

COMARCH SA

INTEGRATED MANAGEMENT SYSTEM POLICY

In its concern for customers and in extensive cooperation with the scientific environment, the board of Comarch SA, based on the newest IT technologies and with an experienced and highly qualified staff, commits itself to realizing the following IMS policy:

We offer products at the highest quality, satisfying our customers with high functionality and favorable price, paying close attention to the security of information assets, aspects of the natural environment and the occupational safety of employees.

THIS POLICY IS REALIZED BY THE FOLLOWING ACTIVITIES:

1. Product quality, competitiveness and production method improvement
2. Permanent monitoring of customer expectations and requirements
3. Cooperation with sub-suppliers in order to improve the quality of products and services offered. Cooperation with other members of the Capital Group in order to execute a common strategy
4. Protection of informational assets and reinforcing of customers confidence as well as other activities connected with information safety
5. A staff education and motivation system that allows for improving personnel qualifications. Providing trainings on quality and any problem related to the environment and activities for the improvement of working conditions
6. Continuous improvement of occupational safety and health for all employees
7. Active actions for environmental protection

The means for the realization of the above described tasks is implemented and continually improved in the Integrated Management System based on the requirements of standards:

- PN-EN ISO 9001:2009 *Quality Management System*
- PN-N 18001:2004 *Occupational Safety and Health Management System*
- PN-EN ISO 14001:2005 *Environmental Management System*
- PN-ISO/IEC 27001:2007 *Information security management systems*
- PN-N 19001:2006 *Export Control System*

Cracow, May 2009

President of Comarch S.A.



Comarch's Information Security Policy is set out in document **Comarch S.A. Security Policy**