows to connect individually with a customer using such its functionalities as: contextual messaging, communication in real time, indoors and outdoors.

**Comarch IoT Hub** acts as a bridge between connected devices and Comarch IoT Platform. It enables secure and reliable short distance communication, distributed control and remote device management through a single device. The support of leading connectivity protocols provides interoperability and creats new possibilities for business to offer smart services.

## FIELD SERVICE MANAGEMENT

**Comarch Field Service Management** is a complete solution for scheduling, staffing, managing, and supporting workforces in the field. The system enables improvement of efficiency in the context of available resources by assigning work orders to those employees who are more competent and of locations in the field, thus contributes to the labour costs and fuel usage optimization.

#### CYBER SECURITY

**Comarch tPro Family** is a collection of highly specialized tokens that has been developed in response to the growing need of data transfer protection. These devices deliver strong methods of authorization and authentication to protect against various cyber-attacks. Thanks to the fact that Comarch tPro tokens require human-machine interaction the transfers are secure from keylogging and frauds using remote desktop access.

**Comarch SecureAccess** provides a simple method of monitoring privileged users' actions on servers. This tool enables full control over remote users' permissions to servers, and at the same time, records their activity. Through logging into SecureAccess, the user gains the secure access to selected servers.

**Comarch IAM DRACO** is an identity and access management tool that provides control over access to company's or organization's applications. This solution offers the best managing methods which comply with security standards. Thanks to DRACO you can grant access, authorize, authenticate and manage access to applications, devices and crucial data. Comarch DRACO can be easily adapted to any requirements of organizations of various structures and localizations.

**Comarch CryptoProvider** is a bridging solution that brings digital signatures to web applications. It enables communication with smart cards and cryptographic tokens without using technology unsupported by modern web browsers, such as NPAPI, Java Applet or browser extensions. Comarch Crypto Provider is multiplatform (Windows, Linux, macOS) and supports all major browsers (Chrome, Firefox, Edge, Safari, IE).

## **RAPID PROTOTYPING & SHORT SERIES MANUFACTURING**

**Comarch Production Line** offers an innovative and sophisticated product line that allows for rapid short series manufacturing. Aiming at supporting clients in a whole prototyping process, we provide services in the areas of industrial design, prototyping, software development and integration finalized in extensive quality assurances.

**Comarch IoT Lab** is a place where we build functional prototypes which follow the highest industry standards in safety, security and user experience. Our rapid prototyping technology process includes industrial design, 3D modelling, HW&SW prototyping, final product assembly, along with thorough testing and quality control.

#### **MOBILITY**

**Application development** is a service consisting in the designing of mobile applications according to the customer's requirements, while using knowledge and experience within security of the network and logistics, as well intuitiveness of the application when in contact with a customer.

**User Experience Consulting** consists in a comprehensive behaviour and users' profiles survey carried out in order to design intuitive and end-user friendly applications.

**Quality control and testing** is a complex planning and managing the testing process of mobile applications.

## **CERTIFICATION**

**Certification tools** enable effective management of device and application certification processes. Additionally, they allow for verification of compliance with folded standards and provide continuous support to organizations during the evolution of the standards.

## **EMBEDDED SYSTEMS**

Comarch offers visionary system and product solutions within embedded systems. Experience gained during performance of international projects related to consumer electronics, and automobile, medical, finance and banking industries guarantees conformity of the offered solutions with the current trends and the industry standards.

## **QUALITY ASSURANCE**

Comarch provides quality assurance services of IT systems. The quality assurance services comprise preparation of a specification including an analysis of a customer's requirements, designing of the test scenarios and preparation of documentation, test automation and their execution, carrying out analysis in order to improve, as well as after audit inspection.

## **OUTSOURCING**

Outsourcing delivered by Comarch is provided within outsourcing of processes, R&D, systems and know-how (human resources). Cooperation with Comarch enables limitation of costs, time and risk of the conducted projects.

#### 3.4. ERP DIVISION

#### **Comarch ERP Altum**

The first intelligent ERP platform which comprehensively supports all key business processes in medium and large trading and service companies and in store chains. It is also intended for holdings. The solution is adjusted to the Polish and foreign markets. The system is also available in a service model (SaaS).

## **Comarch ERP XL**

The most popular ERP system in Poland – it is used by more than 5,000 enterprises from different industries, 400 new customers per year decide to implement it to manage main business processes. The solution fulfils specific requirements of manufacturing, trading and service enterprises. The system is also available in a service model (SaaS).

## **Comarch ERP Optima**

An application for micro, small and medium enterprises which offers sales management, management, accounting services and personnel and payroll management. Along with an additional Accountant Office module and iKsięgowość24 Accountant Office Social portal, Comarch ERP Optima is a tool for managing and advertising the accountant offices and tax counselling offices. The application is also available in a service model (SaaS).

# **Comarch ERP XT**

An innovative application for on-line invoicing, managing a warehouse and simplified accountancy, it is available through an internet browser or application downloaded from Windows Store or mobile apps on Android or iOS platform. A solution dedicated to micro and small enterprises on Polish French and German market. Its main advantages are the ease of use, a complete process automation, a possibility to integrate it with an accountant office, Wszystko.pl portal, Comarch e-Shop and Comarch BI Point. The application is only available in a service model (SaaS).

## **Comarch Retail**

An independent system for managing a retail sale with whole omnichannel model. Enables a company to manage a retail store chain efficiently and comprehensively, starting from its main office through back-office to the point of sale (POS).

#### **Comarch Mobile**

A package of mobile applications which cooperate with: Comarch ERP Optima, Comarch ERP XL, Comarch ERP Altum and Comarch Retail. The package includes: Comarch Mobile Management, Comarch Mobile Sales, Comarch Mobile Tracking, Comarch Mobile mPOS, Comarch Mobile Service. Comarch Mobile Management is a web application which enables companies to manage mobile personnel and their sales results via one application, run on any type of device: smartphone, tablet, laptop or PC. It enables companies to monitor work results and the current locations of the personnel and routes registered by them. Comarch Mobile Sales is an application of SFA type, enabling users to work on a smartphone or tablet on Android platform, support the field personnel, amongst others, sales representatives. Comarch Mobile mPOS is an Android app for sales in pop-up stores and for assistants in shops. Comarch Mobile Tracking gives a possibility to register GPS position of employees. Comarch Mobile Service is an Android app for people who repairs things at customers places.

#### **Comarch WMS**

A solution which enables companies to manage a High Bay Warehouse. The package includes: Comarch WMS Management and Comarch WMS Warehouse. Comarch WMS Management is a tool dedicated to management of a company warehouse logistic, among others, by defining warehouse structure, handling carriers, assigning warehouse orders, monitoring the warehousemen's work. It is a web application which can be run on any type of device: smartphone, tablet, laptop or PC. Comarch WMS Warehouseman is an application which enables taking receipt, releasing, moving, and taking stock of goods. A warehouseman may process warehouse orders assigned to him/her in Comarch WMS Management by the manager, as well as add new warehouse documents directly from the level of data collector.

## **Comarch Business Intelligence**

Based on data warehouse technology system, which is dedicated to large and medium-sized enterprises as well as international corporations. The solution supports decision-making processes and reporting tasks. It offers support to the following industries: financial and insurance institutions, FMCG, service and production.

#### **Comarch BI Point**

Comarch's own, web-based reporting tool which allows to create and view interactive reports and dashboards, directed mainly to analysts, controllers and managers. Responsiveness of the application allows to use it also on mobile devices. Through an intuitive interface and many forms of data visualization, it ensures user friendliness. The tool is used in every type and size of enterprises - the ability to share reports with other users from different geographic locations and operating systems, ensures its flexibility and universalism.

#### **Comarch IBARD**

An easy to use, multifunctional tool for, amongst others, automatic backup, file synchronization between devices and team work on documents. Comarch IBARD service allows users to have constant access to company data from any device and place 24/7. A huge advantage of the application is the high level of security of the stored data: double encoding and their storage in a certified Comarch Data Centre in Poland. Comarch IBARD is available in four languages (Polish, English, German and French). It can be sold in Whitelabel model.

#### iKsięgowość24

Accountancy and bookkeeping services for enterprises, provided by more than 1,000 accountant offices which use Comarch ERP Optima.

#### **Comarch ERP Contractor Desk**

B2B platform allowing users to, amongst others, order goods on the Internet. A logged-on contractor has access to the history of their orders, payments, claims, can view a realization status of service and production orders. The application works with Comarch ERP XL, Comarch ERP XL and Comarch ERP Altum.

## **Comarch e-Shop**

A software for an internet shop for small and medium companies fully integrated with the Comarch ERP management systems, price comparison applications, Allegro and Wszystko.pl auction websites, and also with on-line payment services.

#### Wszvstko.pl

A trading platform (operating so far in www.iMall24.pl domain), it enables a company to sale directly on the Internet from the invoicing and warehouse system used by enterprises. Every company that has purchased the Comarch ERP management software can sell its products via this application.

## **Comarch ERP e-Pracownik**

Application to manage, among others, working time and holiday leaves, cooperating with the personnel and payroll module in Comarch ERP Optima, Comarch ERP XL and Comarch ERP Altum. The application can be used on your computer, laptop, tablet and smartphone. The program dynamically adapts to the screen size of the device where it is displayed. It can be installed on the user's local computer or as a service model in the Comarch cloud (SaaS).

## Comarch ERP Inwentaryzacja

Is used to make inventory records using a smartphone. Using the camera built into the smartphone allows you to scan barcodes of goods and enter their quantity or count them automatically for the user.

**The Systems of Comarch Software und Beratung AG** belong to a range of ERP systems as well as financial and accounting systems designed for small and medium-sized enterprises in the German-speaking market:

- **Comarch ERP Enterprise** ERP system of the new generation intended for active companies operating on the international markets and using the Internet. Possesses an ergonomic user interface, built-in WorkFlow module and is optimised to best reflect business processes and organisation structure. The system is also available in a service model (SaaS).
- **Comarch Financials Enterprise** financial and accounting system of the new generation, developed as the complement of Comarch ERP Enterprise system, enabling complete financial management of modern enterprises. The system is also available in a service model (SaaS).
- **Comarch ERP Suite** classic ERP system, offering proven, tailored to the specificity of the industry, functional solutions for a wide range of users.
- **Comarch Financials Suite** comprehensive, certified financial and accounting system with controlling and electronic archiving of documents modules at its disposal, enabling work in an international environment, taking into account different accounting standards (US GAAP, IFRS).
- Comarch Financials Schilling classic financial and accounting system.
- **Comarch Financials DKS** financial and accounting system developed for customers in the Austrian market, possessing also the controlling and HR modules.
- **Comarch HR** HR and employee settlement system dedicated to support work time management and recruitment processes.
- **Comarch ECM** system for electronic archiving and document management, enabling companies to implement a fully electronic documents circulation.
- **Comarch eBilanz** system designed for the electronic transmission of financial statements to the bodies of state administration in Germany; the application works with various accounting and financial systems.
- **Comarch eRechnung** system designed for servicing electronic invoices in Germany in accordance with applicable regulations; the application works with Comarch's German financial and accounting systems.

# 3.5. PUBLIC DIVISION

Comarch specialises in designing, implementing and integrating modern IT systems for public administration and companies and institutions from the public sector, Comarch is also experienced in developing comprehensive turnkey solutions and creating network hardware infrastructure. In view of the changes taking place in Polish public administration, Comarch has developed a series of egovernment solutions. They are designed to meet specific needs of public sector entities. Comarch solutions are designed and developed according to the latest international standards and are implemented by the best specialists. The most important solutions implemented in public sector are:

#### **Comarch Workflow**

It supports the electronic (and paper) flow of documents in companies and institutions (industry-specific versions have been developed for particular entities).

#### **Comarch Portal**

This proprietary Content Management System (CMS) not only provides tools to create and publish website content, but also provides advanced management over content and communication. The system facilitates managing multimedia files and e-learning support. The thematic video chat and forum solutions, as well as the FAQ options, will ensure efficient interchange of information throughout a company.

## **Comarch e-Investor**

This is a useful tool to provide support for investors (individuals, institutions and companies). The system is offered to local government bodies and investment agencies and is used in many different fields of the investment industry (information, research, organization, spatial management and transport).

#### **Comarch e-Tourist**

This platform provides support to promote locations and regions attractive to tourists. Interactive maps (connected to GPS maps) can include visualizations of tourist trails, descriptions of restaurants, overnight accommodation, local attractions as well as weather forecasts. Apart from the informational function, users can book various activities (including tour guides, special attractions and support in selected languages) for individual tourists or groups and also presentation of local attractions (also in 3D).

## **Comarch e-Office**

Comarch e-Office is a platform of online public services with a set of modules that allow local public administration bodies to execute tasks set by the legislator. Intuitive tools allow for independent management of the application and ensure support for content creation and publication. Comarch e-Office includes the following modules, among others: Digital Office, Public Information Newsletter, Information Portal and Intranet.

## **Comarch ERP Egeria**

This ERP class Integrated IT System supports management of organization and decision-making processes. It features a high configuration capacity and flexibility, which allows it to be adjusted to the individual needs of each client. The system is offered to different types of companies and institutions (government and local level administration, health care, colleges and universities, utilities, etc.).

#### **Comarch ERP Egeria e-Health**

Comarch Egeria e-Health is a system designed to handle the administrative part of health care facilities. Its modular construction makes it easy to be adapted to current needs and can be gradually expanded. The system is prepared to work with data from working time recorders, data collectors and fiscal printers. For users' convenience, the system is divided into the following areas: Finance and Accounting, Personnel Management, Warehouse Management and CRM. The system supports also defining the medical procedures and calculating the cost of treatment.

## **Comarch ERP Egeria Education**

This is an integrated tool to provide support for academic institutions. The system consists of two parts: Front Office, to support didactic processes, control over student and scientific issues, and Back Office, which is responsible for accounting, warehousing, HR and other processes related to administration over higher education institutions. The system is fitted with a wide range of reporting tools.

## **Comarch ERP Egeria Virtual University**

The solution providing a comprehensive functionality package designed to manage current student affairs. The portal is fully integrated with the part of ERP Comarch Egeria Education, which is used by the dean's office. The Access to individual sections of the portal depends on the level of privilege that a user holds (student, teacher, worker and administrator).

#### **Comarch ERP Egeria Mobile Virtual University**

The solution allows students to gain academic knowledge with the use of mobile devices. Students have the access to: personalized messages, news, assessment history, schedule, offers of educational institutions and so on.

## **Comarch ERP Egeria Leasing**

This integrated IT system gives support to companies that provide financial services (including leasing). The system supports the sale of financial products with calculators templates and tools which facilitate customizing offers and adjusting them to changing market requirements.

#### **Comarch ERP Egeria Leasing Partner Care**

The main functionality of the Leasing Partner Care system is the possibility of entering offers and object data for customers of leasing companies. The system provides customer support (e.g. by providing the repayment schedule), and adding securities and allows for adding a lease insurance option to the offer. The last stage is pre-valuation, that is a process where specific conditions in configuration of a product are checked.

## **Comarch ERP Egeria Public Administration**

The ERP (Enterprise Resource Planning) system for public administration management, which is adapted to the specific requirements of the local government units and is often supplied with extra modules to correspond to the variety of needs of individual offices, e.g. budgeting and tax service.

### **Comarch ERP Egeria Utilities**

Enterprise Resource Planning (ERP) system software is dedicated to water-supply and heat generating companies. The system is provided with billing modules and specialized tools supporting maintenance, repair and technical support, and analytical modules.

## **Comarch Egeria EBOK**

It is a portal with elements of CMS. It provides direct online access to basic data about the client, in particular the statements of sales documents, settlement balances, list of contracts and equipment related to the client as well as relevant readout data. EBOK allows for direct transfer of information from the enterprise to the user and vice versa, and the CMS elements enable free publication of profiled articles. Additionally, the EBOK portal makes it possible to send queries, record any issues directly related to the client, or report a possible fault. This greatly simplifies and accelerates the process of communication between the client and the service provider. The direct access to sales documents eliminates the need to collect a large number of documents, including paper invoices.

## **Comarch Mobile Inventory and Mobile Inventory**

It is a solution enabling full support for the process of inventory of fixed assets recorded in the COMARCH ERP Egeria system using mobile devices. The inventory process comprehensively supports various steps of the process: downloading data from Comarch ERP Egeria, verification of fixed asset data (including photographs), their adaptation or adjustment, settlement within spreadsheets, submitting a request to change an asset. The application works both online and offline and after completion of the inventory allows you to organize your fixed assets in the system. Comarch Mobile Inventory works with Motorola MC40 terminal, a standard tablet, phone with Android version 4.1 or higher, and Motorola CS3000 Series reader, which enables comprehensive service of the inventory process.

#### **Comarch ERP Egeria Smart Office**

It is an integrated with ERP Egeria system, secure and ergonomic package of mobile applications that optimizes realization of selected business processes connected with warehouse operations services (Goods Received Note and Goods Issued Note), reservations, inventory management and equipment order processing. Comarch ERP Egeria Smart Office can operate online and offline, cooperate with data collectors, typical tablets and mobile phones running on Android 4.1 version or higher.

#### **Comarch Work Expenditures Recording**

This system is used for planning and recording time worked (as well as registering attendance). The system provides a way to plan employee tasks and records actual attendance, as well as the execution of assigned tasks.

# **Comarch CBO for media trading companies and distributed recipients**

This is a solution dedicated for companies that trade electricity, heat, gas, water and sewage networks, as well as for dispersed recipients. It ensures fast access to data collected from various sources (such as distribution companies or independent reading operators), tracking the consumption of utilities and providing multiplane analysis of gathered data. Data in the system constitutes a credible basis for settlement of recipients, planning purchases and conducting proactive business activities. The system supports forecasting requirements, tariff analyses and client segmentation in terms of their consumption structure.

### **Comarch CBO for media distribution companies**

This system acts as a measurement operator for companies. It provides a number of automatic mechanisms for data acquisition taken from various sources and its verification, and makes it available for multidimensional analysis. It ensures easy integration with existing billing systems, network property management systems and other systems vital to a company's activities. This solution facilitates managing readings from electricity meters and other utilities, including water, heat, and gas.

## **Comarch Network Assets Management System**

This is a solution dedicated for network companies such as electricity distribution companies, gas distribution companies, or water and sewage network companies. The system ensures complete registration and management of data concerning a company's entire network infrastructure and improvements in executing core business processes such as connections of clients, planning and execution of investment and repairs, operational use of networks, processing service calls, network complaints, emergency events and disconnections.

#### **Comarch IT Cost & Risk Analysis**

This is a tool for determining the total costs of providing IT support and comparing it to the alternative of having no IT support. The system calculates the costs and risks related to migrating support for business processes. It provides valuable information related to the profitability of providing IT support including: ROI, NPV, and IRR. It presents a simulation for processes, systems and entire models of providing IT support.

## **Comarch Business Intelligence**

The thematic data warehouses built by Comarch include various data ranges and carry out many different objectives. We have created data warehouses which are knowledge databases, the tools to analyse medical and financial data, and to support business activities. Our solutions are specifically valuable for the management of large volumes of data, collected from numerous systems and locations.

#### **Comarch Database Archive**

This is a tool used for optimizing archived data and the planned management of it. The system facilitates creating new data partitions by selecting them from active partitions and correctly rebuilding database structures, partition disconnection and archiving, and authorization of data deletion and restoration.

## **Comarch Security Platform**

It is solution merging elements of both physical security and cybersecurity. It's an innovative Physical Security Information Management system supporting security of objects and protected areas. Our solution integrates multiple security systems such as anti-theft alarms, CCTV, fire alarms and access control system, allowing users to manage all the security measures throughout one central security system. Additional components regarding image analysis, data correlation and predefined action procedures allows for automation of work, increasing security of protected area or building. Information analysis modules allows for detection and prevention of physical (terrorism, demonstrations) and cyber (hackers, botnets) threats.

## **Comarch Smart City Platform**

It is a comprehensive solution dedicated to cities and urban matters. The platform centre - Comarch Smart City Engine combines all platform elements with the existing municipal systems and infrastructure (including Internet of Things). The Platform is composed of: Comarch Partners Market, mobile applications, dedicated Comarch City Portal, Comarch Developers Platform and Comarch Smart City Console. Comarch Smart City is a set which constitutes both a data warehouse and analytical tool. Collection of data from the systems, urban infrastructure and users themselves enables not only the optimization of urban processes, but also more efficient matching the offer of services to the preferences and habits of the inhabitants.

## **Comarch eRecording**

Comarch eRecording is a comprehensive and coherent solution, which combines the convenience of classic audio / video recorders with sound systems and a dedicated application to control the process of audio / video registration. The system allows for recording meetings or public appearances together

with related metadata and comments, which guarantees efficient search for a recording during the playback. Additional sources for the registered data may be external multimedia date and remote transmission conducted by a video terminal. Comarch eRecording provides, together with a recording, multimedia player independent from the device's platform.

#### **Comarch Video Terminal**

Comarch Video Terminal is a client of video conference that supports popular connection standards and audio-visual transmission. It is also a suitable complement for Comarch eRecording, as it provides point-to-point connection, as well compilation of multi-party calls based on the standards and infrastructure of video conferencing bridges of leading suppliers.

## 3.6. SERVICES DIVISION

In the services sector, Comarch designs, implements and integrates innovative IT solutions for loyalty programs, marketing campaign management, employee motivation management, electronic data interchange and business information, manages documents and their flow within the company and sales process management using support systems and mobile applications. The offer also includes a comprehensive range of IT infrastructure management for services companies.

Services Sector currently employs about 900 employees and implements projects on five continents in 35 countries, starting from Poland through all European countries, Arab countries, Malaysia and the Philippines up to the United States, Canada, Dominican Republic, Brazil and Chile. Among our clients are BP Global, Carlsberg, Heathrow Airport, Accor Hotels, JetBlue Airways, Metro Group, Etihad, Diageo (producer of such brands as Johnnie Walker, Smirnoff and Baileys), Red Bull and Tesco.

## Solutions to manage loyalty programs and marketing activities

Comarch CRM & Marketing is a comprehensive suite of IT solutions and professional services, which can help to build and manage loyalty programs, create rich consumer experiences and personalized interactions across multiple touch points, automate marketing processes and finally, boost profits. Comarch has multi-industry experience, gained through our work with over 80 clients, including Retail & Consumers Goods (FMCG) companies, telecoms, financial institutions, travel companies and many more, such as JetBlue Airways, Heathrow Airport and BP. The offer also includes big data analytics and innovative customer engagement systems based on gamification.

# Comarch CRM&Marketing includes the following solutions and services:

**Comarch Loyalty Management for Retail** - is a world-class system for managing loyalty programs of all sizes, both multi-partner and in a stand-alone model. The system supports operators of B2C and B2B loyalty programs allowing management of multiple programs on a single platform and provides support for all areas, ranging from customer registration and profile management by creating promotions based on different currencies and communication with participants, to rewarding customers with gifts, discounts and special offers from partners. Customers are engaged with built-in geo-located marketing offers, gamification mechanisms and promotional actions, such as lotteries, auctions, coupons, or benefits for rewarding the best customers - all these in order to maintain a high level of satisfaction and to increase customer retention and sales.

**Comarch Loyalty Management Travel Edition** - is a version of the product dedicated to companies in the transport and tourism sector, particularly airlines. The platform supports airline loyalty programs for all types of carriers, both for individual clients (Frequent Flyer Programs), as well as B2B. The system supports the creation of sector-specific rules for points accrual and redemption, defining Elite Tiers and privileges, as well as a separate module that automates the process of adding new partners and exchanging data with them.

**Comarch Campaign Management** - was created to help marketers to easily define and manage marketing campaigns (both single channel and complex multi-wave designs) and deliver the right message to the right audience over the right channel. The solution streamlines integration and automation of marketing activities in order to get campaigns faster to market and increase revenue and business performance. The system helps users to apply process flows and tasks to optimize the

resources across organization and collaborate efficiently. The tool allows the user to build drag-anddrop campaign lifecycles and execute multi-step, multi-channel, triggered and meaningful communication with customers. The system simplifies the automation of personalized campaigns based on specific customer interactions. The solution helps also to get a better insight into marketing costs and budget according to the campaign level and measure campaign results through a wide range of easy-to-access reports and customized dashboards.

Comarch Customer Engagement - is a tool that comprehensively allows the user to increase customer/employee motivation and commitment. The user is enabled to increase engagement of the customer/employee by defining and setting up conditions, achievements, and games rules and connecting them together to create a rich user experience. The solution can be implemented as a stand-alone model and can be integrated with other systems. The system supports building dedicated customer's engagement path to achieve business goals like cross-selling or more enrolments. It helps to motivate customers to undertake further challenges and to compete and allow them to share their successes with friends via social media for which they get badges.

**Comarch Business Intelligence** – the platform provides customer-oriented enterprises aggregated, pure, multi-section data, facilitating faster decision making in managing loyalty programs and complex marketing campaigns. The solution offers deep analysis of large volumes of collected data, as well as provides complete picture of customer buying patterns, their value, campaign effectiveness and overall program statistics.

Comarch Social Mining - is a useful tool that upgrades loyalty programs with a social context. System gives the ability to monitor behaviour of loyalty program members within social media based on the user defined criteria and required data sources. Thanks to information gathered in the CSM application, based on social statistics of engagement, a loyalty program provider can enrich a customer's profile and gather extra social based behavioural data. As a result, it enables to define more precise, personalized communication, additional rewarding options and comprehensive segmentation.

# Within CRM&Marketing we also offer Managed Services:

Loyalty Consulting - is a package of services, in which we help our customers to create complete, innovative programs or revamp existing ones, so as to attract customers, increase profits and build a stronger bond between customer and brand. Comarch offers its customers the development of strategies and concepts of the program, helps in reward strategy and fulfilment, marketing communication planning, program organization and the development of detailed procedures and an IT requirements analysis.

Creative Services - Comarch provides complex services based on measured strategies, high-tech solutions and best practices, "outside-the-box" thinking, new perspectives to optimize benefits from implementation of the program. Our creative services are based on designing scheme of gamification strategy, setting on gamification program rules, developing customer engagement program management and unique graphical design like: web and mobile version, leaflets, posters, TV spots.

**Program Management Services** – Comarch program managers are highly-qualified professionals with global market expertise specializing in customer relationship management from both business and operational aspects. Comarch supports companies in all processes starting with setting up the initial program to providing guidelines on how to expand and gain access to new market areas and top-class advice for future development and growth. The range of services provided by Comarch includes support in program organization, setup and selection of marketing service providers and fulfilment partners, managing on-going relationships with strategic program partners and subcontractors, ongoing administration of software applications involved in program operations, reporting of program KPIs and service performance, fraud detection and prevention, overall communication management, as well as configuration and administration of the program web portal.

Customer Analytics - our confidence and experience regarding analytical projects covers: data gathering, data cleaning and auditing, improving and maintaining data quality, and data analysis. We specialize in: elevating and understanding client needs, identifying purchase triggers, uncovering mechanisms responsible for creating engagement and customer loyalty. We do this by using a variety of methods and approaches taken from scientific practices and background.

# **Management Solutions for motivation of employees**

**Comarch Enterprise Engagement Platform** - a comprehensive solution for the management of motivation, commitment of employees and business partners. The system enables the definition and design of engaging, diverse tasks (education, sales, entertainment and social media) for employees for the execution of which they are rewarded with badges or a higher level or position in the ranking.

# Smart City solution for local authorities, transport companies and shopping centers

**Comarch Smart City** - a professional, multifunctional platform consisting of both back-office as well as mobile application that offers our customers comprehensive services in the areas of transportation, mobility, administration, and a full range of commercial services. Comarch Smart City allows for highlighting and matching capabilities of combining several facilities, depending on the individual needs of each client. In turn, Comarch Smart City Mobile Application combines the functionality typically occurring in many mobile channels, so that the user of application has a direct and quick access to interesting information on transport services or offers of distinguished partners.

# **Electronic Data Interchange solutions**

**Comarch EDI (Electronic Data Interchange)** is a platform for transaction services based on modern technology that provides electronic communication with every business partner in the world. It ensures process optimization and automation of data processing throughout the supply chain from the exchange Master Data, ordering process, through the implementation of supply, to invoicing and processing of payments.

Comarch EDI was indicated in the 2014 Gartner MQ report. The platform has been selected by more than 100,000 users from 40 countries exchanging more than 600 million documents per year (e.g. Leroy Merlin, Unilever and BP). EDI ensures:

- Validation of data,
- Mapping/translation from/to the appropriate formats,
- Integration with IT systems (e.g., ERP, WMS),
- Data routing,
- Reporting.

#### **Comarch EDI solutions:**

**Comarch EDI e-Invoicing** - solution for servicing electronic invoices in accordance with applicable regulations. As part of the solutions we provide:

- Support for sales and purchase invoices,
- Legal and business data validation,
- Adjusting the format of invoices for different receivers (e.g., XML, PDF),
- Signing invoices with an electronic signature (also on behalf of the Client),
- Distribution through various channels (e.g., integration, portal, Web- EDI, e-mail, mail),
- Archiving of electronic invoices in accordance with applicable regulations,
- Integration with Comarch ECM a comprehensive approach to paper and electronic invoices.

**Comarch EDI Financing** - faster receipt of payment or extension of the due date thanks to integration with banks' invoicing financing services (from selection through financing to execution of the payment).

**Comarch EDI e-Market** – is an e-commerce solution that allows mainly manufacturers to effectively cooperate with smaller business partners. It provides:

- Customization of the application's layout,
- Definition of individual product catalogues,

- Determination and calculation of discounts,
- Entering a variety of promotions,
- Ordering of products/Shopping cart,
- Reporting.

**Comarch EDI Master Data Management** – the GDSN data pool that streamlines the management of product data in one place. It allows the user to define various attributes of general areas, as well as those dedicated to the business partner.

## **Solutions for document and process management:**

**Comarch ECM (Enterprise Content Management)** allows for the comprehensive management of documents and business processes to provide faster performance, better control of the data and work, as well as a high level of safety in the company's critical information. Comarch offers a broad portfolio of solutions and services that enable the design, implementation, commissioning and management of the document aspect of business processes, such as the process of accounts payable, purchase processes, HR processes, contract management and master data management.

Comarch ECM has a base of over 600 customers in 35 countries on 4 continents. In the implemented solutions, there are stored more than 15 billion documents, and daily launched more than 1 million process instances. Comarch ECM solutions were chosen by such companies as ING, Carrefour, Eurocash Group, Rossmann, Valeo, Valeant, Igepa, T- Mobile, BP, SAS and BIC.

## As part of Comarch ECM the following modules are offered:

**Comarch ECM Accounts Payable** - allows the user to redesign, streamline and automate processing of cost documents. One, unified service process is able to handle multiple business units and ERP systems in many countries and languages. Implementation allows:

- unification and standardization of purchase invoices processing,
- input channels of documents can be integrated (paper and scanning, pdf to email, EDI),
- reduction in time-consuming registration of documents from the outside of EDI channel by using an unconventional OCR engine without templates,
- a workflow engine to be used, which allows the support of electronic circulation, attribution and confirmation from which data will automatically go to the ERP systems.

