

References for Supremo Sp. z o.o.

Cosmo Group Sp. z o.o. Sp. K., the owner of NeoNail brand, is an international leader in nail care and design industry. From our very beginnings, we stay close to our Customers by offering them unique and innovative products.

Since many years, NeoNail products have gained wide trust and the passion of our experts and consultants is taking care of women's hands. Our hallmarks include confirmed quality of products and services as well as outstanding diligence in the way we treat Customers. We pay attention to the highest quality of offered merchandise, modern and safe products as well as innovative solutions both for professionals and women taking care of their nails themselves.

Essential values such as reliability, professionalism and taking due care of a Customer, which have been shaping our company's culture since its establishment, still apply. They inspire us in daily work and constitute a specific model we fully follow.

Our products reach wide range of recipients who are owners and employees of beauty salons, manicure and pedicure salons, SPA and Wellness centers and also individual customers. We manage 25 retail stores and online store www.neonail.pl, in which our products are available for everyone. The offer includes also professional products for eyelash extensions, sold in Poland and many European countries under Black Lashes brand.

In 2014, we decided to deploy Comarch ERP Altum system which allowed us to automate many processes and integrate our sales channels – online stores, Allegro and eBay listings and 25 retail stores. Changing a system is a difficult undertaking, so we put it in the hands of professionals from Supremo Sp. z o.o., who as early as at the stage of business negotiations showed tremendous commitment, support, provided great advice and proved profound knowledge of the system. Comarch ERP Altum is a new product and we were aware that the deployment will be time-consuming, difficult and involves some risk. Analyses carried out by Supremo professionals enabled to elaborate solutions which fulfilled our expectations and allowed for adjusting the system to our needs and requirements. Thanks to engagement of both sides into implementation of the project, we managed to complete it according to schedule and as of the beginning of 2015, we started working in Comarch ERP Altum system. Particular attention should be given to intuitive interface of the system, its compliance with our expectations, automation of processes, owing to which we save a lot of time concerning the processing of orders, as well as integration of the system with online store and auction services. Comarch ERP Altum is a tool for modern and demanding trading companies, which works perfectly in case of multichannel sales through Internet and retail stores. We are on the verge of subsequent steps of the system development and we assigned them to the specialists from Supremo Sp. z o.o.

Consultants from Supremo Sp. z o.o. are an experienced team with great commitment, passion and patience they express in regular service as well as during implementation of the project. Wojciech Świdurski, being the Project Manager, completed the deployment plan professionally with full engagement into every meeting and processed tasks. Comarch ERP Altum system deployed by Supremo Sp. z o.o. satisfies our expectations and despite many concerns, the project was implemented and completed successfully. We are looking to further fulfilling cooperation in developing the system with new projects.