The solution is aimed at shared services centres of capital groups that support multiple entities in different languages, integrating with various accounting systems and to entities with significant volume and geographical dispersion of decision-makers who accept financial documents.

**Comarch ECM Employee LifeCycle Management** is a solution designed for companies employing several hundred or even several thousand employees, i.e., those in which the optimization of Human Resources services becomes an important element. Replacement of paper personnel files with their electronic equivalent in everyday work provides easy search and a quick preview of documents, resulting in real time savings for employees in the human resources department. The notification and reporting system also allows for efficient management of contract terminations and periodic health examinations or training.

**Comarch ECM Contract Management** allows for the implementation of a secure unified register of commercial agreements, whereby employees in the purchasing or accounting departments will be able to quickly locate and verify the provisions of the agreement. The workflow engine enables the implementation of an electronic contract approval process so that while accelerating the process it increases its safety and reduces the risk to members of the board authorized to sign contracts. Within this module the entire lifecycle of contract is operated, from its creation (possible to create predefined templates), through negotiations, signing up to the execution of the provisions of the agreement, measuring KPI, and at the time of the upcoming expiration reminder of the need to take steps seeking to extend or terminate the contract.

**Comarch ECM Master Data Management (MDM)** – allows the user to organize the process of adding and modifying clients' or products' data, and also eliminates the chaotic email or paper communication that imposes double data entry through integration with target systems (ERP).

**Comarch ECM Quality Management** allows the user to organize all quality documents in the enterprise as a central knowledge base, and thus make it easier to access and quickly retrieve key quality documentation, not only in the quality department but also for staff in other departments.

**Comarch ECM Manufacturing Management** - this implementation provides support for technical and production documentation, whose main advantage is fast and easy access for production department employees.

**Comarch ECM Procure To Pay** – Comarch ECM P2P enables the system implementation of procedures and thereby raises effectiveness of controls of planned expenditure and simplifies the process of approval by the management. At the same time the solution significantly increases the accuracy of the forecasts of financial reserves.

**Comarch ECM Customer Care** – the module allows to improve the quality of customer service through faster and more transparent implementation of the case. The module finds himself wherever many clients report complaints, seek to enable additional services or change the address data. The system allows to service requests flowing from different channels - phone call, e-mail, chat with a consultant, fax, traditional mail, interactive form, social media.

**Comarch ECM Advanced Document Management** – central repository for documents available from dispersed locations. The module allows to reduce the paper consumption. Designed for companies, which process large volumes of documents, allows to eliminate duplication of work, control over document versioning, expanded authorization system provides the highest level of security of the stored data.

**Comarch ECM Source To Pay** – a comprehensive platform that supports the entire purchasing process. Built-in functionalities like B2B portal, on-line workflow, document management and reporting, are basic core to implement business applications. The solution allows to fully manage the lifecycle of contracts, control purchase procedures and invoices, as well as evaluate suppliers and use dynamic discounting.

# Solutions to support sales and distribution

**Comarch SFA (Sales Force Applications)** are mobile and web solutions dedicated to running and optimizing business processes, including those related to sales, logistics and customer service. Our portfolio includes systems for sales support and sales representatives' work management, integration solutions and communication services with business partners, as well as web-based applications for managing sales and trade marketing, marketing and promotions.

Comarch SFA consist of more than 4.5 thousand users of Mobile Sales Force Apps, 20 million generated delivery orders and more than 15 million transmitted documents. Comarch SFA solutions have been implemented in companies such as Carlsberg, Diageo (producer, e.g. of Johnnie Walker, Smirnoff and Baileys), Red Bull, Nivea, Energizer and BioMed.

## **Comarch SFA platform include:**

**Mobile Sales Force Applications** - is a professional Sales Force Automation-class system that provides full support for point of sale by mobile field workers. Within its offer, Comarch SFA provides users with applications that depend on the role and responsibility they have. Users can use mobile applications (smartphones and tablets) and applications available on-line via a web browser or installed locally on computers. Mobile applications are available on the Google Android platform and iOS. Solution Comarch SFA Mobile Sales Force Applications has been appreciated by Gartner analysts and included in the report "Market Guide for Retail Execution and Monitoring Solutions" and POI Retain Execution Vendor Panorama.

**Comarch SFA Online Manager, Comarch SFA Online Administrator and Comarch SFA Mobile** Manager - are applications for managers and business administrators who manage sales forces in the organization. Applications provide the functionality associated with the reporting and control of sales and medical representatives who operate out of the offices.

**Comarch SFA Online Sales Support Applications** - is a sophisticated B2B platform that integrates business partners - manufacturers, distributors and shops. It provides comprehensive communication, reporting and support for sales and marketing organizations. As part of the system, Comarch SFA also provides applications for managers and business administrators who manage sales forces in the organization. The platform also includes e-commerce and call centre modules.

**Comarch SFA Trade Promotion Management** - a support module for planning and settlement of trade promotions and promotional budgets. It offers the ability to easily define long- and short-term promotional activities with selected customers, to take stock of the effectiveness of these activities and to use the historical data to analyse and find the best solutions to increase sales. As the only Polish IT solution has been included in the Gartner report "Market Guide for Trade Promotion Management and Optimization" and POI TPx Vendor Panorama.

**Comarch SFA Online Distribution** - a communication and integration service for automatic, daily reporting to manufacturers of key information from traditional sales channels, such as inventory or resale. Online Distribution Service is provided on the basis of international standards for the electronic communication of EDI (Electronic Data Interchange), using the necessary integration of financial and accounting systems with manufacturers' and distributors' (wholesalers) sales departments. It also enables reporting of the producer's sales against the competition.

# IT Infrastructure Management – Comarch ICT

Comarch ICT allows for complete control of the enterprise IT infrastructure. The combination of competence with many years' experience in the fields of telecommunications, outsourcing and data centres is a guarantee of the realization of specific implementations based on the best global standards and technology partnerships with leaders in the IT market. These solutions guarantee data security, promoting the development of IT processes within the organization, as well as internal and external communication.

The most important services provided by Comarch in the area of ICT are Data Centre, IT Outsourcing and Integration and IT Networks.

## **Comarch Data Center**

Comarch has almost 20 years' experience in the provision of data centre services. These are services based on advanced technological data centers with high-availability and architecture TIER III and TIER IV that are an alternative for companies to expanding their IT infrastructure resources. They allow clients to benefit from the use of a specially designed space, without the need to build it and without creating expensive infrastructure. We accompany the client at all stages of the project, starting from preparation of the initial concept, through design solutions, their implementation and migration, to maintenance and management.

Comarch has 3 own Data Centers, dispose 12 Data Centres around the world, with 5 petabytes of data stored for customers in more than 50 countries.

Services in the Comarch Data Center can be provided in one of the following service models:

**IaaS (Infrastructure as a Service)** - it consists of renting IT infrastructure - a specified number of servers, computing power and storage space. Choosing the IaaS model enables a flexible and scalable selection of IT infrastructure resources based on the current needs of the company. As part of IaaS Comarch provides:

- Co-location systems in secure data centre premises, designed and secured in accordance with the highest industry standards,
- Shared network infrastructure and a central backup system,
- Redundant access links to the Internet.

**PaaS (Platform as a Service)** - in PaaS Comarch delivers a complete hardware platform system with a complete range of Managed Services that support the client's application. As part of PaaS Comarch delivers:

Equipment (arrays and servers) co-located in the centre(s) of the Comarch Data Centre

- All necessary third-party licenses,
- Administration and management of the operational layer (e.g., operating system, database),
- Management of the network layer and the safety systems,
- Provision of redundant telecommunications links,
- Monitoring of the entire solution, 24/7,
- One level SLA for the entire system.

**SaaS (Software as a Service)** is the most comprehensive service provided by Comarch Data Centre. It includes the supply of Comarch applications together with the necessary server infrastructure delivered as a service model. As part of the SaaS services we provide:

- Platform as a Service (hosting),
- Comarch applications or, in certain cases, foreign applications,
- Application administration services and IT infrastructure,
- **2**4-hour monitoring and supervision of the system components and a very short response/repair time.
- A single point of contact for the customer and one SLA for all solutions,
- Optional help-desk for end users.

**Disaster Recovery Center (DRC)** Comarch DRC is an optional extra service for all the above-mentioned solutions offered by Comarch Data Centre. It includes providing a backup data centre for critical systems. The service is offered in various models within which Comarch provides:

- The primary data centre facility emergency facility is located at the customer's location,
- Reserve data centre facility the centre core is located at the customer's location,
- Primary and backup data centre facilities both centres are located in one or two physical locations.

This service can be delivered using a PaaS or SaaS model with regard to ensuring the replication of data between the two centres, and booting the backup system after a failure of the primary location.

# **Comarch IT Outsourcing & Integration**

Due to the dynamic changes in the market of IT infrastructure, an experienced technology partner is crucial these days for business development. IT environment of the company in hands of Comarch engineers and analysts is a guarantee of continuity and availability of the required systems. Comarch offers a wide range of IT services, which are always tailored to individual customer needs. The most important services in this area include Comarch IT Outsourcing, Comarch Comarch IT Integration and Comarch Business Continuity.

**Comarch IT Outsourcing** is a group of continuous services, whose task is to provide comprehensive IT support to the customer, ranging from full support to the end user (service desk and station care), through the administration of LAN/WAN, server infrastructure and security, to the management of IT processes in accordance with the best ITIL practices. We implement services based on a team of experienced engineers and Service Managers in accordance with agreed SLA parameters. In addition, we provide customers with continuous services performed remotely or directly at the customer's location, which are related to advanced server systems, database and matrix, and therefore the most critical systems for the client's business and the most demanding in terms of availability and reliability.

**Comarch IT Integration** - this is a group of services whose task is to adjust the customer's IT environment to new business requirements and technical specifications. We support clients from the stage of analysis and design of a new IT platform, through the delivery of appropriate hardware and software, to the implementation phase. Services relate to both the launch of new systems on new platforms, extension of functionality by updating the software version and migration between systems, systems consolidation or virtualization of environments currently used by the client.

**Comarch Business Continuity** - is a group of services designed to provide customers with high-availability systems, minimize the consequences of accidents and disasters, and the possibility to enable a quick return to the pre-failure state. Based on Comarch office space in Krakow and Warsaw,

we offer customers a spare office for their key employees. The high-availability solution is a service for those customers for whom even a few minutes' critical system failure is a huge loss. In contrast, data backup and archiving is a service for all businesses that are aware of the validity of the data stored and processed in IT systems. In addition, within this group of services we also provide audit services for various IT areas.

## **Comarch IT Networks**

Solutions offered by Comarch are designed to improve communications within the organization, and also with business partners and customers. Comarch IT Networks is a range of solutions for the integration of solutions to support the exchange of information and efficient communication within the company. This includes any communications technology, applications and data resources such as WAN or LAN, improving not only communications, but also the exchange and access to corporate information. Comarch IT Networks solutions include:

**Comarch Network Managed Services (CNMS)** - is a concept of solutions designed to create and maintain data networks, including WAN/LAN/WLAN. CNMS is a comprehensive solution for the construction or modernization of existing transmission networks, as well as the management and administration of these networks. In addition, we provide solutions for network security.

**Comarch Contact Centre (CCC)** - This is a comprehensive package of solutions that supports customer relationship management, and internal communications of organizations, as well as many other areas of business. The solution proposed by Comarch facilitates efficient management of information in the enterprise and allows the user to optimize the customer service process using customer-owned systems. On request, Comarch Contact Centre can also be provided in a service model, allowing for availability of Comarch Contact Centre customer resources. The customer, under this solution, gains access to the Contact Centre infrastructure and a required number of agent stations (IP phone with the CC, CC Agent application and headphones). The customer itself provides only CC agents and internet access.

**Comarch NOC (Network Operations Centre)** - is a comprehensive solution that provides a single point of contact with the client, providing technical support for monitoring and Service Desk in the areas of IT infrastructure and business applications for all types of businesses and institutions. Thanks to the built-in functionality of an automated and reliable system in place to monitor the IT services offered by Comarch, the service can be helpful both for administrators and IT managers. Comarch Network Operations Center provides customers a current knowledge on the availability and performance of individual elements of their IT infrastructure, operating systems, and operating platform.

## 3.7. COMARCH HEALTHCARE

Comarch Healthcare S.A. is a provider of a wide variety of healthcare solutions including, among other things, IT systems for hospitals, software products for radiology and medical record management in medical institutions, cities, and regions. Comarch Healthcare is also a s a supplier of innovative Remote Medical Care solutions that use its own software, equipment, and medical infrastructure.

## **Medical Institutions Management Software**

**Optimed NXT** is an innovative IT system designed for managing hospitals, allowing for the organisation of healthcare during the patient's stay in hospital wards and clinics – from the moment of registration till the discharge. The system may also be used on mobile devices such as tablets, which provides doctors with access to information about a patient right at the bedside.

**Optimed24** is an intuitive software for managing health clinics and doctor's offices. Dedicated to all outpatient facilities, regardless of their structure and services provided. The solution supports i.e. keeping electronic medical records, handling patient visits, issuing prescriptions and referrals. Optimed24 is a functional management tool for healthcare facility managers.

**Comarch ERP** is a system for supporting the management of administrative part of the hospital. It enables control and guidance of the implementation of complex processes connected with supply, management of own assets of the institution, its maintenance and development, as well as with employment, current support and professional development of a wide range of specialists.

**Comarch Business Intelligence** This broad portfolio of tools for analyzing data generated by the medical facility. The solution allows to make multidimensional analyzes of the whole process carried out by the operator. The system offers a number of ready-made desktops of information dedicated to specific groups of employees and management.

# Software supporting the management of medical records

**Comarch EDM** (Electronic Medical Records) is a system used to manage e-records in all types of medical entities, as well as at regional level. Central access to documents originating from various systems enables efficient collection and processing of medical data. The solution allows for the exchange of information between the institutions, which accelerates the process of diagnosis and helps to avoid redundant research.

**Comarch Concierge** is a multi-channel communication platform for patients, providing continuity of medical care. The solution facilitates the exchange of information between the medical facility, doctor and patient. It allows the patient to remotely register on a visit to a specialist, ordering prescriptions, access to results of medical examinations and even consult a doctor without leaving home.

**Comarch MEDNOTE** is a modern application for managing doctor's office. It organizes medical records, provides the necessary information concerning the patient and minimizes the time needed for paperwork. The system allows, among others, easy dispensing of prescriptions, referrals and other medical documents.

# **Software tools for radiology**

**Comarch RIS** - radiological information system supporting the activity of diagnostic imaging facility. It optimizes the process of carrying out medical tests, improves communication and allocation of personnel within the facility. It can be an integral part of the HIS system, as well as fully independently manage the department of diagnostic imaging.

**Comarch Teleradiology** - comprehensive environment that enables secure transfer of image data and remotely execute descriptions of radiological examinations. This allows for more efficient use of working time of radiologists. The solution combines any number of health care units and enables the exchange of data between ordering institution and specialists describing examinations.

**Comarch DICOM VIEWER** - the web browser used to the presentation of medical images stored in the DICOM format on CD/DVD or other storage media. Applied web technologies allow for comfortable use of the browser in various places of work, without need for installation. It can be used as a standalone tool as well as through integration with other hospital systems to provide a quick preview of radiological images from the RIS, HIS and PACS.

**City of Health** - IT-service platform, consisting of a set of mutually interconnected applications and IT systems. Service targeted to regions and cities is an effective tool for implementing regional health policies. The concept of "City of Health" focuses on residents as recipients and clients of provided health care services. Anonymised data from a city or region is processed by the analytical and reporting platform. On this basis, the authorities are able to make optimal decisions concerning the strategy of development of health policy and supervision of its implementation.

**Remote Medical Care** - is the form of the provision of telemedicine services, which allows for constant monitoring of the patient's condition, and performing preventive and control examinations outside the hospital. The following way of providing medical care is possible through the use of

portable medical devices recording specified life parameters. Results of the examination are transmitted automatically to the Center for the Remote Medical Care, and analyzed. If any irregularities, medical personnel remotely contact patient's with a doctor or specialist, and in case of danger to life or health - calls an ambulance.

**Remote Cardiac Care** - facilitates detection of cardiological problems, including tachycardia and bradycardia, ventricular tachycardia, ventricular fibrillation, ventricular flagellation, atrial fibrillation, atrial flagellation, and ineffective stimulation by a pacemaker. It is used both for in-patients, and to monitor the health status of patients rehabilitated at home.

**Remote Obstetric Care** - facilitates non-invasive CTG at a patient's home. After the test, results are sent to a Remote Medical Care Center and assessed by a gynaecologist or midwife. CTG provides a comprehensive monitoring of fetal heartbeat and uterine contractions from home in the third trimester.

**Remote Elderly Care** - can be used for consultation with an attending physician, physiotherapist, dietician, psychologist, or specialist, about a senior's health status and mental state. Tests may be performed by the patient or their carer, or healthcare personnel. Depending on the results, the patient's doctor may contact them remotely, initiate a home visit, or call an ambulance. Tests can be performed at home (for a single patient) and in residential care units or facilities for many patients (services for patient groups).

**Comarch e-Care Platform -** can be used for consultation with an attending physician, physiotherapist, dietician, psychologist, or specialist, about a senior's health status and mental state. Tests may be performed by the patient or their carer, or healthcare personnel. Depending on the results, the patient's doctor may contact them remotely, initiate a home visit, or call an ambulance. Tests can be performed at home (for a single patient) and in residential care units or facilities for many patients (services for patient groups).

**e-Care application with Web Interface** - can be used for consultation with an attending physician, physiotherapist, dietician, psychologist, or specialist, about a senior's health status and mental state. Tests may be performed by the patient or their carer, or healthcare personnel. Depending on the results, the patient's doctor may contact them remotely, initiate a home visit, or call an ambulance. Tests can be performed at home (for a single patient) and in residential care units or facilities for many patients (services for patient groups).

**Remote Medical Care Center -** a Remote Medical Care Center with healthcare personnel monitoring patient health status is the key component of the remote medical care system.

- Gathers qualified healthcare personnel, such as paramedics, midwives, various specialist doctors, dieticians, and physiotherapists.
- Monitors a patient's health status all day, including holidays.
- Intervenes if anomalies in terms of individually specified parameters are detected (for example, norm exceeded or alert value reached) and at the patient's request (for example, when the Life Button is used).
- Uses medical procedures that facilitate faster and more adequate intervention.

Comarch Helathcare S.A. has implemented a certified ISO 13485 system for the quality management of medical devices. The Comarch e-Care platform is a class IIa medical device certified for Directive 93/42/EEC.

**iMed24 Healthcare Center -** as Comarch Healthcare S.A.'s healthcare center this is naturally an environment for the development of solutions dedicated to this sector. iMed24 was the first healthcare center in Małopolska to offer Remote Medical Care (more than 1500 patients). The facility has about 100 doctors who work in more than 30 specialist out-patient clinics.

## 3.8. SPORTS ACTIVITY

MKS Cracovia SSA operates sports activity by participating in professional leagues and competitions in several sports, the most important are football and ice hockey. The purpose of the company is to promote Comarch brand. It is a part of the marketing strategy of Comarch Group, the aim of which is to create the image of Comarch as a first-choice integrator for large and medium-sized companies in Poland.

Revenues from sports activity of MKS Cracovia SSA include revenues on account of advertising and other services as well as revenues from the sale of tickets to sports events organized by the company.

# 4. Position of the Group in the IT Market and Information about Markets and Sources of Supply

Due to the type of IT systems offered by Comarch, medium-size and large companies (who are the largest clients of advanced IT solutions all over the world) constitute the main group of clients. Majority of company's products are addressed to specific groups of customers, while IT services are of universal nature and are offered to all groups of customers. The Comarch's offer is dedicated to both Polish and foreign customers. Since many years, the Company's strategy is based on the sale of an increasing number of products on international markets, especially in Western Europe, South and North America and Asia. Sale in the Company is highly diversified, with no dependency on one major client. In 2016, the share of sale to none of the customer exceeded 10% of the Comarch Group sales.

Due to the specific nature of the industry, in which Comarch manages its operations, international concerns, which are producers of computer systems and programmer's tools, Polish branches and representatives of such concerns, as well as Polish distributing companies and subcontractors for systems, have to be considered sources of supply.

In 2016, share of none of the product provider exceeded 10% of the value of Comarch sales.

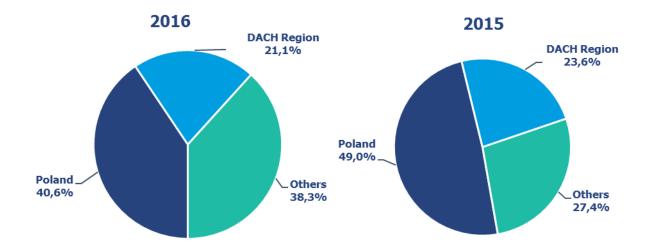
## **5. Sales Structure**

# **5.1.** Revenues from Sales- Geographical Structure (in thousands of PLN)

	2016	%	2015	%	2014	%
Domestic	451,680	40.6%	554,058	49.0%	557,483	53.7%
Export	661,133	59.4%	577,522	51.0%	480,868	46.3%
Total	1,112,813	100.0%	1,131,580	100.0%	1,038,351	100.0%

In 2016, the Group's export sales grew by PLN 83.6 million PLN, i.e. 14.5%. Domestic sales diminished by PLN 102.4 million PLN, i.e. by 18.5%.

Geographical sales structure (by markets' localisation):



	2016	%	2015	%	2014	%
Poland	451,680	40.6%	554,058	49.0%	557,483	53.7%
DACH	235,241	21.1%	267,097	23.6%	216,336	20.8%
Remaining countries _	425,892	38.3%	310,425	27.4%	264,532	25.5%
Total	1,112,813	100.0%	1,131,580	100.0%	1,038,351	100.0%

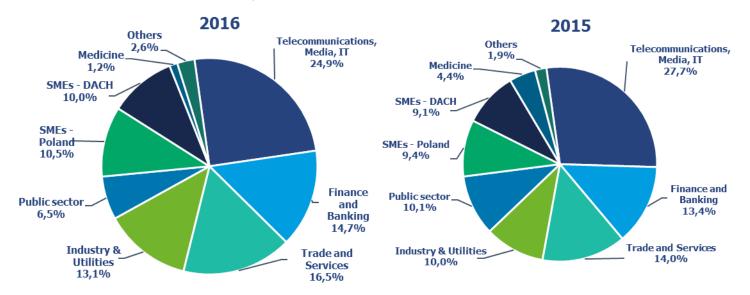
In 2016, the Group's sales in DACH region decreased by PLN 31.9 million, i.e. 11.9% compared to the previous year. Other foreign sales grew by PLN 115.5 million PLN, which is an increase of 37.2%. Share of other foreign sales in total Group's sales increased from 27.4% in 2015 to 38.3% in 2016.

#### **5.2. Revenues from Sales – Market Structure (in thousands of PLN)**

	2016	%	2015	%	2014	%
Telecommunication, Media, IT	276,620	24.9%	313,284	27.7%	263,344	25.4%
Finance and Banking	163,811	14.7%	151,122	13.4%	138,744	13.4%
Trade and Services	183,314	16.5%	159,032	14.0%	117,798	11.3%
Industry & Utilities	146,100	13.1%	112,805	10.0%	94,109	9.1%
Public Sector	72,856	6.5%	114,240	10.1%	171,952	16.5%
Small and Medium Enterprises – Poland Small and Medium	116,566	10.5%	106,600	9.4%	99,463	9.6%
Enterprises – DACH	111,223	10.0%	102,547	9.1%	102,356	9.8%
Medical Sector	13,184	1.2%	49,940	4.4%	31,049	3.0%
Others	29,139	2.6%	22,010	1.9%	19,536	1.9%
Total	1,112,813	100.0%	1,131,580	100.0%	1,038,351	100.0%

Within 2016, there was a relevant drop in sales to customers in the public sector, that is of PLN 41.4 million, i.e. 36.2%, which is associated with a reduction of purchases by customers in this sector, due

to transition restrictions in access to EU funding, but also reduced supplies of proprietary finished products of the Group. The public sector was responsible for 6.5% of the Group's revenues in the reporting period. Revenues from sales of the Comarch Group to customers in the TMT sector amounted to PLN 276.3 million, which represents a decrease of PLN 36.7 million (i.e. 11.7%) due to decrease in the number of supplies of third-party software on the domestic market and revenues from sales of proprietary solutions to customers in the DACH region, among others. Their share in total sales was 24.9%, therefore the TMT sector remains the largest sector in terms of sales revenue. Customers in finance and banking sector bought products and services with a value higher by PLN 12.7 million (i.e. 8.4%) than achieved in the corresponding period of the previous year. The share of this sector in total revenues amounted to 14.7%. Strong revenue growth was recorded in case of customers in the trade and services sector (by PLN 24.3 million, i.e. 15.3% - the share of this sector in total revenues increased to 16.5%), but also in case of customers in the industry&utilities sector, which revenues grew by PLN 33.3 million, i.e. 29.5% and accounted for 13.1% of the total sales. This results from significant sales achievements in these segments in international markets in terms of loyalty solutions and EDI. There was a stable development in sales to customers in the small and medium-sized enterprises in Poland (PLN 10.0 million, i.e. 9.3%). In case of MSP customers in the DACH region, the revenues increased by PLN 8.7 million, i.e. 8.5% in relation to the level of the previous year. The value of sales to customers in the medical sector within 12 months of 2016 amounted to PLN 13.2 million, which means a decrease of PLN 36.8 million, i.e. 73.6%. This results from the lack of the big regional projects related to informatisation of hospitals in 2016 and which had been present in 2015. An increase in other sales (PLN 7.1 million, i.e. 32.4%) is the result of the increased sales revenue from sports activities.



In particular quarters of 2016 the market sales structure maintained the stable level.

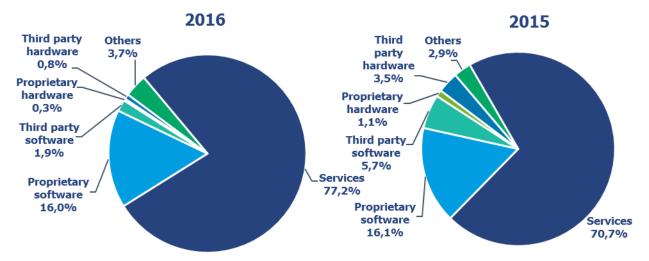
## Revenues from Sales – Products Structure (in thousands of PLN)

	2016	%	2015	%	2014	%
Services	859,367	77.2%	800,062	70.7%	736,227	70.9%
Proprietary Software	178,092	16.0%	182,286	16.1%	132,413	12.8%
Third party Software	21,086	1.9%	64,989	5.7%	51,979	5.0%
Finished goods	3,674	0.4%	11,804	1.1%	41,576	4.0%
Hardware	9,038	0.8%	39,723	3.5%	45,080	4.3%

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/	V	V	N	N	1		All amounts are expressed in thousands of PLN unless otherwise indicated

Total	1,112,813	100.0%	1,131,580	100.0%	1,038,351	100.0%
Others	41,556	3.7%	32,716	2.9%	31,076	3.0%

Over 12 months of 2016, the Group's total sales of services and proprietary software grew by PLN 55.1 million, i.e. 5.6%). This is primarily a consequence of an increase in sales of services (an increase of PLN 59.3 million, i.e. 7.4%). Sales of proprietary software decreased by PLN 4.2 million, i.e. 2.3%. Total share of sales of services and proprietary software in total sales amounted to 93.2%, which is a record result for the Group. Total sales of third-party software and computer hardware decreased by PLN 74.6 million, i.e. 71.2%, and they amounted to PLN 30.1 million, which constitutes 2.7% in total sales. This is the result of the reduced deliveries of hardware and third-party software to customers in the domestic market. Within 2016, sales of finished goods decreased by PLN 8.1 million, i.e. 68.9% compared to the same period in 2015, due to the significant reduction of supplies of proprietary goods to customers in the public sector. Other sales grew by PLN 8.8 million, i.e. 27.0%, due to the increased revenues from medical and sports activities. Within 2016, products sales structure was characterized by continuous increase in sales of proprietary solutions. This is related to the ongoing transformation into the business model of services in sales of IT solutions, among others.



Over 2016, the products sales structure maintained the stable level.

## 6. Factors Essential for Development of the Comarch Group

#### 6.1. **Internal Factors**

- a) Steady increase in export sales and significance of foreign sales;
- b) Position and reputation of the Comarch Group affecting the nature of clients acquired;
- c) Commercial operations of Comarch Group in the special economic zone in Krakow;
- d) Significant share of standard (repetitive) products offered for sale, which means:
  - lower costs, especially variable costs related to a single contract,
  - the possibility of significant increase in profitability of a single contract with simultaneous reduction in charges for clients (license fees),
  - broader and more diversified circle of clients, which means a broader scale of activities,
- e) Attractive training policy and attractive work conditions offered for employees of the Company;
- f) Increasing awareness of the Comarch brand among prospective clients by promotion managed through marketing campaigns, including sports marketing (MKS Cracovia SSA);
- q) Necessity of continuous investment in human resources to maintain the Company's competitive edge in following years;
- h) High levels of investment expenditure designated for research and development activity and development of new products and IT services;

i) High level of investment expenditure designated for the development of production sources in Poland (material investment) and for expansion on foreign markets (capital investment).

## 6.2. External Factors

- a) Enhanced requirements from clients for IT systems. There is an increase in demand for large, complex IT systems dedicated for specific users. This gives advantage to large IT companies such as Comarch S.A., which offer a number of different technologies and products and which are able to provide technologically advanced solutions;
- b) Increased significance of mobile technologies broadly used in IT solutions for all groups of customers;
- c) Change in business models in many branches as well as change in business strategies of many companies related to technological progress and economic growth, which shape the demand for new IT systems, broadening software sales in the cloud computing model means an increase in capital and resources requirements for IT companies;
- d) An access of Polish companies to resources from structural funds related to Polish membership in European Union that will be dedicated in part to develop IT systems and finance research and development works;
- e) Growing competition, causing decrease in achieved margins; competition between IT companies;
- f) Continued pressure on increase in remuneration in IT sector; number of graduates from technical universities having IT skills decreases;
- g) Growing competition on the local labour market in IT sector in Krakow and other locations where the Company conducts its business;
- h) The international economic situation, taking into particular consideration the situation on financial markets that effects levels of demand for products and IT services;
- i) Exchange rate levels fluctuations, especially EUR/PLN, USD/PLN, GBP/PLN, EUR/USD, CAD/PLN, CHF/EUR, BRL/PLN and RUB/PLN, which affect the profitability of export sales;
- The international economic situation, in particular in Europe, which influences the demand for IT products and services on this market, as well as the financial credibility of the customers in this region;
- k) The international political situation, including increasing risk of terrorist attacks in places of project management complicates their implementation.

# 7. Other Significant Factors, including Risks and Threats

The Group is exposed to the following main types of financial risk:

## 7.1. Credit Risk

The Parent Company establishes the financial credibility of potential clients before signing contracts for the supply of IT systems and adjusts the conditions of each contract to the potential risk depending on its assessment of the financial standing of the client. Concentration of credit risk is limited due to diversification of the Comarch's sales to a significant number of customers in different branch of economy, in different world's regions.

# 7.2. Risk of Change in Interest Rates

The Comarch Group is exposed to the risk of changes in interest rates related to cash and cash equivalents, as well as long-term investment credits to finance the construction of new production buildings in the Special Economic Zone in Krakow. These are credits at variable interest rates based

on the WIBOR and EURIBOR index. The group has been hedging this interest rate risk using IRS contracts and it continuously monitors market situation in this scope. The influence of interest rate changes on the amount of interest on credit paid is partly compensated for by a change in the amount of interest received on cash and cash equivalents.

Financial analysis of the Group's financial result sensitivity to the risk of changes in interest rates is included in notes 2.3.2. of the consolidated financial statement.

## 7.3. Risk of Fluctuation in the Exchange Rates

The Comarch Group is exposed to foreign exchange risk in relation to export sales and sales denominated in foreign currencies, especially in relation to foreign exchange of EUR/PLN, USD/PLN, GBP/PLN, CAD/PLN and BRL/PLN. At the same time, part of the Group's costs are also expressed in, or related to exchange rates for foreign currencies. In individual cases, the Parent Company hedges future payments with forward contracts, as well as tries to use natural hedging through adjusting structures of assets, liabilities and equity denominated in foreign currencies (for example through a change of credit's currency from PLN to EUR performed lately). The balance sheet value of assets and financial liabilities of the Group denominated in foreign currencies is related to receivables and liabilities due to deliveries and services as well as cash as at the balance sheet date.

Financial analysis of the Group's financial result sensitivity to exchange rate fluctuation risk is included in notes 2.3.3. of the consolidated financial statement.

# 7.4. Financial Liquidity Risk

The Comarch Group has a liquidity risk management system to manage its short, medium and long-term funds. The fundamental financial liquidity risk arises because the majority of costs incurred by the Comarch Group are fixed, while revenue from sales, as is typical for a services company, fluctuates. The Comarch Group manages liquidity risk by holding the appropriate amount of working capital, by holding reserve credit lines in the current account, by constantly monitoring the forecasted and actual cash flows and by analysing the maturity profiles of financial assets and liabilities.

# 8. Perspectives of Development in the Group and Anticipated Financial Situation in 2017

In 2016, the Group observed stable demand for IT products and services, while there were changes in its structure. The Company has observed a decrease in demand for IT solution generated by clients from public and medical sectors and increase in demand form other clients. Thus, its backlog ensures full use of its productive capacity in the following periods. Economic and political situation in Poland and abroad, as well as the situation on the labour market will still have a detrimental impact on situation on the financial results achieved by the Comarch Group in 2017. Thanks to consistently executed strategy of positioning itself on the market as a technological and product-based Company, Comarch's offer is very well diversified. Customer base is constantly expanding and a considerable part of them are international companies, what allows to continue the development of the Company. Dynamically developing activity of Comarch in international markets additionally increases sales volume and enhance the image of Comarch among international corporations, thus strengthening the competitive position of Comarch. It also means the need to make numerous capital investment abroad Poland (principally through the establishment of foreign subsidiaries). Execution of Comarch strategy largely depends on macroeconomic conditions, beyond the Group, especially on the level of IT investments by medium-size and large companies in Poland and abroad and on the fact that competition in the IT sector and labour market becomes more and more fierce. At the same time, effective management of operational risks is the necessary condition for execution of the strategy. An opportunity for the Group is its high innovativeness and growth in demand for delivery of IT solutions in a service model - Comarch Group thanks to the wide range of its own products, owned infrastructure and human and capital resources can flexibly adapt to business models expected by customers.

The most important risks related to the Group's operations are:

- risks related to R&D work (developing proprietary software products);
- risks related to implementation of long-term contracts;
- risks related to failure to meet contract terms and conditions and contractors taking advantage of the provided performance guarantees;
- risk of foreign legal and political environment related to execution of export contracts;
- the credit risk related to the sale with deferred payment, and frequently with a long period of execution of contracts;
- risk of employees rotation, and risk of a lack of possibility to hire the appropriate number of qualified employees, the risk of increased labour costs;
- the risk of fluctuations in exchange rates and interest rates;
- risks related to international terrorism, impeding the posting of employees in business travel in some regions of the world.

The Group does not expect any significant changes in its financial situation or in terms of the risks associated with its activities.

# 9. Financial Analysis

Balance Sheet ASSETS	31 December 2016	%	31 December 2015	%	Change	Change %
Non-current assets						
Property, plant and equipment	501,111	34.7%	422,566	32.4%	78,545	18.6%
Investment real estates	15,626	1.1%	17,063	1.3%	(1,437)	(8.4%)
Goodwill	40,735	2.8%	40,735	3.1%	-	-
Other intangible assets	61,343	4.2%	66,474	5.1%	(5,131)	(7.7%)
Non-current prepayments	1,118	0.1%	819	0.1%	299	36.5%
Investment in associates	14,395	1.0%	23,177	1.8%	(8,782)	(37.9%)
Other assets at fair value	492	0.0%	79	0.0%	413	522.8%
Other investment	106	0.0%	106	0.0%	-	-
Deferred income tax assets	35,007	2.4%	33,432	2.5%	1,575	4.7%
Other receivables	3,914	0.3%	1,548	0.1%	2,366	152.8%
	673,847	46.6%	605,999	46.4%	67,848	11.2%
Current assets						
Inventories	76,555	5.3%	51,413	4.0%	25,142	48.9%
Trade and other receivables	406,721	28.1%	385,375	29.5%	21,346	5.5%
Current income tax receivables	5,210	0.4%	7,143	0.5%	(1,933)	(27.1%)
Long-term contracts receivables	39,960	2.8%	32,440	2.5%	7,520	23.2%
Available-for-sale financial assets	-	-	-	-	-	-
Other financial assets at fair value – derivative financial instruments	1,149	0.1%	664	0.1%	485	73.0%
Stock or shares	1	0.0%	1	0.0%	_	_
Cash and cash equivalents	235,834	16.3%	221,793	17.0%	14,041	6.3%
·	765,430	53.0%	698,829	53.6%	66,601	9.5%
Available-for-sale financial assets	5,598	0.4%	-	-	5,598	-
Total assets	1,444,875	100.0%	1,304,828	100.0%	140,047	10.7%

As of the end of 2016, the value of Comarch Group's assets increased by PLN 140 million, i.e. 10.7%. Non-current assets increased by PLN 67.8 million, i.e. 11.2% compared to the previous year, mostly as a consequence of an increase in property, plant and equipment from PLN 422.6 million to PLN 501.1 million (an increase of 18.6% compared to the previous year). The share of particular items of non-current assets in the total structure of assets remained at a similar level to that in 2015. An increase of PLN 66.6 million, i.e. 9.5% in current assets is mostly a result of increases of PLN 21.3 million, i.e. 5.5% in trade receivables and of PLN 25.1 million, i.e. 48.9% in rough products and products in progress in inventories. At the end of the year, there was also an increase in long-term contracts receivables (an increase of PLN 7.5 million, i.e. 23.2%) as well as cash and cash equivalents (an increase of PLN 14 million, i.e. 6.3%). The share of particular items of current assets in the total structure of assets remained at a similar level to that in 2015.

EQUITY	31 December	%	31 December	%	Change	Change %
	2016		2015			
Capital attributable to the co	mpany's					
shareholders					_	
Share capital	8,133	0.6%	8,133	0.6%	0	0.0%
Other capital	143,041	9.9%	148,226	11.4%	(5,185)	(3.5%)
Exchange differences	18,524	1.3%	6,509	0.5%	12,015	184.6%
Net profit for the current period	73,034	5.1%	79,651	6.1%	(6,617)	(8.3%)
Retained earnings	604,691	41.9%	525,040	40.2%	79,651	15.2%
	847,423	<b>58.7</b> %	767,559	<b>58.8</b> %	79,864	10.4%
Minority interest	14,641	1.0%	13,022	1.0%	1,619	12.4%
Total	862,064	<b>59.7</b> %	780,581	<b>59.8</b> %	81,483	10.4%
LIADILITIC						
LIABILITIES Non-current liabilities						
Credit and loans	146,331	10.1%	113,540	8.7%	32,791	28.9%
Other liabilities	•		•		•	6259.0
	5,278	0.4%	83	0.0%	5,195	%
Financial liabilities at fair value						
<ul><li>derivative financial</li></ul>	2,537	0.2%	1,412	0.1%	1,125	79.7%
instruments						
Other financial liabilities	631	0.0%	32	0.0%	599	1871.9
Defermed in some book link like						42.00/
Deferred income tax liabilities	42,144	2.9% <b>13.6%</b>	37,619	2.9% <b>11.7%</b>	4,525	12.0%
Current liabilities	196,921	13.0%	152,686	11.7%	44,235	29.0%
Trade and other liabilities	154,493	10.7%	150,898	11.6%	3,595	2.4%
Current income tax liabilities	16,800	1.2%	13,010	1.0%	3,790	29.1%
Long-term contracts liabilities	40,044	2.8%	26,176	2.0%	13,868	53.0%
Credit and loans	28,469	2.0%	24,152	1.9%	4,317	17.9%
Financial liabilities at fair value						
<ul><li>derivative financial</li></ul>	2,350	0.2%	1,639	0.1%	711	43.4%
instruments					(, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Other financial liabilities	6,530	0.5%	7,939	0.6%	(1,409)	(17.7%)
Provisions for other liabilities and charges	137,204	9.5%	147,747	11.3%	(10,543)	(7.1%)
	385,890	26.7%	371,561	28.5%	14,329	3.9%
Total liabilities and charges	582,811	40.3%	524,247	40.2%	58,564	11.2%
Total equity and liabilities	1,444,875	100.0%	1,304,828	100.0%	140,047	10.7%

In 2016, the share structure of equity and liabilities did not change significantly. Equity grew in 2016 by 10.4%, mostly as a result of taking into account net profit generated in 2016. There was a slight increase in the minority interest (PLN 14.6 million compared to PLN 13 million in 2015). The share of equity in total equity and liabilities maintained a similar level (59.7% in 2016 compared to 59.8% in 2015). Total liabilities and charges constituted 40.3% in total equity and liabilities compared to 40.2% in the previous year. Their value increased by PLN 58.6 million, i.e. 11.2%, compared to that in the previous year, mostly as a consequence of significant changes in the value of credits and loans (an increase of PLN 37.1 million, i.e. 27%), long-term contracts liabilities (an increase of PLN 13.9 million, i.e. 53%) and other liabilities (an increase of PLN 0.08 million, i.e. 5.2%). At the same time, the most significant decrease was in provisions for other liabilities and charges (a decrease of 7.1%, i.e. from PLN 147.8 million in 2015 to PLN 137.2 million in 2016). The share of other items of total liabilities and charges did not change significantly.

Debt analysis	31 December 2016	31 December 2015	31 December 2014	31 December 2013	31 December 2012
Debt ratio	12.1%	10.6%	11.7%	11.5%	11.4%
Debt/equity ratio	20.6%	17.9%	20.7%	21.0%	21.1%

Debt ratios increased as a result of intensive investment in real estates, mortgage credit and loans. The Group is financed with internal means (59.7%) and with external means (40.3%).

	2016	%	2015	%	Change	Change %
Revenue	1,112,813	100.0%	1,131,580	100.0%	(18,767)	(1.7%)
Cost of sales	(764,600)	(68.7%)	(791,442)	(69.9%)	26,842	(3.4%)
Gross profit	348,213	31.3%	340,138	30.1%	8,075	2.4%
Other operating income	39,063	3.5%	20,849	1.8%	18,214	87.4%
Sales and marketing costs	(131,330)	(11.8%)	(129,520)	(11.5%)	(1,810)	1.4%
Administrative expenses	(102,066)	(9.2%)	(93,246)	(8.2%)	(8,820)	9.5%
Other operating expenses	(36,987)	(3.3%)	(25,193)	(2.2%)	(11,794)	46.8%
Operating profit	116,893	10.5%	113,028	10.0%	3,865	3.4%
Finance revenue -net	(3,809)	(0.3%)	(1,650)	(0.1%)	(2,159)	130.8%
Share of profit / (loss) of associates	(8,307)	(0.7%)	(3,249)	(0.3%)	(5,058)	155.7%
Profit before income tax	104,777	9.4%	108,129	9.6%	(3,352)	(3.1%)
Income tax expense	(29,054)	(2.6%)	(27,859)	(2.5%)	(1,195)	4.3%
Net profit for the period	75,723	6.8%	80,270	7.1%	(4,547)	(5.7%)
Attributable to:						
Shareholders of the Parent Company	73,034	6.6%	79,651	7.0%	(6,617)	(8.3%)
Interests not entitled to control	2,689	0.2%	619	0.1%	2,070	334.4%

In 2016, the Comarch Group's sales revenue was lower by PLN 18.8 million, i.e. 1.7% year on year. The operating profit reached PLN 116.9 million and increased by 3.4% compared to 2015. In 2106, the net profit attributable to the Parent Company's shareholders decreased by 8.3% and amounted to PLN 73 million.

Profitability analysis	31	31	31	31	31
	December	December	December	December	December
	2016	2015	2014	2013	2012
Margin on sales	31.3%	30.1%	29.6%	22.4%	22.1%

# **COMARCH**RS 2016 REPORT OF MANAGEMENT BOARD REGARDING THE ACTIVITIES OF THE CAPITAL GROUP All amounts are expressed in thousands of PLN unless otherwise indicated

EBIT margin	10.5%	10.0%	9.5%	3.7%	3.5%
Gross margin	9.4%	9.6%	8.9%	3.9%	4.5%
Net margin	6.6%	7.0%	6.5%	2.7%	4.6%

In 2016, Comarch Group's activity was profitable. The margin on sales and the EBIT margin grew to the levels of 31.1% and 10.5%, respectively. Also, the gross margin and the net margin reached satisfactory levels and amounted to 9.4% and 6.6% respectively.

The following factors had a major impact on the financial results:

- a) change in sales structure consisting in even greater focus on the sale of proprietary Comarch software solutions and limiting sales of third-party solutions. As a result, total sales revenue decreased by PLN 18.8 million, i.e. 1.7%, while revenue from sales of proprietary solutions increased (services and proprietary software) by PLN 55.1 million, i.e. 5.6%, while revenue from sales of third-party solutions decreased by PLN 74.6 million, i.e. by 71.2%;
- b) high growth of revenue from sales of services and proprietary software to customers in the trade and services and industry sectors;
- c) significant decline in revenue from sales to customers in the public sector (by 36.2%) and the medical sector (by 73.6%), which was caused by the slowdown in the settlement of public
- d) significant decrease in sales of proprietary finished products in 2016 it fell by 68.9% compared to the corresponding period of 2015, due to significantly reduced supplies of proprietary products to customers in the public sector;
- e) significant increase in operating costs, mostly remuneration costs related to an increase in number of employees; as a consequence, the basic remuneration fund in the presented period was higher by over 18% than in 2015,
- f) consideration of an associate Thanks Again, LLC in the financial results under the equity method resulted in a decrease in the net result of the Comarch Group by PLN 8.3 million;
- q) high value of current income tax from legal entities, mainly related to the profitable activity of foreign subsidiaries in countries with high levels of CIT taxation - it caused a decrease in net profit by PLN 26.1 million;
- h) revenues from other operating activities of MKS Cracovia SSA in the amount of PLN 9.9 million, achieved mainly due to the disposal of non-financial fixed assets in the third quarter of 2016.

Costs associated with software development in the field of e-Health, telemedicine devices and new generation loyalty solutions (e.g. in cooperation with Thanks Again, LLC) will have in subsequent periods a significant impact on the increase in operating expenses and a decrease in the current financial result of the Comarch Group, while they will contribute in the future to increase of revenues generated in these business areas.

The financial results achieved on the Group's core activity, confirm the effectiveness of Group's strategy – a strategy that is based on:

- a) sales of IT solutions, most of which are developed in-house;
- b) sales development on international markets, especially in Western Europe and both Americas;
- c) stable improvement of operational performance through the ongoing improvement of procedures and cost rationalization;
- d) development of new technologies and business areas, especially in the medicine sector and Internet of Things (IoT);
- e) growing share in sales of IT in services model.

Liquidity analysis	31 December 2016	31 December 2015	31 December 2014	31 December 2013	31 December 2012
Current ratio	2.0	1.9	1.9	1.8	1.6
Quick ratio	1.7	1.7	1.6	1.5	1.4

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Cash to current liabilities ratio	0.6	0.6	0.7	0.5	0.4

In 2016, the Comarch Group had very good financial liquidity. In the Management Board's opinion, Comarch Group has no problems with meeting contracted financial liabilities on time. Temporarily free funds are invested by the Group in safe financial instruments such as bank deposits and shares in financial investment funds.

Turnover analysis	31 December 2016	31 December 2015	31 December 2014	31 December 2013	31 December 2012
Current assets turnover ratio	1.5	1.6	1.6	1.5	1.4
Receivable turnover ratio (days)	133	125	115	140	163
Inventories turnover ratio (days)	412	140	131	109	107
Liabilities turnover ratio (days)	189	173	177	185	209
Liabilities turnover excluding liabilities due to investment credit ratio (days)	142	134	142	147	162

Turnover ratios confirm the effective use of Comarch Group's funds. In 2016, the inventories turnover ratio significantly increased as a result of a high level of rough products and products in progress as at the end of December, 2016. Other ratios maintained level similar to those in the previous years.

### **Methods of Calculation of Financial Ratios**

#### **Debt Ratios**

= Credits and Loans **Debt Ratio** Total Assets Credits and Loans Debt/Equity Ratio Equity attributable to Shareholders **Profitability Ratios Gross Profit** Return on Sales Operating profit **EBIT Margin** Revenue Profit before Income Tax Gross Margin Revenue Return on Sales Net Profit attributable to Shareholders (profit attributable to shareholders) Revenue **Liquidity Ratios** 

**Current Assets Current Ratio Current Liabilities** 

# **COMARCH** RS 2016 REPORT OF MANAGEMENT BOARD REGARDING THE ACTIVITIES OF THE CAPITAL GROUP All amounts are expressed in thousands of PLN unless otherwise indicated

Trade and Other Receivables+ +Cash and Cash Equivalents+ +Available-for-Sale Assets

**Current Liabilities** 

Cash and Cash Equivalents Cash to Current Liabilities Ratio Current Liabilities

**Turnover Analysis** 

Quick Ratio

Revenue **Current Assets Turnover Ratio Current Assets** 

(Trade and Other Receivables)\*360 Receivables Turnover Ratio Revenue

Inventories\*360 Inventories Turnover Ratio (days) Costs of Sold Goods and Materials

-Liabilities due to Long-term Contracts)\*360 Liabilities Turnover Ratio(days) Sales and Marketing Costs+ +Administrative Expenses+ +Other Operating Expenses + +Costs of Sold Products, Services, Goods and Materials)

Liabilities Turnover Ratio excluding Liabilities due to Bonds and Investment Credit (days)

(Liabilities -Credits and Loans)\*360 Sales and Marketing Costs+ +Administrative Expenses+ +Other Operating Expenses + +Costs of Sold Products, Services, Goods and Materials)

(Liabilities

# 10. Credits, Loans, Suretyships, Guarantees and Significant Off- Balance **Sheet Items**

# 10.1. Non-Revolving Credits

**Credits acquired by Comarch S.A.:** 

- a) an investment credit from BGZ BNP Paribas Bank Polska S.A. with its registered office in Warsaw, for the financing of the third construction stage of production and office buildings in the Special Economic Zone in Krakow. The credit amounts to PLN 44 million. The crediting period may last a maximum of 16 years, i.e. until 2024. It was taken out by 30<sup>th</sup> of September, 2008. A promissory note, the mortgage on land and the building insurance policy are security for this credit. On the 5<sup>th</sup> of October, 2011, the company revaluated the remaining credit to be paid into euro. This credit has a variable interest rate amounted to EURIBOR1M+margin. As at 31st of December, 2016, the value of the credit to be repaid amounted to EUR 4,802 thousand, i.e. PLN 21,244 thousand (EUR 5,422 thousand, i.e. PLN 23,104 thousand as of the 31st of December, 2015). In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 29<sup>th</sup> of July, 2024.
- b) an investment credit from Powszechna Kasa Oszczędności Bank Polski S.A. with its registered office in Warsaw, for the refinancing of the investment credit acquired in DnB NORD Bank Polska S.A. on the 28<sup>th</sup> of April, 2010, for financing of the fourth construction stage of production and office buildings in the Special Economic Zone in Krakow. The credit amounts to EUR 4,126 thousand. The crediting period may last 8 years, i.e. until 2016, at a variable interest rate amounted to EURIBOR1M+margin. The real estate mortgage in the amount of EUR 6,189 thousand and cession of rights in the building insurance policy are security for this credit. The loan was drawdown on the 1st of October, 2013. As at the 31st of December, 2016, the value of the credit to be repaid amounted to EUR 2,493 thousand, i.e. PLN 11,028 thousand (EUR 2,966 thousand, i.e. PLN 12,638 thousand as of the 31st of December, 2015). In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 31st of October, 2018.
- c) an investment credit from BGZ BNP Paribas Bank Polska S.A. with its registered office in Warsaw, for the financing of the purchase of hardware and software for a project related to data centre services. The credit amounts to EUR 2,400 thousand. The crediting period may last until 2016. The credit was drawdown on the 7<sup>th</sup> of August, 2012. This credit has a variable interest rate amounted to EURIBOR3M+margin. Transfer of debts from the contract and the registered pledge on the financed property, plant and equipment in use are security for this credit. In the second quarter of 2016 the credit was fully repaid.
- d) a nonrevolving operating credit from BZ WBK Bank S.A. with its registered office in Wroclaw acquired in the first quarter of 2013, for financing of company's operations. The credit amounts to EUR 7,400 thousand. The crediting period may last 8 years, and its maturity date is 31st of December, 2020. This credit has a variable interest rate amounted to EURIBOR1M+margin. The real estate mortgage and cession of rights in the insurance policy are security for this credit. As at 31st of December, 2016, the value of the credit to be repaid amounted to EUR 3,899 thousand, i.e. PLN 17,249 thousand (EUR 4,774 thousand, i.e. PLN 20,345 thousand as of 31st of December, 2015). In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 28th of June, 2019.
- e) an investment credit agreement with bank Polska Kasa Opieki Spółka Akcyjna with its registered office in Warsaw, for financing and refinancing of not more than 90% of net costs of an investment related to construction of office building SSE6 and data centre in the Special Economic Zone in Krakow. The credit amounts to PLN 56 million, i.e. EUR 13,323,182.34. The crediting period: 10 years, repayment will be made not later than on 4<sup>th</sup> of December, 2023. Loan was granted in EUR and it has a variable interest rate amounted to EURIBOR3M+margin. Power of attorney to manage Comarch S.A. bank accounts in the Bank, declaration of submission to enforcement, the real estate mortgage, cession of rights in the building insurance policy, cession of rights in the bank quarantee for contract good performance and for warranty obligations and warranty are security for this credit. As at the 31st of December, 2016, the value of outstanding capital amounted to EUR 11,519 thousand, i.e. PLN 50,960 thousand (EUR 13,184 thousand, i.e. PLN 56,185 thousand as of 31st of December, 2015). In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 30<sup>th</sup> of November, 2023.
- an investment credit from Banku Handlowym w Warszawie S.A. with its registered office in Warsaw, for the financing and the refinancing no more than 75% of the net investment cost of the construction of the SSE7 office building in the Special Economic Zone in Krakow. The credit

amounts to PLN 44 million, i.e. EUR 55,144 thousand, according to the euro exchange rate of the contract date. The crediting period may last a maximum of 12 years, i.e. until 15<sup>th</sup> of May, 2028, the currency of the credit is EUR. This credit has a variable interest rate amounted to EURIBOR1M+margin. The credit should be commenced within 24 months from the date of signing the credit agreement, i.e. by 16<sup>th</sup> of May, 2018. The real estate mortgage (on which the investment is made), declaration of submission to enforcement, power of attorney to manage Comarch S.A. bank accounts in the Bank, cession of rights in the SSE7 building insurance policy, concluded after the completion of the investment are security for this credit. At 31st of December, 2016 the credit has not been activated. In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 29<sup>th</sup> of February, 2028.

- g) A non-revolving long-term credit in Bank Handlowy w Warszawie S.A. with its registered office in Warsaw for financing current operations. The credit amounts to EUR 2,508 thousand, i.e. PLN 10,938 thousand at the date of the agreement. The crediting period is 43 months and lasts until the 16<sup>th</sup> of December, 2019. The credit was granted in EUR, the interest rate of the credit is based on a variable rate EURIBOR1M + margin. The credit disbursement should take place within 24 months from the date of signing the agreement, i.e. until the 16<sup>th</sup> of May, 2018. Securities for this credit are: declaration of submission to enforcement and power of attorney to manage Comarch S.A. bank accounts in Bank Handlowy w Warszawie S.A. As at the 31st of December, 2016, the value of launched credit amounted to EUR 2,365 thousand, i.e. PLN 10,465 thousand. In order to hedge the interest rate risk of this credit, Comarch SA entered into an IRS transaction valid until the 30<sup>th</sup> of September, 2019.
- h) An investment credit agreement with DNB Bank Polska Spółka Akcyjna with its registered office in Warsaw, for financing and refinancing up to 100% of investment expenditures related to the purchase of technical devices, which are the equipment of IoT laboratory (Internet of Things) located in building SSE6 in Special Economic Zone in Krakow. The credit amounts to EUR 2,531 thousand, i.e. PLN 10,854 thousand as at the date of the agreement. The crediting period lasts until the 30<sup>th</sup> of December, 2023. The credit was granted in EUR and has a variable interest rate EURIBOR1M + margin. The credit was used in the first quarter of 2017. Securities for this credit are: registered pledge on devices which are the subject of financing to the amount of 150% of the credit, cession of rights under the insurance contract of devices, a declaration of submission to enforcement by Comarch S.A. and a power of attorney to manage Comarch S.A. bank accounts in DNB Bank Poland SA. As at the 31<sup>st</sup> of December, 2016, the credit has not been run.

Other companies in the Comarch Group have the following long-term credits:

- In the third quarter of 2011, Comarch Healthcare S.A. acquired an investment loan from Bank Pekao S.A. with its registered office in Warsaw for financing of purchase of medical equipment and facilities in relation with implementation of project NZOZ Centrum Medyczne iMed24 (medical centre) in Krakow. The credit amounts to PLN 15,889 thousand and as at the 31st of December, 2011, and it was used in total. The crediting period lasts 7 years, i.e. until 2018. This credit has a variable interest rate WIBOR1M + margin. The registered pledge on the financed property, plant and equipment in use, cession of rights in the property, plant and equipment in use insurance policy and surety granted by Comarch S.A. are security for this credit. As at the 31st of December, 2016, the value of the credit to be repaid amounted to PLN 4,540 thousand (PLN 6,809 thousand as at the 31<sup>st</sup> of December, 2015).
- j) In the second quarter of 2013, Comarch AG acquired investment loan from BGZ BNP Paribas Bank Polska S.A. with its registered office in Warsaw for financing of construction of an office and production building, including data centre in Dresden. The credit amounts to EUR 6,000 thousand, and its crediting period is until 2018. The loan was drawdown on the 25<sup>th</sup> of July, 2013. This credit has a variable interest rate EURIBOR3M + margin. Surety granted by Comarch S.A., a mortgage and cession of rights in the insurance policy are security of this credit. As at the 31st of December, 2016, the value of the credit to be repaid amounted to EUR 1,862 thousand, i.e. PLN 8,238 thousand (EUR 3,103 thousand, i.e. PLN 13,225 thousand as at 31<sup>st</sup> of December, 2015).

- k) In second quarter of 2015, Bonus Development Sp. z o.o. SK-A took out a construction and investment credit in bank Polska Kasa Opieki Spółka Akcyjna ("PEKAO S.A.") with its registered office in Warsaw, for financing and refinancing of not more than 90% of net costs of an investment related to reconstruction of the former factory building and the construction of an adjacent office building in Łódź. The credit is granted in EUR and amounts up to PLN 38,800 thousand, which on the day of signing the agreement was equivalent to EUR 9,262 thousand. The crediting period is 15 years, until the 28<sup>th</sup> of June, 2030. The interest rate of the credit is based on a variable rate EURIBOR1M + margin. The loan is secured by the conventional mortgage on the property, on which construction works are being implemented, a statement of submission to enforcement, power of attorney to accounts maintained in bank PEKAO S.A., cession of rights in the bank quarantee for contract good performance and for warranty obligations, cession of rights in the insurance policies, cession of rights under the lease agreement concluded between the borrower and Comarch S.A., and a surety granted by Comarch S.A. together with a declaration of submission to execution and power of attorney to accounts of Comarch S.A. conducted by PEKAO S.A. The credit should be taken out by the 28<sup>th</sup> of June, 2017. As at the 31<sup>st</sup> of December, 2016, the value of drawn loan was EUR 8,172 thousand, i.e. PLN 36,155 thousand (EUR 1,161 thousand, i.e. PLN 4,946 thousand as at 31<sup>st</sup> of December, 2015).
- In the first quarter of 2016, Comarch S.A.S., a subsidiary of Comarch S.A. and Comarch S.A. (as a co-borrower), signed an investment credit agreement with bank BGZ BNP Paribas S.A. with its registered office in Warsaw, for financing and refinancing of 100% of net costs of an investment related to construction of data centre in Lille, France, but no more than 83.5% of the total net costs of the whole investment. The credit amounts to EUR 8,000 thousand, i.e. PLN 34,164 thousand (exchange rate as of the date of signing the agreement). The crediting period lasts until the 18<sup>th</sup> of September, 2023, the interest rate of the credit is based on a variable rate EURIBOR3M + margin. The credit should be taken out by the 18<sup>th</sup> of September, 2017. The credit is secured by: the conventional mortgage established on the second place on the property belonging to Comarch S.A. located at ul. prof. Michała Życzkowskiego 23, Cracow (the SSEIV building), a statement of Comarch S.A. of submission to enforcement, power of attorney to accounts of Comarch S.A. maintained in bank BGZ BNP Paribas S.A., cession of rights in the insurance policy of SSEIV building. As at the 31st of December, 2016, the value of drawn loan was EUR 1,101 thousand, i.e. PLN 4,429 thousand.

As at the 31st of December, 2016, the Group had liabilities due to credits and loans in the amount of PLN 174,800 thousand.

In 2016, all covenants under the loan agreements concluded by companies in the Comarch Group were met. The Parent Company's Management Board expects no problems in meeting them in the future.

# 10.2. Revolving credits

Według stanu na dzień 31 grudnia 2016 r. Spółka dominująca - Comarch S.A. posiadała limity kredytowe w rachunku bieżącym w wysokości 40 000 tys. PLN.

- credit limit in current account in bank Alior Bank Spółka Akcyjna (previously BPH S.A) with its registered office in Krakow in the amount of PLN 10,000 thousand. It can be used by the 31st of October, 2016. A blank promissory note and an authorization to manage Comarch S.A.'s accounts in Alior Bank Spółka Akcyjna (previously BPH S.A). Credit has a variable interest rate amounted to WIBOR1M+margin. As at the 31<sup>st</sup> of December, 2016, the credit was not used, as well as at the 31<sup>st</sup> of December, 2015.
- credit limit in current account in bank Pekao S.A. with its registered office in Warsaw in the amount of PLN 30,000 thousand. It can be used by the 30<sup>th</sup> of June, 2018. An authorisation to manage Comarch S.A.'s accounts in bank Pekao S.A. and a declaration of submission to enforcement are security for this credit. As at the 31st of December, 2016, the credit was not used, as well as at the 31<sup>st</sup> of December, 2015.

Other companies of the Comarch Group use the following revolving bank credits:

■ In the first quarter of 2016, Comarch S.A.S., a subsidiary of Comarch S.A. and Comarch S.A. (as a co-borrower) acquired nonrevolving credit from bank BGŻ BNP Paribas S.A with its registered office in Warsaw for financing of company's operations. The credit amounts to EUR 1,300 thousand, i.e. PLN 5,552 thousand, according to the euro exchange rate of the contract date. The crediting period may until 18<sup>th</sup> of November, 2017. Credit has a variable interest rate EURIBOR1M+margin. An authorisation to manage Comarch S.A.'s accounts in bank Pekao S.A. and a declaration of submission to enforcement are security for this credit. As at the 31<sup>st</sup> of December, 2016, the value of the credit was EUR 160 thousand, i.e. PLN 708 thousand.

#### **10.3.** Loans

# 10.3.1. Loans Taken by Companies in the Comarch Group

Comarch S.A. signed a loan agreement with IBM Polska sp. z o.o., in the fourth quarter of 2015, for financing of delivery of IBM hardware in relation to an IT project performed by the Comarch Group. The loan amounted to PLN 6,266 thousand and drawdown was made in the first quarter of 2016. The loan reached its maturity date in September, 2016. The loan was not secured and was fully repaid in the third quarter of 2016.

Comarch S.A. signed a loan agreement with IBM Polska sp. z o.o., in the third quarter of 2016, for financing of delivery of IBM hardware in relation to an IT project performed by the Comarch Group. The loan amounts to PLN 12,980 thousand. Loan will reach its maturity date in October, 2021. The loan is not secured. As at the  $31^{\rm st}$  of December, 2016, the value of the loan to be repaid amounted to PLN 10,415 thousand.

# 10.3.2. Loans Granted to Companies in Comarch Group

As at 31<sup>st</sup> of December, 2016, the following companies of the Capital Group were indebted towards Comarch S.A. for loans granted:

Company	Due date	Value	Currency	Interest	Value in PLN
Comarch Chile SpA	2019-12-31	1,200,000	USD	3.5640%	5,015,160
Comarch Yazilim A.S.	2018-06-30	250,000	EUR	2.0490%	1,106,000
Bonus Development Sp. z o.o. SK-A	2028-12-31	3,858,729	PLN	4.6200%	3,858,729
SoInteractive S.A.	2019-09-30	410,000	PLN	3.7900%	410,000
Total					10,389,889

The loan granted to Comarch Yazilim A.S. is covered by the revaluation write-offs.

# **10.3.3.** Loans Granted to Members of the Management Board and Members of the Supervisory Board

As at the  $31^{st}$  of December, 2016, there are no unpaid loans as well as granted by companies of Comarch Group guarantees and sureties to members of the management and supervisory bodies and their related parties.

### 10.3.4. Loans Granted to Employees of Comarch Group

None present.

### 10.4. Suretyships

- a) Due to conclusion in August, 2010, of a contract with a customer by Comarch AG, a subsidiary of Comarch S.A., Comarch S.A. has granted a surety for the customer. This surety has been provided for the duration of the contract and guarantees the satisfactory fulfilment of any obligations resulting from the contract by Comarch AG. The value of the guarantee equals the value of the contract, i.e. approximately EUR 53,666 thousand. The financial conditions, that the surety was provided on, do not differ from the market conditions.
- b) Due to conclusion of a contract for implementation, hosting and maintenance of loyalty system, signed by Comarch Inc., a subsidiary of Comarch S.A., on the 28<sup>th</sup> of April, 2011, Comarch S.A. granted a surety for obligations of Comarch Inc. The value of the surety amounts to USD 3,000 thousand and it is valid for the whole term of the contract.
- c) Due to conclusion of a contract for sales of licences and implementation of Comarch Network & Service Inventory, Comarch Next Generation Service Assurance and Comarch OSS Mediations, as well as sales of licences for Comarch SLA Management, signed by Comarch AG, a subsidiary of Comarch S.A., on the 11<sup>th</sup> of August, 2011, Comarch S.A. granted a surety for the benefit of a customer in order to guarantee the fulfilment of any obligations resulting from the contract by Comarch AG. The value of the surety equals value of obligations resulting from the contract, i.e. EUR 5,495 thousand.
- d) Due to Bank Pekao S.A. granting an investment loan in the amount of PLN 15,889 thousand to Comarch Healthcare S.A., a Comarch S.A. subsidiary, on the 1<sup>st</sup> of September, 2011, Comarch S.A. granted a surety in order to guarantee the fulfilment of any obligations resulting from the contract. The value of the surety equals PLN 23,833 thousand and is valid until the 31<sup>st</sup> of December, 2021.
- e) Due to conclusion of a contract for implementation and maintenance of BSS system by Comarch UK, a subsidiary of Comarch S.A., Comarch S.A. granted a surety for obligations of Comarch UK. The surety was granted up to the amount of liabilities of Comarch UK resulting from the aforementioned agreement, i.e. to the amount of GBP 808 thousand and in addition, GBP 86 thousand annually for SLA, and it is valid for the whole term of the agreement.
- f) Due to conclusion of a contract for implementation of Next Generation Performance Management Solution, signed by Comarch AG, a subsidiary of Comarch S.A., Comarch S.A. granted a surety for the benefit of a customer in order to guarantee the fulfilment of any obligations resulting from the contract by Comarch AG. The value of the surety equals value of a maximum of EUR 3,682 thousand and is valid for the whole term of the contract.
- g) Due to conclusion of a contract for implementation of Planning and Inventory Application (PIA), signed by Comarch AG, a subsidiary of Comarch S.A., Comarch S.A. signed a letter of comfort upon which it ensures proper contract performance by Comarch AG. The letter of comfort is valid for 24 months from contract completion. Contract's value amounts to EUR 3,505 thousand.
- h) Due to granting a subsidy to Comarch AG, a subsidiary of Comarch S.A., for construction of an infrastructure in Dresden from Sachsischse AufbauBank, Comarch S.A. took on a debt in the event of a liability of Comarch AG to return the granted means. Maximum liability of Comarch S.A. in relation to taking the debt shall not exceed EUR 263 thousand increased by interest for the period from the granting of the subsidy to its return. Taking the debt is valid till the 30<sup>th</sup> of August, 2018.
- i) Due to conclusion of an investment credit agreement between Comarch AG, a subsidiary of Comarch S.A., with BGŻ BNP Paribas Bank Polska S.A., resulting in granting the financing in the amount of EUR 6,000 thousand, on the 15<sup>th</sup> of May, 2013 Comarch S.A. granted a surety for obligations of Comarch AG resulting from the agreement. The surety was granted up to the amount of EUR 9,000 thousand and is valid till the 15<sup>th</sup> of May, 2020.
- j) Due to conclusion of a contract for implementation of Comarch Loyalty Management, signed by Comarch UK, a subsidiary of Comarch S.A., Comarch S.A. granted a surety for the benefit of a

- customer for obligations of Comarch UK. The surety was granted up to the maximum amount of GBP 2,351 thousand and is valid for the whole term of the contract.
- k) Due to conclusion of a contract for implementation and licence of Comarch Loyalty Management, as well as services related to data centre and Support & Maintenance, signed by Comarch SAS, a subsidiary of Comarch S.A., Comarch S.A. granted a surety for obligations of Comarch SAS resulting from this project. The surety was granted up to the maximum amount of the signed agreements, i.e. EUR 2,807 thousand and is valid till the end of this project.
- I) Due to conclusion of an agreement signed by branch of Comarch AG in Belgium with a customer, Comarch S.A. granted a surety for liabilities of Comarch AG resulting from this project. The surety was granted up to the amount of the agreement, i.e. EUR 236 thousand and is valid till the termination of the project.
- m) Due to conclusion of a contract for purchase of licences, maintenance and support, signed by Comarch UK, a subsidiary of Comarch S.A., Comarch S.A. granted a surety for future obligations of Comarch UK resulting from this project. The surety was granted up to the amount of GBP 11,244 thousand and is valid for 12 years after the contract completion.
- n) Due to conclusion of a contract for fuel cards service signed by Comarch Healthcare S.A., a subsidiary of Comarch S.A., Comarch S.A. granted a surety for the benefit of an operator of fuel cards in order to guarantee the fulfilment of any obligations resulting from this contract by Comarch Healthcare S.A. After the entry into force of the amendment to the agreement in 2015, the total amount of granted surety is PLN 100 thousand and is valid till the 31<sup>st</sup> of May, 2017.
- o) Due to conclusion of a contract for SLA services, signed by branch of Comarch S.A. in Albany, Comarch S.A. granted a surety for the liabilities of the branch resulting from the project. The surety was granted up to the amount of the signed agreement, i.e. approximately EUR 10 thousand monthly and is valid till the termination of the contract.
- p) Due to conclusion of a contract for implementation of Comarch ECM, maintenance and SaaS, signed by Comarch SAS, a subsidiary of Comarch S.A., Comarch S.A. granted a surety for the liabilities of Comarch SAS, resulting from the project. The surety was granted up to the amount of EUR 838 thousand and is valid till the termination of the contract.
- q) Due to conclusion of a contract for fuel cards service signed by CA Consulting S.A., a subsidiary of Comarch S.A., Comarch S.A. granted a surety for the benefit of an operator of fuel cards in order to guarantee the fulfilment of any obligations resulting from this contract by CA Consulting S.A. The total amount of granted surety is PLN 50 thousand and is valid till the 31<sup>st</sup> of May, 2017.
- r) Due to conclusion of a framework agreement signed by branch of Comarch AG in Belgium with a customer, Comarch S.A. granted a surety for liabilities of Comarch AG. The surety was granted up to the amount of the agreement, i.e. EUR 3,241 thousand and is valid till the termination of the project.
- s) Due to conclusion of a contract for implementation of Comarch Loyalty Management For Airlines, Comarch Smart Analytics and Comarch Customer Engagement Platform-Gamification, as well as the maintenance and management of the system by Comarch Middle East FZ-LLC, a subsidiary of Comarch S.A., Comarch S.A. granted a surety ("Parent Guarantee") for the liabilities of Comarch Middle East FZ-LLC resulting from this project. The surety was granted up to the amount of the signed agreement, i.e. USD 5,000 thousand and for a period of 5 years.
- t) Due to conclusion of a contract for implementation of Comarch Customer Engagement Platform by Comarch Middle East FZ-LLC, a subsidiary of Comarch S.A., Comarch S.A. granted a surety ("Parent Guarantee") for the liabilities of Comarch Middle East FZ-LLC resulting from this project. The contract was concluded for five years. The surety is valid until fulfilment by Comarch Middle East FZ-LLC of all obligations under the contract and has been granted up to a maximum liability of the contract, i.e. USD 10,000 thousand.
- u) Due to conclusion of a contract for investment credit by Bonus Development Sp. z o.o. SK-A, a subsidiary of Comarch S.A., with Bank Pekao S.A. under which the bank grants Bonus

Development Sp. o.o. SK-A funding in the amount of PLN 38,800 thousand (EUR 9,262 thousand on the date of signing the agreement) and due to the conclusion of the agreement on treasury transactions related to securing exchange rate risk and interest rate of above mentioned credit, Comarch S.A. granted a sureties for the liabilities of Bonus Development Sp z o.o. SK-A resulting from these contracts. Sureties are valid until repayment of all obligations under the credit agreement, the maturity date is on the 28<sup>th</sup> of June, 2030.

- v) Due to conclusion of a contract by Comarch Chile SpA, a subsidiary of Comarch S.A., for IT Out-Tasking Services, Comarch S.A. granted a surety for liabilities of Comarch Chile SpA resulting from this contract. The surety was granted up to the amount of EUR 200 thousand and is valid till the termination of the project, i.e. the 30<sup>th</sup> of August, 2018.
- w) Due to conclusion of a contract by Comarch Polska S.A., a subsidiary of Comarch S.A., for service of fuel cards, Comarch S.A. granted a surety for the benefit of an operator of fuel cards for liabilities of Comarch Polska S.A. resulting from this contract. The surety was granted up to the amount of PLN 10 thousand and is valid till the 14<sup>th</sup> of September, 2017.
- x) Due to conclusion of a contract by Comarch AB, a subsidiary of Comarch S.A., for implementation and service of Loyalty Management Solutions, Comarch S.A. granted a surety for liabilities of Comarch AB. The surety is valid until fulfilment of all obligations under the contract by Comarch AB and was granted up to the amount of SEK 39,747 thousand.
- y) Due to conclusion of a contract by Comarch AB, a subsidiary of Comarch S.A., for implementation and service of Master Services Agreement, Comarch S.A. granted a surety for Comarch AB. The surety was granted up to the amount of PLN 3,827 thousand and is valid till the termination of the contract.
- z) Due to conclusion of a contract by Comarch UK, a subsidiary of Comarch S.A., for implementation and service of Comarch Loyalty Management, Comarch Campaign Management, Comarch Social Mining and Comarch Smart Analytics, Comarch S.A. granted a surety for Comarch UK. The surety was granted up to the amount of GBP 3,318 thousand and is valid till the termination of the contract.
- aa) Due to conclusion of a contract by Comarch Inc., a subsidiary of Comarch S.A., for implementation and service of Comarch Loyalty Management, Comarch S.A. granted a surety for Comarch Inc. The surety was granted up to the amount of USD 420 thousand and is expired due to termination of the contract.
- bb) Due to conclusion of a contract by Comarch Healthcare S.A., a subsidiary of Comarch S.A., the contract for service of payment cards, a surety for Comarch Healthcare S.A. was granted to the amount of PLN 450 thousand and is valid for the duration of the contract.
- cc) Due to conclusion of a contract by Comarch UK, a subsidiary of Comarch S.A., the contract for service of payment cards, a surety for Comarch UK was granted to the amount of PLN 330 thousand and is valid for the duration of the contract.
- dd) Due to conclusion of a contract by Comarch Software und Beratung AG, a subsidiary of Comarch S.A., the contract for implementation and service of Telco BSS and Telco OSS, a surety for Comarch Software und Beratung AG was granted to the amount of EUR 9,570 thousand and is valid for the duration of the contract.
- ee) Due to conclusion of by Thanks Again LLC, an associate of Comarch S.A., an agreement to rent office with a client, a surety for Thanks Again LLC was granted to the amount of USD 544 thousand and is valid for the duration of the contract.
- ff) Due to conclusion of a contract by Comarch SAS, a subsidiary of Comarch S.A., the contract for implementation of Comarch Loyalty Management service, a surety for liabilities of Comarch SAS was granted to the amount of EUR 2,414 thousand and is valid for the duration of the contract.

#### 10.5. Bank Guarantees

On the 31<sup>st</sup> of December, 2016, the value of bank guarantees and letters of credit issued by banks on order from Comarch S.A. in reference to executed agreements and participation in tender proceedings was PLN 37,671 thousand, whereas it was PLN 48,740 thousand on 31<sup>st</sup> of December, 2015.

On the 31<sup>st</sup> of December, 2016, the value of bank guarantees issued by banks on order from Comarch Polska S.A. in reference to executed agreements and participation in tender proceedings was PLN 19 thousand, whereas it was PLN 19 thousand on the 31<sup>st</sup> of December, 2015.

On the 31<sup>st</sup> of December, 2016, the value of bank guarantees issued by banks on order from Comarch Software und Beratung Group was EUR 392 thousand (PLN 1,734 thousand), whereas it was EUR 815 thousand (PLN 3,474 thousand) on the 31<sup>st</sup> of December, 2015.

On the  $31^{st}$  of December, 2016, the value of bank guarantees issued by banks on order from Comarch AG was EUR 16 thousand (PLN 71 thousand), whereas it was EUR 16 thousand (PLN 68 thousand) on the  $31^{st}$  of December, 2015.

Comarch S.A. granted letters of comfort for its subsidiaries: MKS Cracovia SSA (valid till the 30<sup>th</sup> of June, 2017) and Comarch Healthcare S.A. (valid till the 30<sup>th</sup> of June, 2017).

Comarch S.A. granted letters of comfort for its subsidiaries: MKS Cracovia SSA (valid till the 31<sup>st</sup> of December, 2017), Comarch Healthcare S.A. (valid till the 31<sup>st</sup> of December, 2018), Comarch Malaysia SDN. BHD. (valid till the 31<sup>st</sup> of December, 2017) and without time limit, Comarch SAS (valid till the 4<sup>th</sup> of March, 2017), Comarch Argentina S.A. without time limit, and Comarch R&D S.à r.l. without time limit.

### 11. The Most Important Events in 2016 and after the Balance-Sheet Date

### 11.1. Contracts Significant for Issuers' Activities

The most important contracts signed in 2016 are:

# 11.1.1. Contract between the Comarch S.A.S., a Subsidiary of Comarch S.A. and SNC-LAVALIN S.A.S., General Contractor for the Realization of the Construction Investment in Lille, France

On the 15<sup>th</sup> of March, 2016, Comarch S.A.S., a subsidiary of Comarch S.A. signed an agreement with SNC-LAVALIN S.A.S., for the realization of the construction investment in Lille, France. The subject of the contract is the alteration of the warehouse building at 17 Rue Paul Langevin in Lezennes at the data center. The value of this agreement amounts to EUR 7,500 thousand net, i.e. PLN 32,118 thousand (exchange rate as of the date of signing the agreement). The planned completion date of this investment is the second quarter of 2017. The investment will be financed by a long-term loan. The Company announced about conclusion of the above-mentioned agreement in the current report no. 2/2016 dated the 15<sup>th</sup> of March, 2016.

# 11.1.2. Contracts signed with Budimex SA for the implementation of the sixth stage of the investment in the Special Economic Zone in Krakow (SSE7) and the reconstruction of the SSE6 building

On the 18<sup>th</sup> of March, 2016, Comarch S.A. concluded two contracts with Budimex S.A.:

1. On implementation of the sixth stage of the investment in the Special Economic Zone in Krakow (SSE7). The subject of the contract is construction of an office building with road and technical infrastructure and a delivery of necessary materials and equipment. The total area of the building will be 27,736 m2. The contract value is PLN 69,704 thousand net. Construction work will begin after the transfer of the construction site. Anticipated completion date is the third quarter of 2017.

2. On reconstruction of the SSE6 building (Studio 1) in the Special Economic Zone in Krakow. The subject of the contract is the reconstruction of the building from the warehouse to production purpose with road and technical infrastructure and the delivery of necessary materials and equipment. The contract value is PLN 4,350 thousand net. Completion of the investment was in the fourth quarter of 2016.

The total value of contracts signed with the Budimex S.A. amounted to PLN 74,054 thousand net. Comarch S.A. announced details in current report no. 3/2016 dated the 18<sup>th</sup> of March, 2016.

# 11.1.3. Investment Credit Agreement with BGZ BNP Paribas

On the 18<sup>th</sup> of March, 2016, Comarch S.A.S., a subsidiary of Comarch S.A. and Comarch S.A. (as a coborrower), signed an investment credit agreement with bank BGŻ BNP Paribas S.A. with its registered office in Warsaw, for financing and refinancing of 100% of net costs of an investment related to construction of data center in Lille, France, but no more than 83,5% of the total net costs of the whole investment, about which Comarch S.A. informed in current report no. 2/2016 dated the 15<sup>th</sup> of March, 2016. The credit amounts to EUR 8,000 thousand, i.e. PLN 34,164 thousand (exchange rate as of the date of signing the agreement). The crediting period lasts until the 18<sup>th</sup> of September, 2023, the interest rate of the credit is based on a variable rate. The credit should be taken out by the 18<sup>th</sup> of September, 2017. Comarch S.A. announced details in current report no. 4/2016 dated the 18<sup>th</sup> of March, 2016.

# 11.1.4. Meeting the criterion of a significant contract with BGŻ BNP Paribas

In connection with conclusion by Comarch S.A.S., a subsidiary of Comarch S.A. and Comarch S.A. (as co-borrower) on the 18<sup>th</sup> of March, 2016, a credit agreement with a bank BGZ BNP Paribas S.A. (Comarch S.A. announced it in the current report 4/2016 dated the 18<sup>th</sup> of March, 2016), the value of contracts signed in the last 12 months between the entities of Comarch Group and entities of BNP Paribas Group exceeded 10% of the equity of Comarch S.A. as at the 31<sup>st</sup> of December, 2015, thus meeting the criterion of a significant contract. The highest value contract concluded with entities of BNP Paribas Group is Amendment No. 6 dated the 28<sup>th</sup> of May, 2015, to the contract for multipurpose credit line (hereinafter: the "Contract"). The value of the Contract is PLN 35,000 thousand. The Contract was concluded for a definite period until the 30<sup>th</sup> of May, 2016. The total value of all agreements concluded by the entities of Comarch Group with entities of BNP Paribas Group in the last 12 months amounted PLN 95,004 thousand. Comarch S.A. announced details in current report no. 5/2016 dated the 18<sup>th</sup> of March, 2016

# **11.1.5.** Investment Credit Agreement and Credit Agreement for Financing of Company's Operations

On the  $17^{th}$  of May, 2016, Comarch S.A. signed two credit agreements with Bank Handlowy w Warszawie S.A. with its registered office in Warsaw, i.e.:

1) investment credit agreement for financing and refinancing of 75% of net costs of an investment related to construction of an office building SSE7 in the Special Economic Zone in Krakow, about which Comarch S.A. informed in current report no. 3/2016 dated the 18<sup>th</sup> of March, 2016. The credit amounts to EUR 13,332,640.00, i.e. PLN 58,143,643.04 (exchange rate as of the date of signing the agreement). The crediting period is 12 years and lasts until the 15<sup>th</sup> of May, 2028, the credit currency is EUR, the interest rate of the credit is based on a variable rate. The credit should be taken out within 24 months from the date of signing the credit agreement, i.e. by the 16<sup>th</sup> of May, 2018. The credit is secured by: the conventional mortgage of EUR 16,665,800.00, i.e. PLN 72,679,553.80 (exchange rate as of the date of signing the agreement) established on the property on which construction works are being implemented (SSE7 building), a statement of Comarch S.A. of submission to enforcement, power of attorney to accounts of Comarch S.A. maintained in Bank Handlowy w Warszawie S.A.,

cession of rights in the insurance policy of SSE7 building, concluded after the completion of the investment.

b) long-term credit agreement for financing of Company's operations. The credit amounts to EUR 2,508,120.00, i.e. PLN 10,937,911.3 (exchange rate as of the date of signing the agreement). The crediting period is 43 months and lasts until the 16<sup>th</sup> of December, 2019, the credit currency is EUR, the interest rate of the credit is based on a variable rate. The credit should be taken out within 24 months from the date of signing the credit agreement i.e. by the 16<sup>th</sup> of May, 2018. The credit is secured by: a statement of Comarch S.A. of submission to enforcement, power of attorney to accounts of Comarch S.A. maintained in Bank Handlowy w Warszawie S.A. Comarch S.A. announced details in current report no. 8/2016 dated the 17<sup>th</sup> of May, 2016.

# 11.1.6. Conclusion of Significant Agreements with Telefonica Group

On the 1<sup>st</sup> of August, 2016, Comarch S.A. announced that value of agreements signed during the last 12 months by the Comarch Group entities with the Telefonica Group entities exceeded 10% of the equity of Comarch S.A. In view of the above, the Management Board of Comarch S.A. has considered these agreements to be significant. The highest value of the agreements concluded with the Telefonica Group entities is an annex dated the 23<sup>rd</sup> of December, 2015, (hereinafter: the "Annex") to the agreement dated the 5<sup>th</sup> of May, 2015, (hereinafter: the "Master Agreement") on the implementation of the Planning & Desing CM concluded between Comarch Sistemas LTDA, a subsidiary of Comarch S.A. and TELEFONICA BRASIL S/A, the Telefonica Group entity. The Annex expands the scope of the Master Agreement by implementing Network Inventory solutions together with Discovery & Reconciliation. The value of this Annex amounts to BRL 29,960 thousand net, i.e. PLN 35,847 thousand (exchange rate as of the date of publication of this report). The Annex was concluded until 31<sup>st</sup> of December, 2018. Financial conditions of the Master Agreement as well as the Annex do not differ from those commonly used in the market for such agreements.

The Annex as well as the Master Agreement provides for the following provisions for contractual penalties:

- 1. penalties for delay according to the daily rate of 0.5% up to a total rate of 20% of the total value of historical invoices per each case;
- 2. penalties for breach of an agreement 20% of contractual remuneration for each case;
- 3. other penalties provided in the agreement for a total amount of 20% of the contractual remuneration;
- 4. in case of termination of an agreement due to breach of confidentiality, the penalty amounts to 35% of the contractual remuneration;
- 5. BRL 10,000 per each case of lack of registration of an employee in appropriate authority.

Limitation of penalties is a limitation per each case. There is no total limitation concerning all possible penalties. In the agreement, there is established a limit of liability for damages and losses to 100% of the contract value. The following claims are excluded from limitations of liability: resulting from breach of intellectual property rights, breach of obligations concerning confidentiality and employee claims. Payment of contractual penalties does not exclude the right to claim for compensation exceeding the amount of these penalties.

The total value of the agreements concluded by Comarch Group entities with Telefonica Group entities during the last 12 months amounts to approx. PLN 114,723 thousand. Comarch S.A. announced details in current report no. 19/2016 dated the  $1^{st}$  of August, 2016.

### 11.1.7. Investment Credit Agreement with DNB Bank Polska

The Management Board of Comarch S.A. announces that on the 19<sup>th</sup> of August, 2016, Comarch S.A. signed an investment credit agreement with bank DNB Bank Polska Spółka Akcyjna with its registered

office in Warsaw, for financing/refinancing 100% of net investment expenditures related to the purchase of technical devices, which are the equipment of IoT laboratory (Internet of Things) located in building SSE6 in Special Economic Zone in Krakow. The credit amounts to EUR 2,531 thousand, i.e. PLN 10,854 thousand (exchange rate as of the date of signing the agreement). The crediting period lasts until the 30<sup>th</sup> of December, 2023, the interest rate of the credit is based on a variable rate. The credit should be taken out by the 30<sup>th</sup> of December, 2016. The credit is secured by:

- a) registered pledge on financed equipment to the amount of 150% of the credit amount;
- b) cession of rights in the insurance policy of the financed equipment.

Comarch S.A. announced details in current report no. 21/2016 dated the 19<sup>th</sup> of August, 2016.

# 11.1.8. Information on the lack of significant impact of one-off event at the financial results of the Comarch Group

On the 3<sup>rd</sup> of August, 2016, MKS Cracovia SSA, a member of Comarch Group, signed an agreement with Leicester City Football Club (the "Agreement") on sale of intangible assets by MKS Cracovia SSA (player's card of Bartosz Kapustka). The total value of the Agreement doesn't exceed 10% of the equity of Comarch S.A., in the opinion of the Management Board this is not a significant agreement. The Agreement will have no significant impact on the consolidated financial statement of Comarch Group in 2016, as well as in subsequent years. Comarch S.A. announced details in current report no. 20/2016 dated the 3<sup>rd</sup> of August, 2016.

#### AFTER THE BALANCE SHEET DATE

# 11.1.9. Acquisition of Shares in Geopolis Sp. z o.o.

The Management Board of Comarch S.A. announced that on the  $17^{th}$  of March, 2017 Comarch S.A., has signed the letters of intent with Geopolis sp. z o.o. and it's shareholders aimed at setting conditions to carry out the following transactions:

- the disposal of 100% of shares in Geopolis sp. z o.o. for Comarch S.A.,
- the acquisition by Comarch S.A. of the whole copyrights to the ERGO software which belongs to the Geopolis sp. z o.o.,
- the recapitalization of Geopolis sp. z o.o. by Comarch S.A.

The above-mentioned transactions were to be carried out once the relevant conditions set out in the letters of intent had been fulfilled and the agreement on others terms had been reached until  $31^{\rm st}$  of March, 2017. On  $31^{\rm st}$  of March, 2017 it was announced that the deadline for fulfilment of the conditions set out in the letters of intent was postponed. On the  $3^{\rm rd}$  of April, 2017, the conditions set out in letters of intent have been fulfilled. The total value of the transactions amounted to PLN 8.05 million.

Geopolis sp. z o.o. supports informatization in public administration units by creating and implementing integrated registers and records of a spatial nature, systems for managing of state surveying and cartographic resource database as well as geoportals. Acquiring of Geopolis sp. z o.o. will allow Comarch Group to expand the product portfolio dedicated to the public sector.

Comarch S.A. announced details in current reports no 2/2017 dated the  $17^{th}$  of March, 2017, no 4/2017 dated the  $31^{st}$  of March, 2017 and no 5/2017 dated the  $4^{th}$  of April, 2017.

#### 11.2. Other

# **11.2.1.** Opinion of Supervisory Board and Recommendation of Management Board of Comarch S.A. Regarding Dividend

The Supervisory Board of Comarch S.A. issued a positive opinion of the Management Board's recommendation on distribution of net profit for 2015. With the resolution no. 2/05/2016 dated the  $16^{th}$  of May, 2016, The Management Board of Comarch S.A. recommended to the Company's General Shareholders Meeting to pass the net profit achieved by Comarch S.A. in financial year from the  $1^{st}$  of January, 2015 to the  $31^{st}$  of December, 2015 in the amount of PLN 57 682 617,41 in whole to supplementary capital. The Company announced details in current report no. 7/2016 dated the  $16^{th}$  of May, 2016.

# 11.2.2. Establishment of a Mortgages on Assets of Comarch S.A.

On the 24<sup>th</sup> of August, 2016, Comarch S.A. received a notice from the District Court for Krakow-Podgórze, the Fourth Division of the Land and Mortgage Register, dated the 22<sup>nd</sup> of July, 2016, on registration of a mortgage of EUR 12,000 thousand, i.e. PLN 51,246 thousand (exchange rate as of the date of signing the agreement) established on the second place on the property belonging to Comarch S.A. located at ul. prof. Michała Życzkowskiego 23, Cracow (the SSEIV building). The basis for registration of above mentioned mortgage is an investment credit agreement dated the 18<sup>th</sup> of March, 2016, concluded between a bank BGŻ BNP Paribas S.A. and Comarch S.A.S., a subsidiary of Comarch S.A. and Comarch S.A. (as a co-borrower). The Company announced details in the current report no. 22/2016 dated the 24<sup>th</sup> of August, 2016.

On the 16<sup>th</sup> of September, 2016, Comarch S.A. received a notice from the District Court for Krakow-Podgórze, the Fourth Division of the Land and Mortgage Register, dated the 8<sup>th</sup> of September, 2016, on registration of a mortgage with a value of EUR 16,665,800, i.e. PLN 71,866,262,76, as at the date of registration of the mortgage, established on the property owned by Comarch S.A. located in the Special Economic Zone in Krakow. The current book value of the real estate amounts to PLN 19,140,932,01.

The basis for registration of above mentioned mortgage is an investment credit agreement dated the 17<sup>th</sup> of May, 2016, concluded between a bank Bank Handlowy w Warszawie S.A. and Comarch S.A.

The Company announced details in the current reports no 8/2016 dated the 17<sup>th</sup> of May, 2016 and no 24/2016 dated the 16<sup>th</sup> of September, 2016.

#### **AFTER THE BALANCE SHEET DATE**

# 11.2.3. Request of Bank Pekao S.A. for PLN 100 million from CA Consulting S.A. Due to Improper Performance of an Agreement

The Management Board of Comarch S.A. announced on 23<sup>rd</sup> of March, 2017 that, CA Consulting S.A., a subsidiary of Comarch S.A., received the request for payment from Bank Pekao S.A. In the issued letter, the Bank called on CA Consulting S.A. to pay the amount of PLN 100 million resulting from improper performance of the Comprehensive Comarch Internet Banking Agreement (CIB) of 23<sup>rd</sup> of December, 2005. According to the Bank's letter the improper performance of the Agreement consists in the failure to meet by CA Consulting S.A. the parameters defined in SLA.

In the opinion of the Issuer the request directed to CA Consulting S.A. has neither justification nor grounds in the provisions of the Agreement of 2005. According to the Issuer, exceeding the parameters of the SLA results from the reasons attributable to the Bank which are beyond the control of CA Consulting S.A., including in particular the fact that the volume of transactions processed by the System repeatedly exceeded the project assumptions set out in the Agreement, as well as the lack of sufficient Bank investment in the modernization of the infrastructure, necessary for the functioning of the CIB System over the last nine years. The large part of currently existing infrastructure comes from 2008 and it has the same computing power as at that time, which is currently not enough for proper operation of the System. CA Consulting S.A. has repeatedly informed the Bank about this fact, including in writing, informing about necessity of revitalization and modernization work aimed at increasing initial performance benchmarks, as well as performing works adjusting the System to the number of processed transactions, among others in the letter of January 2017 from the Management

Board of Comarch S.A. to the Management Board of Pekao S.A., as well as from the Management Board of CA Consulting S.A. to the managers of Pekao S.A.

In accordance with the provisions of the Agreement, total liability limit of CA Consulting S.A. in any given calendar year will not exceed 100% of the remuneration due to services specified in the Agreement and received by CA Consulting S.A. in the given calendar year. The amount of request exceeds several dozen times the above mention limit and is not justified in any way in the letter.

Comarch S.A. announces that CA Consulting S.A. is going to take the necessary legal steps to confirm the unreasonableness of the claim submitted by the Bank, and also is going to pursue the claim for breach of good name of the Company.

CA Consulting S.A. also informs that still provides services under the Agreement concluded with the Bank.

According to the Management Board of Comarch S.A. this situation will not have significant impact on the operations and financial standing of the Comarch Group.

The Company announced details in the current report no 3/2017 dated the 23<sup>rd</sup> of March, 2017.

12. Major Domestic and Foreign Investment (Securities, Financial Instruments, Intangible Assets and Real Estate), including Capital Investment Made outside the Group of Related Parties, as well as a Description of their Financing, as well as an Appraisal of Ability for Executing Investment Plans, Including Capital Investment Compared to the Amount of Resources Owned

The Group does not restrict its interest to the territory of Poland alone. With products featuring international competitive edge, Comarch will consistently aim at increase in international sales, especially in Western Europe. The sales will be executed directly to the final client (through Comarch S.A. or another Company from the Comarch Group) or through partner companies.

Within the following years, the Comarch Group will continue investment projects which will enable further expansion of the Company to new commercial areas and new markets. They will be financed with the means accorded by the companies at the Comarch Group, but also with bank credits.

### 12.1. Capital Investments

On the  $15^{th}$  of January, 2016, a share capital of Comarch SRL was increased from EUR 200 thousand to EUR 700 thousand, i.e. EUR 500 thousand (PLN 2,203,750 at the exchange rate of the  $15^{th}$  of January, 2016).

On the 22<sup>nd</sup> of January, 2016, a share capital increase of Comarch Management sp. o.o. to the amount of PLN 300 thousand was registered in the National Court.

On the 9<sup>th</sup> of February, 2016, the Management Board of Comarch AG adopted an oral resolution on approval of the acquisition from Comarch S.A. of 5,000 shares of Comarch Argentina S.A., i.e. 5% of the share capital. On the 15<sup>th</sup> of February, 2016, the Management Board resolution has been confirmed in writing and then on the 25<sup>th</sup> of April, 2016, the notary confirmed authenticity of handwritten signatures of the members of the Management Board on this resolution. As a result of the above mentioned operations, shareholders of Comarch Argentina S.A. are Comarch S.A. (95% of the share capital) and Comarch AG (5% of the share capital).

On the 4<sup>th</sup> of April, 2016, a resolution was passed to increase the share capital of Comarch Sistemas LTDA from the amount of BRL 1 thousand to BRL 1,000 thousand. Comarch AG purchased 799,200 shares at a nominal price BRL 1 (PLN 1.0480 at the exchange rate of 4.04.2016) each and currently holds 80% of shares with a total value of BRL 800 thousand, while Comarch Software und Beratung

AG acquired 199,800 shares at the nominal price of BRL 1 each and currently holds a 20% stake with a total value of BRL 200 thousand. The capital increase was registered on the 14<sup>th</sup> of April, 2016.

On the 4<sup>th</sup> of May, 2016, Comarch Colombia S.A.S. with its registered office in Bogota, Colombia, was registered. Comarch Software Spain S.L.U. holds 100% of Comarch Colombia S.A.S. The target capital of the company amounts to COP 3,600,000,000 (i.e. PLN 4,726,800 at the exchange rate of 4.05.2016) and consists of 3,600,000 shares with a nominal value of COP 1,000 each. On the day of publication of the report, the share capital amounts to COP 182,000,000 (i.e. PLN 256,802 at the exchange rate of 31.12.2016) and consists of 182,000 shares with a nominal value of COP 1,000 each.

On the 23<sup>rd</sup> of August, 2016, the Extraordinary General Shareholders Meeting of Comarch Healthcare S.A. adopted a resolution on the increase of share capital from PLN 6,014,806 to PLN 8,114,806 through the issue of 2,100,000 Series N shares with a nominal value of PLN 1 each. Shares of N series were acquired and paid in full by Comarch S.A. at the issue price of PLN 10 per share, i.e. at a total issue price of PLN 21,000,000, of which PLN 18,900,000 was transferred for the supplementary capital of Comarch Healthcare S.A. as a share premium. As a result of the above mentioned operations, the shareholders of Comarch Healthcare S.A. at the date of this report are CCF FIZ (57.13% of the share capital), Comarch S.A. (25.88% of the share capital) and CASA Management and Consulting sp. o.o. SKA (16.99% of the share capital).

On the basis of the agreement concluded on the 31<sup>st</sup> of August, 2016, Comarch AG returned shares of Comarch Software und Beratung AG borrowed from the entity outside the Group. On the 12<sup>th</sup> of December, 2016, Comarch AG purchased 166,719 shares of Comarch Software und Beratung AG from the entity outside the Group, which constituted 2.68% of the company's share capital. The value of the transaction amounted to EUR 1,430 thousand. As a result of the above transaction, Comarch AG owns 100% of Comarch Software und Beratung AG.

On the 18<sup>th</sup> of October, 2016, there was a breakdown of investment certificates of Comarch Corporate Finance Closed Investment Fund (CCF FIZ) in a ratio of 1:1,000 and thereby 1 investment certificate of the Fund before the split will correspond to 1,000 investment certificates after the split. After this operation, Comarch S.A. owned 4,000 investment certificates, instead of previous 4, which represented 100% of investment certificates in CCF FIZ. On the 22<sup>nd</sup> of December, 2016, within the allocation of CCF FIZ investment certificates from the new issue of Series B, Comarch S.A. acquired 17 CCF FIZ investment certificates Series B at the issue price of PLN 29,607 per one certificate, i.e. at total issue price of PLN 503,319. As a result of the allocation and acquisition of certificates Series B, as of the 31<sup>st</sup> of December, 2016, Comarch S.A. holds in total 4,017 CCF FIZ investment certificates, representing 100% of the total number of certificates.

On the 11<sup>th</sup> of November, 2016, an application was submitted to the registry authority for registration of the company Comarch Peru S.A.C. with its registered office in Lima, Peru. On the 14<sup>th</sup> of December, 2016, a company Comarch Perú S.A.C headquartered in Lima, Peru was registered. The share capital of the company amounts to PEN 165,000 (i.e. PLN 203,115 at the date of registration) and consists of 165,000 shares with a nominal value of PEN 1 each. Comarch AG holds a 95% of shares, while Comarch S.A. holds 5% of shares of Comarch Perú S.A.C.

On the 21<sup>st</sup> of November, 2016, there was an increase in share capital of Comarch Argentina S.A. from the amount of ARS 100,000 to ARS 3,298,195, i.e. ARS 3,198,195 (i.e. PLN 856,157 at the exchange rate as of the 21<sup>st</sup> of December, 2016) through the issue of 3,198,195 common, nominative, non-endorsable shares with a nominal value of ARS 1 for one share. Issued shares were acquired by existing shareholders of Comarch Argentina S.A., i.e. Comarch S.A. acquired 3,038,285 shares, while Comarch AG acquired 159,910 shares. As a result of the capital increase the percentage shareholding structure of Comarch Argentina S.A. has not changed - Comarch S.A. holds 3,133,285 shares (95% of the share capital), while Comarch AG holds 164,910 shares (5% of the share capital). Until the date of publication of this report the capital increase has not been registered.

#### 12.2. Real Estates

On the 16<sup>th</sup> of June, 2015 an agreement on the building investment in Łódź was made between Bonus Development spółka z ograniczoną odpowiedzialnością S.K.A., a subsidiary of Comarch S.A. and Skanska S.A. The subject of the agreement is the construction of office building together with the rebuilding and change of usage of the adjacent former factory building, located in Łódź, 76/78 Jaracza Street including traffic and technical infrastructure and the supply of building materials and machinery. The total space of the building will be 9,906.20 m2. The net value of the agreement amounts to PLN 37,883 thou. The investment was completed in the first quarter of 2017. Capital expenditures incurred

in connection with the above mentioned agreement until the 31st of December, 2016, amounted to

The office building that was purchased by Comarch S.A.S. in Lille is the new office of the company. On the 15<sup>th</sup> of March, 2016, Comarch S.A.S., a subsidiary of Comarch S.A. signed an agreement with SNC-LAVALIN S.A.S., for the realization of the construction investment in Lille, France. The subject of the contract is the alteration of the warehouse building at 17 Rue Paul Langevin in Lezennes in the data center. The value of this agreement amounts to EUR 7,500 thousand net, i.e. PLN 32,118 thousand (exchange rate as of the date of signing the agreement). Investment expenditures incurred in connection with the above-mentioned agreement until the 31<sup>st</sup> of December, 2016, amounted to EUR 1,384 thousand, i.e. PLN 6,122 thousand at the exchange rate at the 31<sup>st</sup> of December, 2016. The planned completion date of this investment is the second quarter of 2017. The investment is financed by a long-term bank credit.

On the 18<sup>th</sup> of March, 2016, Comarch S.A. concluded two contracts with Budimex S.A.:

- On implementation of the sixth stage of the investment in the Special Economic Zone in Krakow (SSE7). The subject of the contract is construction of an office building with road and technical infrastructure and a delivery of necessary materials and equipment. The total area of the building will be 27,736 m2. The contract value is PLN 69,704 thousand net. Construction work will begin after the transfer of the construction site. Anticipated completion date is the third quarter of 2017.
- On reconstruction of the SSE6 building (Studio 1) in the Special Economic Zone in Krakow. The subject of the contract is the reconstruction of the building from the warehouse to production purpose with road and technical infrastructure and the delivery of necessary materials and equipment. The contract value is PLN 4,350 thousand net. Completion of the investment was in the fourth quarter of 2016.

The total value of contracts signed with the Budimex S.A. amounted to PLN 74,054 thousand net.

In the first half of 2016, Comarch Group purchased the following plots of land: in the Krakow Special Economic Zone with an area of 1.31 ha (value of the transaction amounted to PLN 3,831 thousand) and in Świeradów Zdrój (value of the transaction amounted to PLN 3,921 thousand).

### 13. Activities in Special Economic Zone

PLN 35,418 thousand.

On the 22<sup>nd</sup> of March, 1999, Comarch S.A. obtained a permit for conducting activity in the Special Economic Zone in Krakow ("SEZ"). According to the regulation of the Council of Ministers of the 14<sup>th</sup> of October, 1997 on establishment of a Special Economic Zone in Krakow (Journal of Laws No. 135, item 912 and changes to this act), the entities, which invested in the Krakow special economic zone at least EUR 2 million, were granted the following tax allowances:

- During the first 6 years of commercial operations in the zone, the income from such activity is free from income tax,
- After this period of time, but not later than until the date specified in the permit, half of the income obtained is free from income tax.

The allowance was applicable for the income tax from legal entities from the income obtained from the activity specified in the permit.

As a result of Poland joining the European Union, an Act was passed on the 2<sup>nd</sup> of October, 2003, that changed the act on special economic zones and certain other acts (Journal of Laws No. 188 Item

1840) that changed the conditions for tax exemptions for entities operating in special economic zones. Pursuant to the article 6, section 1 of this act, these entities may apply for changes to the terms and conditions of their permits in order to adjust them to the principles for granting public aid in force in the European Union. Pursuant to the article 5, section 2 point 1 lit. b), point 2, point 3 of the act, the maximum amount of public aid for entities, which operate in a special economic zone on the basis of a permit issued before the 1st of January, 2000, cannot exceed 75% of the value of investments incurred in the period from the date of obtaining the permit until the 31st of December, 2006, provided that in determining the maximum amount of public aid, the total amount of public aid obtained since the 1st of January, 2001, is taken into consideration. This means a change in the current method of granting tax relief (public aid) from unlimited relief to relief that is limited in value and depends on the value of investments made. In the case of Comarch S.A., the maximum value of public aid cannot exceed 75% of the value of investment expenditures, which the company has incurred/shall incur since obtaining the permit, i.e. from the 22<sup>nd</sup> of March, 1999, to the 31<sup>st</sup> of December, 2006.

The costs of investments and the amount of aid are subject to discount pursuant to Par. 9 of the Regulation of the Ministry from the 14<sup>th</sup> of September, 2004, on the Krakow Special Economic Zone (Journal of Laws 220 Item 2232) with wording changed pursuant to Par. 1 of the Regulation of the Ministry from the 8<sup>th</sup> of February, 2005, that changed the Ordinance on the Krakow Special Economic Zone (Journal of Laws No. 32 Item 270) and with Par. 2 of the latter Ordinance taken into consideration.

Comarch S.A. approached the Minister of the Economy in order to change the terms and conditions of its permit. On the 1st of July, 2004, it received a decision from the Minister of the Economy dated the 24<sup>th</sup> of June, 2004, on the topic of changes to the terms and conditions of the permit (those mentioned above and those compliant with the act). At the same time, the period of time for which the permit for Comarch S.A. was issued was extended to the 31<sup>st</sup> of December, 2017, in the changed permit.

The company holds also another permit for operating in the special economic zone in Krakowski Park Technologiczny, issued in 2007, valid till the 31<sup>st</sup> of December, 2017.

In 2013 and in 2016, the Company obtained another three permits for operating in the special economic zone in Krakowski Park Technologiczny. That permits do not specify their validity date. At the same time the company emphasises that on the 23<sup>rd</sup> of July, 2013, the Council of Ministers adopted the regulation lengthening the period for existing of special economic zones in Poland till 2026.

Pursuant to IAS 12, unused tax relief as at the 31st of December, 2016, constitutes a deferred income tax asset. In the second quarter of 2016 the investment relief in respect of the permit obtained in 1999 was fully used. Limit of the unused investment relief in respect of the authorization obtained in 2007 as at the 31<sup>st</sup> of December, 2016, (discounted as at the permit date), is PLN 19,801 thousand. Limit of the unused investment relief in respect of the authorization obtained in 2013 as at the 31st of December, 2016, (discounted as at the permit date), is about PLN 29,000 thousand. Deferred income tax assets are defined in the amount that it is anticipated will have to be deducted from income tax in the future in reference to negative temporary differences and due to income tax relief in connection with activities in Special Economic Zone, which shall result in the future in reducing the amount of the basis of taxation and the deductible tax loss defined using the precautionary principle. In relation to the above-mentioned principle, assets are recognised only for one year with the assumption that the basis for their recognition is average income acquired from activities in the special economic zone over five years (including the year for which the financial statement is prepared).

#### 14. Resolutions of the AGM and the Board of Supervisors

#### 14.1. Corporate Governance Principles

Pursuant to the detailed principle number II.Z.11 included in the second part of the "Best Practice for GPW Listed Companies 2016", Comarch S.A.'s Management Board announced in EBI current report no. 3/2016 that on the 16<sup>th</sup> of May, 2016, Supervisory Board of Comarch S.A. passed the resolution no. 10/5/2016 in which projects of the resolutions at the AGM, to be held on the 15<sup>th</sup> of June, 2016, are given positive opinions.

Pursuant to the detailed principle number II.Z.10 included in the second part of the "Best Practice for GPW Listed Companies 2016", Comarch S.A.'s Management Board conveyed in EBI current report no. 2/2016 the report on the activities of the Supervisory Board of Comarch S.A., an assessment of the Company's situation in 2015 including assessment of the Company's internal system control and risk management in the Company, an assessment of the Company's compliance with the disclosure obligations concerning compliance with the corporate governance principles, as well as the report on the sponsorship or charity activities carry out of the Company.

# 14.2. Annual General Meeting – 15<sup>th</sup> of June, 2016

# a) Convention of the AGM, Agenda of the Meeting and Information on Participation in the Company's General Meeting

On the 16<sup>th</sup> of May, 2016, pursuant to article 395, 399 § 1, article 402 with index 1 and 402 with index 2 of the Code of Commercial Companies and Partnerships, and pursuant to article 14 of the Company's Statute, the Management Board of Comarch S.A. convened the Annual General Shareholders' Meeting of Comarch S.A., to be held at 11:00 o'clock on the 15<sup>th</sup> of June, 2016, at ul. Prof. Michała Życzkowskiego 23 in Krakow, Poland. Agenda of the meeting and projects of resolutions to be presented on AGM, and their grounds, were also published on that day. Pursuant to art. 402 with index 2 of the Code of Commercial Companies and Partnerships, the Company's Management Board has presented information on participation in the Company's General Meeting, including:

- Shareholder's right to demand the inclusion of specific issues in the agenda of the nearest General Meeting,
- A shareholder's right to introduce projects of resolutions,
- Method of exercising the right to vote by proxy,
- The possibility and the method of participating in the General Meeting using means of electronic communication,
- The method of giving one's opinion during the General Meeting using means of electronic communication,
- The method of exercising a voting right in by correspondence or by using means of electronic communication,
- Date of registration for participation in the General Meeting: 30<sup>th</sup> of May, 2016,
- Information about the right to participate in the General Meeting,
- List of shareholders,
- Access to documentation,
- The Company's website and e-mail address.

The Company announced details in current report no. 6/2016 dated the 16<sup>th</sup> of May, 2016.

#### b) Content of the Resolutions Passed at the AGM

The AGM passed the resolutions related to:

- election of Chairman of the General Meeting;
- removing from the agenda of the meeting the point regarding the election of the Returns Committee;
- passing the agenda of the meeting;
- approving the Company's financial statement for the fiscal year 1.01.2015 31.12.2015;
- approving the report of the Management Board regarding the activities of the Company in 2015:
- approving the financial statement of the Capital Group for the fiscal year 1.01.2015 -31.12.2015;

- approving the report of the Management Board of Comarch S.A. regarding the activities of the Capital Group in 2015;
- approving the activity report of the Company's Board of Supervisors for the fiscal year 2015, including assessment of the Company's situation;
- distribution of the Company's net profit for the fiscal year 1.01.2015 31.12.2015;
- acknowledging the fulfilment of duties by the members of the Management Board and the Supervisory Board in the fiscal year 1.01.2015 - 31.12.2015;
- appointment of the Members of the Board of Supervisors:
  - o Elżbieta Filipiak Chairman of the Supervisory Board,
  - Maciej Brzeziński Vice-Chairman of the Supervisory Board,
  - o Robert Bednarski Member of the Supervisory Board,
  - o Danuta Drobniak Member of the Supervisory Board,
  - Wojciech Kucharzyk Member of the Supervisory Board,
  - Anna Ławrynowicz Member of the Supervisory Board,
  - o Anna Pruska Member of the Supervisory Board.
- appointment of the Members of the Management Board:
  - o Janusz Filipiak Chairman of the Management Board,
  - Marcin Dąbrowski Vice-President of the Management Board,
  - Paweł Prokop Vice-President of the Management Board,
  - Andrzej Przewięźlikowski Vice-President of the Management Board,
  - Zbigniew Rymarczyk Vice-President of the Management Board,
  - o Konrad Tarański Vice-President of the Management Board,
  - o Marcin Warwas Vice-President of the Management Board.
- changes in the Company's Statute. Changes in the Company's Statute were registered by the District Court for Kraków-Śródmieście, XI Economic Division of the National Court Register on the 29<sup>th</sup> of August, 2016 (current report no 23/2016 dated the 6<sup>th</sup> of September 2016).

The full content of the resolutions and details related to the appointment of the Members of the Board of Supervisors as well as appointment of the Members of the Management Board were published on in the current reports no. 9/2016, no. 10/2016 and 11/2016, dated the 15<sup>th</sup> of June, 2016.

### c) Resolution of the AGM Regarding Dividend for 2015

The General Shareholder's Meeting decided that the earned in the fiscal year 1 January 2015 - 31 December 2015 net profit in the amount of PLN 57,682,617.41 will be passed in total to supplementary capital.

#### d) The List of Shareholders Participating the Annual General Shareholders Meeting

Accordingly, to the list of shareholders participating the Annual General Meeting of Comarch S.A. on the 15<sup>th</sup> of June, 2016, Elżbieta Filipiak, Janusz Filipiak and Metlife Otwarty Fundusz Emerytalny held at least 5% of the total number of votes represented at this Meeting:

- Janusz Filipiak 893,000 shares which gave 4,465,000 votes at the AGM, which constituted 45.60% of the all votes at this AGM and which constituted 29.52% of the total number of votes;
- Elżbieta Filipiak 846,000 shares which gave 4,230,000 votes at the AGM, which constituted 43.20% of the all votes at this AGM and which constituted 27.96% of the total number of votes.
- Metlife Otwarty Fundusz Emerytalny 590,000 shares which gave 590,000 votes at the AGM, which constituted 6.03% of the all votes at this AGM and which constituted 3.90% of the total number of votes.

The total number of votes from all issued Comarch S.A. shares is 15,126,949. Shareholders participating the Annual General Shareholders Meeting of Comarch S.A. on the 15<sup>th</sup> of June, 2016 held shares giving 9,792,490 votes, which constituted 64.74% of the total number of votes. The Company announced details in current report no. 12/2016 dated the 15<sup>th</sup> of June, 2016.

### 15. Operations on Comarch S.A. Shares

# 15.1. Purchase/Disposal Transactions on Comarch S.A. Shares

On the 5<sup>th</sup> of July, 2016, the Management Board of Comarch S.A. received from a person discharging managerial responsibilities, Chairman of the Board of Supervisors of Comarch S.A., a notification of transaction dated the 30<sup>th</sup> of June, 2016, referred to in Article 19 par. 1 of the Regulation of the European Parliament and the EU Council No. 596/2014 dated the 16<sup>th</sup> of April, 2014, on market abuse. This transaction concerned the free of charge disposal of 677,461 ordinary bearer shares outside the trading system, as a result of the division of joint property at the price of PLN 141.00 (closing price of the 29<sup>th</sup> of June, 2016) per 1 share. The value of the transaction amounted to PLN 95,522,001.00. The Company announced details in current report no. RB-13-2016 dated the 5<sup>th</sup> of July, 2016.

On the 5<sup>th</sup> of July, 2016, the Management Board of Comarch S.A. received from a person discharging managerial responsibilities, President of the Management Board of Comarch S.A., a notification of transactions dated the 30<sup>th</sup> of June, 2016, referred to in Article 19 par. 1 of the Regulation of the European Parliament and the EU Council No. 596/2014 dated the 16<sup>th</sup> of April, 2014, on market abuse. This transaction concerned:

- Free of charge acquisition of 677,461 ordinary bearer shares outside the trading system, as a result of the division of joint property at the price of PLN 141.00 (closing price of the 29<sup>th</sup> of June, 2016) per 1 share. The value of the transaction amounted to PLN 95,522,001.00.
- Disposal by making a donation of 200,000 ordinary bearer shares outside the trading system at the price of PLN 141.00 (closing price of the 29<sup>th</sup> of June, 2016) per 1 share. The value of the transaction amounted to PLN 28,200,000.00.

The Company announced details in current report no. RB-15-2016 dated the 5<sup>th</sup> of July, 2016.

On the 5<sup>th</sup> of July, 2016, the Management Board of Comarch S.A. received from a person closely related to the persons discharging managerial responsibilities, a notification of transactions referred to in Article 19 par. 1 of the Regulation of the European Parliament and the EU Council No. 596/2014 dated the 16<sup>th</sup> of April, 2014, on market abuse. This transaction concerned:

- Free of charge acquisition of 200,000 ordinary bearer shares under the donation agreement outside the trading system at the price of PLN 141.00 (closing price of the 29<sup>th</sup> of June, 2016) per 1 share. The value of the transaction amounted to PLN 28,200,000.00.
- Disposal on the 30<sup>th</sup> of June, 2016, and the 4<sup>th</sup> of July, 2016, of 200,000 ordinary bearer shares on regulated market at the weighted average price of PLN 143.73 per 1 share. The value of the transaction amounted to PLN 28,745,000.00.

The Company announced details in current report no. RB-17-2016 dated the 5<sup>th</sup> of July, 2016.

#### **AFTER THE BALANCE SHEET DATE**

None present.

# 15.2. Change in the total number of votes at Comarch S.A.

On the 5<sup>th</sup> of July, 2016, the Management Board of Comarch S.A. received from Mr. Janusz Filipiak a Notification, pursuant to Art. 69 par. 2 point 2 of the Act on Public Offering, the terms for introducing and trading financial instruments on the stock exchange, as well as public companies, that contained information about the change of so far held over 33% of the total number of votes by at least 1% of the total number of votes in Comarch S.A. Reduction of the involvement of at least 1% of the total number of votes was a result of disposal of shares of the Company on the 30<sup>th</sup> of June, 2016. Directly before the change Mr. Janusz Filipiak held 2,674,488 of shares, representing 32.88% of the share capital of the Company and entitled to 6,246,488 votes at the General Shareholders Meeting, which constituted 41.30% of total votes at the General Shareholders Meeting of the Company. Currently, Mr. Janusz Filipiak holds 1,997,027 shares, representing 24.55% of the share capital and entitling to

5,569,027 votes at the General Shareholders Meeting, which constitutes 36.82% of total votes at the General Shareholders Meeting of the Company.

The Company announced details in current report no. RB-14-2016 dated the 5<sup>th</sup> of July, 2016.

On the 5<sup>th</sup> of July, 2016, the Management Board of Comarch S.A. received from Mrs. Elżbieta Filipiak a Notification, pursuant to Art. 69 par. 2 point 1 letter a of the Act on Public Offering, the terms for introducing and trading financial instruments on the stock exchange, as well as public companies, that contained information about the change of so far held over 10% of the total number of votes by at least 2% of the total number of votes in Comarch S.A. Increase of the involvement of at least 2% of the total number of votes was a result of:

- Acquisition of Company's shares on the 30<sup>th</sup> of June, 2016. Directly before the change Mrs. Elżbieta Filipiak held 846,000 of shares, representing 10.40% of the share capital of the Company and entitled to 4,230,000 votes at the General Shareholders Meeting, which constituted 27.96% of total votes at the General Shareholders Meeting of the Company. After acquisition, Mrs. Elżbieta Filipiak was holding 1,523,461 shares, representing 18.73% of the share capital and entitling to 4,907,461 votes at the General Shareholders Meeting, which constituted 32.44% of total votes at the General Shareholders Meeting of the Company.
- Disposal of Company's shares on the 30<sup>th</sup> of June, 2016. Directly before the change Mrs. Elżbieta Filipiak held 1,523,461 of shares, representing 18.73% of the share capital of the Company and entitled to 4,907,461 votes at the General Shareholders Meeting, which constituted 32.44% of total votes at the General Shareholders Meeting of the Company. Currently, Mrs. Elżbieta Filipiak holds 1,323,461 shares, representing 16.27% of the share capital and entitling to 4,707,461 votes at the General Shareholders Meeting, which constituted 31.12% of total votes at the General Shareholders Meeting of the Company.

The Company announced details in current report no. RB-16-2016 dated the 5<sup>th</sup> of July, 2016.

On the 7<sup>th</sup> of July, 2016, the Management Board of Comarch S.A. received from MetLife PTE S.A. a Notification, pursuant to Art. 69 par. 2 point 2 of the Act on Public Offering, the terms for introducing and trading financial instruments on the stock exchange, as well as public companies, in which informed that MetLife Otwarty Fundusz Emerytalny (open pension fund managed by MetLife PTE S.A.) increased its involvement over 5% of the total number of votes in Comarch S.A. Increase of the involvement over 5% was a result of purchase of shares of the Company on the 30<sup>th</sup> of June, 2016. Directly before the change MetLife OFE held 616,954 of shares, representing 7.59% of the share capital of the Company and entitled to 616,954 votes at the General Shareholders Meeting, which constituted 4.08% of total votes at the General Shareholders Meeting of the Company. Currently, MetLife OFE holds 841,097 shares, representing 10.34% of the share capital and entitling to 841,097 votes at the General Shareholders Meeting, which constitutes 5.56% of total votes at the General Shareholders Meeting of the Company.

The Company announced details in current report no. RB-18-2016 dated the 7<sup>th</sup> of July, 2016.

# 15.3. Managerial Option Program for Members of the Management Board

None present.

# 16. Transactions on Shares of Subsidiaries and Associates of Comarch S.A.

None present except for those mentioned in point 20.2 of the statement.

### AFTER THE BALANCE SHEET DATE

None present except for those mentioned in point 20.3 of the statement.

#### 17. Other Events in 2016 and after the Balance Sheet Date

# 17.1. Dates of Periodical Financial Reports in 2016

Pursuant to § 103 sec. 1 of the Regulation issued by the Minister of Finance on the  $19^{th}$  of February, 2009, concerning current and periodical information pertaining to companies listed on the stock exchange, as well as conditions for recognizing the equivalence of information required by legal regulations binding in a country which is not a member state, with current report no. 1/2016 dated the  $18^{th}$  of January, 2016, Comarch S.A.'s Management Board presented terms of periodical financial reports in 2016.

#### AFTER THE BALANCE SHEET DATE

# 17.2. Dates of Periodical Financial Reports in 2017

In the current report no. RB-1-2017 dated the 5<sup>th</sup> of January, 2017, Comarch S.A.'s Management Board set the following dates of periodical financial reports in 2017:

- Q4 2016 on 1<sup>st</sup> of March, 2017
- Q1 2017 on 22<sup>nd</sup> of May, 2017
- Q3 2017 on 17<sup>th</sup> of November, 2017
- Consolidated half-year report which include condensed consolidated financial statement and condensed financial statement for the first half of 2017 - on 31<sup>st</sup> of August, 2017
- Annual report for 2016 on 28<sup>th</sup> of April, 2017
- Consolidated annual report for 2016 on 28<sup>th</sup> of April, 2017

#### 17.3. Forward Contracts Concluded after the Balance Sheet Date

Between the 1<sup>st</sup> of January, 2017 and the 28<sup>th</sup> of April, 2017, Comarch S.A. concluded forward contracts for the sales of RUB 76,000 thousand. The total net value of open forward contracts as of the 28<sup>th</sup> of April, 2017 amounted to EUR 33,560 thousand, USD 17,300 thousand, GBP 100 thousand and RUB 64,000 thousand. The open forward contracts as of the 28<sup>th</sup> of April, 2017 were valuated at plus PLN 14,706 thousand. The contracts will be settled within 33 months from the balance sheet date. All forward contracts have been concluded in order to limit the influence of currency exchange rates on the financial results related to the contracts carried out by Comarch S.A., in which the remuneration is set in a foreign currency, as well as to secure cash flows from an investment loan granted in euro, but run in PLN.

# **18.** Characteristic of Policy of the Development Direction in the Comarch Group

The strategic development directions in the Comarch Group are:

- development of international sales, especially focusing on mature markets in Western Europe (in particular in the DACH region) and both Americas,
- constant development of its own technologically advanced products, high expenses for R&D.
- development of products and IT services for medicine,
- development of sales of IT products and services as cloud computing,
- diversification of an offer through sales of products and services to customers in many economic sectors,
- continuation of development works within IT solutions for e-Health sector which should become one of the main sources of customers for the Comarch Group in the future,
- strict cooperation with global customers in international markets,
- constant investment in human resources,
- development of a modern production base in Poland and abroad.

#### 19. Achievements within Research and Development

Globalisation of world economy, as well as liberalisation of trade, result in disappearance of barriers for companies and their products. The IT market becomes an open and global market where prices and quality of available products are continuously compared against each other. Along with increase in the presence of foreign capital in Poland, even IT companies conducting operations solely in the Polish market must offer competitive products from the point of view of the global market. Comarch, since the very beginning of its operations, has had reputation of a technological Company developing and successfully selling products competitive internationally. Therefore, the main strategic objectives of the Company are still development of new competitive products to enable further development of Comarch and, as a result, increasing its value. Maintaining dynamics of sales requires expenditures for development of products as well as their proper promotion and marketing. This applies to both modifications of already existing products and technologies as well as developing new products.

The present policy of Comarch assumes running research and development work related to implementation of new products and standardisation of products from the very beginning of their preparation for the client. Thus, even in cases when a product was developed for the needs of a particular client, a part or whole of software / code may be then used for preparation of a standard product. This results in higher profitability of particular contracts and expansion of the client base.

Expenses for research and development works amounted to PLN 169.1 million, thus reached 15.2% of revenue in 2016. Comarch allocated their internal funds as well as acquired actively European funds.

#### Comarch S.A.

In the first half of 2016, Comarch S.A. finished the project: "Situation AWare Security Operations Center" (SAWSOC) within **7th Framework Programme** of the European Union.

Under the **Operational Programme Intelligent Development** Measure 1.1 "R&D projects of enterprises", Sub-Mesure 1.1.2 "R&D works for the production of pilot/demonstration plant", the "City of health" project was implemented.

Whereas under the Measure 2.1 Support for investment of R&D infrastructure of enterprises, it was implemented the project: "Research and development facility for Internet of Things".





#### Comarch Healthcare S.A.

In 2016, within the Strategic program of scientific research and development "Prevention and treatment of civilization diseases" - STRATEGMED II, an agreement was signed for subsidizing the project "Non-invasive monitoring for early detection of atrial fibrillation (AF)" - NOMED-AF.





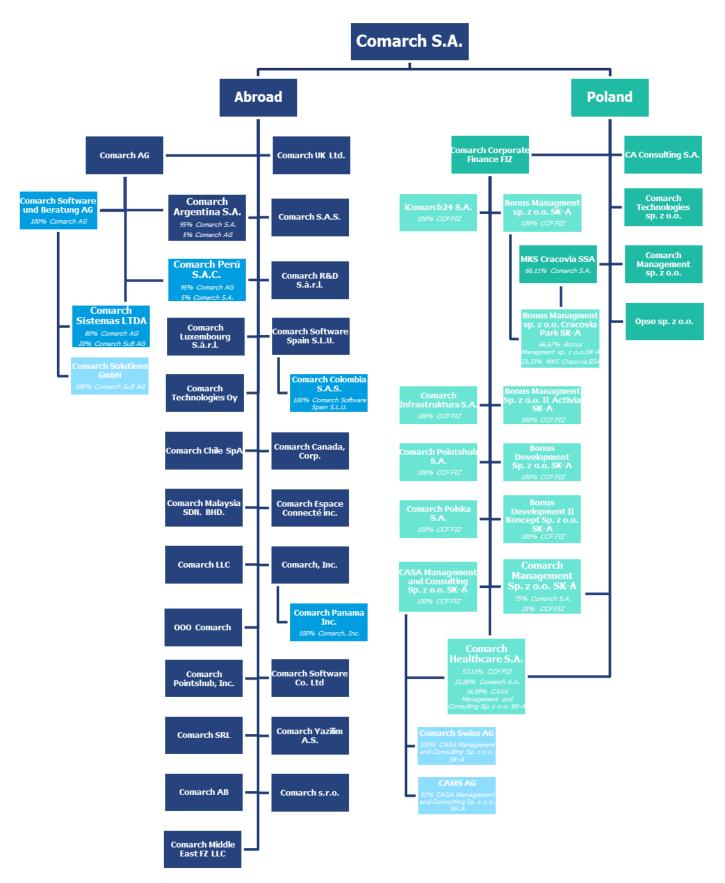
Within the Program of Applied Research the implementation of the project "Research on spatial navigation methods in endoscopic diagnosis of peripheral lung nodule" was continued, in which Comarch Healthcare S.A. is a partner.





20. Capital Affiliations of the Issuer

# 20.1. Capital Structure of the Comarch Group



100% Comarch S.A., unless otherwise indicated.

# 20.2. Changes in Ownership and Organisational Structure in 2016

On the  $15^{th}$  of January, 2016, a share capital of Comarch SRL was increased from EUR 200 thousand to EUR 700 thousand, i.e. EUR 500 thousand (PLN 2,203,750 at the exchange rate of the  $15^{th}$  of January, 2016).

On the 22<sup>nd</sup> of January, 2016, a share capital increase of Comarch Management sp. o.o. to the amount of PLN 300 thousand was registered in the National Court.

On the 9<sup>th</sup> of February, 2016, the Management Board of Comarch AG adopted an oral resolution on approval of the acquisition from Comarch S.A. of 5,000 shares of Comarch Argentina S.A., i.e. 5% of the share capital. On the 15<sup>th</sup> of February, 2016, the Management Board resolution has been confirmed in writing and then on the 25<sup>th</sup> of April, 2016, the notary confirmed authenticity of handwritten signatures of the members of the Management Board on this resolution. As a result of the above mentioned operations, shareholders of Comarch Argentina S.A. are Comarch S.A. (95% of the share capital) and Comarch AG (5% of the share capital).

On the 4<sup>th</sup> of April, 2016, a resolution was passed to increase the share capital of Comarch Sistemas LTDA from the amount of BRL 1 thousand to BRL 1,000 thousand. Comarch AG purchased 799,200 shares at a nominal price BRL 1 (PLN 1.0480 at the exchange rate of 4.04.2016) each and currently holds 80% of shares with a total value of BRL 800 thousand, while Comarch Software und Beratung AG acquired 199,800 shares at the nominal price of BRL 1 each and currently holds a 20% stake with a total value of BRL 200 thousand. The capital increase was registered on the 14<sup>th</sup> of April, 2016.

On the 4<sup>th</sup> of May, 2016, Comarch Colombia S.A.S. with its registered office in Bogota, Colombia, was registered. Comarch Software Spain S.L.U. holds 100% of Comarch Colombia S.A.S. The target capital of the company amounts to COP 3,600,000,000 (i.e. PLN 4,726,800 at the exchange rate of 4.05.2016) and consists of 3,600,000 shares with a nominal value of COP 1,000 each. On the day of publication of the report, the share capital amounts to COP 182,000,000 (i.e. PLN 256,802 at the exchange rate of 31.12.2016) and consists of 182,000 shares with a nominal value of COP 1,000 each.

On the 23<sup>rd</sup> of August, 2016, the Extraordinary General Shareholders Meeting of Comarch Healthcare S.A. adopted a resolution on the increase of share capital from PLN 6,014,806 to PLN 8,114,806 through the issue of 2,100,000 Series N shares with a nominal value of PLN 1 each. Shares of N series were acquired and paid in full by Comarch S.A. at the issue price of PLN 10 per share, i.e. at a total issue price of PLN 21,000,000, of which PLN 18,900,000 was transferred for the supplementary capital of Comarch Healthcare S.A. as a share premium. As a result of the above mentioned operations, the shareholders of Comarch Healthcare S.A. at the date of this report are CCF FIZ (57.13% of the share capital), Comarch S.A. (25.88% of the share capital) and CASA Management and Consulting sp. o.o. SKA (16.99% of the share capital).

On the basis of the agreement concluded on the 31<sup>st</sup> of August, 2016, Comarch AG returned shares of Comarch Software und Beratung AG borrowed from the entity outside the Group. On the 12<sup>th</sup> of December, 2016, Comarch AG purchased 166,719 shares of Comarch Software und Beratung AG from the entity outside the Group, which constituted 2.68% of the company's share capital. The value of the transaction amounted to EUR 1,430 thousand. As a result of the above transaction, Comarch AG owns 100% of Comarch Software und Beratung AG.

On the 18<sup>th</sup> of October, 2016, there was a breakdown of investment certificates of Comarch Corporate Finance Closed Investment Fund (CCF FIZ) in a ratio of 1:1,000 and thereby 1 investment certificate of the Fund before the split will correspond to 1,000 investment certificates after the split. After this operation, Comarch S.A. owned 4,000 investment certificates, instead of previous 4, which represented 100% of investment certificates in CCF FIZ. On the 22<sup>nd</sup> of December, 2016, within the allocation of CCF FIZ investment certificates from the new issue of Series B, Comarch S.A. acquired 17 CCF FIZ investment certificates Series B at the issue price of PLN 29,607 per one certificate, i.e. at total issue price of PLN 503,319. As a result of the allocation and acquisition of certificates Series B, as of the 31st of December, 2016, Comarch S.A. holds in total 4,017 CCF FIZ investment certificates, representing 100% of the total number of certificates.

On the 11<sup>th</sup> of November, 2016, an application was submitted to the registry authority for registration of the company Comarch Peru S.A.C. with its registered office in Lima, Peru. On the 14<sup>th</sup> of December, 2016, a company Comarch Perú S.A.C headquartered in Lima, Peru was registered. The share capital of the company amounts to PEN 165,000 (i.e. PLN 203,115 at the date of registration) and consists of 165,000 shares with a nominal value of PEN 1 each. Comarch AG holds a 95% of shares, while Comarch S.A. holds 5% of shares of Comarch Perú S.A.C.

On the 21<sup>st</sup> of November, 2016, there was an increase in share capital of Comarch Argentina S.A. from the amount of ARS 100,000 to ARS 3,298,195, i.e. ARS 3,198,195 (i.e. PLN 856,157 at the exchange rate as of the 21<sup>st</sup> of December, 2016) through the issue of 3,198,195 common, nominative, non-endorsable shares with a nominal value of ARS 1 for one share. Issued shares were acquired by existing shareholders of Comarch Argentina S.A., i.e. Comarch S.A. acquired 3,038,285 shares, while Comarch AG acquired 159,910 shares. As a result of the capital increase the percentage shareholding structure of Comarch Argentina S.A. has not changed - Comarch S.A. holds 3,133,285 shares (95% of the share capital), while Comarch AG holds 164,910 shares (5% of the share capital). Until the date of publication of this report the capital increase has not been registered.

# 20.3. Changes in Ownership and Organisational Structure in Comarch Group after the Balance Sheet Date

On the 19<sup>th</sup> of March, 2017, Comarch Saudi Arabia Co. with its registered office in Riyadh in Saudi Arabia was registered with a share capital of SAR 1 million consisting of 1,000 shares with a value of SAR 1,000 each. Comarch S.A. helds 95% of shares and Comarch Infrastruktura S.A. helds other 5% of shares.

On 27<sup>th</sup> of March, 2017, the Extraordinary General Meeting of Comarch Healthcare S.A. has adopted a resolution about the increase of the share capital by PLN 2,000 thousand, i.e. from PLN 8 114,806.00 thousand to PLN 10,114,806.00 thousand. Comarch Software und Beratung AG acquired in its entirety a new share issue, i.e. 2 million shares with a nominal value of PLN 1.00 and an issue price of PLN 10.00 per share.

On 3<sup>rd</sup> of April, 2017 Comarch S.A. acquired 100% of shares of Geopolis sp. z o.o., acquired the whole copyrights to the ERGO software which belongs to the Geopolis sp. z o.o. and committed itself to recapitalization of Geopolis sp. z o.o. The total value of the transactions amounted to PLN 8.05 million. Geopolis sp. z o.o. supports informatization in public administration units by creating and implementing integrated registers and records of a spatial nature, systems for managing of state surveying and cartographic resource database as well as geoportals. Acquiring of Geopolis sp. z o.o. will allow Comarch Group to expand the product portfolio dedicated to the public sector.

#### 20.4. Characteristics of Companies in the Comarch Group

The basic activities of the Comarch Group (the "Group"), in which Comarch S.A. with its registered office in Krakow at Al. Jana Pawła II 39 A is a parent company, include activity related to software, PKD 62.01.Z. The registration court for Comarch S.A. is the District Court for Krakow Śródmieście in Krakow, XI Economic Division of the National Court Register. The company's KRS number is 0000057567. Comarch S.A. holds the dominant share in Group regarding realised revenues, value of assets and number and volume of executed contracts. Comarch S.A. shares are admitted to public trading on the Warsaw Stock Exchange. The duration of the Parent Company is not limited.

The structure of activities of the Comarch Group is as follows:

- The Parent Company Comarch S.A. acquires the majority of contracts and in large part executes them:
- Comarch AG, Comarch S.A.S., Comarch R&D S.à r.I., Comarch Luxembourg S.à r.I., Comarch, Inc., Comarch Panama, Inc., Comarch Canada, Corp., Comarch Middle East FZ-LLC, Comarch LLC, OOO Comarch, Comarch Technologies Oy, Comarch UK Ltd., Comarch Chile SpA, Comarch Sistemas LTDA, Comarch Software Spain S.L.U., Comarch Yazilim A.S., Comarch SRL, Comarch Espace Connecté Inc., Comarch

Malaysia SDN. BHD., Comarch AB, Comarch Argentina S.A., Comarch Colombia S.A.S., Comarch Peru S.A.C., Comarch Software (Shanghai) Co. Ltd. and Comarch Saudi Arabia Co. acquire IT contracts in foreign markets and execute them in their entirety or in part;

- Comarch Software und Beratung AG is an important provider of ERP and an integrator of IT solutions in Germany. Activities of Comarch Solutions GmbH are identical as activities of Comarch Software und Beratung AG;
- Comarch Swiss AG sells and implements Comarch IT solutions, especially ERP and ECM on the Swiss market,
- Comarch Polska S.A. acquires IT contracts in domestic market, mostly in public sector and executes them in their entirety or in part;
- Comarch Technologies sp. z o.o. is responsible for developing technologies related to design and production of electronic devices and related software;
- CA Consulting S.A. specialises in data communications relating to the provision of connections for the own needs of the Comarch Group, as well as the provision of IT and consulting services for the own needs of the Comarch S.A. and for Comarch's contractor;
- Comarch Corporate Finance Fundusz Inwestycyjny Zamknięty conducts investment activity (through its subsidiaries) in the scope of new technologies and services, as well as investment activities on capital market:
- Comarch Management sp. z o.o., Comarch Management sp. z o.o. SK-A, CASA Management and Consulting sp. z o.o. SK-A, CAMS AG, Bonus Management sp. z o.o. SK-A., Bonus Management sp. z o.o. II Activia SK-A and Comarch Pointshub, Inc. conduct investment activities on capital market and activities related to IT;
- The subject matter of activities of Bonus Development sp. z o.o. SK-A and Bonus Development sp. z o.o. II Koncept SK-A are activities related to real estates;
- Comarch Healthcare S.A. manufactures and sells software related to medicine, medical devices, and provides medical and diagnostics services, as well as manufactures and delivers comprehensive IT solutions for medical sector;
- Comarch Pointshub S.A. produces and implements loyalty software for the customers in small and medium sized enterprises;
- Comarch Infrastruktura S.A. offers services related to Data Centre and IT services outsourcing,
- iComarch24 S.A. conducts IT projects related to e-accounting and e-commerce, as well as provides accounting services for domestic subsidiaries in the Comarch Group;
- Geopolis sp. z o.o. produces and implements integrated GIS systems in public administration units.
- MKS Cracovia SSA is a sport joint stock company;
- "Bonus MANAGEMENT spółka z ograniczoną odpowiedzialnością" Cracovia Park SK-A conducts investment activity in relation to sport;
- Opso sp. z o.o. provides catering services;
- Comarch s.r.o. is currently not operating.

### **PARENT COMPANY**

Company: Comarch Spółka Akcyjna COMARCH
Address: 31-864 Kraków, Aleja Jana Pawła II 39 a
Regon (Polish National Official Register of Business Entities): 350527377

NIP (Polish Identification Tax Number): 677-00-65-406

The Parent Company - shares of the company are admitted to trading in the Warsaw Stock Exchange and are held, according to the knowledge of the company as at the date of preparation of this report, by Janusz Filipiak (32.88% of shares), Elżbieta Filipiak (10.40% of shares), members of the Management Board (1.13%).

The company has branches in Krakow, Warsaw, Poznań, Gdańsk, Wroclaw, Katowice, Gliwice, Rzeszów, Bielsko-Biała, Białystok, Łódź, Lublin, Tarnów, Kielce and Tirana (Albania).

#### **SUBSIDIARIES**

Company: Comarch AG COMARCH

# **COMARCH** RS 2016 REPORT OF MANAGEMENT BOARD REGARDING THE ACTIVITIES OF THE CAPITAL GROUP All amounts are expressed in thousands of PLN unless otherwise indicated

Address: Chemnitzer Str. 59b, 01187 Dresden, Germany

VAT ID: DE 206 522075

The company's share capital is EUR 15,000,000.00. It consists of 15,000,000 ordinary bearers' shares of nominal value of EUR 1 each, held by Comarch S.A. Total number of votes resulting from Comarch AG shares amounts to 15,000,000. Comarch S.A. holds 100% shares and votes at the company's general annual meeting. The company's business is the sale and implementation of IT solutions Comarch on the DACH market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch AG is Comarch S.A.'s subsidiary.

Company: Comarch Software und Beratung AG (Comarch SuB) COMARCH

Address: Riesstr. 16, 80992 Munich, Germany

VAT ID: DE129457436

Comarch AG holds 6,213,072 shares of Comarch SuB, which constitute 100% of the company's share capital. This gives 6,213,072, i.e. 100% share of the total votes at the company's annual general meeting. The company is active on the IT market, mostly in Germany and Austria, offering its products and services to three business segments: ERP, finance and integration of systems for medium sized enterprises. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch SuB is Comarch S.A.'s subsidiary (through Comarch AG).

Company: Comarch Solutions GmbH COMARCH
Address: Innsbruck - Müllerstr. 1, 6020 Innsbruck, Austria

VAT ID: ATU46234800

The company's share capital is EUR 50,000.00. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Solutions GmbH is Comarch S.A.'s subsidiary (through Comarch Software und Beratung AG).

Company: Comarch S.A.S. COMARCH

Address: 17 rue Paul Langevin, 59260 Lezennes, France

VAT ID: FR 20500252606

Comarch S.A. holds 100% of Comarch SAS shares, that constitute 100% of the share capital and 100% of votes at the meeting of shareholders. The share capital of Comarch SAS amounts to EUR 3,308,429. On  $10^{th}$  of December, 2015 the share capital was lowered to cover losses from previous years and at the same time share capital was increased to the amount of EUR 3,308,429. On the  $10^{th}$  of December, 2015, the company sold its shares of Comarch R&D SARL to Comarch S.A. The company's business is the sale and implementation of Comarch IT solutions in the French-speaking market. Pursuant to the Act on Accounting dated the  $29^{th}$  of September, 1994, Comarch SAS is a subsidiary of Comarch S.A.

Company: Comarch R&D S.à r.I COMARCH

Address: 100A, allee Saint Exupery, 38330 Montbonnot-Saint Martin, France

VAT ID: FR 69507984557

From the 10<sup>th</sup> of December, 2015, Comarch S.A. holds 100% of shares in Comarch R&D SARL, representing 100% of the share capital and 100% votes at the shareholders meeting. The share capital of Comarch R&D S.à r.l. amounts to EUR 7,500 and consists of 750 shares of nominal value of EUR 10 each. The business of Comarch R&D S.à r.l. is sales and implementation of Comarch IT solutions in the French-speaking market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch R&D S.à r.l. is is a subsidiary of Comarch S.A.

Company: Comarch Luxembourg S.à r.I COMARCH

Address: Route d'Arlon 23,

L-8008 Strassen, Grand Duchy of Luxembourg

VAT ID: LU24700126

Comarch S.A. holds 100% shares of Comarch Luxembourg S.à r.l., that constitute 100% of the share capital and 100% of votes at the meeting of shareholders. The share capital of Comarch Luxembourg S.à r.l. amounts to EUR 500,000 and consists of 500,000 shares of nominal value of EUR 1 each. Total number of votes at the company's general meeting amounts to 500,000. The subject matter of activities of Comarch Luxembourg S.à r.l. is sales and implementation of IT systems in Benelux countries. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Luxembourg S.à r.l. is Comarch S.A.'s subsidiary.

Company: Comarch, Inc. COMARCH

Address: 10 W. 35th St. 9450 W. Bryn Mawr Ave

Suite 325 Rosemont, IL 60018

VAT ID: 52-2207301

The company sells Comarch software and services in the markets of both Americas. The company's share capital is USD 40,000. Comarch S.A. holds 100% of interest in the company's share capital and 100% shares in votes at the AGM of the company. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch, Inc. is Comarch S.A.'s subsidiary.

Company: Comarch Pointshub, Inc. COMARCH
Address: 10 W. 35th St. 9450 W. Bryn Mawr Ave

Suite 325, Rosemont, IL 60018

VAT ID: 47-4563861

The subject matter of activities of Comarch Pointshub, Inc. are investment activities on capital and IT market. The company's share capital is USD 8,500,000. Comarch S.A. holds 100% of interest in the company's share capital and 100% shares in votes at the AGM of the company. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch, Pointshub, Inc. is Comarch S.A.'s subsidiary.

Company: Comarch Panama, Inc. COMARCH

Address: Calle 52 Este, Obarrio

Edificio P.H. Plaza Ejecutiva

Piso 3, Oficina 307 Panama City, Panamá

Telephone/fax: +507 263 25 69

VAT ID: RUC 698712-1-468218 DV95

The company's share capital is USD 360,000 and is divided into 360,000 shares of nominal value of USD 1 each. The company sells and implements Comarch IT systems in the Central and Southern America market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Panama, Inc. is Comarch S.A.'s subsidiary (through Comarch, Inc.).

Company: Comarch Sistemas LTDA COMARCH
Address: Avenida Roque Petroni Junior no 1.089

Vila Gertrudes, Sao Paulo, Brasil

VAT ID: 20.035.102/0001-50

The company's share capital is BRL 1,000,000 and is divided into 1,000,000 shares of nominal value of

BRL 1 each. Comarch AG holds 80% of Comarch Sistemas LTDA shares that constitute 80% of the share capital and 80% of votes at the meeting of shareholders and Comarch Software und Beratung AG holds remaining 20% of Comarch Sistemas LTDA shares. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Sistemas LTDA is Comarch S.A.'s subsidiary (through Comarch Software und Beratung AG).

Company: Comarch Canada, Corp. COMARCH

Address: 1155 blvd Rene-Levesque Ouest

Suite 2500, Montreal, QC H3B 2K4 Canada

VAT ID: GST/HST 81055 8403 RT0001

The company's share capital is CAD 50,000 and is divided into 50,000 shares of nominal value of CAD 1 each. Comarch S.A. holds 100% of shares and votes of the company. The company sells and implements Comarch IT systems in Canada. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Canada, Corp. is Comarch S.A.'s subsidiary.

Company: Comarch Espace Connecté, Inc.

Address: 1155 Boul. Rene-Levesque O. Suite 2500,

Montreal QC H3B 2K4

VAT ID: 1222643674 IC 0001

The company's share capital is CAD 400,000 and is divided into 400,000 registered shares of nominal value of CAD 1 each. The sole shareholder of Comarch Espace Connecté Inc. is Comarch S.A. Currently, the company does not operate.

Company: Comarch Middle East FZ-LLC COMARCH
Address: PO. Box 500824 Dubai, United Arab Emirates

Register no.: 19879

The company's share capital is AED 200,000 and is divided into 200 shares of AED 1,000 each (as at the 28<sup>th</sup> of December, 2016, AED 1 is worth PLN 1,1497). Comarch S.A. acquired all the shares for cash at nominal value. The company sells and implements Comarch products in the Middle East and supports IT systems delivered to clients. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Middle-East FZ-LLC is Comarch S.A.'s subsidiary.

Company: Comarch Malaysia SDN. BHD. COMARCH
Address: B-3A-06 Block B West, PJ8 Service Suites

No 23 Jalan Barat, Seksyen 8, 46050 Petaling Jaya

Register no.: 1138689-D VAT ID: 000638922752

The company's share capital is MYR 500,000. Comarch S.A. acquired a share of MYR 1. Comarch S.A. owns 100% share in the share capital, which entitle to 100% votes at the AGM. The company's business is the sale and implementation of Comarch IT solutions in the Asian market. Pursuant to the Act on Accounting dated the  $29^{th}$  of September, 1994, Comarch Malaysia SDN.BHD. is Comarch S.A.'s subsidiary.

Company: Comarch Software Spain S.L.U. COMARCH

Address: Calle Caléndula, 93, Miniparc III Edificio E, Alcobendas 28109, Madrid,

VAT ID: B87128849

The company's share capital is EUR 500,000 and is divided into 50,000 shares of nominal value of EUR 10 each. Comarch S.A. holds 100% of shares in the company's share capital and 100% votes at the AGM of the company. The company's business is the sale and implementation of Comarch IT

solutions in the Spanish-speaking markets. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Software Spain S.L.U. is Comarch S.A.'s subsidiary.

Company: Comarch Yazilim A.S. COMARCH

Address: Matbuat Sok. Durukan Apt. No:17/6 Esentepe, Şişli/ Stambuł, Turkey

VAT ID 2110683747

The company's share capital is TRY 600,000 (1 TRY amounts to PLN 1.1867 as of the 31<sup>st</sup> of December, 2016) and is divided into 600,000 shares of nominal value of TRY 1 each. The sole shareholder of the company is Comarch S.A. The company's business is the sale and implementation of Comarch IT solutions in the Turkish market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Yazilim A.S. is Comarch S.A.'s subsidiary.

Company: Comarch S.R.L. COMARCH

Address: Piazza Quattro Novembre 7, 20124 - Milan (MI), Italy

VAT ID: 08967390967

The company's share capital is EUR 700,000. Comarch S.A. holds 100% of the company's shares. The company's business is the sale and implementation of Comarch IT solutions in the Italian market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch S.R.L. is Comarch S.A.'s subsidiary.

Company: Comarch LLC COMARCH

Address: 18/7 Kutuzova Str., 01133 Kiev, Ukraine

VAT ID: 329182826556

The company's share capital is UAH 20,500 (as at the 30<sup>th</sup> of December, 2016, UAH 1 amounts to PLN 0.1542). Comarch S.A. holds 100% of the company's shares that entitle to 100% votes. The registered company is a one-person limited liability company. It sells and implements Comarch products in Ukraine and supports IT systems delivered to clients. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch LLC is Comarch S.A.'s subsidiary.

Company: **OOO Comarch COMARCH** 

Address: Prechistensky Pereulok 14 building 1, 119034 Moscow, Russia

VAT ID: INN/KPP 7704545099/770401001

The company's share capital is worth RUB 1,200,000 and it corresponds to 1 share at nominal value of RUB 1,200,000 (as at the 30<sup>th</sup> of December, 2016, RUB 1 amounts to PLN 0.068). The company's share capital was paid in total in cash. The company sells and implements Comarch products in Russia and supports IT systems delivered to clients. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, OOO Comarch is Comarch S.A.'s subsidiary.

Company: Comarch Software (Shanghai) Co. Ltd. COMARCH

Address: Room 3610-2, Block 11, No.3855 Shangnan Road Pudong New Area,

Shanghai, China

VAT ID: 310115690128967

The company's share capital is worth USD 200,000 and Comarch S.A. holds it in total. The company is currently not operating. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Software (Shanghai) Co. Ltd. is Comarch S.A.'s subsidiary.

Company: Comarch Technologies Oy (formerly Comarch Oy) COMARCH

Address: Tekniikantie 14

02150 Espoo, Finland

VAT ID: FI23730145

The company's share capital is worth EUR 50,000 and is divided into 50,000 shares of nominal value of EUR 1. Total number of votes resulting from all company's shares amounts to 50,000. Comarch S.A. holds 100% of the company's shares that entitle to 100% votes. The company's business is the sale and implementation of Comarch IT solutions in the Finnish market. Pursuant to the Act on Accounting dated 29<sup>th</sup> of September, 1994, Comarch Technologies Oy is Comarch S.A.'s subsidiary.

Company: Comarch UK Ltd. COMARCH

Address: 201 Great Portland Street, London, W1W 5AB, Great Britain

VAT ID: GB 133 0821 52

The company's share capital is GBP 50,000. Comarch S.A. holds 100% of the company's shares that entitle to 100% votes. The company's business is the sale and implementation of Comarch IT solutions in the British market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch UK is Comarch S.A.'s subsidiary.

Company: Comarch Chile SpA COMARCH
Address: Apoquindo N° 3650, piso 12 Santiago, Chile

VAT ID:

The company's share capital is CLP 161 million (as at the 30<sup>th</sup> of December, 2016, CLP 1 amounts to PLN 0.6268). Comarch S.A. holds 100% of the company's shares that entitle to 100% votes. The company's business is the sale and implementation of Comarch IT solutions in the South American market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Chile SpA is Comarch S.A.'s subsidiary.

Company: Comarch AB COMARCH

Address: C/o Bobowski, Flygfältsgatan 1, 128 30 Skarpnäck, Sweden

VAT ID: SE559018956801

The company's share capital is SEK 50,000 (as at the 30<sup>th</sup> of December, 2016, SEK 1 amounts to PLN 0.4619). Comarch S.A. holds 100% of the company's shares that entitle to 100% votes. The company's business is the sale and implementation of Comarch IT solutions in the Sweedish market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch AB is Comarch S.A.'s subsidiary.

Company: Comarch Argentina S.A. COMARCH
Address: Suipacha 1380, 2° Floor, Buenos Aires, Argentina

CUIT: 30-71425465-7

The company's share capital is ARS 3,499,580 (as at the 28<sup>th</sup> of December, 2016, ARS 1 amounts to PLN 0.2719). Comarch S.A. holds 95% of the company's shares that entitle to 95% votes and Comarch AG holds remaining 5% of Comarch Argentina S.A. shares. The company's business is the sale and implementation of Comarch IT solutions in the Argentinean market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Argentina S.A. is Comarch S.A.'s subsidiary.

Company: Comarch s.r.o. COMARCH

Address: Sumbalova 1a 841 04 Bratislava, Slovakia

The company's share capital is EUR 149,372.63. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch s.r.o. is Comarch S.A.'s subsidiary. Currently, the company does not operate.

Company: Comarch Technologies sp. z o.o. COMARCH
Address: (Polish law limited liability company) Technologies

31-864 Krakow,

Aleja Jana Pawła II 39 a

Regon (Polish National Official Register of Business Entities): 300075359

NIP (Polish Identification Tax Number): 2090000305

The company's share capital is PLN 50,000 and is divided into 500 shares of PLN 100 each. They entitle to 500 votes at the company's annual general meeting. Comarch S.A. holds 100% shares which entitle to 100% votes at the company's annual general meeting. Comarch Technologies sp. o.o. is engaged in the development of secure solutions for end-to-end hardware and software for B2B customers. The basis for development is the experience gained in the field of prototyping, production and quality control of solutions in the area of consumer electronics and industries like automotive, medical and finance & banking. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Technologies sp. z o.o. is Comarch S.A.'s subsidiary.

Company: CA Consulting S.A. CA CONSULTING

(joint stock company)

Address: Al. Jerozolimskie 81, 02-001 Warsaw Regon (Polish National Official Register of Business Entities): 356846563

NIP (Polish Identification Tax Number): 678-29-24-039

The company's share capital is PLN 1,050,000 and is divided into 5,250 shares at nominal value of PLN 200 each that give 5,250 votes. Comarch S.A. holds 100% of CA Consulting S.A. shares entitling to 100% votes at the AGM of the company. CA Consulting S.A. specialises in data communications relating to the provision of connections for the own needs of the Comarch Group, as well as the provision of IT and consulting services for Comarch's contractor. Pursuant to the Act on Accounting dated 29<sup>th</sup> of September, 1994, CA Consulting S.A. is Comarch S.A.'s subsidiary.

Company: Comarch Management spółka z o. o. COMARCH

(Polish law limited liability company)

Address: 31-864 Kraków, Aleja Jana Pawła II 39 a Regon (Polish National Official Register of Business Entities): 120560832

NIP (Polish Identification Tax Number): 675-13-76-192

The share capital of Comarch Management sp. z o.o. amounts to PLN 300,000 and consists of 3,000 shares of nominal value of PLN 100 each. They entitle to 3,000 votes. Comarch S.A. holds 100% of Comarch Management sp. z o.o. shares entitling to 100% of votes at the shareholders' meeting of the company. The subject matter of activities of Comarch Management sp. z o.o. are investment activities on capital and IT market. Pursuant to the Act on Accounting dated the  $29^{th}$  of September, 1994, Comarch Management sp. z o.o. is Comarch S.A.'s subsidiary.

Company: Comarch Corporate Finance Fundusz Inwestycyjny Zamknięty

(CCF FIZ) (closed investment fund)

Address: 31-038 Krakow, ul. Księcia Józefa 186 Regon (Polish National Official Register of Business Entities): 120576141

NIP (Polish Identification Tax Number): 106-00-01-334

Comarch S.A. holds four investment certificates of the fund, acquired within the frame of issuance of series A certificates for the issue price of PLN 250,000 each. The total purchase price of the acquired investment certificates amounted to PLN 1,000,000. They constitute 100% of investment certificates issued by the fund and entitle to 100% of votes at meeting of the fund's investors. Comarch S.A. purchased the above-mentioned investment certificates from its own resources. CCF FIZ conducts an investment activity in the scope of new technologies and Internet services that are not Comarch S.A.'s basic activities.

Company: Comarch Management spółka z o. o. Spółka Komandytowo-

Akcyjna (limited joint-stock partnership) COMARCH

Address: 31-864 Kraków, Aleja Jana Pawła II 39 a Regon (Polish National Official Register of Business Entities): 120578542

NIP (Polish Identification Tax Number): 675-13-76-542

The share capital of Comarch Management sp. z o. o. SKA amounts to PLN 170,110. CCF FIZ holds 8.82% of shares entitling to 25% of votes, Comarch S.A. holds 26.45% of shares entitling to 75% of votes and 64.73% of shares were purchased by Comarch Management sp. z o.o. SKA for redemption. Shares purchased by Comarch Management spółka z o.o. SKA for redemption doesn't give any votes. The company conducts investment activity on capital market and activities related to IT. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Management sp. z o.o. SK-A is Comarch S.A.'s subsidiary (through CCF FIZ).

Company: Bonus Management sp. z o.o. Spółka Komandytowo-Akcyjna

Address: 31-008 Kraków, ul. Rynek Główny 15 Regon (Polish National Official Register of Business Entities): 120641766

NIP (Polish Identification Tax Number): 676-23-69-528

The company's share capital is PLN 2,879,400 and is divided into 2,876,400 shares of nominal value of PLN 1. CCF FIZ holds 100% of the company's shares which give 100% of votes. The company conducts investment activity on capital market and activities related to IT. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Bonus Management sp. z o.o. SKA is Comarch S.A.'s subsidiary (through CCF FIZ).

Company: Bonus Management sp. z o.o. II Activia Spółka Komandytowo-

Akcyjna (limited joint-stock partnership)

Address: 31-008 Krakow, ul. Rynek Główny 15 Regon (Polish National Official Register of Business Entities): 121358009

NIP (Polish Identification Tax Number): 6762430883

The company's share capital is PLN 1,555,200 and is divided into 1,555,200 shares of nominal value of PLN 1. CCF FIZ holds 100% of the company's shares which give 100% of votes. The company conducts investment activity on capital market and activities related to IT. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Bonus Management sp. z o.o. II Activia SK-A is Comarch S.A.'s subsidiary (through CCF FIZ).

Company: Bonus Management sp. z o.o. Cracovia Park Spółka

Komandytowo-Akcyjna (limited joint-stock partnership)

Address: 31-008 Krakow, ul. Rynek Główny 15 Regon (Polish National Official Register of Business Entities): 123092610

NIP (Polish Identification Tax Number): 676-24-75-383

With the notarial deed of the 25<sup>th</sup> of March, 2014, Bonus Management sp. z o.o. Cracovia Park spółka komandytowo-akcyjna was established. Its share capital amounts to PLN 800,000 and is divided into 800,000 shares with nominal value of PLN 1 each. Bonus Management spółka z ograniczoną odpowiedzialnością SKA holds 50% of the share capital (66.67% of votes at the company's AGM) and MKS Cracovia SSA holds 50% of the share capital (33.33% of votes at the company's AGM). Bonus Management sp. z o. o. Cracovia Park SKA conducts investment activities in real estates and related to sports and recreation. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Bonus Management sp. z o.o. Cracovia Park SKA is Comarch S.A.'s subsidiary (through CCF FIZ).

Company: Bonus Development sp. z o.o. Spółka Komandytowo-Akcyjna

(limited joint-stock partnership)

Address: 31-008 Krakow, ul. Rynek Główny 15 Regon (Polish National Official Register of Business Entities): 120637434

NIP (Polish Identification Tax Number): 676-23-68-121

The company's share capital is PLN 5,640,000 and is divided into 5,640,000 shares of nominal value of PLN 1. 50,000 preference series A shares entitle to 100,000 votes and 5,590,000 ordinary shares give 5,590,000 votes. CCF FIZ holds 100% of the company's shares entitling to 100% votes. Bonus Development sp. z o. o. SKA conducts real estate development activities and real estate management in Comarch Group. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Bonus Development sp. z o. o. SKA is Comarch S.A.'s subsidiary (through CCF FIZ).

Bonus Company: Development sp. z o.o. II Koncept Spółka

Komandytowo-Akcyjna (limited joint-stock partnership)

31-008 Krakow, ul. Rynek Główny 15 Address: Regon (Polish National Official Register of Business Entities): 121376250

NIP (Polish Identification Tax Number): 6762432161

The company's share capital is PLN 101,263 and is divided into 101,263 shares of nominal value of PLN 1. CCF FIZ holds 100% of the company's shares entitling to 100% votes. Bonus Development sp. z o. o. II Koncept SK-A acts real estate development activities and real estate management in Comarch Group. Pursuant to the Act on Accounting dated the 29th of September, 1994, Bonus Development sp. z o. o. SK-A is Comarch S.A.'s subsidiary (through CCF FIZ).

COMARCH Comarch Healthcare S.A. Healthcare

(joint stock company)

31-864 Krakow, Aleja Jana Pawła II 39 a Address: Regon (Polish National Official Register of Business Entities): 120652221

NIP (Polish Identification Tax Number): 675-13-82-502

Comarch Healthcare S.A. was created from the merger of iMed24 S.A. and ESAProjekt sp. o.o. (registration in the National Court on the 1<sup>st</sup> of July, 2015). The company's share capital is PLN 10,114,806 and is divided into 10,114,806 shares of nominal value of PLN 1. These shares entitles to a total of 10,114,806 votes at the general meeting of shareholders. CCF FIZ holds 45.83% of the company's shares (45.83% of votes), Comarch S.A. holds 20.76% of the company's shares (20.76% of votes), Comarch Software und Beratung AG holds 19.77% of the company's shares (19.77% of votes) and CASA Management and Consulting sp. z o.o. SKA holds 13.63% of shares (13.63% of votes). The company is one of the leading Polish manufacturers and suppliers of comprehensive solutions for the health sector, conducts IT projects related to telemedicine, as well as owns the Medical Center iMed24. Pursuant to the Act on Accounting dated the 29th of September, 1994, Comarch Healthcare S.A. is Comarch S.A.'s subsidiary (through CCF FIZ).

COMARCH Comarch Polska S.A. Company: (joint stock company)

31-864 Krakow, Aleja Jana Pawła II 39 a

Address: Regon (Polish National Official Register of Business Entities): 120705696

NIP (Polish Identification Tax Number): 675-13-87-586

The company's share capital is PLN 500,000 and is divided into 5,000 shares of nominal value of PLN 100, entitling to 5,000 votes at the AGM. CCF FIZ holds 100% of the company's shares (100% of votes). Comarch Polska S.A sells IT systems for public sector customers. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Polska S.A. is Comarch S.A.'s subsidiary (through CCF FIZ).

Company: **Comarch Pointshub S.A.** (joint stock company)

Company:

Address: 31-864 Krakow, Aleja Jana Pawła II 39 a Regon (Polish National Official Register of Business Entities): 120792583

NIP (Polish Identification Tax Number): 675-14-02-274

The company's share capital is PLN 750,000 and is divided into 7,500 shares of nominal value of PLN 100, entitling to 7,500 votes at the AGM. CCF FIZ holds 100% of the company's shares (100% of votes). Comarch Pointshub S.A. produces and implements new generation loyalty. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Pointshub S.A. is Comarch S.A.'s subsidiary (through CCF FIZ).

Company: Comarch Infrastruktura S.A. (joint stock company)

Address: 31-864 Krakow, Aleja Jana Pawła II 39 a Regon (Polish National Official Register of Business Entities): 120807830

NIP (Polish Identification Tax Number): 675-14-03-084

The company's share capital is PLN 575,000 and is divided into 5,750 shares of nominal value of PLN 100, entitling to 5,750 votes. CCF FIZ holds 100% of the company's shares (100% of votes). Comarch Infrastruktura S.A. offers outsourcing of IT services. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Infrastruktura S.A. is Comarch S.A.'s subsidiary (through CCF FIZ).

Company: iComarch24 S.A. (joint stock company) iCOMARCH24.PL

Address: 31-864 Krakow, Aleja Jana Pawła II 39 a Regon (Polish National Official Register of Business Entities): 120871348

NIP (Polish Identification Tax Number): 6751410687

The company's share capital is PLN 500,000 and is divided into 5,000 shares of nominal value of PLN 100, entitling to 5,000 votes. CCF FIZ holds 100% of the company's shares (100% of votes). The company provides accounting services for domestic subsidiaries of Comarch Group as well as manufactures and sells financial and accounting software in the Cloud model for small and medium-sized enterprises. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, iComarch24 S.A. is Comarch S.A.'s subsidiary (through CCF FIZ).

Company: CASA Management and Consulting sp. z o.o. Spółka

Komandytowo-Akcyjna (limited joint-stock partnership)

Address: ul. Szarskiego 18, 30-698 Krakow

Regon (Polish National Official Register of Business Entities): 121040023

NIP (Polish Identification Tax Number): 6793020643

The company's share capital is PLN 3,114,000 and is divided into 31,140 shares of nominal value of PLN 100, entitling to 31,140 votes. CCF FIZ holds 100% of the company's shares (100% of votes). CASA Management and Consulting sp. z o.o. SK-A conducts investment activity on capital market. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, CASA Management and Consulting sp. z o.o. SKA is Comarch S.A.'s subsidiary (through CCF FIZ).

Company: Comarch Swiss AG

Address: Luzern Mühlemattstraße 8, 6004 Luzern, Switzerland

VAT ID: 472274

The company's share capital is CHF 300,000 and is divided into 300 registered shares of nominal value of CHF 1,000 each. They entitle to 300 votes at the general meeting. 100% of the company's shares were held by Casa Management and Consulting sp. z o.o. SKA. The company sells the Comarch Group's products in Switzerland. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Swiss AG is Comarch S.A.'s subsidiary (through CCF FIZ and CASA Management and Consulting sp. z o.o. SKA).

Company: CAMS AG

Address: Luzern Mühlemattstraße 8, 6004 Luzern, Switzerland

VAT ID: CHE-273.360.056

The company's share capital is CHF 100,000 and is divided into 1,000 registered shares of nominal value of CHF 100 each. They entitle to 1,000 votes at the general meeting. 51% of the company's shares were held by Casa Management and Consulting sp. z o.o. SKA. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, CAMS AG is Comarch S.A.'s subsidiary (through CCF FIZ and CASA Management and Consulting sp. z o.o. SKA).

Company: Opso sp. z o.o. (Polish law limited liability company)

Address: 31-864 Krakow, ul. prof. Michała Życzkowskiego 23

Regon (Polish National Official Register of Business Entities): 122485307

NIP (Polish Identification Tax Number): 675-147-11-92

The share capital of Opso sp. z o.o. amounts to PLN 205,000 and consists of 100 shares at nominal value of PLN 2,050 each, entitling to 100 votes. Comarch S.A. holds 100% Opso sp. z o.o. shares entitling to 100% votes at the AGM of the company. Opso sp. z o.o. provides catering services. Pursuant to the Act on Accounting dated  $29^{th}$  of September, 1994, Opso sp. z o.o. is Comarch S.A.'s subsidiary.

Company: Miejski Klub Sportowy Cracovia Sportowa Spółka Akcyjna

(Polish city sports club)

Address: 30-111 Krakow, ul. Kałuży 1

Regon (Polish National Official Register of Business Entities): 351553230

NIP (Polish Identification Tax Number): 677-20-79-476

The share capital of MKS Cracovia SSA is 21,840,100 PLN and is divided into 218,401 shares. Comarch S.A. holds 144,381 shares and 144,381 votes at the AGM of MKS Cracovia SSA that constitute 66.11% of the company's share capital. The company conducts sports activities. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, MKS Cracovia SSA is Comarch S.A.'s subsidiary.

Company: Comarch Colombia SAS COMARCH
Address: Calle 72 NO 10-07 Of 603 Bogota D.C.

Bogota, Colombia

VAT ID: NIT 900967807-1

The company's share capital is COP 182,000,000. The company sells and implements Comarch IT systems in the Central and Southern America market. Comarch Software Spain S.L.U. holds 100% of the company's shares that entitle to 100% votes. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Argentina S.A. is Comarch Colombia SAS subsidiary (trough Comarch Software Spain S.L.U.).

Company: Comarch Peru SAC. COMARCH

Address: Av. Republica de Panama,

3420 Urb. Limatambo Dpto., 1701 Lima-Lima- San Isidro

VAT ID: 20601740924

The company's share capital is PEN 165,000 of which PEN 8 250 was paid by Comarch S.A. and the other PEN 156 750 by Comarch AG. The company sells and implements Comarch IT systems in the Central and Southern America market. Comarch Software Spain S.L.U. holds 100% of the company's shares that entitle to 100% votes. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Argentina S.A. is Comarch Colombia SAS subsidiary (trough Comarch Software Spain

S.L.U.).

Company: Comarch Saudi Arabia Co. COMARCH

Address: 1st Floor, The Plaza Complex, Olaya Street, Olaya, P.O. Box 84421,

Riyadh 11671, Kingdom of Saudi Arabia

210380472112 License No.:

The company's share capital is SAR 1,000,000. Comarch SA holds 95% of Comarch Saudi Arabia Co. shares and Comarch Infrastruktura S.A. holds remaining 5% of Comarch Saudi Arabia Co. shares. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Saudi Arabia Co. is Comarch S.A.'s subsidiary.

Geopolis Sp. z o.o. Geopolis Company:

(Polish law limited liability company)

Address: ul. Włocławska 167, 87-100 Toruń

Regon (Polish National Official Register of Business Entities): 146720793

NIP (Polish Identification Tax Number): 524-276-02-89

The company's share capital is PLN 50,000. Comarch SA holds 100% of Geopolis sp. z o.o. Geopolis sp. z o.o. supports informatization in public administration units by creating and implementing integrated registers and records of a spatial nature, systems for managing of state surveying and cartographic resource database as well as geoportals. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Comarch Saudi Arabia Co. is Comarch S.A.'s subsidiary.

### **ASSOCIATES**

**so**interactive

SoInteractive S.A. Company:

(joint stock company)

Address: 31-864 Krakow, ul. Prof. Michała Życzkowskiego 29 a

Regon (Polish National Official Register of Business Entities): 120629191

NIP (Polish Identification Tax Number): 676-23-66-843

The company's share capital is PLN 791,000 and is divided into 7,910 shares of nominal value of PLN 100, entitling to 12,420 votes. CCF FIZ holds 25.28% of the company's shares, which give 16.1% of votes. Bonus Management sp. z o.o. II Activia SKA holds 17.7% of the company's shares, which give 11.27% of votes. The Company's business is to create gamification solutions B2C, B2B and B2E and mechanisms of games and the Internet of Things. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, SoInteractive S.A. is Comarch S.A.'s associate.

Company: Metrum Capital S.A. (Volatech Capital Advisors S.A.)

(joint stock company)

ul. Kałuży 1, 30-111 Krakow Address:

Regon (Polish National Official Register of Business Entities): 0000502255

NIP (Polish Identification Tax Number): 6772380164

The company's share capital is PLN 700,000. Comarch S.A. holds 21.43% of the share capital (15.79% of votes at the company's AGM) and CAMS AG holds 42.86% of the share capital (31.58% of votes at the company's AGM). The Company's business is the production IT software that supports investments in the capital market. Pursuant to the Act on Accounting dated the 29th of September, 1994, Metrum Capital S.A. is Comarch S.A.'s associate (directly and through CCF FIZ).

**Thanks Again LLC** Company:



Address: 1015 Tyrone Road, Suite 820, Tyrone, GA 30290 Regon (Polish National Official Register of Business Entities): 120629191 NIP (Polish Identification Tax Number): 676-23-66-843

Comarch S.A. holds 42.5% of Thanks Again LLC shares (42.5% of votes). Thanks Again LLC is an operator of loyalty systems for airports in North America. Pursuant to the Act on Accounting dated the 29<sup>th</sup> of September, 1994, Thanks Again LLC is Comarch S.A.'s associate (through Comarch Pointshub Inc.).

### 21. Non-Financial Data Report

On 28<sup>th</sup> of April, 2017 the Company has published on the website <u>www.comarch.pl</u> Consolidated Non-Financial Data Report for 2016.

# 22. Transactions Concluded by the Issuer or its Subsidiary with Related Parties on Terms Different from Market Conditions

None present.

# 23. Commentary on Differences between Financial Results Presented in Annual Report and Results Forecast for the Given Year Published Before

The Group has not published the results forecast for 2016.

# 24. Factors and Events of Unusual Nature that Affect the Issuer Activities and the Achieved Results, as well as Their Appraisal

### 24.1. Deferred Income Tax Asset

Over 2016, dissolved in part an asset due to activities in the SEZ that was worth PLN 10,441 thousand and established as at the 31<sup>st</sup> of December, 2015. At the same time, the Parent Company recognised an asset in the amount of PLN 9,936 thousand. This asset will be gradually resolved over 2017 in proportion to achieved income, due to activities in SEZ in this period of time.

During 2016, the Group settled in part a deferred tax asset related to temporary differences, that was presented on the 31<sup>st</sup> of December, 2015, and worth PLN 8,859 thousand, as well as an asset due to temporary differences was recognised in the amount of PLN 6,782 thousand. An asset due to tax loss was recognised and dissolved in the amount of PLN 4,157 thousand. The total effect of the abovementioned operations on the net result of 2016 was + PLN 1,575 thousand.

### **24.2. Valuation of Currency Translation Differences**

The influence of currency exchange rates on revenue and results of the Comarch Group in 2016 was moderate. Realised exchange differences and balance sheet valuation of exchange differences on receivables and liabilities as of the 31<sup>st</sup> of December, 2016, increased revenue and operating result of the Comarch Group by PLN 6,795 thousand (while for 2015 increased by PLN 1,590 thousand). Other exchange differences decreased by PLN 3,796 thousand Comarch's result (while for 2015 increased by PLN 481 thousand). Total currency translation differences resulted in an increase of PLN 2,999 thousand in the Comarch Group's net result for 2016 (while for 2015 increased by PLN 2,008 thousand).

### 24.3. Write-off Revaluating Receivables

As at the 31<sup>st</sup> of December, 2016, the Group recognized an impairment loss of trade receivables in the amount of PLN 31,275 thousand and reversed previously created write-offs in the amount of PLN 23,092 thousand due to the settlement of debts. These operations were included respectively in other operating income and expenses in the profit and loss account.

# 24.4. The impact of Thanks Again LLC on the results of the Comarch Group

Taking into account Thanks Again, LLC - an associate of Comarch S.A. - in the financial results of 2016 under the equity method resulted in a decrease in the net result of the Comarch Group by PLN 8,145 thousand (while for 2015 decreased by PLN 9,060 thousand), of which PLN 8,415 thousand is related with the current activity of Thanks Again LLC. There was no revaluation of the value of the acquired shares (PLN 5,584 thousand for 2015).

# 25. Changes in Methods of Company Management and Its Capital Group Management

None present.

# 26. Description of the Main Capital Deposits or the Main Capital Investments Made within the Comarch Group in the Given Year

They were described in point 12.

# 27. Data Referring to the Agreement Signed with the Entity Entitled to Audit Financial Statements

With resolution no. 1/06/2015, dated the 26<sup>th</sup> of June, 2015, the Supervisory Board of Comarch S.A. selected Deloitte Polska Spółka z ograniczoną odpowiedzialnością sp.k. to audit and review the financial statements of Comarch S.A. Deloitte Polska Spółka z ograniczoną odpowiedzialnością sp.k., with its registered seat in Warsaw at ul. Jana Pawła II 19, is registered at no. 73 in the list of entities entitled to audit financial statements. Comarch S.A. has used the services of Deloitte Polska Spółka z ograniczoną odpowiedzialnością sp.k. within the scope of reviewing the financial statements for the first 6 months of 2006-2009 and 2011-2014, as well as auditing the annual financial statements of Comarch S.A. and the annual consolidated financial statements of Comarch S.A for 2006- 2009 and 2011-2014.

A two-year agreement was concluded within the scope of:

- Reviewing the financial statement of Comarch S.A. and the consolidated financial statement of Comarch S.A. for the first 6 months of 2015 and the first 6 months of 2016;
- Auditing the annual financial statement of Comarch S.A. and the annual consolidated financial statement of Comarch S.A for 2015 and 2016.

The total net remuneration due on account of reviewing the above-mentioned financial statements was as follows:

No	Types of services	Remuneration (net value)- paid	Remuneration (net value)- due
	2016 Deloitte Polska Spółka z ograniczoną odpowiedzialnością sp. k.		
1.	Obligatory audit of annual financial statements for 2016	-	135 000,00 PLN

2.	Review of half-year financial statement for H1 2016 and agreed additional costs related to	80 000,00 PLN	-
3.	consolidation process  Tax advisory services for Comarch S.A.	-	-
4.	Other services for Comarch S.A.	8 000,00 PLN	-
5.	Other services for other entities in Comarch Group	15 000,00 PLN	-
1.	2015 Deloitte Polska Spółka z ograniczoną odpowiedzialnością sp. k. Obligatory audit of annual financial statements for 2015 and agreed additional costs related to consolidation process	135 000,00 PLN	-
2.	Review of half-year financial statement for H1 2015 and agreed additional costs related to consolidation process	80 000,00 PLN	-
3.	Tax advisory services for other entities in Comarch Group	32 052,65 PLN	
4.	Other services for other entities in Comarch Group	36 050,00 PLN	-

### 28. Systems that Control Employees Shares Programmes

None present.

### 29. Significant Legal, Arbitration or Administrative Proceedings

29.1. Proceedings Related to Liabilities or Receivables of the Issuer or a Subsidiary, which Value Constitutes at least 10% of Equities

None present.

29.2. Two or More Proceedings Related to Liabilities or Receivables of Issuer's or a Subsidiary, which Total Value Constitutes at least 10% of Equities and the Issuer's Opinion on the Matter

None present.

Kraków, 28<sup>th</sup> of April, 2017

Name and surname	Position	Signature
Janusz Filipiak	President of the Management Board	
Marcin Dąbrowski	Vice-President of the Management Board	
Paweł Prokop	Vice-President of the Management Board	
Andrzej Przewięźlikowski	Vice-President of the Management Board	
Zbigniew Rymarczyk	Vice-President of the Management Board	
Konrad Tarański	Vice-President of the Management Board	
Marcin Warwas	Vice-President of the Management Board	

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# REPORT REGARDING THE ACCEPTANCE OF CORPORATE GOVERNANCE PRINCIPLES IN COMARCH SA IN 2016



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Statement of the Management Board of Comarch S.A. on the application in the Company of corporate governance rules in accordance with § 91 section 5 point 4 of the Regulation issued by the Minister of Finance on the 19<sup>th</sup> of February, 2009, concerning current and periodical information pertaining to companies traded on the stock exchange and on the conditions for recognizing the equivalence of information required by legal regulations binding in a country which is not a member state.

### 1. Corporate Governance Principles that Apply to an Issuer

Comarch SA, a company listed on the Warsaw Stock Exchange, was in 2016 a subject to the corporate governance principles set out in the document "Best Practices of WSE Listed Companies 2016" (Annex to Resolution of the WSE Council No 26/1413/2015 of the 13<sup>th</sup> October 2015). The rules are available on the website <a href="https://www.gpw.pl/dobre\_praktyki.goolek.go

(<u>https://www.gpw.pl/regulations best practices</u>), which is the official website of the Warsaw Stock Exchange devoted to these issues.

The Best Practices include six sections:

- Disclosure Policy, Investor Communications,
- Management Board, Supervisory Board,
- Internal Systems and Functions,
- General Meeting, Shareholder Relations,
- Conflict of Interest, Related Party Transactions,
- Remuneration.

Pursuant to § 29, section 5 of the Rules of the Warsaw Stock Exchange, the Management Board of Comarch S.A. presented declaration of the Management Board regarding the acceptance of the corporate governance principles in the Company in 2015 as attachment to the annual statement published on 29<sup>th</sup> of April, 2016.

Additionally, on 29<sup>th</sup> od April, 2016, the Management Board of Comarch S.A. presented statement of the Company's compliance with the corporate governance recommendations and principles contained in the Best Practices of WSE Listed Companies 2016 which is available at <a href="http://www.comarch.pl/relacje-inwestorskie/lad-korporacyjny/">http://www.comarch.pl/relacje-inwestorskie/lad-korporacyjny/</a> (<a href="http://www.comarch.pl/relacje-inwestorskie/lad-korporacyjny/">http://www.comarch.com/investors/corporate-governance/</a>)

# 2. Recommendations for Corporate Governance Principles not Implemented by the Issuer along with an Explanation of the Circumstances and Reasons surrounding the Decision not to Implement a Particular Principle

### a) Recommendations for Best Practices of Listed Companies

IV.R.2. f justified by the structure of shareholders or expectations of shareholders notified to the company, and if the company is in a position to provide the technical infrastructure necessary for a general meeting to proceed efficiently using electronic communication means, the company should enable its shareholders to participate in a general meeting using such means, in particular through:

- 1) real-life broadcast of the general meeting,
- 2) real-time bilateral communication where shareholders may take the floor during a general meeting from a location other than the general meeting,
- 3) exercise of the right to vote during a general meeting either in person or through a plenipotentiary.

The principle is not applied in full by the Company. A shareholder may participate in a General Meeting and exercise voting right personally or by proxy. Power of attorney to participate in the General Meeting



and to exercise a voting right should be granted in writing or in electronic form. Power of attorney in electronic form does not require safe electronic signature verified with the valid classified certificate. The Company does not provide the possibility of voting by correspondence, voting using means of electronic communication or participating in the General Meeting using means of electronic communication, however enables on-line broadcasts of General Meetings over the Internet real-time bilateral communication. Due to the current shareholding structure (relatively little dispersed ownership), in the Company's opinion, currently there is no reason to implement voting by correspondence using means of electronic communication.

### b) Detailed Principles for Best Practices of Listed Companies

VI.Z.4. In this activity report, the company should report on the remuneration policy including at least the following:

- 1) general information about the company's remuneration system,
- 2) information about the conditions and amounts of remuneration of each management board member broken down by fixed and variable remuneration components, including the key parameters of setting the variable remuneration components and the terms of payment of severance allowances and other amounts due on termination of employment, contract or other similar legal relationship, separately for the company and each member of its group,
- 3) information about non-financial remuneration components due to each management board member and key manager,
- 4) significant amendments of the remuneration policy in the last financial year or information about their absence,
- 5) assessment of the implementation of the remuneration policy in terms of achievement of its goals, in particular long-term shareholder value creation and the company's stability.

In terms of disclosures of remuneration the Company applies generally applicable laws. The Company complies with the principle VI.Z.4 partially. Comarch SA has a remuneration policy which defines the form, structure and level of remuneration of the Company's employees, including members of Management and Supervisory Boards. The remuneration of the members of the Management Board is determined by the Supervisory Board on the basis of qualifications, experience and responsibilities of a Board member. Remunerations of the Management Board members include variable components, the amount of which depends on the financial performance and the degree of implementation of goals designated by the Supervisory Board. The remuneration of the Management Board members is paid by the Company and the subsidiaries, depending on the degree of involvement in the operations of individual subsidiaries. Remuneration of the Supervisory Board members is determined by General Meeting of Shareholders and it does not contain variable components. The Company presents in annual reports the amount of total remuneration of Management Board members (without division into fixed and variable components) and the Supervisory Board members, in division for paid by the Company and jointly by the other Group entities.



# 3. Shareholders Holding Directly or Indirectly Significant Shares in Votes at the General Shareholders Meeting as at 28<sup>th</sup> of April, 2017

Shareholders	Number of shares	% of share capital	Number of votes at the Company's AGM	% of votes at the Company's AGM
Janusz Filipiak	1,997,027	24.55	5,569,027	36.82
Elżbieta Filipiak	1,323,461	16.27	4,707,461	31.12
Other members of the Board	91,622	1.13	129,222	0.85
MetLife OFE	841,097	10.34	841,097	5.56
Other shareholders	3,880,142	47.71	3,880,142	25.65
Total	8,133,349	100.00	15,126,949	100.00

# 4. Owners of Securities Entitling them to Special Control Rights as well as a Description of these Rights

Janusz Filipiak, President of the Management Board, holds 893,000 registered share preference votes (1:5). These entitle him to 4,465,000 votes at the company's general shareholders' meeting. Elżbieta Filipiak, Chairman of the Supervisory Board, holds 846,000 registered share preference votes (1:5). These entitle her to 4,230,000 votes at the Company's general shareholders' meeting. Paweł Prokop, Vice-President of the Management Board, holds 9,400 registered share preference votes (1:5). These entitle him to 47,000 votes at the Company's general shareholders' meeting.

5. All Restrictions Relating to Execution of Voting Rights, i.e. Restriction of Voting Rights through Holding a Particular Share or Number of Votes, Time Restrictions regarding Voting Rights or Records according to which, in Collaboration with the Company, Capital Rights Related to Securities are Separated from Securities Holdings

None present.

# 6. All Restrictions Regarding Transferring the Holding Rights of an Issuer's Securities

According to art. 8 point 5 of Comarch S.A.'s Articles of Association

"5. Disposing registered shares requires consent of the Management Board provided in writing. In case of refusal of disposing, the Management, within 2 months of filing with the Company of the intention of assigning shares, appoints the purchaser and price of shares. Price of shares may not be lower than average stock exchange price from the three recent months preceding the month of filing, provided that shares of the Company are in stock exchange trading. Otherwise, price of shares may not be lower than the book value per share as of the last balance sheet date. Price is due within one month of the date of resolution of the Management indicating the purchaser of shares."



# 7. Principles for the Appointing and Dismissing of Management and their Rights, notably the Right for Decision Making on Shares Issue or Buyout

### a) Principles for Appointing and Dismissing

According to the Articles of Association of the Company, the Management Board of the Company consists of 2 to 8 persons appointed and dismissed by the Annual General Meeting. Members of the Management Board are appointed for the common term of office of three years. The AGM defines salaries for the Management Board, provided that this competency may be passed on in part or in entirely to the Supervisory Board. The Supervisory Board suspends on important reasons, selected or all members of the Management Board in their duties and delegating members of the Supervisory Board for the period not longer than 3 months for temporary execution of activities of those members of the Management Board who have been dismissed, who resigned or who cannot execute their duties on other reasons.

## b) Rights according to art. 9, 20 - 22 of the Comarch S.A.'s Articles of Association and the Commercial Companies Code

- The Management Board may appoint proxies.
- President of the Management Board single-handedly or two members of the Management Board acting jointly or one member of the Management Board acting jointly with a proxy are authorised for making statements on behalf of the Company and representing the Company in Court and off Court.
- In agreements between the Company and members of the Management Board and in disputes with them, the Company is represented by the Supervisory Board or by a proxy appointed with a resolution of the General Meeting. The Supervisory Board may authorise, by way of a resolution, one or more members of the Supervisory Board to perform such legal actions.
- The Management Board defines internal organisation of the Company.
- According to art. 445 and 446 of the Commercial Companies Code, the General Meeting passes a resolution on amendments to the statues, providing for the authorisation for the management board to increase the share capital within the limits of the authorised capital. According to art. 9 sec. point 5 of the Comarch S.A.'s Articles of Association, within the target capital, the Management Board of the Company may issue shares only in conversion for cash contributions and may not issue preferential shares or allocate personal rights for the shareholder, referred to in Article 354 of the Code of Trade Companies. In the scope of all the issues related to increasing the share capital within the target capital, in particular on excluding or limiting collection right and determining the issue price, obtaining consent of the Supervisory Board is required

### 8. Description of Principles for Changes in Articles of Association

A General shareholders' Meeting may pass a resolution regarding changes in articles of association, including an increase or a decrease in share capital, and a resolution on a significant change in the Company's subject matter.

- 9. Description of Operating Principles for General Meetings and Their Essential Rights and Shareholders' Rights as well as Modality, in particular Principles resulting from Rules for General Shareholders' Meeting if such Rules were passed, unless these Information Results from Law
- 1. Annual General Shareholders' Meetings may be ordinary or extraordinary.
- 2. An ordinary General Meeting of the Management Board shall be called no later than the end of June each year.



- 3. General meetings shall be called in accordance with the Polish Commercial Companies Code, the Company's Articles of Association and with the Rules for General Shareholders' Meeting dated the 28<sup>th</sup> of June, 2010.
- 4. Meetings shall take place at the Company's headquarters.
- 5. At least two members of the Company's Management Board and at least two members of its Supervisory Board should take part in the Annual General Shareholders' Meeting.
- 6. If the subject of debate is to concern the financial affairs of the Company an auditor shall be present.
- 7. Representatives of the media may attend the General Shareholders' Meeting as observers.
- 8. Only persons who are Company's shareholders 16 (sixteen) days prior the date of the General Meeting are entitled to participate in the General Meeting.
- 9. Shareholders who are physical persons may take part in the Annual General Shareholders' Meeting as well as exercise their right to vote themselves or via a proxy.
- 10. Shareholders who are not physical persons may take part in the Annual General Shareholders' Meeting as well as exercise their right to vote via a person empowered to submit a declaration of intent in their name, or via a proxy.
- 11. The chairman of the Annual General Shareholders' Meeting conducts debates, takes decisions in matters of the agenda and procedure, and is authorized to interpret the present rules.
- 12. The duties of the chairman of the Annual General Shareholders' Meeting include:
  - Ensuring that debates are conducted in accordance with the agenda and procedure as stipulated,
  - Directing the debate: deciding who shall speak and in what order,
  - Receiving proposed and draft resolutions and opening them to d ebate and
  - Organizing and conducting the voting.
- 13. The Annual General Shareholders' Meeting shall choose a three-person returns committee from the candidates notified by the chairman. The returns committee shall ensure that each vote is correctly conducted, supervise the practical aspects of the vote and check, confirm and declare the results. Where the Annual General Shareholders' Meeting is attended by a small number of shareholders a returns committee shall not be selected unless a shareholder or proxy submits a request for a returns committee to be selected. Where a returns committee is not selected its functions shall be performed by the chairman of the Annual General Shareholders' Meeting.
- 14. The Annual General Shareholders' Meeting shall take decisions in the form of resolutions adopted by open voting except:
  - Voting on an issue of selecting or deselecting members of bodies of the Company, or liquidators,
  - Motions to prosecute members of bodies of the Company or liquidators,
  - In personal matters,
  - At the request of at least one shareholder,
  - In other circumstances stipulated in the regulations currently binding.
- 15. Shareholders shall notify the chairman of the Annual General Shareholders' Meeting of their candidates for membership of the Supervisory Board in writing or verbally.
- 16. Proposals for Supervisory Board candidates should be supported in detail with particular emphasis placed on the candidate's education, qualifications and professional experience.
- 17. Before a resolution is adopted on the composition of the Supervisory Board the General Shareholders' Meeting shall vote on a resolution to determine the number of members the Supervisory Board is to have.
- 18. The Company may organise the General Meeting in such a way as to enable shareholders to participate at the General Meeting using means of electronic communication.



# 10. Membership, Changes in Membership during Last Financial Year and Rules of Operations of the Company's Managing and Supervising Persons as well as Their Committees

### a) Members of the Comarch S.A.'s Supervisory Board as at 31st of December, 2016:

Name and Surname	Position
Elżbieta Filipiak	Chairman of the Supervisory Board
Maciej Brzeziński	Vice-Chairman of the Supervisory Board
Robert Bednarski	Member of the Supervisory Board
Danuta Drobniak	Member of the Supervisory Board
Wojciech Kucharzyk	Member of the Supervisory Board
Anna Ławrynowicz	Member of the Supervisory Board
Anna Pruska	Member of the Supervisory Board

On the 15<sup>th</sup> of June, 2016, Elżbieta Filipiak, Maciej Brzeziński, Robert Bednarski, Danuta Drobniak, Wojciech Kucharzyk, Anna Ławrynowicz and Anna Pruska were appointed to the posts of members of the Supervisory Board on the ordinary General Meeting. They were appointed to the posts of members of the Supervisory Board for the next term.

The Supervisory Board shall undertake constant supervision of all areas of the Company's operations. The Supervisory Board shall operate according to the regulations of the Polish Commercial Companies Code, the Company's Articles of Association, the Corporate Governance Principles in force at the Company and the Rules for the Supervisory Board dated the 30<sup>th</sup> of June, 2003 approved at the Annual General Shareholders' Meeting (and amendments). The detailed operations of the Supervisory Board were presented in the above-mentioned documents.

### b) The most important rules included in the Rules for the Supervisory Board are:

- 1. The Supervisory Board shall contain three to seven people chosen by the Annual General Shareholders' Meeting. The Meeting shall, by a resolution, specify the number of members of the Supervisory Board before voting commences to select candidates for that Board.
- 2. Supervisory Board members shall be appointed for a common term of office lasting three years.
- 3. Members of the Supervisory Board shall perform their rights and duties directly and in person. Any member of the Supervisory Board may be dismissed before their term of office has been completed. Members of the Supervisory Board may be re-elected.
- 4. General Shareholders' Meeting shall appoint from among members of the Supervisory Board the Chairperson, the Vice Chairperson, and also the Secretary of the Supervisory Board, as needed.
- 5. The chairman of the Supervisory Board:
  - convenes meetings of the Supervisory Board;
  - conducts meetings of the Supervisory Board
  - opens debates at the Annual General Shareholders' Meeting.
- 6. When the chairman is absent his place shall be taken by the vice-chairman of the Supervisory Board.
- 7. The Supervisory Board may select supervisory committees from amongst its members for specific sectors of the Company's operations. In particular, this shall concern an auditing committee.
- 8. These committees may sit separately and may vote on resolutions. These may concern the findings of inspections and audits concerning the way the company operates.



- 9. Meetings of the Supervisory Board shall be convened by the chairman of the Supervisory Board. The Management Board or another member of the Supervisory Board may demand that the chairman convene a meeting of the Supervisory Board. This demand should be accompanied by a proposed agenda. The chairman of the Supervisory Board shall convene a meeting within two weeks of receiving the demand. If the meeting is not convened in accordance with the procedure stipulated above, the petitioner may himself call the meeting.
- 10. The agenda of meetings of the Supervisory Board shall be stipulated by the convener and, along with any relevant materials, be sent to members of the Supervisory Board three (3) days before the planned date of the meeting unless circumstances arise to justify shortening this period.
- 11. The agenda of meetings of the Supervisory Board may only be changed or supplemented.
- 12. Meetings of the Supervisory Board should be convened at least four times in each financial year.
- 13. Resolutions of the Supervisory Board shall be adopted by a majority of the votes present. Where there is a tie the chairman shall have the deciding vote.
- 14. A resolution of the Supervisory Board shall be valid where all its members have been invited and where more than half the members of the Supervisory Board, including the chairman or vice-chairman of the Supervisory Board, are present.
- 15. Provided all members of the Supervisory Board express their written agreement to this, resolutions of the Supervisory Board may be adopted by written ballot without a meeting being convened.
- 16. Meetings of the Supervisory Board may also be conducted using resources for remote communication, such as the telephone, facsimile machines, electronic mail and teleconferencing, by using the Internet in another manner and by the use of other telecommunications resources.
- 17. Members of the Supervisory Board may take part in voting on resolutions of the Supervisory Board by voting in writing via another member of the Supervisory Board.
- 18. The mode of voting on resolutions by the Supervisory Board specified above is not acceptable in the matters set out in art. 388 paragraph 4 of the Polish Commercial Companies Code. These are:
  - The selection of the chairman and vice-chairman of the Supervisory Board;
  - The appointment and dismissal of a member of the Management Board;
  - The suspension of a member of the Management Board.
- 19. Members of the Management Board may take part in meetings of the Supervisory Board. The Management Board shall be informed of all dates and agendas of meetings of the Supervisory Board.
- 20. The Supervisory Board may invite members of the Management Board to take part in a meeting.
- 21. At each of its meetings the Supervisory Board shall be informed by the Company of the current individual and consolidated financial results of the Company and of significant matters concerning the Company's operations. Where this is justified by the Company's situation, this shall include the risk associated with operations and ways to manage this risk.
- 22. Members of the Management Board shall not take part in those sections of meetings of the Supervisory Board which concern the dismissal, scope of responsibility, or pay and conditions of Management Board members.
- 23. Meetings of the Supervisory Board shall be minuted. The minutes should include the agenda for debate, the name and surname of all the Supervisory Board members present and the results of the votes on resolutions.
- 24. The Supervisory Board shall undertake constant supervision of all areas of the Company's operations.
- 25. The specific competences of the Supervisory Board are as follows:

### **COMARCH**

- Assessing the Company's annual financial statement and the consolidated financial statement of the Comarch capital group;
- Assessing the Management Board's reports on the Company's operations and on the Comarch capital group and, in addition, assessing the Management Board's conclusions on distributing profits and covering losses;
- Submitting a written report containing the information required by points above of the present section;
- Scrutinizing the work of the Management Board in effecting resolutions adopted at the Annual General Shareholders' Meeting;
- Selecting statutory auditors for the financial statements of the Company and of the Comarch capital group. The Supervisory Board may adopt a resolution to apply stricter criteria for the statutory auditor's independence than are demanded by the legal regulations;
- Appointing and dismissing members of the Management Board, stipulating the compensation attracted by performing the function of member of the Management Board, suspending for substantial reasons individual members, or all members, of the Management Board, designating members of the Supervisory Board to temporarily perform the functions of members of the Management Board, or suspending the Management Board itself;
- Giving consent to increase share capital within the context of authorized capital;
- Giving consent to acquire and dispose of real estate or shares in real estate;
- Giving consent to conclude an agreement with an issue underwriter in accordance with the provisions set out in art. 433 paragraph 3 of the Polish Commercial Companies Code;
- Exercising, in respect of members of the Management Board and on behalf of the Company, rights and privileges arising from an employment relationship;
- Approving the Company's growth strategy;
- Expressing its opinion on draft resolutions for the Annual General Shareholders' Meeting sent to it by the Management Board and shareholders.
- 26. Once every year the Supervisory Board must adopt a resolution in the matter of its assessment of the Company's situation. This document shall be passed on to the Annual General Shareholders' Meeting.
- 27. To aid it in performing its function, the Supervisory Board has the right to see all the Company's documents and may demand reports and explanations from the Executive Board and from Company's employees. The Supervisory Board may also conduct a review of the state of the Company's assets.
- 28. The Supervisory Board operates as a collective body but may, however, delegate its individual members to particular supervisory activities.
- 29. Members of the Supervisory Board should hold the interests of the Company as their highest priority.
- 30. Members of the Supervisory Board shall be bound to inform other members of the Supervisory Board of any conflict of interest arising and, following this, not take place in the debate concerning the matter that is subject to a conflict of interest. Where it is uncertain whether a conflict of interest has arisen, the Supervisory Board shall vote on a resolution to resolve this uncertainty.
- 31. Members of the Supervisory Board shall keep secret all information they acquire in the course of their duties concerning the Company's activities and the activities of companies within the Comarch Capital Group.
- 32. Within fourteen days of their selection a member of the Supervisory Board shall make a written submission of any economical, familial or other involvements with a shareholder holding five per cent or more of the votes at the Annual General Shareholders' Meeting. The Management Board shall inform the Supervisory Board in writing at that board's next meeting of any case where any entity acquires five per cent or more of the votes at the Annual General Shareholders' Meeting. Where information of this nature is passed to them, the members of the Supervisory Board shall submit within fourteen days of the sitting of the Supervisory Board at which they were informed



- written information concerning any conflict of interest arising. Should the involvements referred to in the present section change, members of the Supervisory Board are obliged without summoning the Company to meet to provide details of these changes within fourteen days.
- 33. Members of the Supervisory Board delegated to long-term, individual supervisory duties may not, unless the Company gives permission, involve themselves in competing business interests or participate in the business of a competitor Company as a partner or associate, or as a member of a body of a joint-stock Company. Further, they may not participate in the business of a competitor Company in a different legal personality as a member of a Company body. Additionally, members of the Supervisory Board are forbidden to participate in a competitor capital group where they hold ten per cent or more of the shares or participation rights, or where they enjoy the right to appoint at least one member of the Management Board.
- 34. Permission for members of the Supervisory Board delegated to long-term, individual supervisory duties to pursue competing commercial interests shall be granted according to a decision of the Supervisory Board.
- 35. Duties and Responsibilities of members of the Supervisory Board
  - Members of the Supervisory Board shall inform the Company and Financial Supervision Authority when they or related persons, on their own account, acquire or dispose of shares in the company or when they acquire or dispose of shares in a Company, derivatives related to the Company's shares and other financial instruments related to these securities, admitted to regulated stock exchange or being in the process of seeking admission to such trading, where this exceeds EUR 5,000 in one year or a transaction exceeds EUR 5000. Members of the Supervisory Board shall submit this information within five working days of the date of transaction. Whenever the sum of transactions, mentioned in the section 1, do not exceed EUR 5,000 in one year, providing the information mentioned in the section 1 shall be done by 31st of January of the year following the year of the transaction.
  - Members of the Supervisory Board delegated to long-term supervisory tasks shall submit a monthly, written report detailing their activities to the Supervisory Board.
  - Members of the Supervisory Board should not resign their positions in mid-term where this would make it impossible for the Supervisory Board to function or where, especially, this would delay the adoption of vital resolutions.
  - Members of the Supervisory Board shall receive compensation according to terms stipulated by the Annual General Shareholders' Meeting.
  - Two members of the Supervisory Board shall participate in the debates at the Annual General Shareholders' Meeting. Members of the Supervisory Board shall themselves select these delegates to represent the Board at the Annual General Shareholders' Meeting.
  - Members of the Supervisory Board should make all efforts to participate in Supervisory Board meetings.
  - Members delegated to long-term, individual supervisory tasks have the right to participate in meetings of the Management Board.
- 36. The compensation for members of the Supervisory Board delegated to long-term, individual supervisory tasks shall be stipulated by the Supervisory Board.
- 37. The Company shall cover the costs of the Supervisory Board's operation.
- 38. The Supervisory Board shall use the Company's office space, equipment and material.
- 39. The Company's Management Board shall provide the Supervisory Board with administrative and technical support.

### c) Committees

In 2016, the Audit Committee (equivalent of the Audit Committee within the meaning of Annex I to the European Commission Recommendation of the 15<sup>th</sup> of February, 2005 concerning executive directors (...)), consisted of Danuta Drobniak - Chairman of the Audit Committee, Elżbieta Filipiak- Member of the Audit Committee and Robert Bednarski- Member of the Audit Committee. According to the information



available to the Company, one member of the Audit Committee fulfilled the conditions for independence and at least one of them had qualifications in accounting or auditing.

Tasks of the Audit Committee are, in particular:

- Monitoring the process of financial reporting;
- Monitoring the effectiveness of internal control systems, internal audits and risk management;
- Monitoring financial reviews;
- Monitoring the independency of the export auditor and the entity entitled to audit financial statements;
- The Audit Committee make recommendations to the Supervisory Board or to an alternate supervisory organisation in relation to the entity entitled to audit financial statements.

Comarch S.A. provides the Audit Committee with information related to the accountancy policy, finance, Company's operating activity and information on settlement methods of significant one-off events. On the Audit Committee's request, the Finance Director participates in its meetings.

As at the 31<sup>st</sup> of December, 2016, the Supervisory Board of Comarch S.A. did not call any nomination committee or remuneration committee.

### d) Members of Comarch S.A.'s Management Board as at 31st December, 2016:

Name and surname	Position
Janusz Filipiak	President of the Management Board
Marcin Dąbrowski	Vice-President of the Management Board
Paweł Prokop	Vice-President of the Management Board
Andrzej Przewięźlikowski	Vice-President of the Management Board
Zbigniew Rymarczyk	Vice-President of the Management Board
Konrad Tarański	Vice-President of the Management Board
Marcin Warwas	Vice-President of the Management Board

On the 15<sup>th</sup> of June, 2016, Janusz Filipiak, Marcin Dąbrowski, Paweł Prokop, Andrzej Przewięźlikowski, Zbigniew Rymarczyk, Konrad Tarański and Marcin Warwas were appointed to the post of member of the Management Board on the ordinary General Meeting. They were appointed to the post of member of the Management Board for the next term.

The Management Board leads the affairs of the Company and operates according to the provisions of the Polish Commercial Companies Code, the Company's Articles of Association, resolutions of the Supervisory Board, resolutions of the Annual General Shareholders' Meeting, the Rules for the Management Board dated the 15<sup>th</sup> of February, 2010 (update of document dated the 28<sup>th</sup> of September, 2015) and to the generally binding legal regulations. The detailed operations of the Management Board were presented in the above-mentioned documents.

### e) The most important rules included in the Rules for the Management Board are:

- 1. The Management Board performs its functions jointly and takes resolutions at meetings of the Management Board and in the manner stipulated below.
- 2. Meetings of the Management Board shall be held at least once every month. In 2015, all meetings of the Management Board were held on the Company's premises at the Special Economic Zone in Krakow, at the address ul. Prof. Michała Życzkowskiego 23.
- 3. A meeting of the Management Board shall be called by the President of the Management Board or, in his absence, a member of the Management Board acting as the President of the Management Board.



- 4. Where all members of the Management Board are present at a meeting of the Management Board, a meeting of the Management Board may be called informally.
- 5. The President of the Management Board or, in his absence, the person acting as President of the Management Board, may call a meeting of the Management Board at the request of any member of that Board and with the agenda specified by the member making the request. Meetings of the Management Board called in this way shall, however, not be restricted exclusively to this agenda and may consider other items placed on the agenda.
- 6. Meetings of the Management Board shall be chaired by the President of the Management Board, a person acting as the President of the Management Board or a person nominated by the President of the Management Board.
- 7. The Management Board shall take decisions in the form of resolutions adopted by open vote.
- 8. The chairman shall order a secret vote where even one member of the Management Board taking part in the meeting requests this.
- 9. Resolutions shall be adopted by an absolute majority of votes.
- 10. A resolution adopted at a meeting of the Management Board is valid only where at least four members of the Management Board, including the President of the Management Board or the person acting as the President of the Management Board, are present.
- 11. The Management Board may adopt a resolution outside meetings of the Management Board in the following ways:
  - By written vote in this case each member of the Management Board votes in writing and gives this to the President of the Management Board or to the person acting as President of the Management Board;
  - By written vote each member of the Management Board signs the contents of the resolution and gives this to the President of the Management Board or to the person acting as the President of the Management Board;
  - Voting by facsimile or Internet.
  - Votes cast in the manner set forth in a-c) shall be recorded in the book of resolutions and appended to the minutes of the meeting of the Management Board.
  - Where adopted in the manner set out in point c), a resolution shall require the votes of all members of the Management Board to be valid.
- 12. Non-members of the Management Board may be invited to attend its meetings.
- 13. All meetings of the Management Board require that minutes be taken. These should include at least:
  - The date and place of the meeting.
  - The agenda of the meeting.
  - The names and surnames of the members of the Management Board present at the meeting.
  - The names and surnames of people invited to the meeting of the Management Board and present at the meeting.
  - The exact content of resolutions.
  - The number of votes cast for and against resolutions including the number of abstentions.
  - The subjects discussed.
  - A written record of dissenting opinions expressed.
  - The signatures of the members of the Management Board present at the meeting.
- 14. The minutes of Management Board meetings shall be kept in the Minutes Book. The Minutes Book shall be maintained by the CEO secretariat.
- 15. The minutes of Management Board meetings shall be drawn up immediately by CEO secretariat.



- 16. Where there is a direct or indirect conflict between the interests of a member of the Management Board and those of the Company, that member shall inform the Company's Supervisory Board that this is the case.
- 17. Two members of the Management Board shall participate in the debates of the Annual General Shareholders' Meeting. Members of the Management Board shall themselves decide on which of their number should represent them at the Annual General Shareholders' Meeting.

### 11. A Description of the Basic Features of the Internal Control and Risk Management Systems the Issuer Uses and How These Relate to the Process of Preparing the Financial Statements

The Company's Management Board is responsible for the Company's accounting in accordance with the Act on Accounting of 29<sup>th</sup> of September, 1994 (consolidated text, Journal of Laws from 2016, pos. 1,047 with subsequent changes) and compliant with the Regulation issued by the Minister of Finance on 19<sup>th</sup> of February, 2009 concerning current and periodical information pertaining to companies traded on the stock exchange, as well as conditions for recognizing the equivalence of information required by legal regulations binding in a country which is not a member state (consolidated text, Journal of Laws from 2014, pos. 133 with subsequent changes).

The audited consolidated financial statements are prepared in all significant aspects compliant with the International Financial Reporting Standards, as approved by the European Union. When specifying the scope and methods of consolidation, as well as the relations of dependency, IFRS principles were applied. Consolidation of the Capital Group's financial statement in relation to the subsidiaries was conducted using the full method by summing all the appropriate items from the dominant unit and the consolidated subsidiaries' financial statements in the full amount. In relation to the associates the equity method was applied. The value of the share of the dominant unit in the associate was adjusted in the interest of the dominant unit by the increase in the associate's equity occurring within the consolidating period.

When preparing financial statements and consolidated financial statements internal control and risk management at Comarch S.A. are effected in accordance with the Company's internal procedures for drawing up and approving financial statements. In accordance with the Act on Accounting of 29<sup>th</sup> of September, 1994, the Company maintains documents describing the accounting principles it has adopted. These include, but are not limited to, information on the methods for valuing assets, for valuing equity and liabilities, for determining the financial result, for maintaining the accounting ledgers and for the protection and security of data and sets of data.

Both financial statements and consolidated financial statements are prepared jointly by people working in the accountancy, the capital market, the control and the finance departments under the supervision of the Head Accountant and Chief Financial Officer. Financial statements and consolidated financial statements are audited, and half-year financial statements are reviewed by an independent expert auditor elected by the Company's Supervisory Board.



### The Management Board's statement regarding the independent auditor

The Management Board of Comarch S.A. states that the entity entitled to audit financial statements, that audited the annual consolidated financial statement for the year 2016 was selected compliant with the law and that the entity and expert auditors who audited this statement perform under conditions to provide an unbiased and independent opinion on the audited annual consolidated financial statement, compliant with the binding law and professional standards.

Kraków, 28th April, 2017

NAME AND SURNAME	POSIITION	SIGNATURE
Janusz Filipiak	President of the Management Board	
Marcin Dąbrowski	Vice-President of the Management Board	
Paweł Prokop	Vice-President of the Management Board	
Andrzej Przewięźlikowski	Vice-President of the Management Board	
Zbigniew Rymarczyk	Vice-President of the Management Board	
Konrad Tarański	Vice-President of the Management Board	
Marcin Warwas	Vice-President of the Management Board	



# The Management Board's statement regarding the reliability of the financial statement

The Management Board of Comarch S.A. states that to the best of our knowledge, the annual consolidated financial statement for the year 2016 and comparable data are prepared compliant with binding accounting principles and present the true, fair and clear financial standing of the issuer and its financial results. Furthermore, the annual report regarding the issuer's activities truly describes the development image and achievements as well as the issuer's situation including basic threats and risk.

Kraków, 28th of April, 2017

Name and surname	Position	Signature
Janusz Filipiak	President of the Management Board	
Marcin Dąbrowski	Vice-President of the Management Board	
Paweł Prokop	Vice-President of the Management Board	
Andrzej Przewięźlikowski	Vice-President of the Management Board	
Zbigniew Rymarczyk	Vice-President of the Management Board	
Konrad Tarański	Vice-President of the Management Board	
Marcin Warwas	Vice-President of the Management Board	